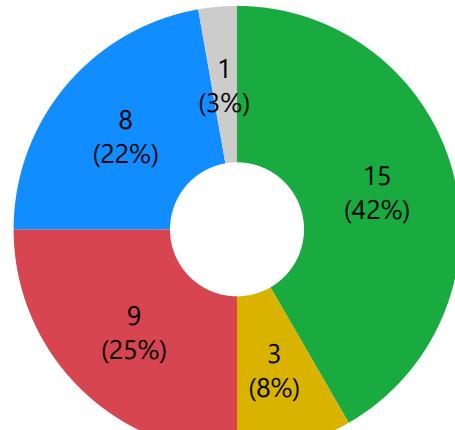


[Click to view scorecard](#)

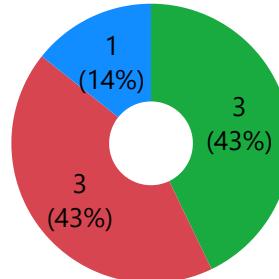
Performance summary: as at end of Sept-2025

Performance summary



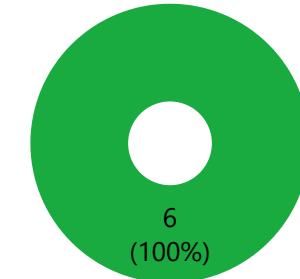
● Total Green ● Total Amber ● Total Red ● Total Monitor trends ● Total KPI in development

Priority 1



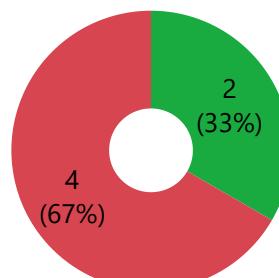
● P1 Green ● P1 Amber ● P1 Red ● P1 Monitor trends ● P1 KPI in development

Priority 2



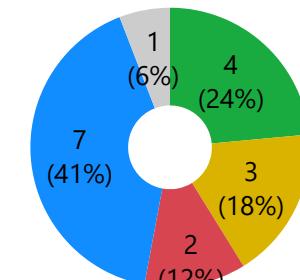
● P2 Green ● P2 Amber ● P2 Red ● P2 Monitor trends ● P2 KPI in development

