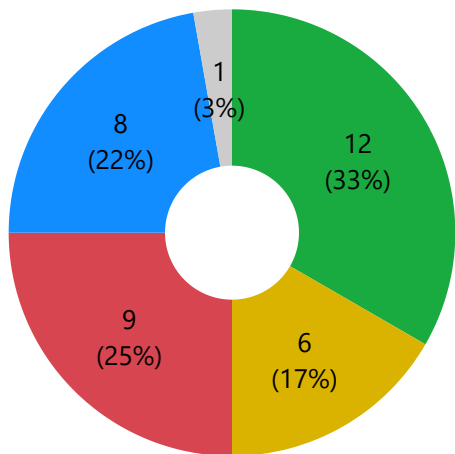


[Click to view scorecard](#)

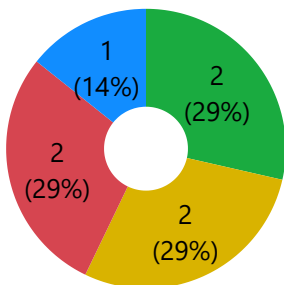
Performance summary: as at end of Mar-26

Performance summary



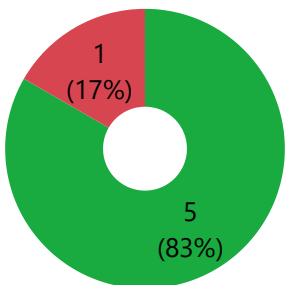
● Total Green ● Total Amber ● Total Red ● Total Monitor t... ● Total KPI in ...

Priority 1



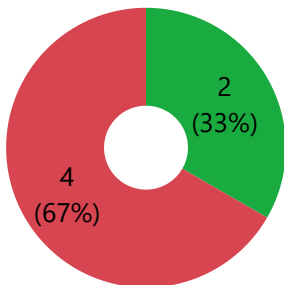
● P1 Green ● P1 Amber ● P1 Red ● P1 Monitor trends ● P1 KPI in develop...

Priority 2



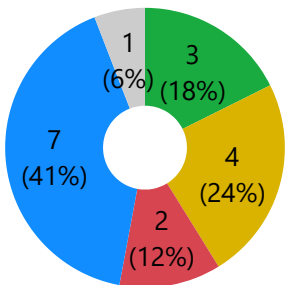
● P2 Green ● P2 Amber ● P2 Red ● P2 Monitor trends ● P2 KPI in develop...

Priority 3



● P3 Green ● P3 Amber ● P3 Red ● P3 Monitor trends ● P3 KPI in develop...

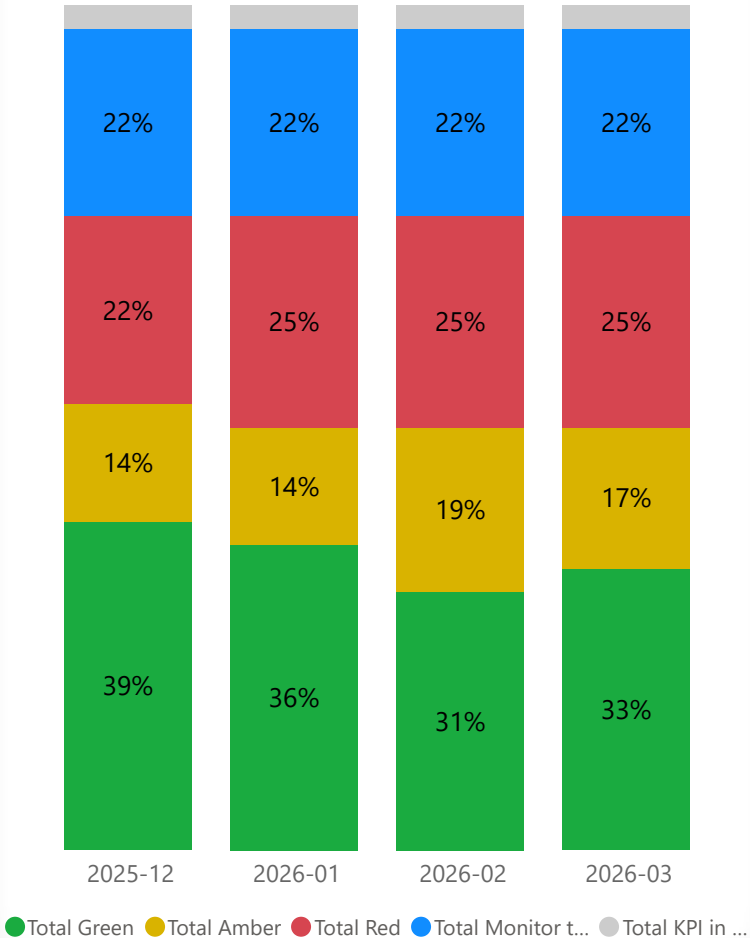
Corporate Health



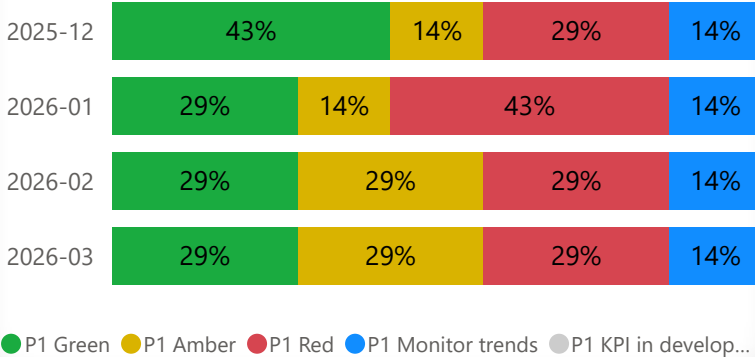
● CH Green ● CH Amber ● CH Red ● CH Monitor trends ● CH KPI in devel...

