

## Appendix J - Noise Management Plan

### **Noise Management Plan**

#### **CKB Hospitality Ltd t/as The Farm Restaurant**

##### **1. Introduction and Purpose**

This Noise Management Plan (NMP) sets out the measures that will be implemented by CKB Hospitality Ltd t/as The Farm Restaurant to ensure that the operation of the café does not cause noise disturbance to neighbouring properties.

The plan has been prepared to support the licensing objectives under the Licensing Act 2003, in particular the prevention of public nuisance, and to align with the planning conditions imposed under application UTT/25/1726/FUL.

The premises operate as a small-scale, daytime café ancillary to the existing farm shop, and not as a standalone restaurant, bar, or entertainment venue.

##### **2. Premises and Management Details**

Business Name: CKB Hospitality Ltd t/as The Farm Restaurant

Nature of Premises: Daytime café, ancillary to farm shop

Responsible Person: Karl Blackmore

Overall responsibility for compliance with this Noise Management Plan rests with the duty manager during all hours of operation.

Alcohol, where permitted, will only be supplied ancillary to food and to seated customers.

##### **3. Approved Hours of Operation (Planning Condition 6)**

All café-related activity, including customer use, staff access, food preparation, deliveries, and clear-down, will take place strictly within the following hours:

09:00–17:00 Monday to Saturday

09:00–15:00 Sundays and Bank Holidays

These are operational hours, not merely customer opening times.

No café activity will take place outside these hours.

To ensure compliance, service will cease sufficiently before closing times to allow for orderly clear-down without overrunning the permitted hours.

There will be no evening or night-time operation.

##### **4. Nature and Scale of Use**

The café will remain clearly ancillary to the farm shop in both scale and function.

The premises will not operate as:

A standalone restaurant

A bar-led venue  
An events space  
A destination evening venue

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There will be:  
No live music  
No DJs, karaoke, or amplified entertainment  
No externally amplified sound  
No outdoor events or evening use

### **5. Identification of Potential Noise Sources**

Potential noise sources have been identified as:

Low-level background music within internal dining areas  
General customer conversation inside the premises  
Customers arriving at and leaving the site during daytime hours  
Daytime deliveries and waste collections  
Mechanical plant associated with kitchen extraction (subject to approved specifications)

Given the limited hours, food-led operation, and rural context, noise levels are expected to remain low and consistent with normal daytime café use.

### **6. Noise Control and Mitigation Measures**

#### **6.1 Internal Noise Management**

Any background music will be low-level, ambient, and appropriate to a daytime café environment.  
No bass-heavy or high-volume music will be played.  
Music volume will be controlled by management at all times.  
Speakers will be positioned away from doors, windows, and sensitive boundaries.  
Doors and windows will be kept closed where practicable, particularly when music is playing.

#### **6.2 External Areas**

No amplified music will be played outside the premises.  
External seating will not be provided or used unless expressly approved under a separate planning permission.  
Customers will not be encouraged to congregate outside the premises.  
Signage will be displayed requesting customers to respect neighbours and minimise noise.

#### **6.3 Deliveries, Refuse, and Operational Activity**

Deliveries will take place during permitted daytime hours only.  
Refuse and recycling movements will be restricted to daytime hours.  
Bottle disposal will not take place early in the morning or near the end of the permitted hours.  
Care will be taken during loading and unloading to minimise impact noise.

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### **7. Odour Control and Plant Noise**

Kitchen extraction equipment will be installed and operated strictly in accordance with the approved specifications.

A formal application to discharge planning Condition 3 (odour control) is in progress, and once approved, the system will be operated and maintained as specified.

All plant and equipment will be maintained to ensure noise levels do not exceed background levels at neighbouring boundaries.

### **8. Monitoring and Management**

Management will carry out periodic checks at the site boundary during trading hours.

If noise is found to be audible beyond the boundary and considered excessive, immediate remedial action will be taken.

Any issues identified will be reviewed to prevent recurrence.

### **9. Staff Training and Awareness**

All staff will be made aware of this Noise Management Plan.

Staff will be trained to:

Recognise potential noise issues

Manage customer behaviour appropriately

Understand the importance of operating within permitted hours

The duty manager will have clear responsibility for noise control during all periods of operation.

### **10. Complaints Handling**

Any noise complaints will be recorded and investigated promptly.

Where necessary, appropriate remedial action will be taken, and a log of complaints and actions retained and made available to the local authority upon request.

### **11. Review of the Noise Management Plan**

This Noise Management Plan will be reviewed and updated as necessary, including if:

Planning conditions are amended

Operating hours change

Feedback is received from Environmental Health

The nature of the operation is altered

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Responsible Person:

Karl Blackmore  
For and on behalf of  
CKB Hospitality Ltd t/as The Farm Restaurant