

Received:

1	Reference	Authority	Category	Subcategory	Received
2	25009789	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	13/08/2025
3	24006010	Slough Borough Council	Education & Childrens Services	Education Council: Alternative provision	07/05/2025
4	24011098	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	07/10/2025
5	24013088	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	30/04/2025
6	24014924	Slough Borough Council	Housing	Allocations	20/06/2025
7	25028567	Slough Borough Council	Housing	Managing council tenancies	04/03/2026
8	25029609	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	17/03/2026
9	24017484	Slough Borough Council	Environmental Services & Public Protection & Regulation	Antisocial behaviour	28/05/2025
10	25029423	Slough Borough Council	Highways & Transport	Parking provision	13/03/2026
11	25027895	Slough Borough Council	Corporate & Other Services	Leisure and culture	25/02/2026
12	24022265	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	09/06/2025
13	24022733	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	20/10/2025
14	25000072	Slough Borough Council	Housing	Homelessness	10/04/2025
15	25000094	Slough Borough Council	Housing	Homelessness	07/04/2025
16	25000735	Slough Borough Council	Housing	Homelessness	17/04/2025
17	25000901	Slough Borough Council	Housing	Homelessness	16/04/2025
18	25001158	Slough Borough Council	Housing	Allocations	23/04/2025
19	25001255	Slough Borough Council	Housing	Homelessness	02/06/2025
20	25001849	Slough Borough Council	Education & Childrens Services	Education Council: Transport	06/05/2025
21	25002128	Slough Borough Council	Benefits & Tax	Council tax	08/05/2025
22	25002778	Slough Borough Council	Housing	Allocations	16/05/2025
23	25002823	Slough Borough Council	Housing	Homelessness	10/11/2025
24	25002879	Slough Borough Council	Adult Care Services	Council: charging	19/05/2025
25	25003192	Slough Borough Council	Housing	Allocations	21/05/2025
26	25003824	Slough Borough Council	Housing	Homelessness	03/10/2025
27	25003861	Slough Borough Council	Environmental Services & Public Protection & Regulation	Dogs	03/06/2025
28	25004396	Slough Borough Council	Housing	NULL	06/06/2025
29	25004495	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	09/06/2025
30	25004713	Slough Borough Council	Housing	Homelessness	18/06/2025
31	25005045	Slough Borough Council	Housing	Allocations	12/06/2025
32	25005176	Slough Borough Council	Education & Childrens Services	Childrens Services: Other	13/06/2025
33	25005346	Slough Borough Council	Housing	Private housing disrepair	17/06/2025
34	25005487	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	18/06/2025
35	25005734	Slough Borough Council	Education & Childrens Services	Education Council: SEN	19/06/2025
36	25005821	Slough Borough Council	Highways & Transport	Traffic management	26/06/2025
37	25005925	Slough Borough Council	Benefits & Tax	Council tax	24/06/2025
38	25006336	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	30/06/2025
39	25006597	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	07/08/2025
40	25006934	Slough Borough Council	Housing	NULL	08/07/2025
41	25007482	Slough Borough Council	Adult Care Services	Council: s117	11/07/2025
42	25008507	Slough Borough Council	Housing	DFG	22/07/2025
43	25008612	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	29/07/2025
44	25008994	Slough Borough Council	Planning & Development	Householder planning application	04/08/2025
45	25009256	Slough Borough Council	Benefits & Tax	Council tax	07/08/2025
46	25009264	Slough Borough Council	Housing	Homelessness	07/01/2026
47	25009824	Slough Borough Council	Environmental Services & Public Protection & Regulation	Food hygiene	13/08/2025
48	25010188	Slough Borough Council	Housing	Homelessness	19/08/2025
49	25010260	Slough Borough Council	Environmental Services & Public Protection & Regulation	Antisocial behaviour	20/08/2025
50	25010974	Slough Borough Council	Benefits & Tax	Council tax	04/09/2025
51	25011307	Slough Borough Council	Highways & Transport	Parking penalties	04/09/2025
52	25011543	Slough Borough Council	Housing	Homelessness	19/09/2025

53	25011726	Slough Borough Council	Housing	Homelessness	11/09/2025
54	25011812	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	12/09/2025
55	25012560	Slough Borough Council	Housing	Allocations	13/10/2025
56	25012589	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	23/09/2025
57	25012764	Slough Borough Council	Education & Childrens Services	Childrens services: Child in Need	29/09/2025
58	25012821	Slough Borough Council	Education & Childrens Services	Childrens Services: Child protection	17/09/2025
59	25012822	Slough Borough Council	Adult Care Services	Council: care plan	17/09/2025
60	25013467	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	02/10/2025