Progress

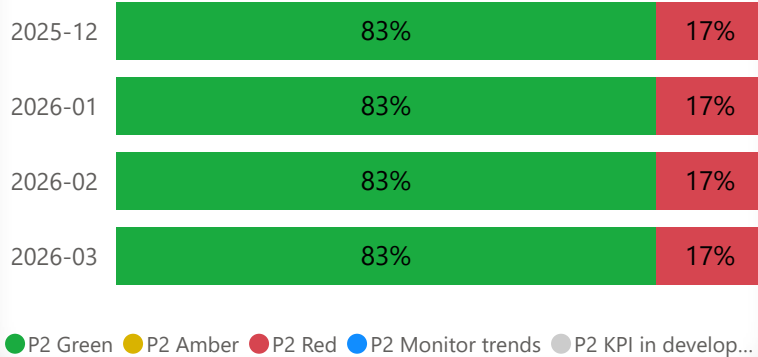
Performance trend summary



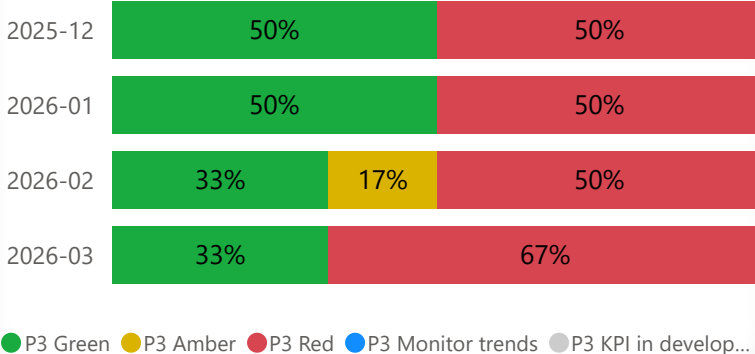
Priority 1



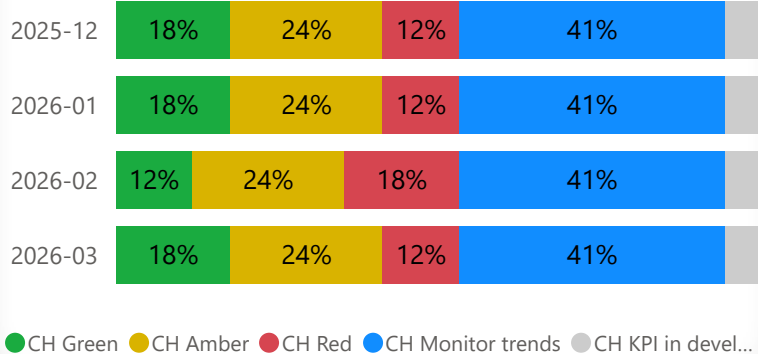
Priority 2



Priority 3

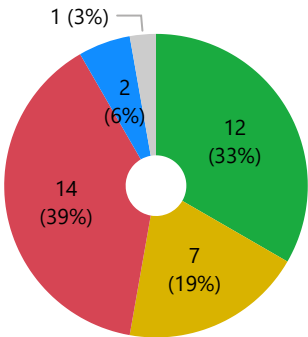


Corporate Health



Direction of travel: performance compared to previous month or similar period from last year

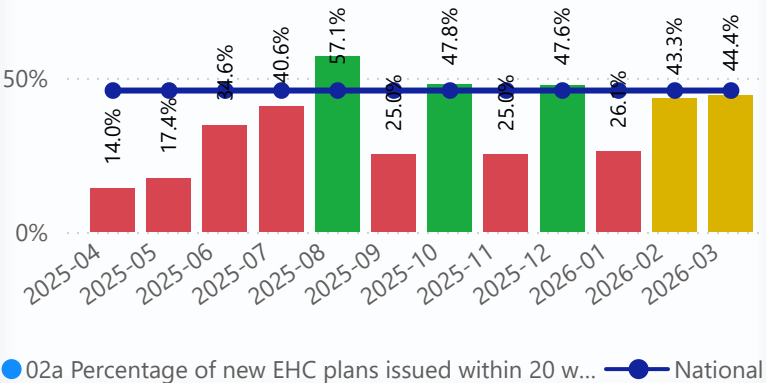
Performance direction of travel



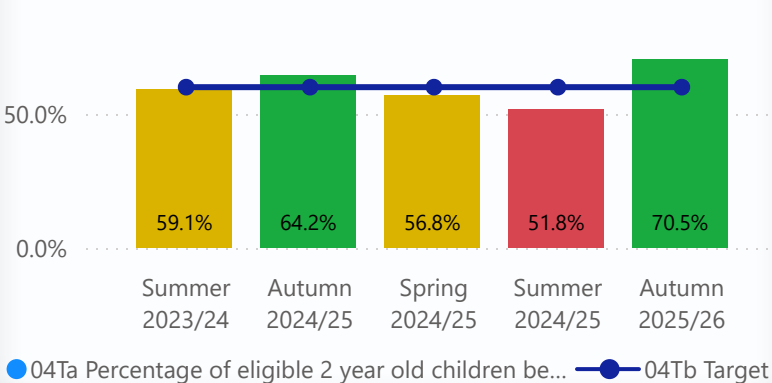
Improved Same Declined No trends new KPI being developed