Priority 3



● P3 Green ● P3 Amber ● P3 Red ● P3 Monitor trends ● P3 KPI in development

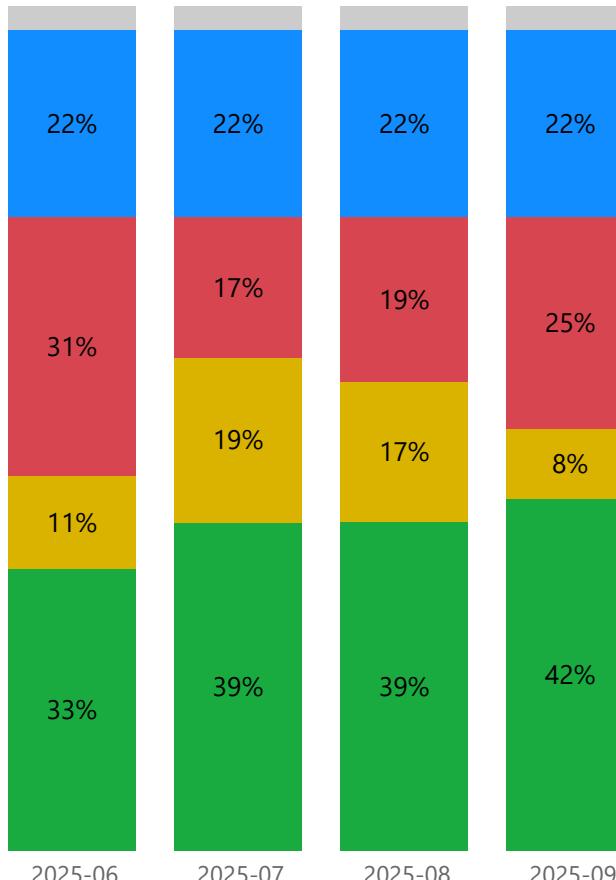
Corporate Health



● CH Green ● CH Amber ● CH Red ● CH Monitor trends ● CH KPI in development

Progress

Performance trend summary



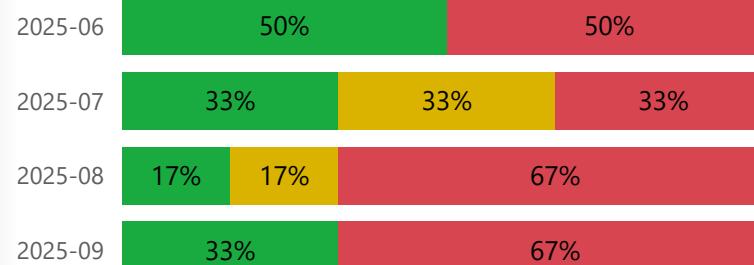
Priority 1



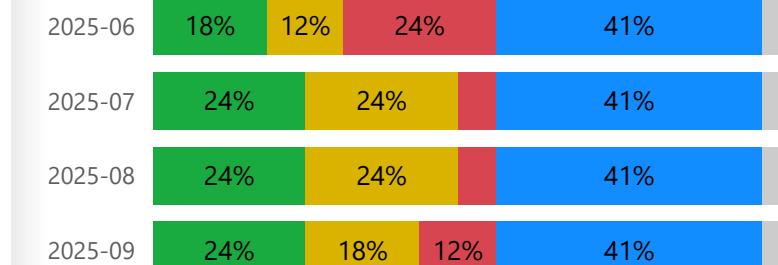
Priority 2



Priority 3



Corporate Health



● Total Green ● Total Amber ● Total Red ● Total Monitor trends ● Total KPI in development

● P1 Green ● P1 Amber ● P1 Red ● P1 Monitor trends ● P1 KPI in development

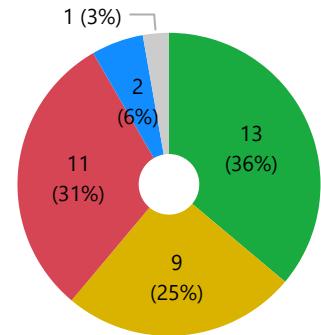
● P2 Green ● P2 Amber ● P2 Red ● P2 Monitor trends ● P2 KPI in development

● P3 Green ● P3 Amber ● P3 Red ● P3 Monitor trends ● P3 KPI in development

● CH Green ● CH Amber ● CH Red ● CH Monitor trends ● CH KPI in development

Direction of travel: performance compared to previous month or similar period from last year

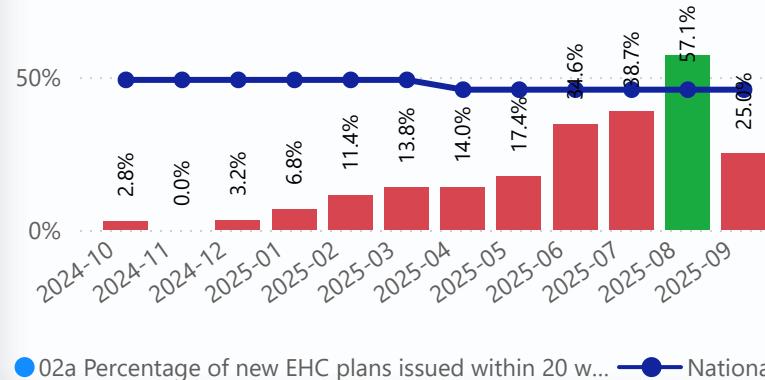
Performance direction of travel



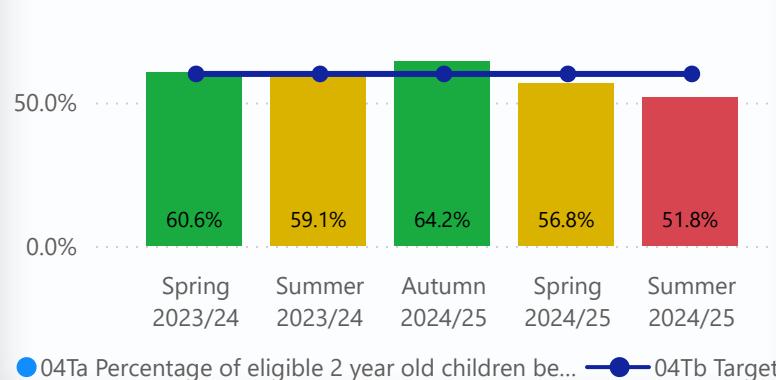
● Improved ● Same ● Declined ● No trends new ● KPI being developed

Priority 1: A borough for children and young people to thrive

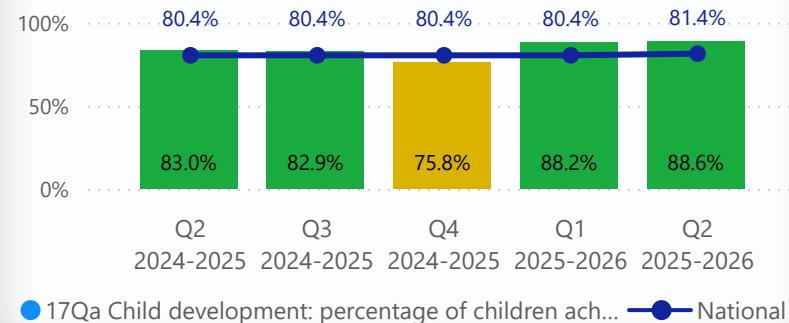
Percentage of new EHC plans issued within 20 weeks including exceptions



