

OUR MISSION WALTHAM FOREST

Waltham Forest Social Value Report 2024 - 2025

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**Waltham Forest Cabinet
Member for Finance and
Resources: Councillor
Paul Douglas**

Foreword by Councillor Paul Douglas

In Waltham Forest, Social Value is a golden thread running through commissioning, procurement, project design, service delivery, and community engagement. It's more than a process or a policy; it's a mindset that shapes how we work, invest, and collaborate to deliver meaningful outcomes for our residents.

Our Social Value approach is a strategic lever for inclusive growth, reduced inequalities, and long-term community resilience. It underpins the Council's core priorities as set out in Mission Waltham Forest, including:

- Ensuring every family and every child are given every opportunity
- Building an economy that works for everyone
- Making Waltham Forest a great place to live and age well
- Tackling the housing crisis head-on
- Leading the way for a net-zero borough
- Fostering safe, green neighbourhoods where everyone can thrive

We apply a structured framework built around the three pillars of sustainability, Social, Economic, and Environmental, to plan, measure, and optimise our impact. This ensures our actions contribute to lasting change for residents, community groups, and local businesses.

The 2025 Social Impact Report reflects our progress and highlights the real stories behind the data. With over £49.9 million in measurable Social Value delivered over the past four years and a strong pipeline of future value, we are demonstrating the power of partnership, innovation, and scale. Our commitment to transparency and continuous improvement ensures that every pound spent delivers maximum return for the community.

Looking ahead, we will continue to embed Social Value across all areas of Council activity, not only through procurement, but through commissioning, planning, regeneration, and service design. By aligning our efforts with local needs and strategic priorities, we are building a borough where everyone can thrive.

Executive Summary

Since the Council launched a dedicated Social Value function in December 2020 within its Return on Investment (ROI) remit, Social Value has become embedded in our commissioning and procurement culture. This work ensures that every pound spent with third-party suppliers contributes to meaningful outcomes for our residents, communities, and the environment.

Building on this foundation, the Council has developed a set of priority impact measures to assess the effectiveness and value of capital investments. These measures, aligned with the LBWF TOMs*, capture both tangible outputs (e.g., construction milestones) and social outcomes, such as apprenticeships, local employment, and work experience placements for residents.

These indicators are tracked consistently across our Capital Portfolio through programme and project-level data collection, supported by insights from the Social Value Portal and planning-related Developer Contributions (s106 agreements). This robust monitoring ensures transparency and accountability in delivering community benefits.

Over the past 18 months, we worked closely with our development partners and contractors to identify innovative ways of maximising Social Value. This included piloting new approaches that prioritise both social and environmental outcomes, aligned with Mission Waltham Forest and our wider strategic goals.

Looking ahead, the Council is further strengthening its approach by enhancing how we capture and assess the wider impact of investments on residents, communities, and local businesses. This includes the development of new environmental and social impact measures, reinforcing our ambition to drive inclusive, sustainable growth through all major investment programmes.

**LBWF TOMs: London Borough of Waltham Forest Themes, Outcomes, and Measures, refer to page 26*

Mission Waltham Forest: Delivering Social Value for a Fairer Future

Mission Waltham Forest is our ambitious strategy to redefine what it means to serve a community, prioritising fairness, inclusion, and opportunity at the centre of everything we do. It is a call to action, a collective commitment to create a borough where every resident feels seen, supported, and empowered to succeed.

Social Value is not an add-on to this mission; it is the engine that drives it forward. Through purposeful partnerships with our suppliers, we are unlocking new possibilities for our residents. These suppliers are not just delivering services; they are co-creators of change, investing in people, places, and potential.

Together, we are building healthier communities where wellbeing is prioritised and support reaches those who need it most. We are creating safer, more secure neighbourhoods where everyone can feel at home. We are nurturing a local economy that opens doors for talent, celebrates diversity, and ensures no one is left behind. And we are confronting the Climate Emergency with innovation and resolve, protecting our environment for future generations.

Every initiative delivered through Social Value is a step towards a more compassionate, connected, and resilient Waltham Forest. It's about more than just outcomes; it's about making an impact. It's about creating a borough where every child can dream, every family can flourish, and every resident can take pride in the place they call home.

Mission Waltham Forest is not just a strategy. It's a movement. And Social Value is how we make it real.

Empowering Communities Through Mission-Led Social Value

MISSION

Ensure every family and every child are given every opportunity

Build an economy that works for everyone

Make Waltham Forest a great place to live and age well

SOCIAL VALUE OUTPUT

Aston Group's Employability Sessions delivered structured workshops and one-to-one guidance for local residents alongside S.T.E.M. sessions and mentoring to support skills development, confidence, and career readiness.

Matrix delivered workshops for care-experienced young people, building confidence, resilience, and life skills, with a strong focus on mental health and pathways to independence.

A resident delivered neurodiversity-focused educational sessions in Family Hubs, offering tailored support for families and children. The programme included awareness-raising, practical strategies for daily life, and peer mentoring to foster understanding and inclusion.

SOCIAL VALUE OUTCOME

Residents reported increased confidence, improved job readiness, and greater awareness of career pathways. The inclusion of S.T.E.M. and mentoring support helped raise aspirations and equip participants with skills for long-term success, contributing to a more inclusive and resilient local economy.

Participants reported greater self-confidence and emotional well-being, improved readiness for independent living and employment, and stronger inclusion in the local economy, contributing to a fairer, more resilient borough.

Families reported increased confidence in supporting neurodiverse children, improved access to local resources, and stronger community connections. The programme helped create a more inclusive borough where neurodiverse individuals feel valued, supported, and able to flourish throughout life.