Priority 1: A borough for children and young people to thrive

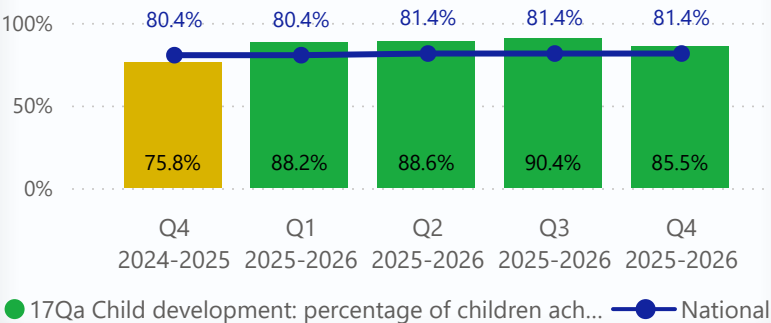
Percentage of new EHC plans issued within 20 weeks including exceptions



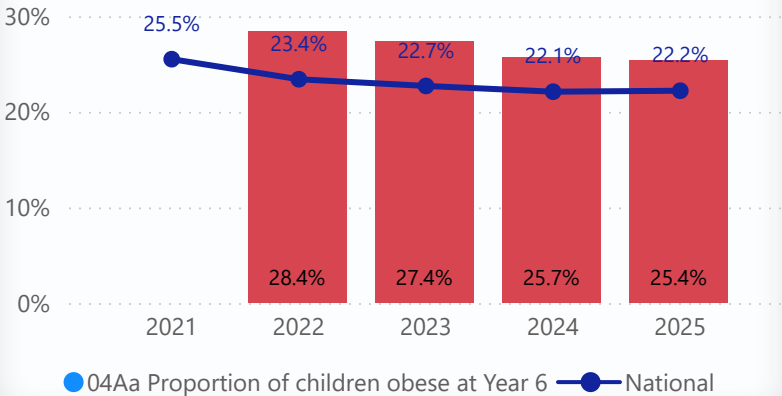
Percentage of eligible 2 year old children benefitting from funded early education



Child development: percentage of children achieving a good level of development in all five domains at 2 to 2.5 years old

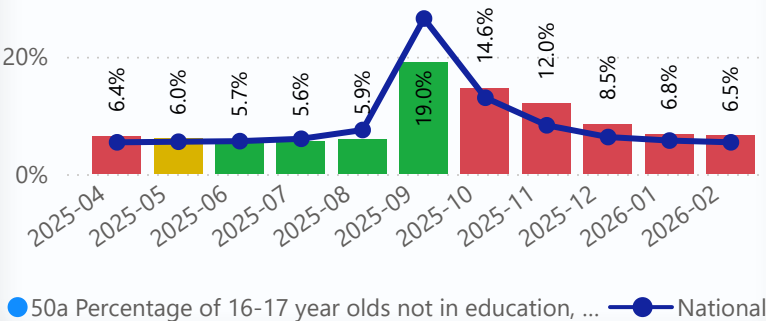


Proportion of children obese or severely obese in Year 6

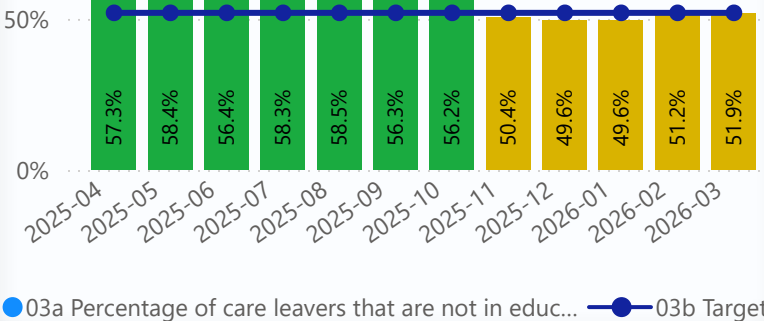


Priority 1: A borough for children and young people to thrive

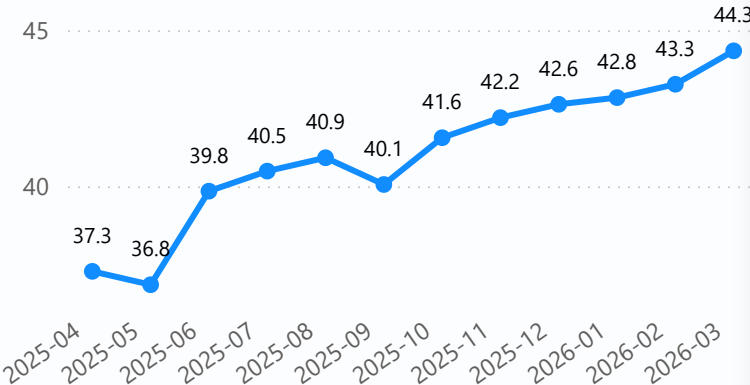
Percentage of 16-17 year olds not in education, employment and training (NEET) or whose activity is not known



Percentage of care leavers in education, employment or training

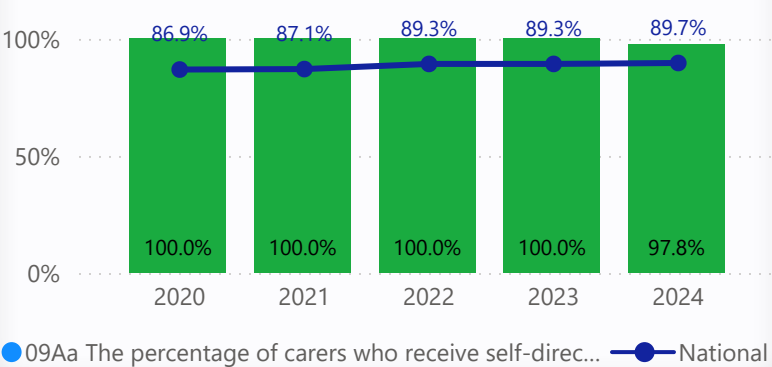


Rate per 10,000 of Children Looked After (CLA)

