

Relocating Jubilee Ward

DRAFT 03/02/25 – Not for circulation

Current situation

- Jubilee ward is a short-stay inpatient ward at Upton Hospital
- The ward provides rehabilitation and discharge support for patients who need care between acute hospital and home.
- One the of last ‘Nightingale wards’, Jubilee ward was built in the early 1900s
- The ward is no longer fit for purpose
- To maintain clinical safety:
 - Bed capacity reduced from 22 beds to 16
 - No longer support patients with complex needs



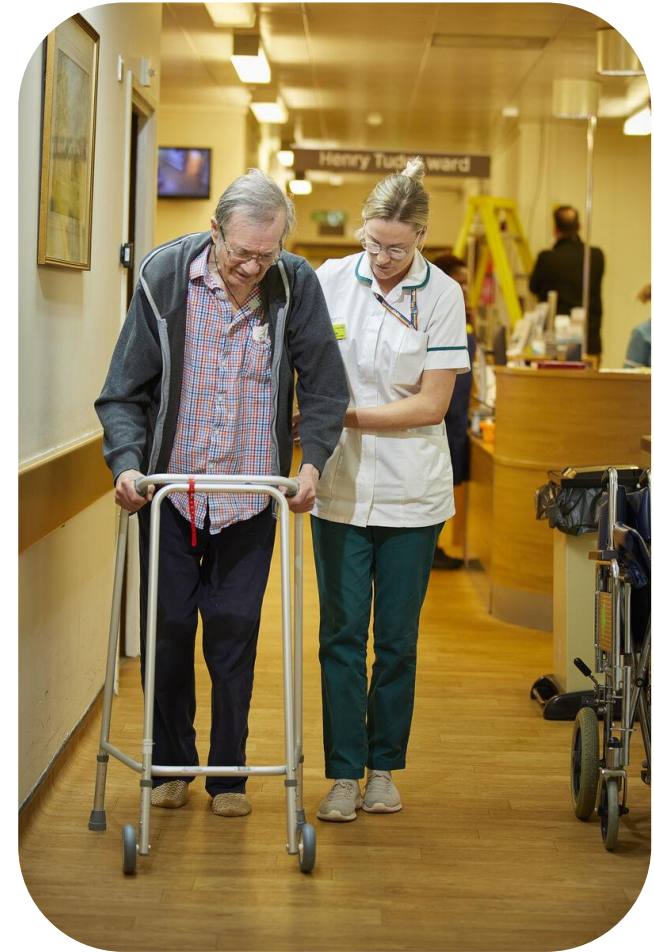
Who uses the service?

- Jubilee Ward is a Berkshire wide service
- Most patients are residents of Slough and The Royal Borough of Windsor and Maidenhead
- Between July-December 2023, an average **53%** Jubilee ward admissions were **not** Slough residents.
- In the same period, an average **18%** of Henry Tudor ward admissions were Slough residents.



Assessing the options

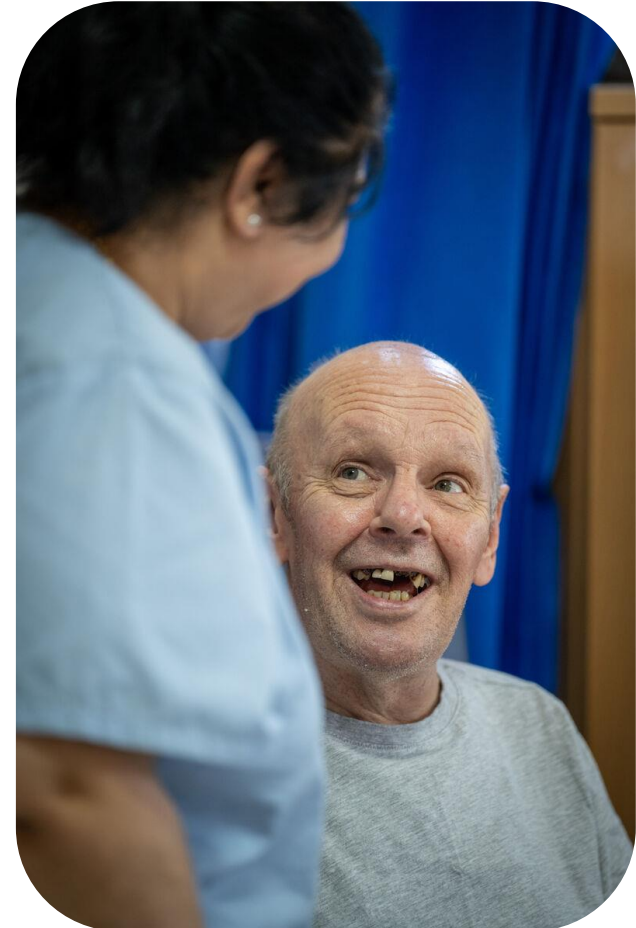
- An independent options appraisal found that St. Mark's exceeded all Upton options on quality and longevity
- Refurbishing the existing Charles Ward was the preferred option, offering:
 - improved quality of care
 - value for money
 - shorter timescales to completion
 - sustainable use of NHS space.