Empowering Communities Through Mission-Led Social Value

MISSION

Tackle the housing crisis head on

Lead the way for a net-zero borough

Safe, green neighbourhoods where everyone can thrive

SOCIAL VALUE OUTPUT

MSPS Repair clinics take place in multiple locations and play a vital role in supporting residents with maintenance issues. These clinics have provided residents with direct access to housing services

The Hill Group delivered impactful talks on Climate Change and Carbon Reduction, outlining practical steps toward net-zero and real action in response to the climate and biodiversity emergencies.

A group of suppliers collaborated to co-organise, co-fund, and deliver multiple community celebrations, including Eid and Easter, in various locations across the borough. These events were held in partnership with local stakeholders and attracted diverse community participation, creating inclusive spaces for cultural exchange and celebration.

SOCIAL VALUE OUTCOME

Residents experienced quicker resolution of housing-related issues, improved living conditions, and increased trust in local services. The clinics helped reduce barriers to accessing support, contributing to safer, more stable housing and a stronger sense of security in the community.

Residents and stakeholders gained a clearer understanding of climate challenges and practical solutions, leading to increased engagement with carbon reduction efforts and more substantial community alignment with Waltham Forest's net-zero goals.

Families reported increased confidence in supporting neurodiverse children, improved access to local resources, and stronger community connections. The programme helped create a more inclusive borough where neurodiverse individuals feel valued, supported, and able to flourish throughout life.

Social Value Delivery and Performance Monitoring

Waltham Forest Council uses a localised version of the National TOMs (Themes, Outcomes, and Measures) framework to monitor and evaluate the impact of Social Value across all eligible contracts, ensuring consistency, transparency, and alignment with local priorities.

In 2024/2025, the Council monitored and reported on Social Value outcomes across 55 projects and oversaw Section 106 (s106) contributions from six council-led developments.

A total of £9.1 million in Social Value was delivered against commitments of £10.2 million, while Section 106 contributions reached £2.1 million of a £3.5 million commitment.

These figures reflect our continued focus on maximising community benefit through procurement and planning. This approach reinforces Waltham Forest's commitment to embedding social value as a core principle in public sector delivery.

By aligning contract performance with community priorities and tracking outcomes through a robust framework, the Council ensures that every pound spent contributes to meaningful, measurable improvements in residents' lives.