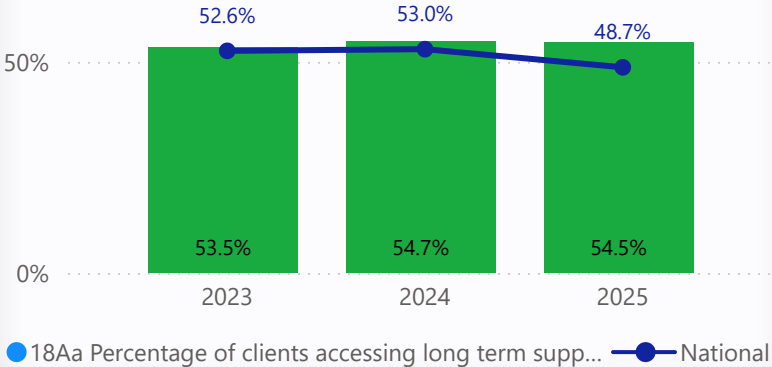


Priority 2: A town where residents can live healthier, safer and more independent lives

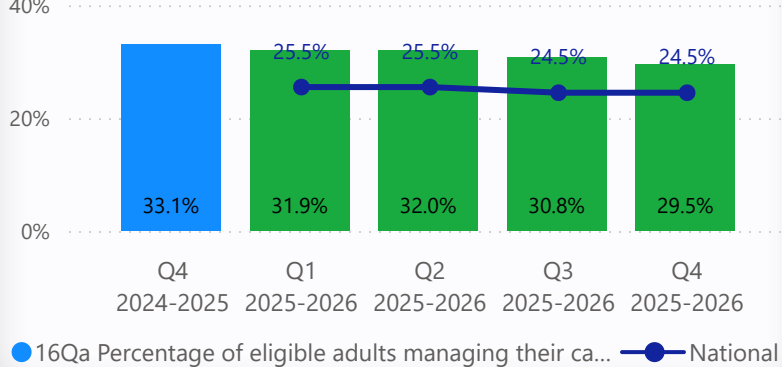
Percentage of carers who receive self-directed support [ASCOF 3D1b]



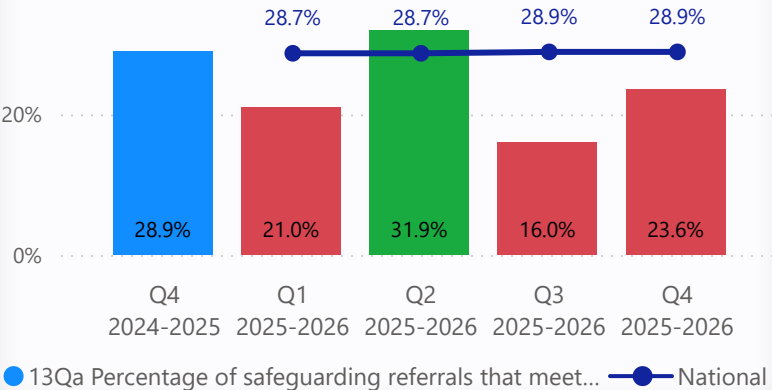
Percentage of clients accessing long term support in the community at the end of the year [LTS001B]



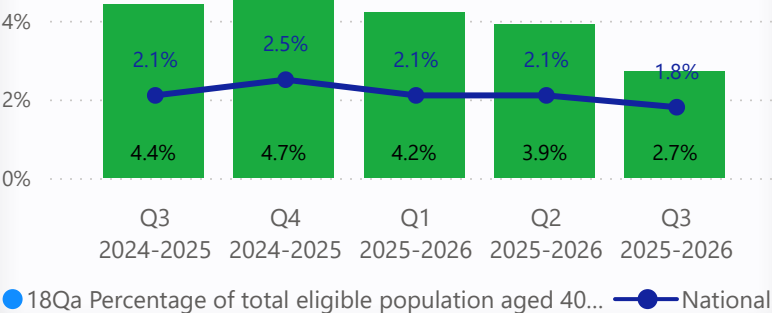
Percentage of eligible adults managing their care via a direct payment [ASCOF 3D1b]



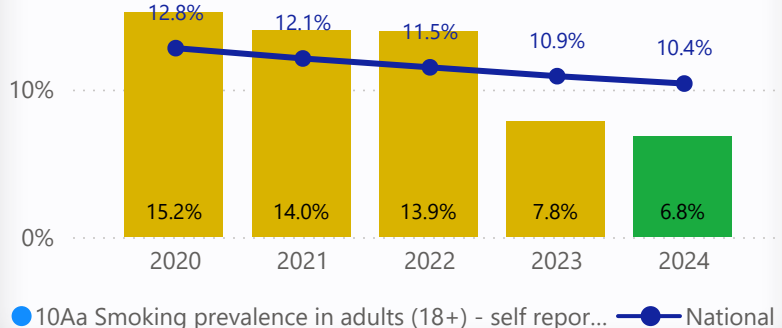
Percentage of safeguarding referrals that meet section 42



Percentage of total eligible population aged 40-74 received an NHS Health Check in the quarter