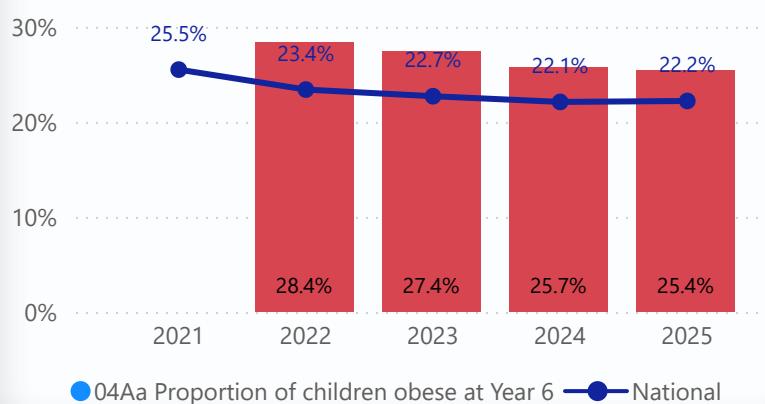
Percentage of eligible 2 year old children benefitting from funded early education



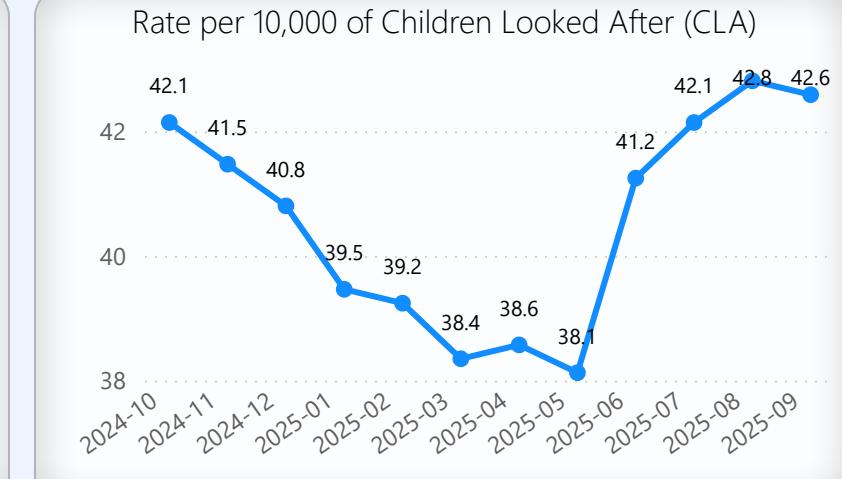
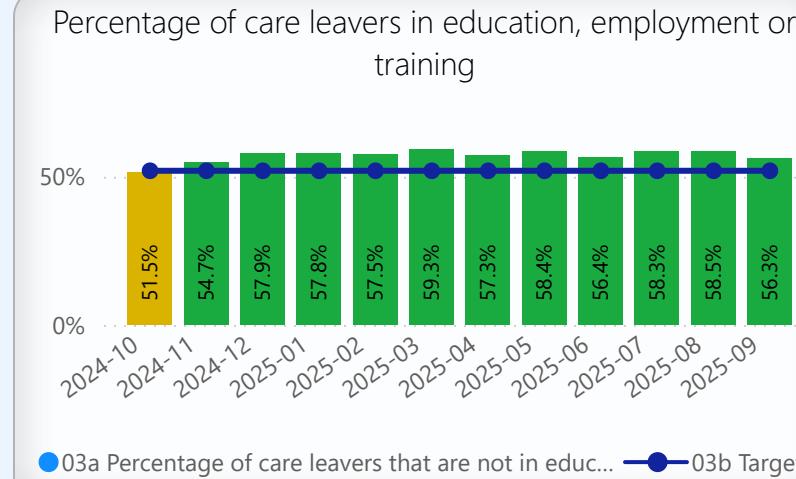
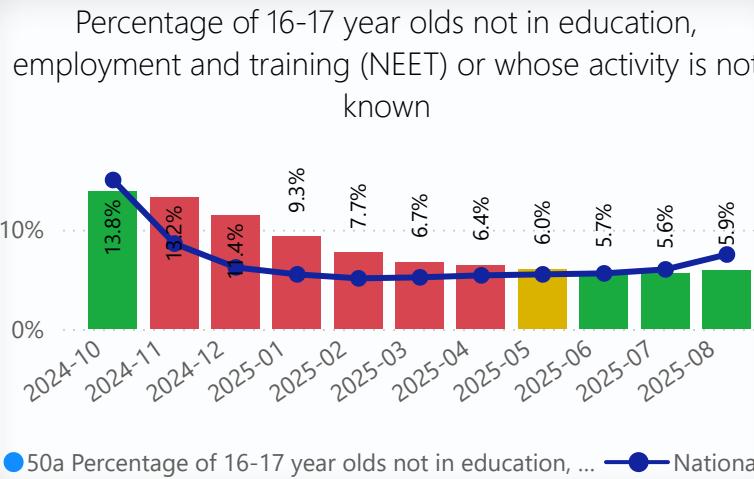
Child development: percentage of children achieving a good level of development in all five domains at 2 to 2.5 years old



