

Appendix 2 – Forward Together Internal Communication, 20 June 2025

Fraud prevention and detection

We have a dedicated team that has evolved over the last year with the appointment of two permanent housing investigation officers.

The team as a whole will look to undertake a pro-active approach to prevention, detection and recovery over the coming months.

Prevention of fraud is a key part of our strategy and we strive to prevent fraud from being committed at the outset through robust application forms and correct completion of forms assist in this area.

The team investigates suspected fraud relating to council services, such as Council Tax support/discounts, housing fraud, blue badge/concessionary passes, social care payments, business rates/grant fraud.

We want our residents, suppliers and the public to know that fraud perpetrated against Slough Borough Council does not pay.

Some of the team's successes include:

- [Company director false Covid business loan application conviction – Slough Borough Council](#)
- [Stolen salary fraud conviction – Slough Borough Council](#)
- [Fraudster narrowly escapes jail time – Slough Borough Council](#)

Fraud harms everyone – it puts resources at risk, damages trust and undermines the integrity of our work. Whether it's misuse of funds, false claims, or suspicious behaviour, even small acts of fraud can have serious consequences. That's why it's so important to report any concerns. Speaking up helps protect our organisation, our resources and the vital work we do. If something doesn't feel right, trust your instincts and report it – your voice matters.

Contact the [Corporate fraud team](#) to discuss or raise any concerns you have.