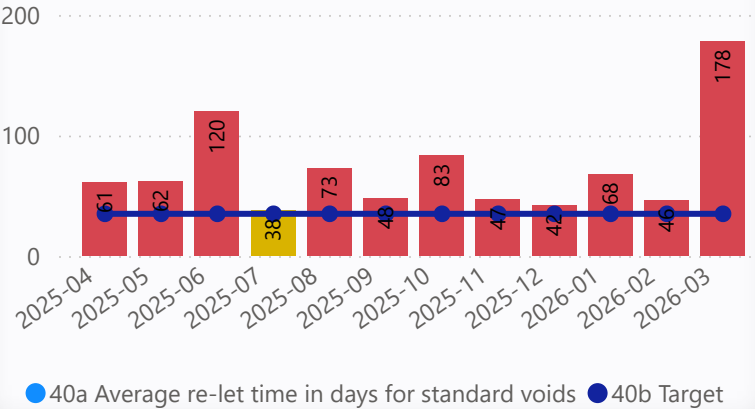
Smoking prevalence in adults (18+) - self-reported smokers in the Annual Population Survey (APS)



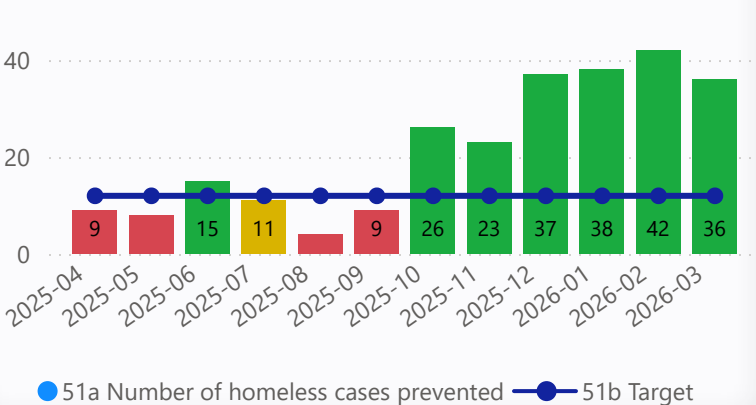
Corporate Performance Dashboard

Priority 3: A cleaner, healthier and more prosperous Slough

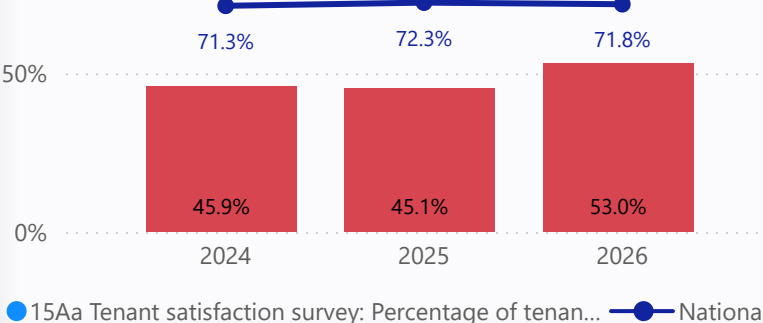
Average re-let time in days for standard voids [BVPI 212]



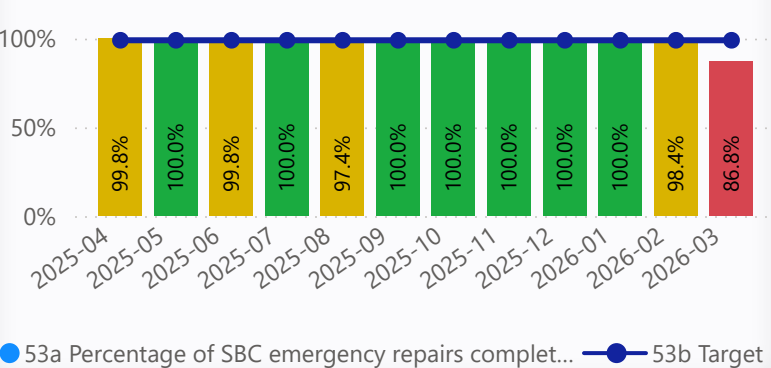
Number of homeless cases prevented



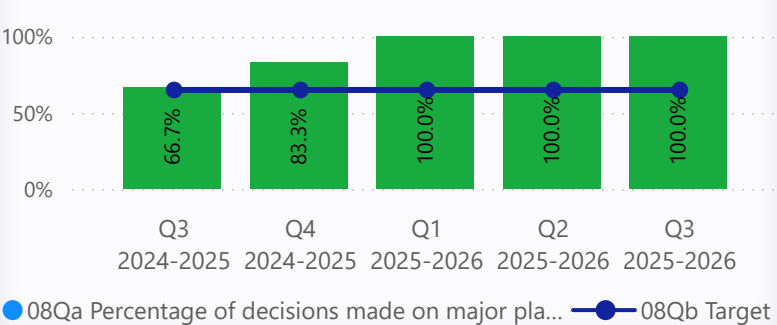
Tenant satisfaction survey: percentage of tenants who responded satisfied with the overall service provided by Slough Borough Council Housing [TP01]



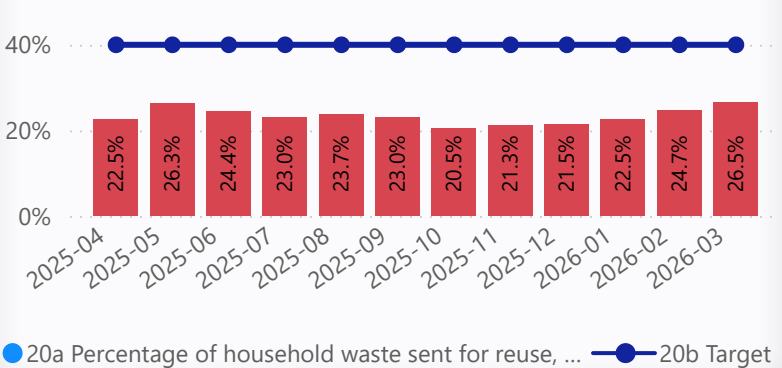
Percentage of SBC emergency housing repairs completed within agreed timescale



