

Mr. Ian Stone
Housing Asset Programme Manager
Slough Borough Council
Observatory House
Slough
SL1 2EL

20th April 2025

Dear Ian,

Further to our on-going discussions regarding the Cleaning and Caretaking Services, I write to confirm that Cardo wishes to return said service to SBC to explore alternatives for delivery as soon as is practicable. As you are aware, we have been providing this service since the start of the RMI Contract, and I have provided some of the reasons behind our request to return the Service.

Financial impact.

The Service has operated at a loss since the inception of the Contract. Subsequent increases in cost have previously been absorbed in the wider Contract. Whilst there have been annual uplifts, the additional cost of direct and indirect labour and materials have led to delivery being financially prohibitive.

Delivery Model

We currently employ 7 direct staff and a Sub-Contractor to deliver the service. We therefore experience an inconsistent service and due to financial limitations, cannot enforce a robust workforce.

Expertise

The service carried out with SBC is not a workstream we undertake elsewhere in the Business. It was discussed approximately 5 years ago that we wished to discontinue this workstream. We wish to provide a continuously improving service focussed on or areas of expertise. Cardo can provide wider support to deliver these improvements, something we are unable to do based on the stand-alone nature of the C&C Service within our Group.

Your sincerely



Stephen Wakefield
Account Manager