Proportion of children obese or severely obese in Year 6

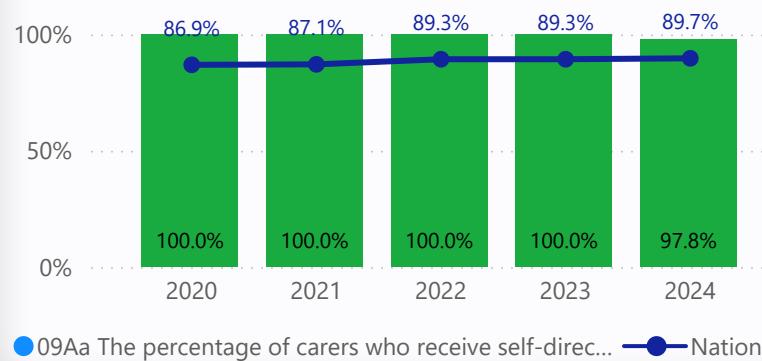


Priority 1: A borough for children and young people to thrive



Priority 2: A town where residents can live healthier, safer and more independent lives

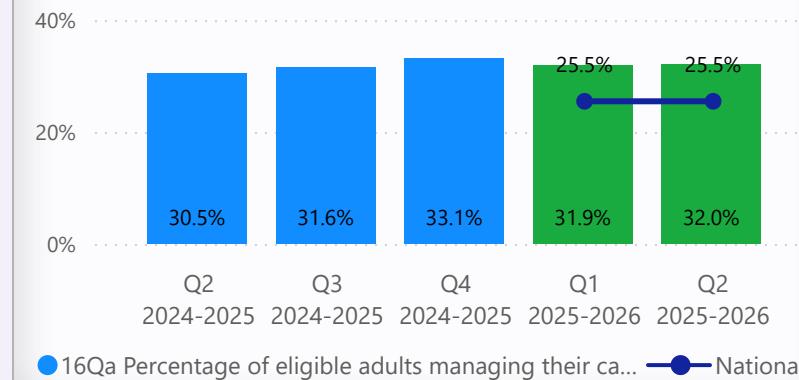
Percentage of carers who receive self-directed support [ASCOF 3D1b]



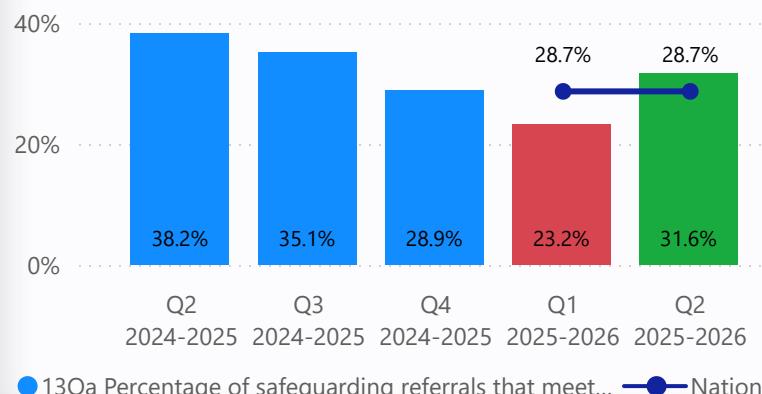
Percentage of clients accessing long term support in the community at the end of the year [LTS001B]



Percentage of eligible adults managing their care via a direct payment [ASCOF 3D1b]



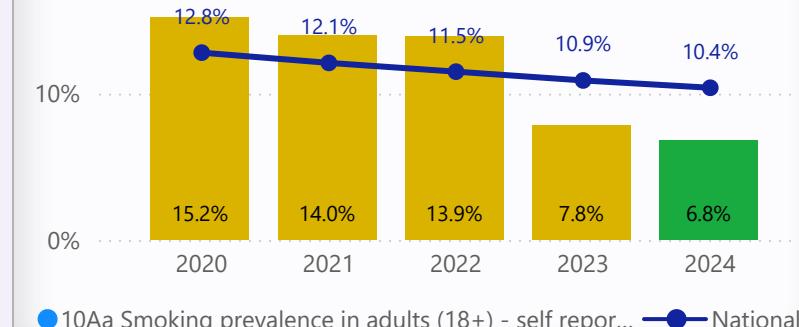
Percentage of safeguarding referrals that meet section 42



Percentage of total eligible population aged 40-74 received an NHS Health Check in the quarter

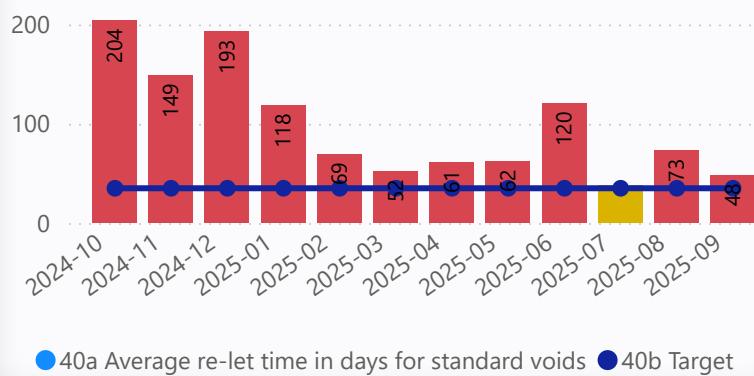


Smoking prevalence in adults (18+) - self-reported smokers in the Annual Population Survey (APS)

