

Counter Fraud Activity	Planned Work	Category Prevent/Assure/Investigate	Comments	Timescale
Fraud Awareness & Engagement	As part of the CFT commitment to strengthening the counter fraud culture within the Council the team will continue to carry out Fraud Awareness sessions to colleagues throughout the organisation. The purpose of the sessions is to raise awareness and discuss the different types of potential fraud that could occur within their service areas.	Prevent	Invite to present at Induction of new employees 31/03/2025. Invite issued to Departments to participate in Fraud Awareness sessions.	June 2025
New Homes Bonus/ Empty Properties	A yearly pro-active to maximise the grant received from Central Government by identifying empty properties that are now occupied. The net number of properties brought back into occupation attracts a grant from Central Government.	Assure	Indication from Government this will be the last year of this project.	July/August 2025
Right to Buy (RTB) Anti-Money Laundering (AML) Checks	The Corporate Fraud Team (CFT) ensure that all Right to Buy applications are verified confirming residency eligibility and the funds used in the purchase abide by money laundering regulations	Assure	The majority of the applications made as a result of the discount changes in November will start to filter through from June.2025	June-August Quarter 2
Blue Badge Pro Actives	Undertake in co-operation with The Parking Enforcement teams Blue Badge pro-actives during the year to confirm the lawful use of badges.	Assure/Investigate	Discussion in place to carry out our pro-active in neighbouring Windsor	June-July 2025

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Council Tax Disability Discount	Completion of Phase 1 of Disabled Reduction Discount project.	Assure/Investigate		April/May 2025
Council Tax Reduction & Single Person Discount	Investigate potential Council Tax Reduction Benefit and Single Person Discount Fraud.	Investigate	Referrals received via residents use of Online Fraud Referral form or via the Telephone Fraud Hotline NFI matches	
Employee Fraud "Career Polygamy"	The importance of preventing detecting and stopping "insider fraud" can reverse the negative impact this may have on the culture of an organisation. Staff morale recruitment and staff retention may be significantly impacted.	Prevent/Assure/Investigate	Improve due diligence and controls when recruiting temporary staff to reduce "career polygamy" Joint case in progress with Chichester DC (HBPL) plus 3 other cases at various stages with other Local Authorities	
Adult Social Care –Direct Payments – Social Care Assessments	Cases of funds not being used appropriately and /or misrepresentation of circumstances to access funding towards care costs. NFI Data Match expected	Prevent/Assure/Investigate	Continue the good work and relationships with ASC including Senior Management Review the NFI matches expected. Promote the utilising of the CFT intelligence gathering on behalf of service areas including the review of financial assessments for eligibility of care packages.	June –August 25

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Proceeds of Crime Act (POCA)	<p>Stopping fraud and corruption from happening in the first place must be our aim. However, those who keep on trying may still succeed.</p> <p>A robust enforcement response is therefore needed to pursue fraudsters and recovering fraud losses provides the community with the assurances that fraud will not be tolerated by this authority.</p> <p>Furthermore through the use of strong punishments such as criminal prosecution and proceeds of crime, this action also contributes towards the Council's overall fraud resilience and deters potential fraudsters</p>	Investigate	Utilise the knowledge and experience of the 2 Financial Investigation Officers in the Team.	
National Fraud Initiative Bi-Annual Exercise.	The results became available in December 2024 and will be reviewed throughout the year The matches provide a significant contribution to saving in areas including Subsidised Travel Passes, Blue Badges, Housing and Revenues.	Prevent/Investigate	Housing Tenants to DWP Deceased List re Blue Badge /Concessionary Travel Passes, Payroll to Payroll for example HMRC. Continual review of 2024 matches.	April to June 2025
Housing	The CFT will continue to investigate illegal sub-letting and non-occupation of Council properties as referred by colleagues and residents. This also includes false applications for housing assignment and succession	Prevent/Assure/Investigate	With the addition of 2 Qualified Housing Investigation officers to the team mid 2024 the expectation for this year is very positive in the results that can be achieved	

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			To promote the use of mandatory verification processes across social housing. These have proven successful in RTB applications	
London Borough Fraud Investigators Group (LBFIG)	As part of this group we are able to share with London based Local Authorities their outcomes and discuss areas of Fraud and error that might occur in our Borough.	Prevent/Assure	Joint case with LB Hammersmith & Fulham Trial date Set	