Percentage of decisions made on major planning applications within 13 weeks or timescale agreed with applicant



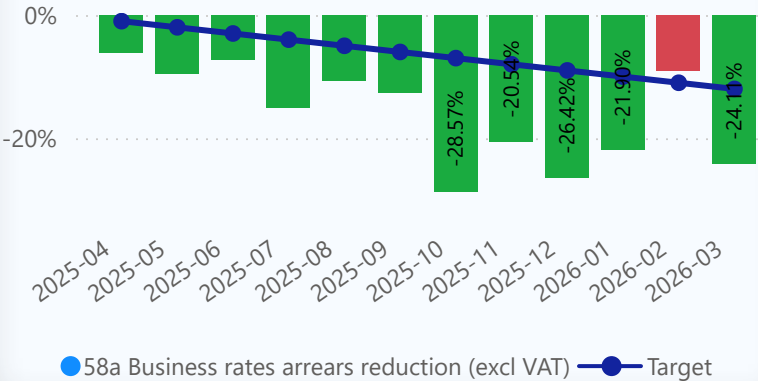
Percentage of household waste sent for reuse, recycling or composting



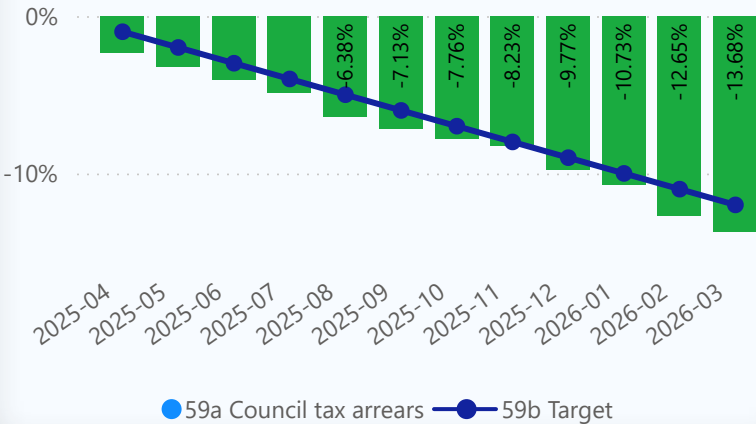
Corporate Performance Dashboard

Corporate Health

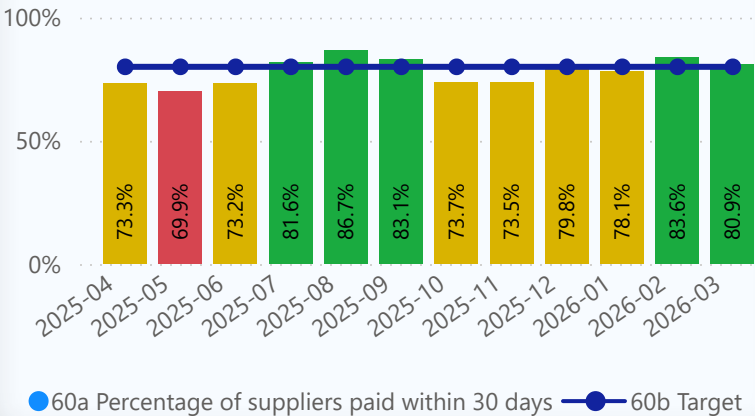
Year to date business rates arrears reduction (%) (adjusted to exclude changes in rateable value)



Year to date council tax arrears reduction (%)



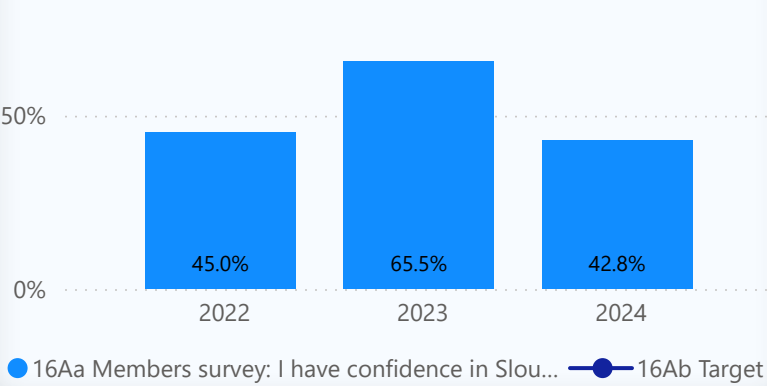
Percentage of supplier invoices paid within 30 days



