

Appendix A – Prevention Programme Overview

Workstreams	Intervention (Directorate)	Overarching objective in next 12 months
Change at the acute end	Adult front door (Stronger Communities)	Embedding prevention and improving pathways from the first contact. We want to ensure residents are directed to the right level of support to prevent, reduce or delay their need for long-term acute services.
	Targeted Early Help for Adults (Stronger Communities)	Create a laser-focused Adult Early Help service that is targeting their support to high-risk groups and demonstrating their impact in maintain independence in the community.
	Adult Social Care low level packages analysis and response (Stronger Communities & ASC)	Review lower-level support is being provided by Adult Social Care teams to understand whether greater resilience building support could be provided in communities.
	Slips and falls (Stronger Communities & ASC)	A partnership response to improve slips and falls prevention for older adults, which is one of the biggest drivers for adult social care.
	Contact centre crisis detection (Stronger Communities)	Improving staff skills, technologies and triage processes to identify crisis at an earlier point through the council's contact centre.
	Green pathways for Children (Stronger Communities)	Adopting a preventative approach to green referrals at the front door of children's social care, leading to improved outcomes for families by connecting them early to community-based responses.
	Social Care Operating Model & Practice Model (Stronger Communities & CSC)	Laying the foundations for how the council will respond to the children's social care reforms. This work is broken down into further workstreams: - Front door & thresholds - Family Group Decision Making - Children's with Disabilities - Data - Staff Engagement & Comms

		- External Partners & Community Engagement
	Preparing for Adulthood transitions (CSC/ASC & Stronger Communities)	Improve our current preparing for adulthood transition process, so that family-centred planning for adulthood happens from an early point to maximise independence and resilience.
	Preventative action in TA (Housing & Stronger Communities)	specialist advice and assistance that helps help people to remain in their homes or find alternative settled accommodation.
Targeted upstream interventions	Build an economy that works for everyone (Stronger Communities)	Targeted employment support that gets and keeps people furthest away from the employment market into work. Using all tools to help people on their journey to financial resilience and measuring impact through a strategic framework.
	Targeted sport & leisure (NED)	Reduce inactivity rates by working with residents to design physical activity opportunities that reflect our local communities.
	VCS preventing crisis (Stronger Communities)	Support VCS delivery to focus in on services that intervene early by establishing accessible, place-based support hubs and seeking external investment into our local VCS.
	WF Max (Stronger Communities)	Launch WF Max and deliver outreach across the North, Central and South localities in the borough with a shared outcomes framework to track engagement, impact and cost prevention.
	Cultural action plan (Stronger Communities)	Deliver and evaluate five creative health programmes, using pre- and post-surveys to measure wellbeing improvements and identify which interventions offer the greatest preventative impact, including crisis cost prevention.
Data and benefits framework	Data, benefits, strategic framework (Stronger Communities)	Establish a data driven approach to proactively identify risk, to demonstrate the value of prevention and to inform decisions that reduce future demand on services and drive council wide financial sustainability.
	Signal: resilience building tool (Stronger Communities)	Pilot Signal in three service areas to track changes in resilience indicators for residents being supported to determine improved wellbeing and resilience for these residents, as well as assessing if they no longer need service provision after 6 months.

	LIFT: Identifying financial vulnerability (Stronger Communities)	Deliver targeted campaigns that proactively identify approximately 4,000 financially vulnerable residents that could benefit from support to increase their household income through benefit and discretionary support uptake, leading to arrears reduction, tenancy sustainment and income gains.
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