61	25014710	Slough Borough Council	Housing	Homelessness	09/10/2025
62	25015007	Slough Borough Council	Adult Care Services	NULL	15/10/2025
63	25015351	Slough Borough Council	Corporate & Other Services	Leisure and culture	20/10/2025
64	25015631	Slough Borough Council	Housing	Private housing disrepair	03/12/2025
65	25015868	Slough Borough Council	Housing	Allocations	25/10/2025
66	25017644	Slough Borough Council	Housing	Homelessness	13/11/2025
67	25017959	Slough Borough Council	Housing	Private landlord/tenant issues	23/02/2026
68	25018374	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	20/11/2025
69	25018375	Slough Borough Council	Benefits & Tax	Business rates	20/11/2025
70	25018446	Slough Borough Council	Housing	Allocations	21/11/2025
71	25018448	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	21/11/2025
72	25018572	Slough Borough Council	Benefits & Tax	Council tax	23/11/2025
73	25018682	Slough Borough Council	Housing	Homelessness	25/11/2025
74	25018857	Slough Borough Council	Education & Childrens Services	Education Council: SEN	26/11/2025
75	25019172	Slough Borough Council	Education & Childrens Services	NULL	10/12/2025
76	25019174	Slough Borough Council	Highways & Transport	Parking penalties	28/11/2025
77	25019203	Slough Borough Council	Housing	Homelessness	28/11/2025
78	25019412	Slough Borough Council	Housing	Housing-other	19/11/2025
79	25020096	Slough Borough Council	Education & Childrens Services	Education Council: Transport	08/12/2025
80	25020172	Slough Borough Council	Housing	Allocations	08/12/2025
81	25020676	Slough Borough Council	Housing	Allocations	12/12/2025
82	25021259	Slough Borough Council	Housing	Allocations	19/12/2025
83	25021427	Slough Borough Council	Environmental Services & Public Protection & Regulation	Refuse & recycling	22/12/2025
84	25021464	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	23/12/2025
85	25021727	Slough Borough Council	Benefits & Tax	Council tax	06/01/2026
86	25021768	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	05/01/2026
87	25022185	Slough Borough Council	Benefits & Tax	Council tax	05/01/2026
88	25022240	Slough Borough Council	Adult Care Services	Council: safeguarding	19/01/2026
89	25022400	Slough Borough Council	Benefits & Tax	Housing benefit	07/01/2026
90	25023777	Slough Borough Council	Education & Childrens Services	Childrens Services: Child protection	19/01/2026
91	25024167	Slough Borough Council	Environmental Services & Public Protection & Regulation	Refuse & recycling	21/01/2026
92	25024743	Slough Borough Council	Housing	Allocations	24/01/2026
93	25025399	Slough Borough Council	Housing	Homelessness	29/01/2026
94	25025926	Slough Borough Council	Housing	Allocations	04/02/2026
95	25026032	Slough Borough Council	Housing	Homelessness	05/02/2026
96	25026610	Slough Borough Council	Highways & Transport	Parking provision	11/02/2026
97	25026911	Slough Borough Council	Housing	Housing-other	24/02/2026
98	25027020	Slough Borough Council	Housing	Allocations	17/02/2026
99	25027364	Slough Borough Council	Planning & Development	Enforcement - other	19/02/2026
100	25028181	Slough Borough Council	Benefits & Tax	Council tax	30/10/2025
101	25029218	Slough Borough Council	Housing	Allocations	12/03/2026
102	25029464	Slough Borough Council	Adult Care Services	Council: charging	05/03/2026
103	25029971	Slough Borough Council	Education & Childrens Services	Childrens Services: Child protection	20/03/2026
104	25030354	Slough Borough Council	Housing	Allocations	30/03/2026
105	25030461	Slough Borough Council	Highways & Transport	Parking provision	25/03/2026
106	25030655	Slough Borough Council	Benefits & Tax	Housing benefit	18/03/2026
107	25030659	Slough Borough Council	Housing	Allocations	18/03/2026
108	25030771	Slough Borough Council	Housing	Homelessness	30/03/2026

Decided:

1	Authority	Category	Subcategory	Decided	Decision	Decision Reason	Remedy
2	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	26/06/2025	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble,Procedure or policy change/review
3	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	14/10/2025	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble,Financial redress: Loss of service,Financial Redress: Quantifiable Loss,Provide training and/or guidance
4	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	04/11/2025	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble,Financial redress: Loss of service,Procedure or policy change/review
5	Slough Borough Council	Environmental Services & Public Protection & Regulation	Env Servs- Prot- Req-other	13/06/2025	Upheld	fault & inj - no further action organisation already remedied	
6	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	22/09/2025	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble,Financial redress: Loss of service
