

Risk Identifier	CR-15
Risk Title	Operational Resilience

Risk Description

Due to the fact Uttlesford is a small district council, there is a risk that service delivery/activity suffer poor performance or failures due to service specialisms and/or single points of failure.

Risk Owner

Angela Knight


Directorate Responsible

Business, People & Performance

Original Risk		
Likelihood	Impact	Score
3	3	9

Residual Risk		
Likelihood	Impact	Score
2	2	4

Risk direction

Stable 

Cabinet Member

Councillor Lees

Key Dates	
Date Registered	5th June 2024
Last update	5th June 2024

Background

An incident earlier in the year highlighted the council's exposure to single points of failure for a critical service activity. The Chief Executive has instructed CMT to produce a list of critical business activities to identify the risk areas and the potential contingency plans needed.

Service Area Affected

All

Triggers

Individuals go off sick or are on extended leave and back ups are unavailable.
Individuals are not replaced when they leave the organisation.
Council has not identified gaps until after the event.

Risk Type

Threat

Risk Response Category

Reduce

Risk Response	Risk Response Actionee	RAG Status	Progress Update	Next Scheduled Update
List all critical business activities and determine if they represent single or limited points of failure.		Green		
Identify back up processes and officers		Amber		
Keep business continuity plans updated.		Green		

Key for RAG status of risk response	
R	Control is not in place or working or progress has slipped

A	Control is not working efficiently and some challenges remain
G	Control is working or predominantly in hand or completed