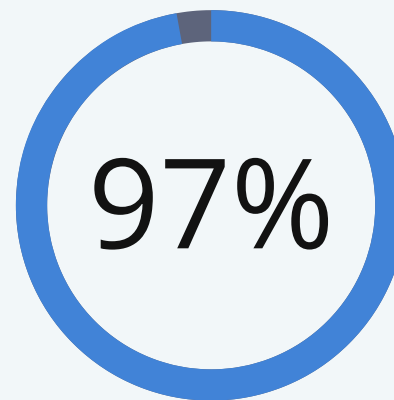
Cumulative Social Value

COMMITTED

£51,255,452

DELIVERED

£49,909,395



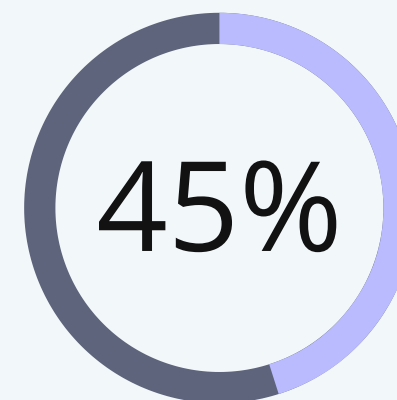
Cumulative s106

COMMITTED

£17,260,580

DELIVERED

£7,806,421



SV & s106 Delivery Apr 24 -Mar 25

**Social Value
Delivered in the
Last Period**

£9,055,357

s106

**Delivered in the
Last Period**

£2,144,073

Social Value Delivered Outcomes

01

CONNECTING PEOPLE WITH OPPORTUNITIES

118

Local Employment ⁽¹⁾843 Sustainable Jobs ⁽²⁾

13

Apprenticeship ⁽¹⁾843 Apprenticeship ⁽²⁾

118

Work Experience ⁽¹⁾184 Placements ⁽²⁾

02

LEADING THE WAY FOR A NET ZERO BOROUGH

2620

Car Miles Saved ⁽¹⁾10,920 Miles ⁽²⁾

13

Tonnes Waste Reduction ⁽¹⁾7,988 Tonnes ⁽²⁾

118

Carbon Reduction TCO2e ⁽¹⁾380 TCO2e ⁽²⁾

03

AN ECONOMY THAT WORKS FOR ALL

£5,649,164

Local Spend ⁽¹⁾£17,650,000 ⁽²⁾

257

Expert Hours ⁽¹⁾7,127 Hours ⁽²⁾

273

Educational Sessions ⁽¹⁾1,613 Hours ⁽²⁾

04

SAFE AND GREEN NEIGHBOURHOODS

786

Volunteer Hours ⁽¹⁾7566 Hours ⁽²⁾

£19,172

VCSE Spend ⁽¹⁾£139,072 ⁽²⁾

£606,707

Community Support ⁽¹⁾£1,437,807 ⁽²⁾

(1) DELIVERY FROM APRIL 2024 TO MARCH 2025

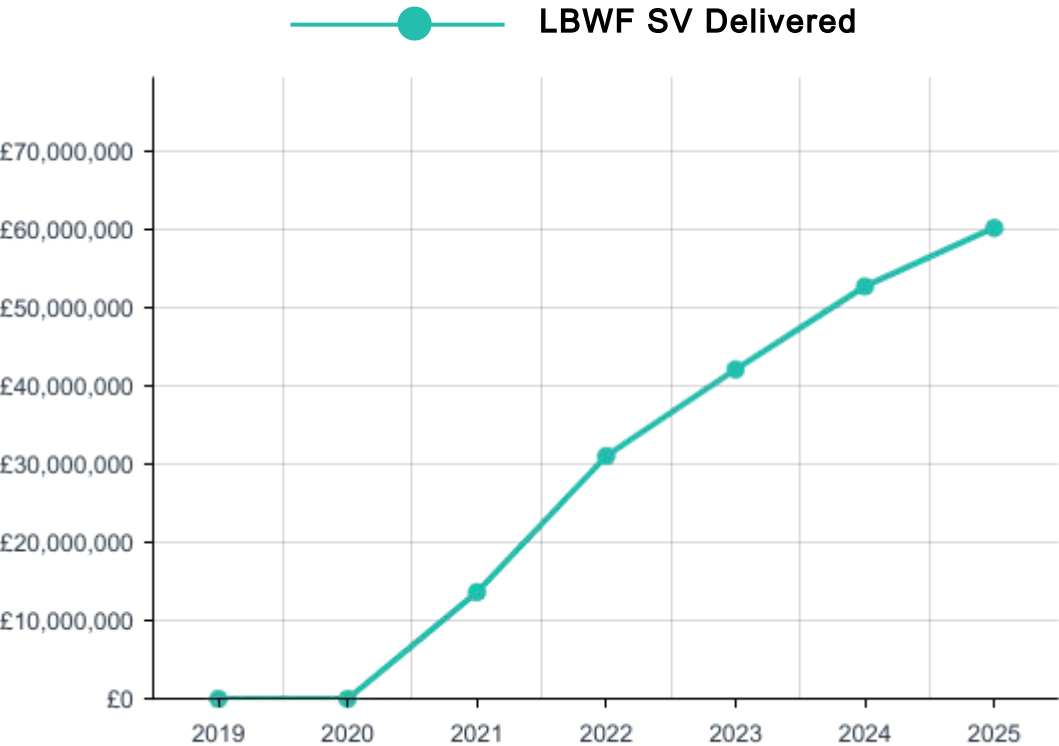
(2) TOTAL DELIVERY FROM JANUARY 2021 TO MARCH 2025

Social Value Maturity Index

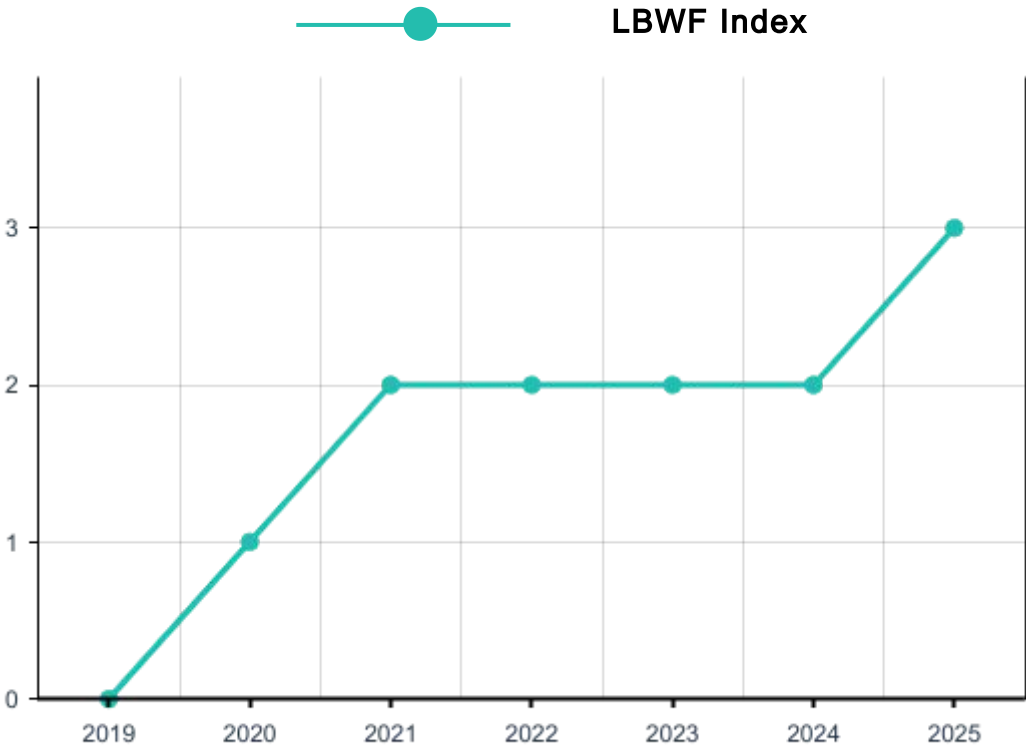
The Social Value Maturity Index (SVMI), developed by the independent organisation Social Value Portal, enables both the Council and its suppliers to assess their current stage in embedding social value within their operations. It provides a clear, step-by-step framework to guide progress, helping organisations integrate social value as a strategic approach to achieving better outcomes for communities. Waltham Forest, a recognised leader in social value innovation, has adopted and championed the SVMI to drive excellence and consistency across its supply chain and wider partnerships.

