

SUMMARY								
TA & Allocations Improvements								
Improvement Ref.	Sub-project	Owner	Total actions	Not started	Part-Complete Actions	Complete Actions	Overdue Actions	RAG
1	Legacy / Backlog Work	Suzane Getachew	4		3	1		
2	Reduction of TA Units	Janet Weekes	5		5			
3	Reduction of TA Costs	Janet Weekes	4		4			
4	Compliant and Fit for Purpose Units	Janet Weekes	3		2	1		
5	Increasing Housing Supply	Janet Weekes	4		4			
6	Allocations	Janet Weekes	3	1	2			
7	ICT & Data	Janet Weekes	3	2	1			
8	Recruitment & Retention of Staff	Janet Weekes	2		2			
9	Prevention and Detection of Fraud	Janet Weekes	3	1	2			
10	Policies Strategis and Procedures	Janet Weekes	4	1	2	1		
11	Subsidy Loss, Income Recovery and Bad Debt Provision	Andy Jeffs	4		4			
Total TA & Allocations - 11			39	5	31	3	0	
Rough Sleeping and Housing Demand Actions								
1	Backlog Work	Fola Akinsowon	2		2			
2	Early Intervention	Fola Akinsowon	10	3	4	3		
3	Rough Sleeping	Fola Akinsowon	4	3	1			
4	Impoved Case Management	Fola Akinsowon	3		3			
5	Improved Communication	Fola Akinsowon	1	1				
6	ICT & Data	Fola Akinsowon	3	2	1			
7	Policies Strategis and Procedures	Fola Akinsowon	1	1				
Total Rough Sleeping & Housing Demand - 7			24	10	11	3	0	
Wider Projects								
Improvement Ref.	Sub-project	Owner	Total actions	Not started	Part-Complete Actions	Complete Actions	Overdue Actions	RAG
1	PWC Recommednations	Lisa Keating	6	1	5			
2								
Total Rough Sleeping & Housing Demand - 7			6	1	5	0	0	
TOTAL SERVICE ACTIONS - 19			69	16	47	6	0	

Actions	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26
Complete	6	6					
Part complete	42	47					
Not started	14	16					
Overdue	0	0					
Overall rating							