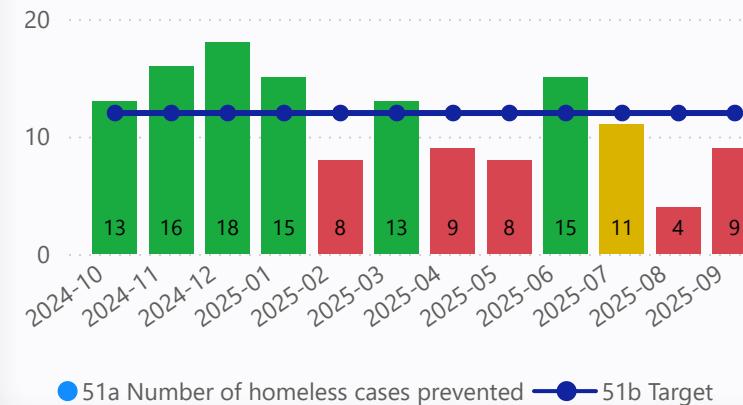


Priority 3: A cleaner, healthier and more prosperous Slough

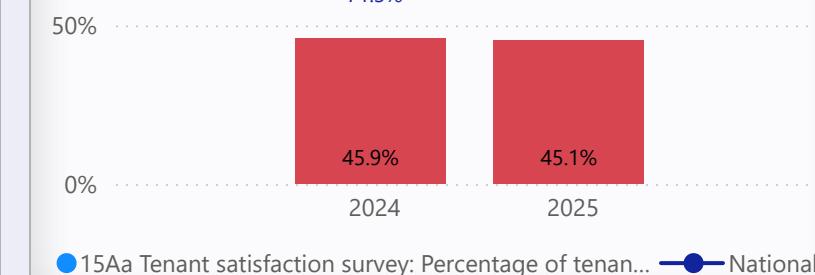
Average re-let time in days for standard voids [BVPI 212]



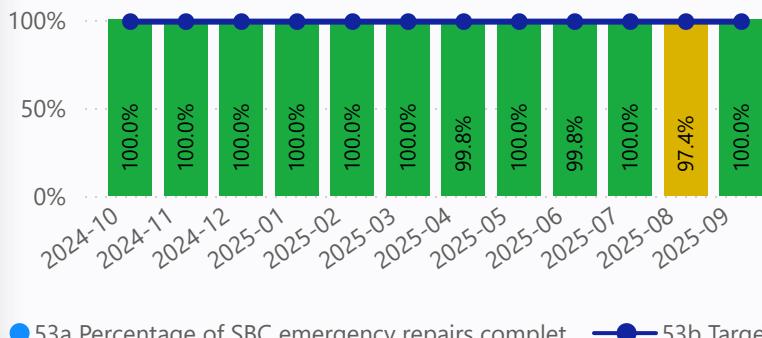
Number of homeless cases prevented



Tenant satisfaction survey: percentage of tenants who responded satisfied with the overall service provided by Slough Borough Council Housing [TP01]