0	Non-Compliant
1	Followers
2	Mature
3	Leader
4	Innovator

DELIVERED SOCIAL VALUE (SV)



SOCIAL VALUE MATURITY INDEX



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From Vision to Impact: Social Value Success Stories

Connecting People with Opportunities

66

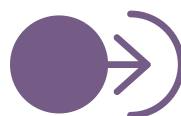
I believe that house building is at the heart of our future and **that the construction** industry in particular can demonstrate how we can promote physical improvements and provide economic opportunities for communities the importance of diversity and representation in the construction industry is critical which is why I am delighted that there are opportunities for women to obtain work experience through women into construction being a role model for people to pursue professions in this sector is important to me I'm loving my placement at Marlow so far. I'm looking forward to learning more with the project team.

99

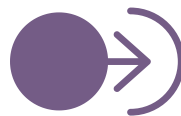
Samrawit Tesheme - WF Resident

Creating Quality Jobs and Driving Economic Growth

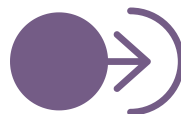
Job creation remains a top priority for the Council because we understand that good work can transform lives. By integrating economic growth into our social value approach, we are not merely supporting local development but also helping to build a healthier, safer, and more prosperous community. Securing high-quality employment enhances residents' well-being, improves living standards, and reduces the risk of crime. That's why we focus on practical ways to make a real difference, including creating more job opportunities. Every new role contributes to a stronger local economy and enables residents to thrive, supporting our broader social value objectives. Expanding access to education and training improves opportunities to gain new skills and achieve qualifications, and enables residents to progress and succeed. This approach is central to both our social value objectives and Waltham Forest's long-term vision for inclusive growth.



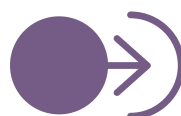
843 sustainable jobs with retention of 12 months or above.
An additional **7 Full-Time** positions for residents who have experienced long-term unemployment.



6 positions for residents who were not in full-time education or training.
The creation of **4** positions for residents with disabilities.



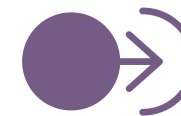
113 full-time apprenticeships, including **three full-time** positions of staff upskilling through apprenticeships.



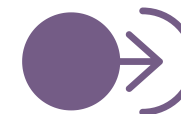
24,710 hours of career support sessions facilitated by industry professionals delivered to a variety of cohorts including young people aged 16 to 24.



6943 weeks of training opportunities in (BTEC, City & Guilds, NVQ, HNC), helping individuals to gain Level 2,3 or 4+ qualifications.



£26,963. Invested in innovative measures to promote local skills and employment.



Equivalent of **£54,070** spent supporting and attending Employer's Fairs to encourage local employment within Waltham Forest.



1,108 weeks of meaningful work experience, **141** of those paying a Real Living Wage (RLW).

Lloyd Park Children's Charity

**Project: Healthy Child Programme
Lot 1: Children and Family Centres
Project Length: July 2022 – June 2025**

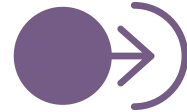
**Social Value Commitment: £1,317,366
Social Value Delivered: £2,060,330**

Lloyd Park Children's Charity delivers outstanding social value in Waltham Forest by empowering families through co-produced, inclusive services, community programmes, apprenticeships and volunteering.

Their grassroots approach strengthens community wellbeing, supports early childhood development, and provides vital support for SEND, young parents, and marginalised groups, sustaining healthier, more resilient local communities.

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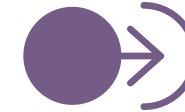
Lloyd Park Children's Charity



Rahela's Journey

Rahela progressed from being a service user to a volunteer, and eventually became an apprentice with Lloyd Park Children's Charity (LPCC). Rahela began her journey with the LPCC as a parent, attending Stay and Play sessions with her daughter. She then joined a group therapy programme called The Wellbeing Project. This session supported Rahela personally by helping her develop skills such as overcoming low mood and boosting her confidence. Lili, the facilitator of the group, describes Rahela as: "A parent Champion, she was good at supporting the other parents, so we asked her to become a volunteer." Rahela formed relationships with other parents in the group and enjoyed her time on the project both as a parent and as a volunteer. When funding ended, Rahela decided to pursue a career in Early Years and secured an Early Years Apprentice Level position. She is a credit to The Higham Hill Centre for LPCC.

Impact: Rahela's journey from parent to volunteer to Early Years Apprentice at LPCC is a powerful story of growth, confidence, and purpose. Supported by wellbeing sessions, she's now inspiring others and thriving in a career she loves and making a real difference every day.



Lloyd Park Children's Charity

Setting up a deaf baby & toddler provision at LPCC means that there is an option for parents of deaf babies & toddlers to have access to a Communication Support Worker (CSW) & staff who receive regular deaf awareness from the local QToD (Qualified Teachers of the Deaf).

We have been fortunate that our little deaf girl has been able to access this provision and have her hearing twin sister attend also. They have formed friendships with other deaf peers in their age group, which has been lovely to see. Of particular importance is the highly qualified & experienced CSW, who has contributed to ensuring our deaf twin girl is making progress in language & communication & facilitates in ensuring other staff understand her needs also.

I hope to see this provision continue so other parents of deaf babies and toddlers can access this also.

Quote from a parent

Impact: The deaf baby and toddler provision at LPCC has created a nurturing, inclusive space where deaf children thrive alongside their peers. With expert support and deaf-aware staff, families feel understood, and children are making meaningful progress in communication and connection.