7	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	23/06/2025	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble,New appeal/review or reconsidered decision
8	Slough Borough Council	Planning & Development	Householder planning application	04/06/2025	Closed after initial enquiries	Not warranted by alleged fault	
9	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	17/11/2025	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble,Provide training and/or guidance,New appeal/review or reconsidered decision
10	Slough Borough Council	Housing	Allocations	04/10/2025	Closed after initial enquiries	Not warranted by alleged fault	
11	Slough Borough Council	Housing	Managing council tenancies	04/03/2026	Advice given	Signpost - go to complaint handling	
12	Slough Borough Council	Environmental Services & Public Protection & Regulation	Env Servs- Prot- Req-other	22/04/2025	Closed after initial enquiries	No worthwhile outcome achievable by investigation	
13	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	22/12/2025	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble,Financial redress: Loss of service
14	Slough Borough Council	Environmental Services & Public Protection & Regulation	Antisocial behaviour	10/02/2026	Upheld	fault & inj - no further action organisation already remedied	
15	Slough Borough Council	Planning & Development	Enforcement-householder	08/05/2025	Closed after initial enquiries	Not warranted by alleged fault	
16	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	20/10/2025	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble,Financial Redress: Quantifiable Loss,Procedure or policy change/review
17	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	13/02/2026	Upheld	fault & inj	Apology,Financial redress: Loss of service,Financial redress: Avoidable distress/time and trouble,Provide services to person affected
18	Slough Borough Council	Environmental Services & Public Protection & Regulation	Cemeteries and crematoria	16/10/2025	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble
19	Slough Borough Council	Housing	Homelessness	10/07/2025	Closed after initial enquiries	Other reason not to investigate	
20	Slough Borough Council	Housing	Homelessness	07/04/2025	Referred back for local resolution	Premature Decision - advice given	
21	Slough Borough Council	Housing	Homelessness	17/04/2025	Referred back for local resolution	Premature Decision - advice given	
22	Slough Borough Council	Housing	Homelessness	16/04/2025	Referred back for local resolution	Premature Decision - advice given	
23	Slough Borough Council	Housing	Allocations	30/06/2025	Closed after initial enquiries	Other reason not to investigate	
24	Slough Borough Council	Housing	Homelessness	23/02/2026	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble,Organisational Led Improvement Plan
25	Slough Borough Council	Education & Childrens Services	Education Council: Transport	29/07/2025	Closed after initial enquiries	Not warranted by alleged fault	
26	Slough Borough Council	Benefits & Tax	Council tax	09/05/2025	Referred back for local resolution	Premature Decision - advice given	
27	Slough Borough Council	Housing	Allocations	11/08/2025	Closed after initial enquiries	Other reason not to investigate	
28	Slough Borough Council	Adult Care Services	Council: charging	19/05/2025	Incomplete/Invalid	Insufficient information to proceed and PA advised	
29	Slough Borough Council	Housing	Allocations	21/05/2025	Referred back for local resolution	Premature Decision - advice given	
30	Slough Borough Council	Environmental Services & Public Protection & Regulation	Dogs	03/06/2025	Referred back for local resolution	Premature Decision - advice given	
31	Slough Borough Council	Housing	NULL	06/06/2025	Incomplete/Invalid	Insufficient information to proceed and PA advised	
32	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	16/03/2026	Upheld	fault & inj	Apology
33	Slough Borough Council	Housing	Homelessness	05/02/2026	Not Upheld	no fault	
34	Slough Borough Council	Housing	Allocations	12/06/2025	Referred back for local resolution	Premature Decision - advice given	
35	Slough Borough Council	Education & Childrens Services	Childrens Services: Other	30/10/2025	Closed after initial enquiries	Not warranted by alleged fault	
36	Slough Borough Council	Housing	Private housing disrepair	26/09/2025	Closed after initial enquiries	26(6)(c) Court remedy	
37	Slough Borough Council	Education & Childrens Services	Education Council: SEN	29/10/2025	Closed after initial enquiries	26(6)(a) tribunal SENDIST	
38	Slough Borough Council	Highways & Transport	Traffic management	26/06/2025	Referred back for local resolution	Premature Decision - advice given	
39	Slough Borough Council	Benefits & Tax	Council tax	24/06/2025	Referred back for local resolution	Premature Decision - advice given	