Percentage of SBC emergency housing repairs completed within agreed timescale



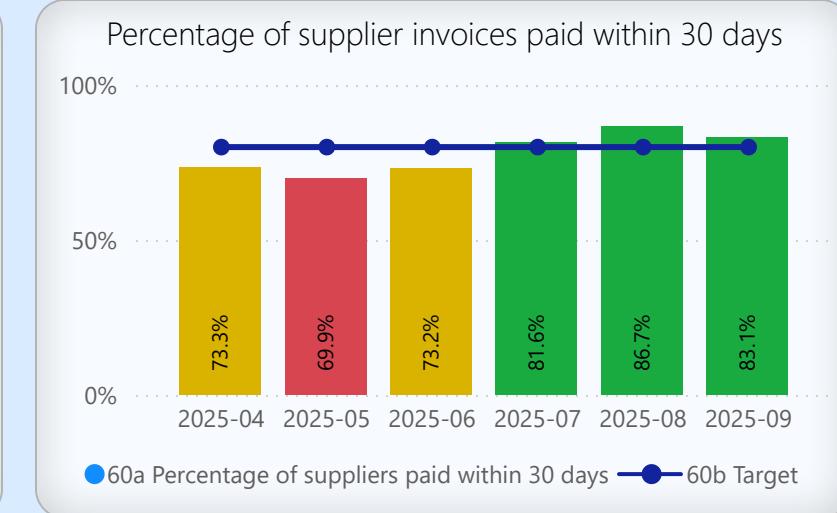
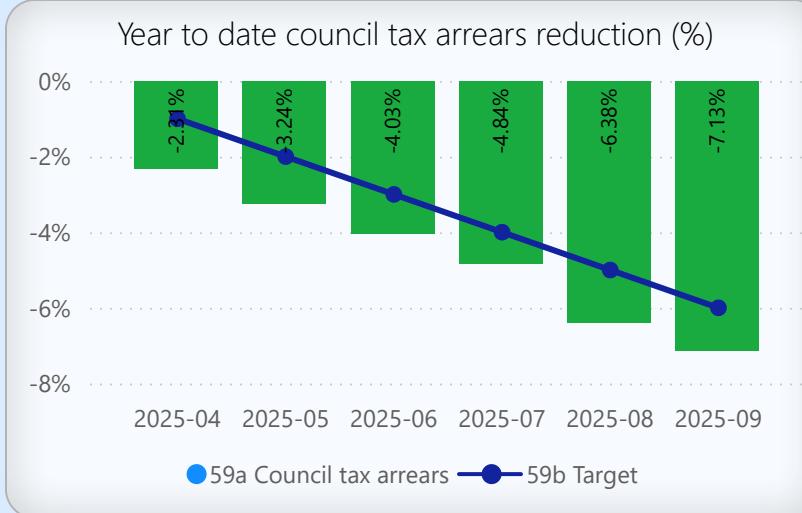
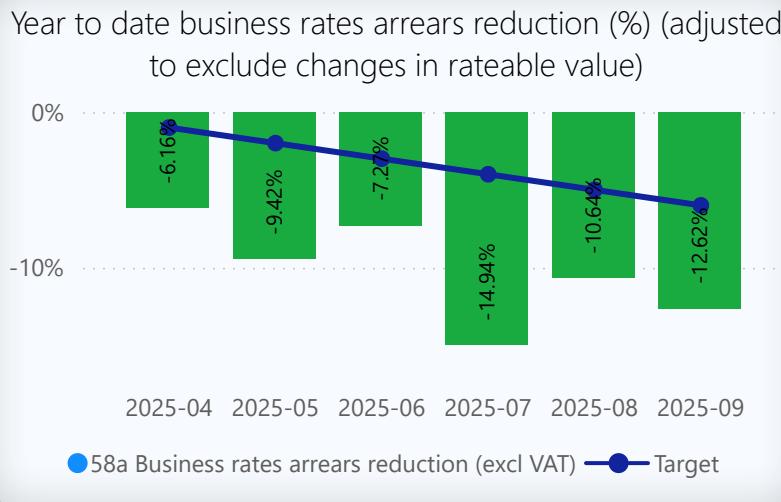
Percentage of decisions made on major planning applications within 13 weeks or timescale agreed with applicant



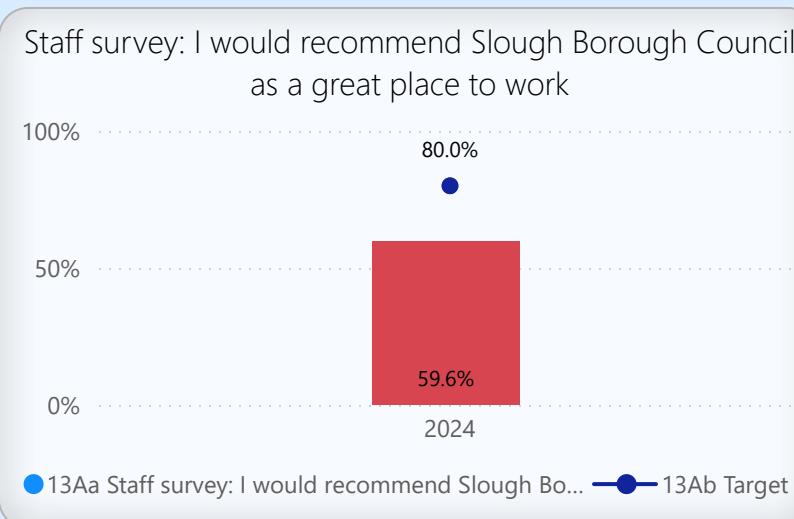
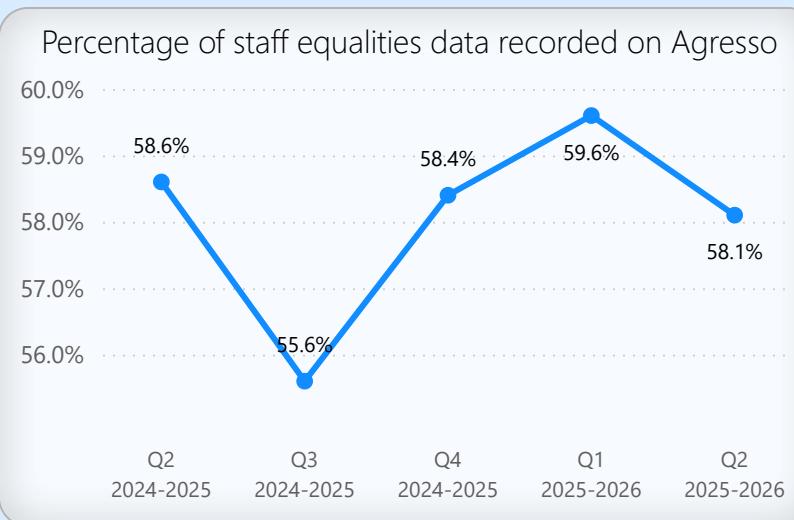
Percentage of household waste sent for reuse, recycling or composting