JB Riney

RINEY

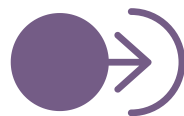
Project: Provision of Highways and Lighting Term Contract
Project Length: April 2022 – March 2027

Social Value Commitment: £1,317,366
Social Value Delivered: £2,060,330

Riney has consistently demonstrated a commitment to collaboration, working closely with the Council to maximise the positive impact of their social value delivery. Riney's approach to social value goes above just meeting targets and focuses on making a tangible difference to the borough's community.

Their initiatives, including investment in local employment, apprenticeships, and training opportunities, have significantly contributed to economic growth and social well-being in Waltham Forest.

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Hayyaan Zulfiqar

Level 3 Civil Engineering Technician

Duration: 3 years

Interest: School Career Fairs and Family Influence

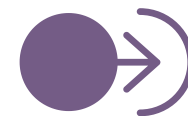
Key Tasks:

- Ensuring health and safety on site
- Planning and programming
- Managing work quality
- Understanding and using technical drawings

Apprentice Quote:

“ I chose Civil Engineering because I have always been curious about how different structures are created and shape our everyday lives... ”

Impact: Hayyaan is thriving through hands-on experience and academic study, gaining valuable site-based engineering knowledge



Jimmy Stewart

L2 Highways Maintenance Operative

Training Provider: The Skills Centre

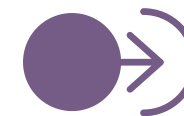
Apprenticeship Approach: Early Careers

Interest: Inspired by family member, previous rail sector experience

Key Tasks:

- Health and safety compliance
- Monitoring traffic management (signing, lighting, guarding)
- Excavation and reinstatement
- Signs and post installation
- Drainage installation
- Utility location and protection

Impact: Jimmy is developing key highway maintenance skills. His rail background supports rapid adaptation to new technical challenges.



Ryan Sterling-Horn

Highway Electrical Maintenance & Installation Operative (Level 2)

Duration: 2 years

Interest: Past Electrical Training; seeking career progression

Key Tasks:

- Health and safety in electrical environments
- Street lighting maintenance
- Fault finding and correction
- Electrical infrastructure installation
- System maintenance

Apprentice Quote:

“ Working as an apprentice for Riney is great... I have already gained my IPAF and first aid training... ”

Impact: Hayyaan is thriving through hands-on experience and academic study, gaining valuable site-based engineering knowledge

Morgan Sindall Property Services

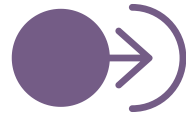


Social Value Commitment:
Delivering on a voluntary basis

Social Value Delivered: £2,129,578.89

Morgan Sindall Property Services continues to deliver exceptional social value to Waltham Forest, exceeding targets through apprenticeships, employability support for over **500** residents, school partnerships, digital inclusion, community events, and sustainability initiatives, demonstrating a strong, measurable commitment to empowering local people and championing long-term community wellbeing.

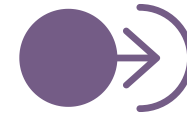
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Digital Inclusion

Digital Inclusion support sessions were delivered in partnership with the "Digital Champions" initiative by Morgan Sindall Property Services. They provided engaging, hands-on support to help residents build confidence with everyday technology. From mastering basic computer skills and WhatsApp safety to connecting devices and staying secure online, these sessions addressed real-life digital challenges. A dedicated cybersecurity workshop empowered attendees to protect their personal information, strengthening digital skills and inclusion across our community.

Impact: Morgan Sindall Property Services has empowered residents with vital digital skills, boosting confidence, safety, and independence online. From modern tech to cybersecurity, these hands-on sessions helped tackle real-life digital barriers. They built a more connected, inclusive community for residents who often feel isolated or vulnerable because of limited knowledge.



Resident Training Days

Resident Training & Development Highlights Through the Apprenticeship Academy, shortlisted candidates took part in an intensive three-day programme focused on customer service and health and safety, helping them build key workplace skills. SPOTLIGHT: Community Heroes Programme This dynamic three-day volunteer training empowered young people to explore issues shaping their communities.

- **Day 1:** Choose to tackle the impact of drugs and knife crime
- **Day 2:** Developed research tools and surveys
- **Day 3:** Presented findings to stakeholders and earned three accreditations in 'Rewire Your Brain for Success,' 'The Art of Persuasion,' and 'Presentation Skills'

Nine service users completed Level 3 Food Safety training.

Impact: Through practical training and inspiring youth programmes, residents acquired essential skills, confidence, and qualifications that empower them to seek meaningful careers and address community issues like knife crime. From food safety to public speaking, each experience strengthened their futures and fostered a sense of purpose.

Community Engagement

At Waltham Forest, we're driven by a clear goal: to create real, lasting improvements in people's lives. This can only happen when we work hand in hand with our partners and communities.

We take a long-term, joined-up approach to tackling the root causes of inequality, recognising that lasting change comes from empowering people and creating the conditions for them to thrive. At the heart of our approach is a belief in the power of communities coming together to shape their future.

We're committed to breaking down barriers that hold people back. Inequality in any form limits potential, and we're determined to challenge it head-on. By placing communities at the centre of commitments and using Social Value as a tool for change, we're building a borough where opportunity is open to all.



£475,870 invested in programmes to engage the community in health or wellbeing initiatives.



£21,727 invested in initiatives to support older, disabled and vulnerable residents with community networks.



£184,556 in donations or in-kind contributions to local community projects.



£111,213.30 invested in innovative measures to enable healthier, safer and more resilient communities.



£249,075 invested in support for the local community to progress more work with the community.



£37,625 worth of Charity Support Equipment or resources donated to Voluntary Community and Social Enterprises (VCSEs).



144 hours of voluntary hours donated to support VCSEs.



6,670 hours of volunteering time provided to support local community projects.