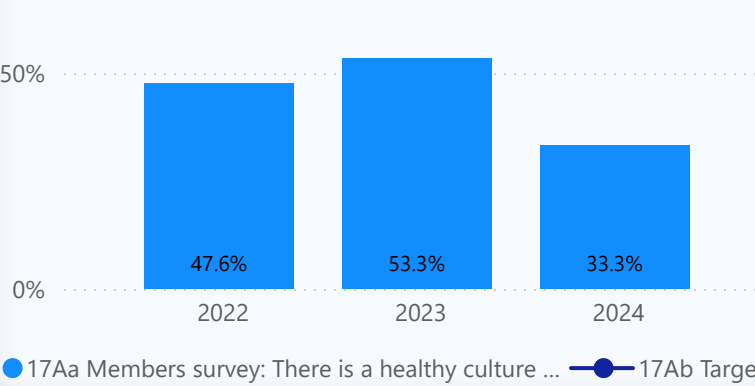
Measurement of financial resilience



Members survey: I have confidence in Slough Borough Council senior officers

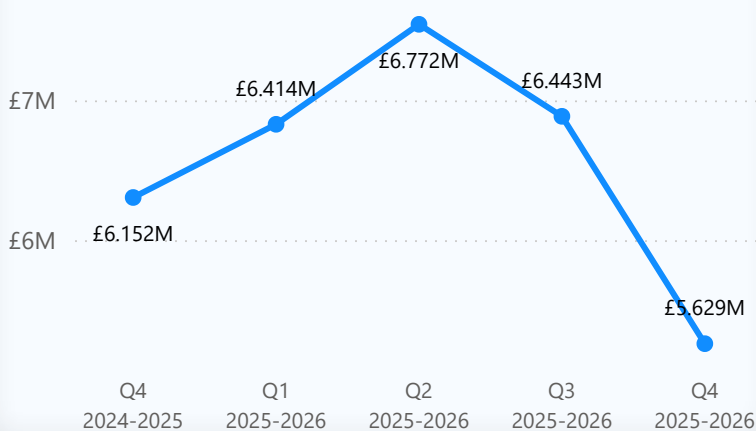


Members survey: There is a healthy culture and good ways of working overall between Members and officers

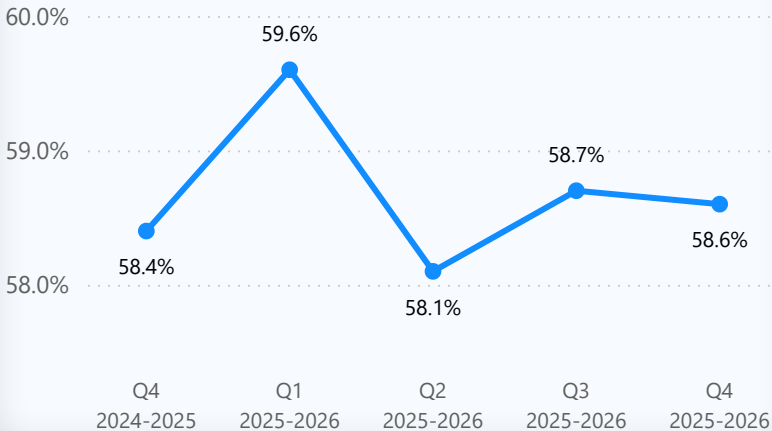


Corporate Health

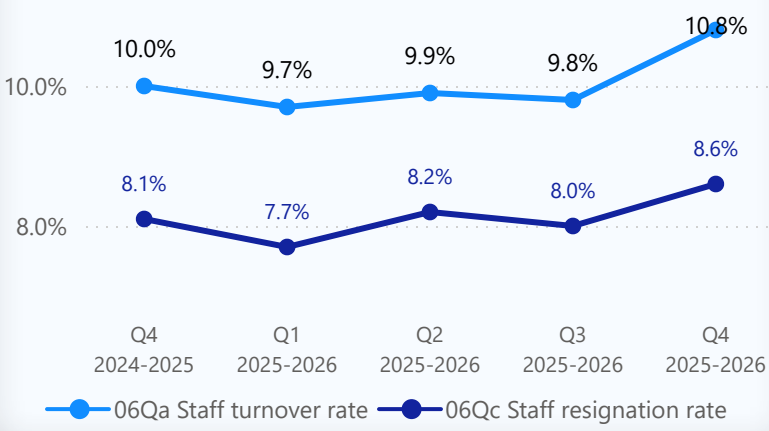
Interim staffing costs (£)



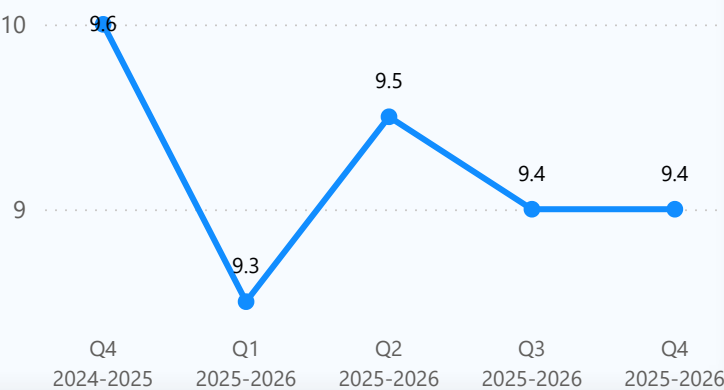
Percentage of staff equalities data recorded on Agresso



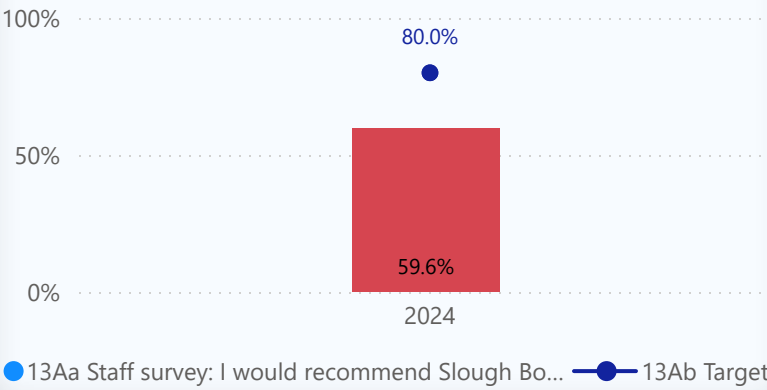
Staff turnover rate (rolling 12 months)