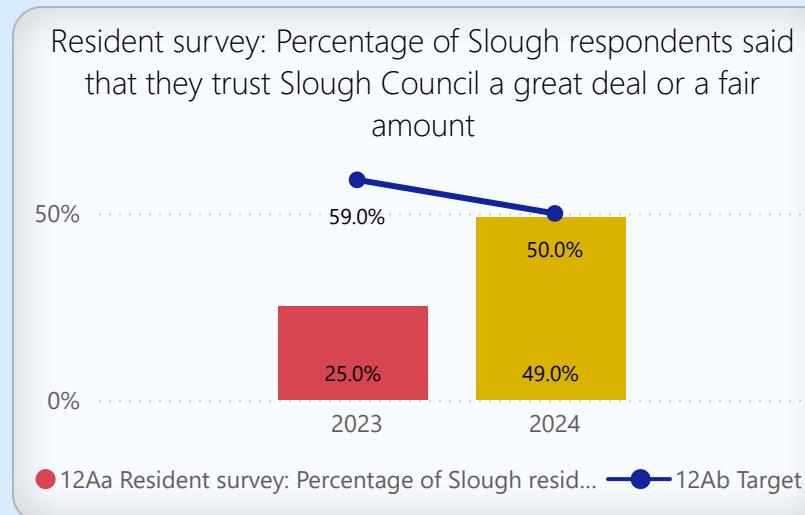
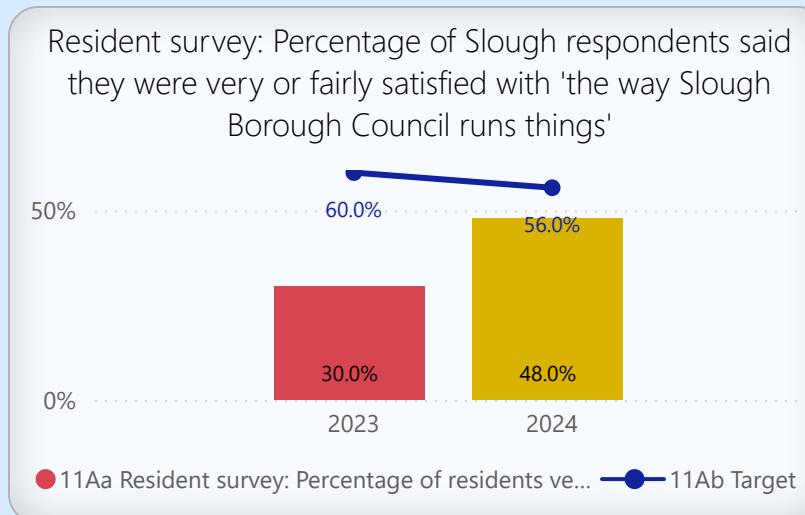
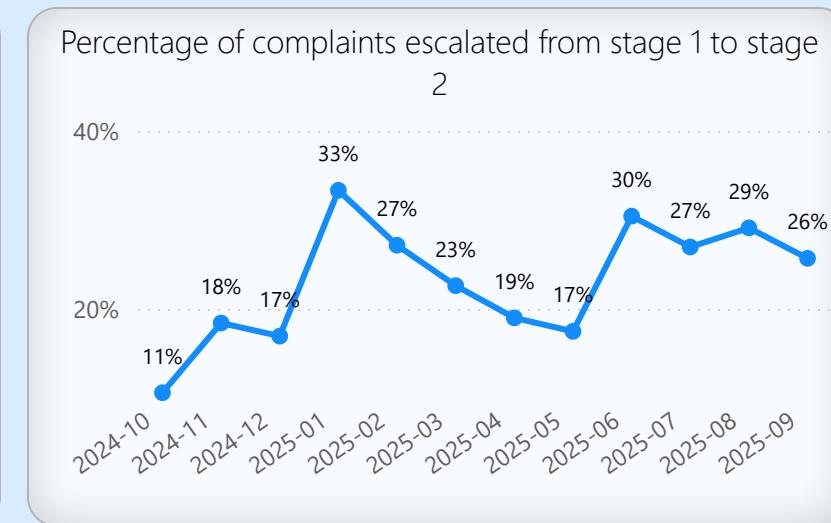
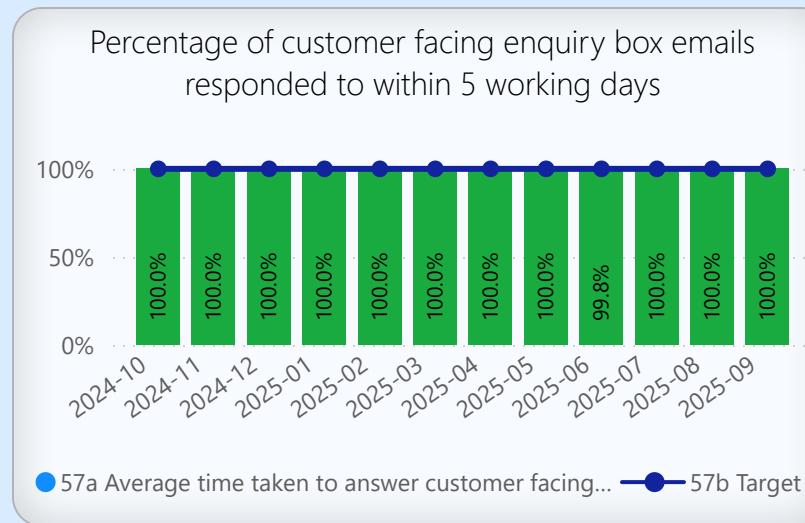
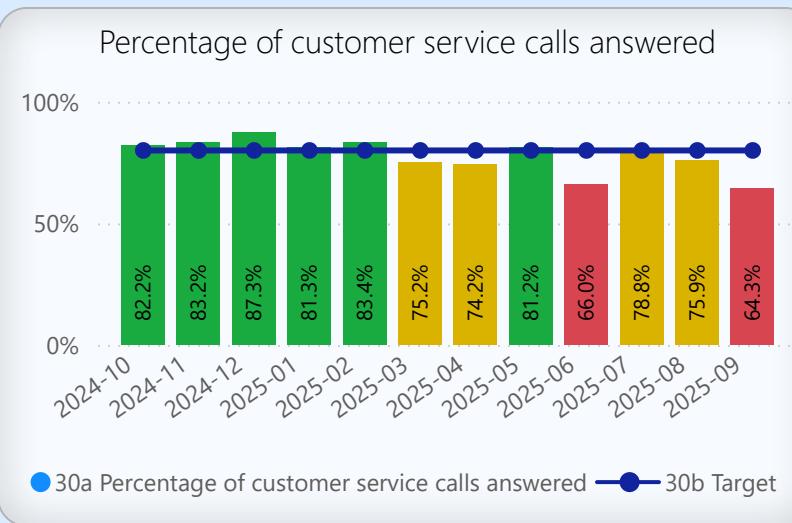
Corporate Health