26 hours delivered for additional initiatives and voluntary hours.

Canon (UK)



Project: Managed Print Service 2023-2028

Project Length: Nov 2023 – Nov 2028

Social Value Commitment: £7,772

Social Value Delivered: £2,262

The collaboration with Canon UK & Waltham Forest has demonstrated how private sector involvement can make a tangible impact on our local communities.

Through Canon's managed print service contract with the Council, they have delivered valuable social value initiatives that align with our borough's priorities and support some of our most vulnerable residents.



Canon - Dementia Hub Leyton

Canon UK has partnered with Waltham Forest Dementia Hub, supporting through meaningful volunteer efforts and building a strong relationship that benefits both the community and Canon as an organisation.

Canon UK staff participated in a series of volunteer activities at the Waltham Forest Dementia Hub. Their goal was to enhance the outdoor garden space at the hub, providing attendees with a peaceful area to relax and enjoy gardening sessions. Canon's involvement has had a visible and positive impact on the physical environment of the hub, while offering a meaningful and enriching experience for its visitors.

Beyond improving the facilities, the partnership has also fostered a knowledge exchange. The relationship between Canon and the Dementia Hub has grown beyond mere volunteer work. The hub's staff recently held an internal session for Canon's employees, raising awareness about dementia and sharing insights on how to support loved ones with the condition.

Canon UK's collaboration with Waltham Forest Dementia Hub and George Mason Lodge exemplifies their commitment to social responsibility. Their efforts have directly benefited the local community, providing tangible improvements while also increasing awareness about dementia. This approach to social value, combining practical support with knowledge sharing, aims to make a lasting impact on individuals and families affected by dementia.

Impact:  The people who attend the hub really enjoy sitting outside and participating in gardening sessions. The volunteers have worked really hard to make this possible and start to bring the garden to life again. 

Matthew Mint - Dementia and Service Development Manager

Countryside Partnerships part of Vistry Group

Vistry Group



Project: Delivery Partner for Town Hall Campus and Willow House Site SV
Project Duration: May 2020 – December 2027

Social Value Commitment: £18,286,591
Social Value Delivered: £9,697,485

Countryside Partnerships, part of Vistry Group, has delivered meaningful social value across Waltham Forest through school donations, employability programmes, work experience, and community engagement. Highlights include £10,000 in tech donations to local schools, sustainability learning for over 240 young people, and 220 welcome packs for new residents.

Their efforts have supported 16 residents into construction careers and strengthened local skills, wellbeing, and community cohesion. These initiatives reflect a long-term commitment to inclusive growth and the power of partnership in creating lasting impact.

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Door to Store Provision

Supporting Independence and Inclusion

Countryside Partnerships is fully funding Door to Store, a free accessible transport service for elderly and disabled residents across Waltham Forest. The service enables safe travel to supermarkets, helping residents maintain independence, access essentials, and stay connected to their communities. Vehicles are fully equipped for wheelchairs, scooters, and mobility aids, with carers travelling free.

Tackling Isolation Through Social Value

By reducing mobility barriers and tackling social isolation, Door to Store demonstrates the impact of partnership-led social value. It ensures no resident is left behind and highlights how inclusive transport can strengthen wellbeing and community participation across the borough.

Impact:  The Door to Store Service has transformed my weekly routine. Now, I get out once a week thanks to Door to Store. Before this service, I felt confined indoors, but now it's fantastic. I can't praise it enough. 

Service User



Women into Home Building Programme

Countryside, in partnership with Women in Construction, provided two work experience placements at Hepworth House and Marlowe Road for Waltham Forest residents exploring careers in construction.

Through the Women into Home Building programme, both participants received tailored training across different aspects of site work.

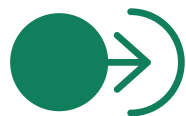
Tamara Williams, currently studying for an MSc in Construction Project Management, is passionate about improving communities through sustainable, high-quality development. Her placement is at Hepworth House.

Samrawit Tesheme is gaining hands-on experience at Marlowe Road.

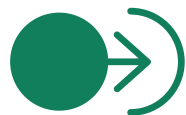
Impact: Countryside provides powerful steps into the construction industry through tailored, hands-on placements. Their experiences sparked passion, built confidence, and deepened their drive to shape greener, safer communities through meaningful careers in the built environment.

Leading The Way To Net Zero

Climate change is no longer a distant threat; it's here and impacting Waltham Forest today. Our borough is among the thirty most affected in England by extreme heat, with rising cases of flash flooding causing severe damage to homes and livelihoods. At the same time, colder winters and soaring energy costs are hitting our residents hard. While we've made progress in improving air quality, there's still more to do to protect health and prevent long-term illness. Waltham Forest Council is stepping up. We're committed to significantly reducing carbon emissions by 2030 and achieving net zero. This ambition is woven into our Social Value commitments, meaning our suppliers are just as responsible for driving climate action as we are. Tackling climate change isn't only about protecting the environment, it's about fairness, health, and the future of our community. From building energy-efficient homes and enhancing transport, to boosting recycling infrastructure, we're making changes that matter. We know our residents care deeply about the planet, and through Social Value, we're turning that passion into progress. With strong partnerships and a shared commitment from our suppliers, we're creating a greener, healthier, and more resilient Waltham Forest together.



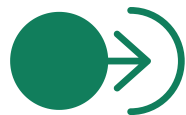
7,988 Tonnes of Waste Reduction through recycling, diverting waste from landfills and incineration/and the re-use of products and materials.



Over **10,920** Car Miles saved through cycling to work scheme, car-pooling programmes or the use of public transport on projects.



