

Melanie Sagar

From: Dean Cooke
Sent: 21 March 2025 13:31
To: Melanie Sagar
Cc: Rachael Rumney; Russell Denney-Clarke
Subject: Hackney Fare Chart - New Draft Versions
Attachments: DRAFT Hackney Fare Chart - from May 2025 - Version 2.1 (1 - 4B) - £6 initial fare.docx

Hi Mel, hope that all is good your side.

Russell asked me to have a look at the Hackney Fare Chart review, with our Trading Standards eye on pricing regulations.

Apparently, a lot of drivers were rounding up lower fees (e.g. a £5.80 fare being rounded up to £6.00).

Obviously, this is incompatible with Trading Standards requirements; as customers should be able to make an informed choice and have an idea of their fare, before getting into the vehicle.

As a solution, we have gone with one of the suggestions from the trade, and proposed a £6.00 minimum charge.

Also, we have cut the different charging periods from three (i.e. 5:00-21:00/ 21:00-23:00/ 23:00-5:00) down to just two (i.e. 5:00-21:00 / 21:00-5:00). Hopefully, this makes things a bit simpler.

All the fare changes have been run by Colin at CJ&JT Fennessy; he advises that these changes will be compatible with the meters.

Please see attached our counter proposal.

Any questions, please don't hesitate to drop me a line.

All the best and have a great weekend.

Dean

Dean Cooke
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& Principal Trading Standards Officer
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