40	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	04/11/2025	Upheld	Injustice remedied during LGO consideration	Apology,Financial redress: Avoidable distress/time and trouble
41	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	11/03/2026	Upheld	fault & inj	Apology,Financial redress: Avoidable distress/time and trouble
42	Slough Borough Council	Housing	NULL	08/07/2025	Incomplete/Invalid	Insufficient information to proceed and PA advised	
43	Slough Borough Council	Adult Care Services	Council: s117	22/09/2025	Referred back for local resolution	Premature Decision - referred to Organisation	
44	Slough Borough Council	Housing	DFG	08/11/2025	Closed after initial enquiries	No worthwhile outcome achievable by investigation	
45	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	02/12/2025	Closed after initial enquiries	26(6)(a) tribunal SENDIST	

46	Slough Borough Council	Planning & Development	Householder planning application	08/10/2025	Closed after initial enquiries	26(6)(b) appeal to Minister	
47	Slough Borough Council	Benefits & Tax	Council tax	27/11/2025	Closed after initial enquiries	Sch 5.1 court proceedings	
48	Slough Borough Council	Environmental Services & Public Protection & Regulation	Food hygiene	15/12/2025	Closed after initial enquiries	Not warranted by alleged fault	
49	Slough Borough Council	Housing	Homelessness	19/08/2025	Referred back for local resolution	Premature Decision - advice given	
50	Slough Borough Council	Environmental Services & Public Protection & Regulation	Antisocial behaviour	20/08/2025	Incomplete/Invalid	Insufficient information to proceed and PA advised	
51	Slough Borough Council	Benefits & Tax	Council tax	24/10/2025	Referred back for local resolution	Premature Decision - referred to Organisation	
52	Slough Borough Council	Highways & Transport	Parking penalties	21/01/2026	Closed after initial enquiries	26(6)(a) tribunal TPT/PATAS	
53	Slough Borough Council	Housing	Homelessness	19/09/2025	Referred back for local resolution	Premature Decision - advice given	
54	Slough Borough Council	Housing	Homelessness	12/11/2025	Referred back for local resolution	Premature Decision - referred to Organisation	
55	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	12/09/2025	Referred back for local resolution	Premature Decision - advice given	
56	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	23/09/2025	Referred back for local resolution	Premature Decision - advice given	
57	Slough Borough Council	Education & Childrens Services	Childrens services: Child in Need	29/09/2025	Referred back for local resolution	Premature Decision - advice given	
58	Slough Borough Council	Education & Childrens Services	Childrens Services: Child protection	17/09/2025	Referred back for local resolution	Premature Decision - referred to Organisation	
59	Slough Borough Council	Adult Care Services	Council: care plan	17/09/2025	Referred back for local resolution	Premature Decision - referred to Organisation	
60	Slough Borough Council	Housing	Homelessness	09/10/2025	Referred back for local resolution	Premature Decision - advice given	
61	Slough Borough Council	Adult Care Services	NULL	15/10/2025	Referred back for local resolution	Premature Decision - advice given	
62	Slough Borough Council	Corporate & Other Services	Leisure and culture	20/10/2025	Referred back for local resolution	Premature Decision - advice given	
63	Slough Borough Council	Housing	Homelessness	13/11/2025	Incomplete/Invalid	Insufficient information to proceed and PA advised	
64	Slough Borough Council	Benefits & Tax	Council tax	24/11/2025	Closed after initial enquiries	26(6)(a) tribunal Other	
65	Slough Borough Council	Housing	Homelessness	25/11/2025	Referred back for local resolution	Premature Decision - advice given	
66	Slough Borough Council	Education & Childrens Services	Education Council: SEN	26/11/2025	Referred back for local resolution	Premature Decision - advice given	
67	Slough Borough Council	Housing	Homelessness	28/11/2025	Referred back for local resolution	Premature Decision - advice given	
68	Slough Borough Council	Housing	Allocations	08/12/2025	Referred back for local resolution	Premature Decision - advice given	
69	Slough Borough Council	Environmental Services & Public Protection & Regulation	Refuse & recycling	22/12/2025	Referred back for local resolution	Premature Decision - advice given	
70	Slough Borough Council	Benefits & Tax	Council tax	06/01/2026	Referred back for local resolution	Premature Decision - advice given	
71	Slough Borough Council	Education & Childrens Services	Childrens Services: Child protection	19/01/2026	Referred back for local resolution	Premature Decision - advice given	
72	Slough Borough Council	Environmental Services & Public Protection & Regulation	Refuse & recycling	21/01/2026	Referred back for local resolution	Premature Decision - advice given	