£19,096 invested in Innovative measures to safeguard the environment. E.g. Circular Economy Construction Model, where materials are reused and repurposed - reducing embodied carbon and waste, supporting a low-carbon local supply chain

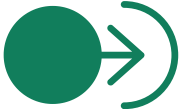
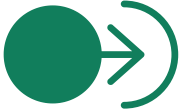
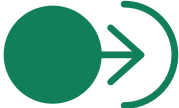
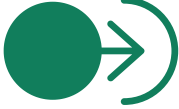
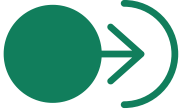


20 hours of training on Climate Change and Carbon reduction for all supplier staff on contract.



Innovative Measures to Safeguard the Environment

NT53 involves delivering innovative, low-carbon environmental initiatives ideally co-designed with communities that address the climate emergency. Suppliers must evidence activities and partnerships and provide a breakdown of investment by type during the reporting period.

-  **Countryside Partnerships:** Provide sensory garden visits and biodiversity sessions with Hive, Pollenize, and Bumblebee Conservation Trust to raise awareness of pollinator decline and increase wildflowers.
-  **Countryside Partnerships:** Reuse and repurpose materials (e.g. reclaimed wood) in construction, working with suppliers and the council.
-  **3GS UK Limited:** Delivered school sessions on litter, recycling, and environmental care to build awareness among children.
-  **3GS UK Limited:** Run monthly ward litter picks with residents and community groups to reduce waste, boost recycling awareness, and encourage civic pride. Co-designed with locals, the initiative promotes behaviour change and has a low carbon footprint.
-  **Change Grow Live:** Hosted community garden and mindfulness sessions
-  **Morgan Sindall:** Led Parkside Primary garden regeneration with sustainable design, reuse, and climate education activities.
-  **Aston Group:** Held Earth Day workshops and litter picks at local schools and community centers



PROJECT CENTRE

Project: Provision of Professional Engineering Services

Project Length: Oct 2020 – Oct 2024

Social Value Commitment: £ 386,818

Social Value Delivered: £388,963

Project Centre has consistently demonstrated a strong commitment to partnership working, collaborating closely with Waltham Forest to enhance the impact of their social value delivery. Their approach goes beyond fulfilling contractual obligations, focusing instead on generating meaningful outcomes for local communities.

Through initiatives such as community volunteering, sustainable infrastructure projects, and the creation of biodiverse green spaces, Project Centre continues to deliver lasting environmental and social benefits across Waltham Forest.

**OUR
MISSION
WALTHAM
FOREST**

Project Centre



Memorial Park

Project Centre demonstrated its commitment to community engagement and environmental sustainability with four dedicated team members volunteering a total of 30 hours at Memorial Park.

The team's efforts were focused on supporting the local flood management scheme, which involved excavation work and the planting of essential vegetation to enhance the park's resilience to flooding. The hands-on involvement of the team not only benefited the flood management initiative but also delivered direct value to the South Chingford community. Their contributions reflect the Project Centre's broader dedication to improving local environments while building resilience to natural hazards.

Project Centre's commitment to sustainability and community support sets an example of how industry expertise can directly benefit the public.

Impact: Through these efforts, Project Centre has not only contributed to an important environmental project but has also strengthened ties with the South Chingford community, showcasing their leadership in enhancing local environments.



Rain Gardens

Project Centre has installed rain gardens throughout various locations in the borough. These gardens provide residents with an opportunity to interact more closely with nature, creating a stronger connection with wildlife and contributing to urban biodiversity.

Rain Gardens support areas at risk of surface water flooding; the new rain gardens will play a crucial role in managing stormwater.

They will collect the rainwater runoff from the road and pavement, reducing flood risk by increasing the capacity of the drainage system and reducing the amount of hard landscaping at the location. The planters will then release the water slowly back into the subsoil and the sewers.

Impact: Rain gardens installed by Project Centre are bringing nature back to our streets of LBWF, boosting biodiversity, strengthening community connection to wildlife, and helping prevent surface water flooding by naturally managing rainwater and easing pressure on local drainage systems.

Conclusion & Next Steps

Waltham Forest Council is building on a strong foundation of economic success, such as employment and training, while boldly expanding its focus to deliver deeper social and environmental impact. Our vision is rooted in inclusive growth, ensuring that every resident benefits from investment, opportunity, and equal access to services.

We are embedding health equity as a central pillar of our strategy, addressing disparities, investing in inclusive spaces, and using local insight to guide interventions. Our goal is clear: to create a borough where everyone, regardless of background, can live well and thrive

Collaboration is key to delivering lasting impact. We are working hand-in-hand with suppliers, VCSEs, and residents to co-design solutions, streamline delivery, and embed Social Value into every stage of procurement and development. By building in economy of scale, we maximise efficiency, reduce duplication, and extend the reach of successful interventions across the borough.

Our commitment is long-term and transformational.

We are investing in sustainable employment pathways, strengthening local infrastructure, and aligning our efforts with Waltham Forest's climate and wellbeing goals. Every pound invested is a pledge to deliver lasting value through high-quality infrastructure, empowered communities, and improved well-being.

Our focus is unwavering: people come first. We will prioritise our residents in every Social Value initiative, with a particular emphasis on empowering the most vulnerable. Through innovative strategies and deep collaboration, we are helping communities overcome challenges, unlock potential, and shape a future that is fairer, greener, and more inclusive.