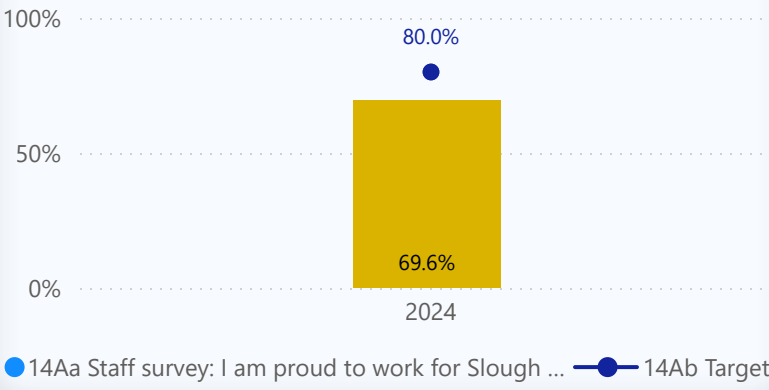
Number of working days lost due to sickness absence per FTE employee (rolling 12 months)



Staff survey: I would recommend Slough Borough Council as a great place to work

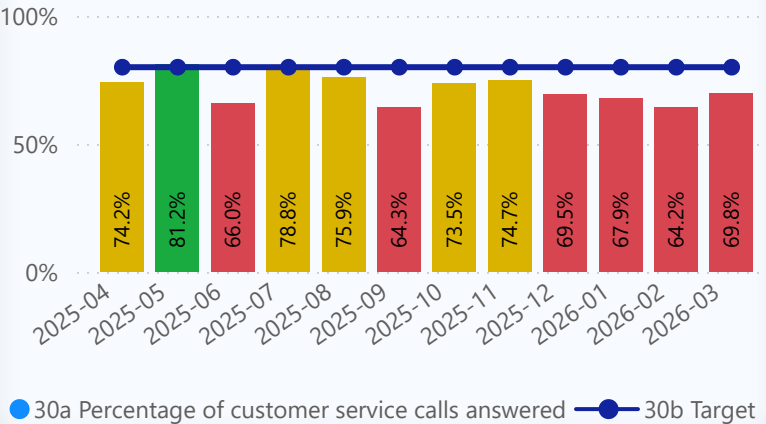


Staff survey: I am proud to work for Slough Borough Council

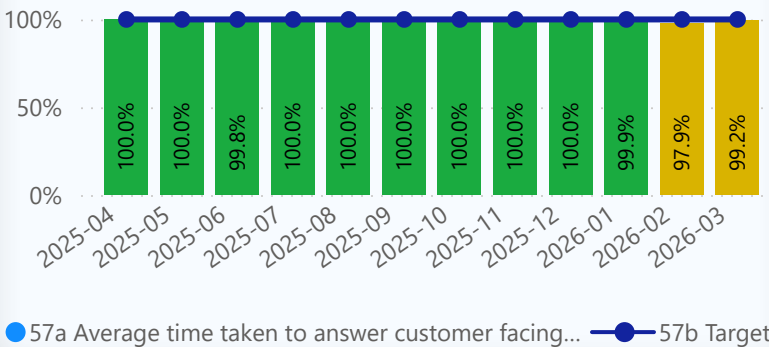


Corporate Health

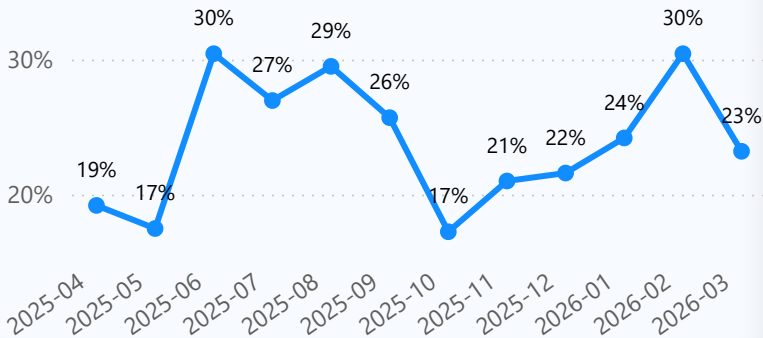
Percentage of customer service calls answered



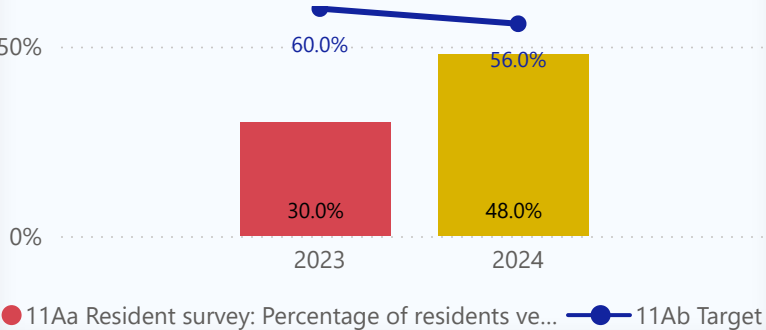
Percentage of customer facing enquiry box emails responded to within 5 working days



Percentage of complaints escalated from stage 1 to stage 2



Resident survey: Percentage of Slough respondents said they were very or fairly satisfied with 'the way Slough Borough Council runs things'



Resident survey: Percentage of Slough respondents said that they trust Slough Council a great deal or a fair amount

