

Appendix 2. Responsive Repairs Demand and Expenditure summary

MSPS responsive repairs demand and revenue expenditure summary

MSPS Revenue Summary	20/21	21/22	22/23	23/24	24/25	25/26 to Jan 2026
MSPS Revenue total (recorded on Oracle)	£5,826,370	£6,445,934	£7,002,848	£9,566,166	£8,735,022	£7,730,900
MSPS OCG reports no. of repairs cases completed*	19,095	20,558	20,019	23,698	24,010	16,010
Average cost per completed repair case	£305	£313	£349	£403	£363	£482
Average Responsive Repairs Cost per property**	£636	£704	£765	£1,044	£954	£844
Average no. of repairs completed per property**	2.1	2.2	2.2	2.6	2.6	1.7

** includes emergency & routine repairs,

**assumes 9,160 properties

Day to Day repairs spend	20/21	21/22	22/23	23/24	24/25	25/26
PPP	2,578,474	2,576,563	2,915,662	3,230,783	3,519,674	4,154,375
PPP Exclusions	2,029,897	2,416,764	2,517,736	4,540,080	3,950,539	3,152,855
Variable profit	70,550	108,463	53,055	65,716		129,345
total spend	4,678,922	5,101,790	5,486,453	7,836,580	7,470,213	7,436,575
% PPP exclusions	43%	47%	46%	58%	53%	42%

Aston responsive repairs revenue expenditure summary

Aston revenue expenditure summary	20/21	21/22	22/23	23/24	24/25	25/26 to Jan 2026
Annual expenditure	£4,321,847	£3,106,509	£4,260,618	£4,702,343	£5,031,821	£4,158,893
Average Responsive Repairs Cost per property*	£472	£339	£465	£513	£549	£454
Total Number of Repairs	9,361	9,106	9,382	9,928	10,312	7,318

*Assumes 9,160 properties

Total responsive repairs revenue expenditure summary

Total responsive repairs revenue cost	20/21	21/22	22/23	23/24	24/25	25/26 to Jan 2026
Annual expenditure	£10,148,217	£9,552,443	£11,263,465	£14,268,509	£13,766,843	£11,889,793
Average Responsive Repairs Cost/property*	£1,108	£1,043	£1,230	£1,558	£1,503	£1,298

*Assumes 9,160 properties