73	Slough Borough Council	Housing	Homelessness	05/02/2026	Incomplete/Invalid	Insufficient information to proceed and PA advised	
74	Slough Borough Council	Housing	Housing-other	25/02/2026	Closed after initial enquiries	Sch 5.5A/5.5B Social housing landlord	
75	Slough Borough Council	Benefits & Tax	Council tax	03/03/2026	Referred back for local resolution	Premature Decision - referred to Organisation	
76	Slough Borough Council	Adult Care Services	Council: charging	05/03/2026	Incomplete/Invalid	Insufficient information to proceed and PA advised	
77	Slough Borough Council	Education & Childrens Services	Childrens Services: Child protection	20/03/2026	Referred back for local resolution	Premature Decision - advice given	
78	Slough Borough Council	Housing	Allocations	30/03/2026	Referred back for local resolution	Premature Decision - advice given	
79	Slough Borough Council	Housing	Allocations	18/03/2026	Referred back for local resolution	Premature Decision - advice given	

Compliance:

1	Reference	Authority	Category	Subcategory	Decided	Remedy	Remedy Achieved	Satisfaction with Compliance
2	24002891	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	30/03/2025	Apology Financial redress: Avoidable distress/time and trouble Provide information/advice to person affected Provide training and/or guidance	17/06/2025	Personal remedy late. Service improvement satisfied on time
3	24004675	Slough Borough Council	Housing	Homelessness	27/03/2025	Apology Financial redress: Avoidable distress/time and trouble Provide training and/or guidance	25/06/2025	Remedy satisfied late. Personal remedy and service improvement late.
4	24005574	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	25/06/2025	Apology Financial redress: Avoidable distress/time and trouble Procedure or policy change/review	27/10/2025	Service improvement late. Personal remedy satisfied on time.
5	24007407	Slough Borough Council	Housing	Homelessness	20/03/2025	Apology Financial redress: Avoidable distress/time and trouble Financial Redress: Quantifiable Loss Improved BinJ remedy Provide training and/or guidance	29/04/2025	Service improvement late. Personal remedy satisfied on time.
6	24009992	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	13/10/2025	Apology Financial redress: Avoidable distress/time and trouble Financial redress: Loss of service Financial Redress: Quantifiable Loss Provide training and/or guidance	17/12/2025	Personal remedy late. Service improvement satisfied on time
7	24010953	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	04/11/2025	Apology Financial redress: Avoidable distress/time and trouble Financial redress: Loss of service Procedure or policy change/review	10/12/2025	Personal remedy late. Service improvement satisfied on time
8	24011804	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	21/09/2025	Apology Financial redress: Avoidable distress/time and trouble Financial redress: Loss of service	12/12/2025	Personal remedy late. No service improvement recommendations
9	24011925	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	22/06/2025	Apology Financial redress: Avoidable distress/time and trouble New appeal/review or reconsidered decision	12/08/2025	Personal remedy late. No service improvement recommendations
10	24013088	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	17/11/2025	Apology Financial redress: Avoidable distress/time and trouble Provide training and/or guidance New appeal/review or reconsidered decision	27/01/2026	Remedy satisfied late. Personal remedy and service improvement late.
11	24017168	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	22/12/2025	Apology Financial redress: Avoidable distress/time and trouble Financial redress: Loss of service	17/03/2026	Personal remedy late. No service improvement recommendations
12	24021479	Slough Borough Council	Education & Childrens Services	Education Council: SEN Provision and EHC plans	19/10/2025	Apology Financial redress: Avoidable distress/time and trouble Financial Redress: Quantifiable Loss Procedure or policy change/review	13/01/2026	Remedy satisfied late. Personal remedy and service improvement late.
13	24023036	Slough Borough Council	Environmental Services & Public Protection & Regulation	Cemeteries and crematoria	15/10/2025	Apology Financial redress: Avoidable distress/time and trouble	08/01/2026	Remedy satisfied on time
14	25001255	Slough Borough Council	Housing	Homelessness	23/02/2026	Apology Financial redress: Avoidable distress/time and trouble Organisational Led Improvement Plan	29/03/2026	Remedy satisfied late. Personal remedy and service improvement late.
15	25006336	Slough Borough Council	Education & Childrens Services	Education Council: SEN Assessments and reviews	04/11/2025	Apology Financial redress: Avoidable distress/time and trouble	02/01/2026	Remedy satisfied on time