Supplier Progression



Aston Group
Project Count: 5
Target SV: £800,000
Delivered SV: £7,175,636



Countryside Properties PLC
Project Count: 5
Target SV: £23,146,068
Delivered SV: £11,841,555



Gulp Digital Ltd
Project Count: 1
Target SV: £15,600
Delivered SV: £0



EQUANS submissions
Project Count: 4
Target SV: DVB*
Delivered SV: £5,809,573



21 Degrees Heating LTD
Project Count: 1
Target SV: £1500
Delivered SV: £1500



Believ
Project Count: 1
Target SV: £336,616
Delivered SV: £325,571



JB Riney
Project Count: 1
Target SV: £2,838,914
Delivered SV: £1,447,220



Cyclehoop Limited
Project Count: 5
Target SV: £546
Delivered SV: £6,323



HENRY
Project Count: 1
Target SV: £534,484
Delivered SV: £156,048



The Lloyd Park Children's Charity
Project Count: 1
Target SV: £1,317,366
Delivered SV: £2,060,330



Hill Group
Project Count: 4
Target SV: £6,590,883
Delivered SV: £1,785,962



London Square
Project Count: 1
Target SV: £4,871,341
Delivered SV: £873,319



Day 2 Interiors
Project Count: 1
Target SV: £17,495
Delivered SV: £24,745



London Wildlife Trust
Project Count: 3
Target SV: £59,750
Delivered SV: £518,899

Supplier Progression



Insight Direct (UK) Ltd
Project Count: 1
Target SV: £1,000
Delivered SV: £0



Morgan Sindall Property Services
Project Count: 1
Target SV: DVB*
Delivered SV: £2,129,579



May Harris Multi Service Solutions Ltd
Project Count: 1
Target SV: £1,095,687
Delivered SV: £1,332,066



Thomas Sinden
Project Count: 2
Target SV: £240,177
Delivered SV: £538,276



Gristwood and Toms
Project Count: 1
Target SV: £27,124
Delivered SV: £45,280



Pan London Single Homelessness Prevention Service Ltd
Project Count: 1
Target SV: £366,543
Delivered SV: £465,953



Tower Hamlets GP Care Group
Project Count: 1
Target SV: £15,001
Delivered SV: £23,888



Project Centre Limited
Project Count: 3
Target SV: £386,818
Delivered SV: £350,938



WILLMOTT DIXON
INTERIORS

Willmott Dixon
Project Count: 1
Target SV: £2,160,000
Delivered SV: £6,708,464



Waltham Forest Churches Night Shelter (WFCNS Ltd)
Project Count: 1
Target SV: £37,446
Delivered SV: £437,033



Red Loft
Project Count: 1
Target SV: £143,308
Delivered SV: £109,690



Taylor Wimpey UK
Project Count: 2
Target SV: £9,937,349
Delivered SV: £5,637,797



Zedify
Project Count: 1
Target SV: £345,895
Delivered SV: £446,458



Greenwich Leisure Limited
Project Count: 1
Target SV: £916,875
Delivered SV: £0

Supplier Progression



Proludic Ltd
Project Count: 1
Target SV: £6,226
Delivered SV: £6,226



3GS UK Limited
Project Count: 1
Target SV: £728,719
Delivered SV: £793,428



IPL Global
Project Count: 1
Target SV: £7,600
Delivered SV: £0



LockIt Safe Ltd
Project Count: 1
Target SV: £180,258
Delivered SV: £0



Meritec Limited
Project Count: 1
Target SV: £10,000
Delivered SV: £10,000



Mitre Construction
Company Limited
Project Count: 1
Target SV: £105,986
Delivered SV: £36,096



YMCA St Paul's Group
Project Count: 1
Target SV: £195,946
Delivered SV: £802,018

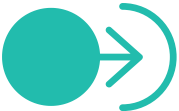
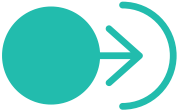
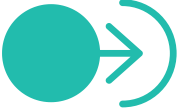


Matrix SCM Limited
Project Count: 1
Target SV: £1,137,103
Delivered SV: £563,224



Canon (UK) LTD
Project Count: 1
Target SV: £7,772
Delivered SV: £2,262

Measuring Social Value

- **T: Themes** 4 core priorities aligning with Mission Waltham Forest Work, Economy, Community & Planet
- **O: Outcomes** The strategic objectives that suppliers achieve from delivery
- **M: Measures** Measurable Activities Calculated In A Variety Of Units

Glossary of Terms

- FTA:** Full-Time Apprenticeship
- FTE:** Full-Time Equivalent
- ROI:** Return on Investment
- s106:** Section 106
- SME:** Small and Medium-Sized Enterprise
- SVMI:** Social Value Maturity Index
- SVP:** Social Value Portal
- TOMs:** Themes Outcomes Measures
- TCO2e:** Tonnes of Carbon Dioxide Equivalent
- VCSE:** Voluntary Community and Social Enterprises

Measuring Social Value: The TOMs Methodology:

This report's measurement and reporting framework is aligned with the National Social Value Measurement Standard (National TOM's – Themes, Outcomes & Measures). The National TOMs have been developed with a cross-sectoral stakeholder group, the National Social Value Taskforce. They result from extensive consultation across local authorities and public sector organisations and are widely used cross-sector as the default social value measurement solution.

The TOMs are built around 5 Key themes, supported by several outcomes and specific measures. The themes centre around promoting jobs and skills, supporting regional growth, empowering communities, protecting the environment, and promoting social innovation. Financial proxy values have been attributed to measures within the framework, allowing organisations to report their overall contribution to society in financial and non-financial terms. By reflecting the real needs of communities, the TOMs enable a positive contribution toward economic, social, and environmental well-being.