Corporate Health

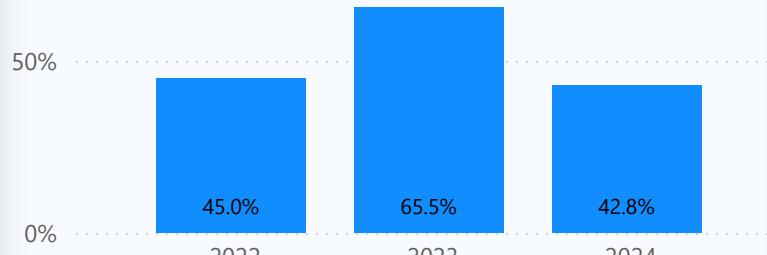


Corporate Health



Corporate Health

Members survey: I have confidence in Slough Borough Council senior officers



● 16Aa Members survey: I have confidence in Slou... —● 16Ab Target

Members survey: There is a healthy culture and good ways of working overall between Members and officers



● 17Aa Members survey: There is a healthy culture ... —● 17Ab Target

Performance Indicator Key

Metric updates this month:

For indicators where the updates are released in the later in the month, these will be reported in the following months report i.e., October figures reported in the November report.

Performance against target:

Where possible the latest monthly performance is compared with an assigned target or a benchmark. Indicators are colour-coded as follows:

RAG status	Description
Green	Performance is in line with or above in-year target or benchmark
Amber	Performance has not been met but is within 10% (unless otherwise stated) of in-year target or benchmark
Red	Performance has not been met and is more than 10% (unless otherwise stated) off in-year target or benchmark
Blue	Metric in place to monitor trends
Grey	Metric is being developed

Performance indicators are RAG rated as amber if performance is within 10% and red if more than 10% off in-year target or benchmark except for:

- Collection rates for council tax and business rates: these are RAG rated as amber if performance is within 0.5% and red if more than 0.5% off in-year target.
- Total number of homeless households placed in temporary accommodation at the end of the month: RAG rated as amber if performance is within 5% and red if more than 5% off in-year target.
- Children's social care indicators: these are as per agreed with Slough Children's First.

Performance direction of travel:

The *direction* of the arrows shows if performance has improved, declined, or been maintained relative to the previous month, quarter, or year.

- ↑ performance improved.
- ↔ performance remained the same.
- ↓ performance declined.

For example, for overall NEET rate indicator where good performance is low:

- A decline in the NEET rate would have an upwards arrow ↑ as performance has improved in the right direction.
- An increase in the NEET rate would have a downwards arrow ↓ as performance has declined.