## Consultation Survey Have your say

It is very important for us to have the views of people on the proposal to close the Markhouse Centre and to be able to consider any alternative proposals. We want to hear from residents in the borough, including current users of the Markhouse Centre, their families and carers, as well as organisations providing day opportunities and wider partner organisations.

Please complete and return the consultation survey by 9am on Monday 19 August 2024.

This consultation information is also available in accessible formats If you would like a copy in a different format, or another language please email us MarkhouseCentreConsultation@ Walthamforest.gov.uk



Feedback from residents and other key stakeholders will feed into the decision taken by the Council's Cabinet Committee about the future of the service.

The Council wants to hear your views in particular in these areas:

- To what extent you agree with the proposal to close the Markhouse Centre:
- Any other views or alternative proposals you may have.
- If you or someone you care for use the centre, we want to know:
- What you might be most concerned about if the Markhouse Centre was closed
- What would be most important to you in meeting your or the person you care for needs in any alternative day provision, for example the location of the centre, social opportunities, opportunities to attend activities in the community, the types of activity on offer?

All information you provide is completely confidential. Your personal information will not be passed on to anyone unless you give permission, and your personal details will not be reported alongside your responses. Please see the Council's Privacy Policy for surveys for more information.

This survey collects special category data and by completing the relevant sections of this survey you are consenting to the processing of your special category data for the purposes of gathering and presenting consultation responses in an anonymised format to the Council's Cabinet Committee who will take the decision.

## Have your say

## The Markhouse Centre Consultation Survey

Markhouse Centre? 1. To help us understand more about the Strongly agree person filling in this form, please tell us Tend to agree which of the following applies to you. Neither agree nor disagree Please select all that are relevant to you. Tend to disagree I attend the Markhouse Centre Strongly disagree I attend learning disabilities day opportunities/services other Don't know than Markhouse I do not use day opportunities but do 3. Please explain your answer to have a social care need and may use question 2 below: one in the future I am a parent/carer for a person who attends the Markhouse Centre I care for a person who doesn't use day opportunities but has a social care need and may use one in the future I work for (insert agency type here) I am an interested resident of Waltham Forest I am an employee at Waltham Forest in the Learning disability service I am an employee at Waltham Forest in a general service/team I represent a provider of learning disability services IF YOU, OR A PERSON YOU CARE I represent a voluntary or FOR, ATTENDS THE MARKHOUSE community organisation **CENTRE, PLEASE ANSWER** I am an elected member of **QUESTIONS 4-7** Waltham Forest I represent another London borough IF YOU DO NOT ATTEND THE Other MARKHOUSE CENTRE, PLEASE **GO STRAIGHT TO QUESTION 8** 

2. To what extent do you agree or disagree

with the Council's proposal to close the

4. How long have you/the person you care attended the Markhouse Centre?	e for	6. Is there anything that concerns you about the potential closure of the Markhouse	7. If the Council decides to close the Markhouse Centre what would be most	8. Are there any other comments that you would like to share about the proposal to
0 – 12 months		Centre and the impact this may have on you	important to you in meeting your or the	close the Markhouse Centre, or alternative
1 – 2 years		or the person you care for?	person you care for needs in any alternative day provision? When answering please	proposals you want the Council to consider?
3 – 4 years			think about all the things that might matter	
5 years or more			to you, such as the location of the centre, socialising with other people, opportunities	
5. How do you travel to the Markhouse Centre? Please select the method of travel you use most often.			to attend activities in the community, the types of activity on offer and anything else that is important to you.	
Transport provided by the centre				
Family / carer drop you off		<del></del>		
I make own way				
Other (please state)		<del></del>		
		<del></del>		
		<del></del>		
		<del></del>		

4 5

## We would like to ask you some questions about yourself. This will help us identify the opinions and understand the impact of the proposals on different groups of people. Please be assured that your answers are confidential and will be treated anonymously. This means that we will not report your answers alongside your personal details and the information you provide will only be used for the purposes of this consultation. All your answers and personal information will be managed securely and in accordance with data protection legislation. In which area of Waltham Forest do you currently live? Please select one answer only North including Chingford, Highams Park, North Chingford, Chingford Hatch, **Chingford Mount** Central including Walthamstow, Blackhorse Lane, Walthamstow Village, Wood Street, Higham Hill, St James Street, Markhouse Village) South including Leyton, Leytonstone, Lea Bridge, Bakers Arms, Low Hall, Whipps Cross Don't know.

I don't live in Waltham Forest

Please select one answer only. White English / Welsh / Scottish / Northern Irish / British Irish Gypsy or Irish Traveller Roma Central or Eastern European Any other White background What is your sex? Please select one answer only. **Mixed or Multiple Ethnic Groups** White and Black Caribbean Female Male White and Black African Prefer not to say White and Asian Any other Mixed or Multiple background Is the gender you identify with the same as your sex registered at birth? **Asian or Asian British** Please select one answer only. Indian Yes **Pakistani** No Bangladeshi Prefer not to say Chinese Any other Asian background What age are you? Please select one answer only. Black, Black British, Caribbean or African 16-24 years Caribbean 25-34 years African 35-44 years Any other Black, Black British, African or 45-54 years Caribbean background 55-64 years 65-74 years Other ethnic group 75 years and over Arab Prefer not to say Other ethnic group Prefer not to say

Which of the following best describes your

ethnic group or background?

What is your religion or belief?	Which of the following best	
Please select one answer only.	describes your sexual orientation?	
No religion	Please select one answer only.	_
Buddhist	Bisexual	
Christian	Gay or Lesbian	Ц
Hindu	Straight / Heterosexual	
Jewish	Other sexual orientation	
Muslim	Prefer not to say.	Ш
Sikh		
Other religion		
Prefer not to say		
Do you have any physical or mental healt conditions or illnesses lasting or expected last 12 months or more?  Please select one answer only.		
Yes, which reduce my ability to carry out my day-to-day activities a lot		
Yes, which reduce my ability to carry out my day-to-day activities a little		
Yes, but they don't reduce my ability to carry out my day-to-day activities at all		
No		
Prefer not to say		