Clinical benefits

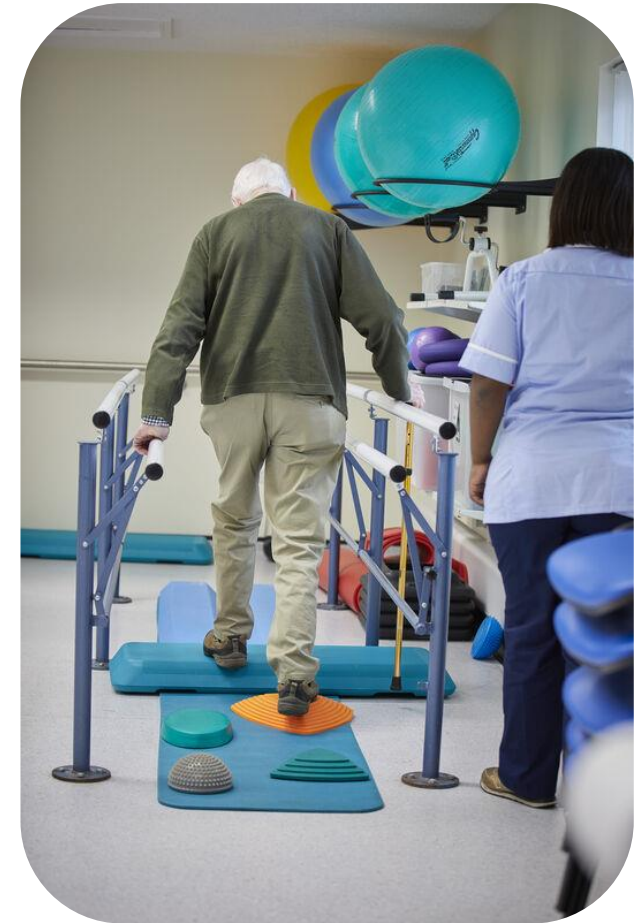
The benefits include:

- Modern clinical environment and facilities
- Co-locating wards will increase access to more consultant and senior clinician time
- More opportunity for patients and their carers to discuss treatment and discharge plans
- Better response times if patients need to be seen quickly
- Patients are less likely to need to return to acute hospital care.



What will the new ward be like?

- 21 beds
- Side rooms with ensuite
- Specialist Bariatric beds
- Improved gym area and dining room
- Garden access for patients and visitors
- Improved staff rest area



Public and stakeholder Engagement



Engagement overview

- **78 surveys** completed, including:
 - 27 patients, 9 visitors, 42 public & staff
- **Web information:**
 - 275 visits to ICB website, 451 views of Berkshire Healthcare website
- **Articles and Newsletters**
 - Information sent to over 10,000 people in Frimley Health and Berkshire Healthcare member newsletters
 - Articles in Maidenhead and Slough Advertiser
- **Social media – Berkshire Healthcare**
 - Boosted Facebook post – 11.8K views, post clicks – 1.2K, link clicks – 276.
 - Next door – targeted post to Slough and Maidenhead

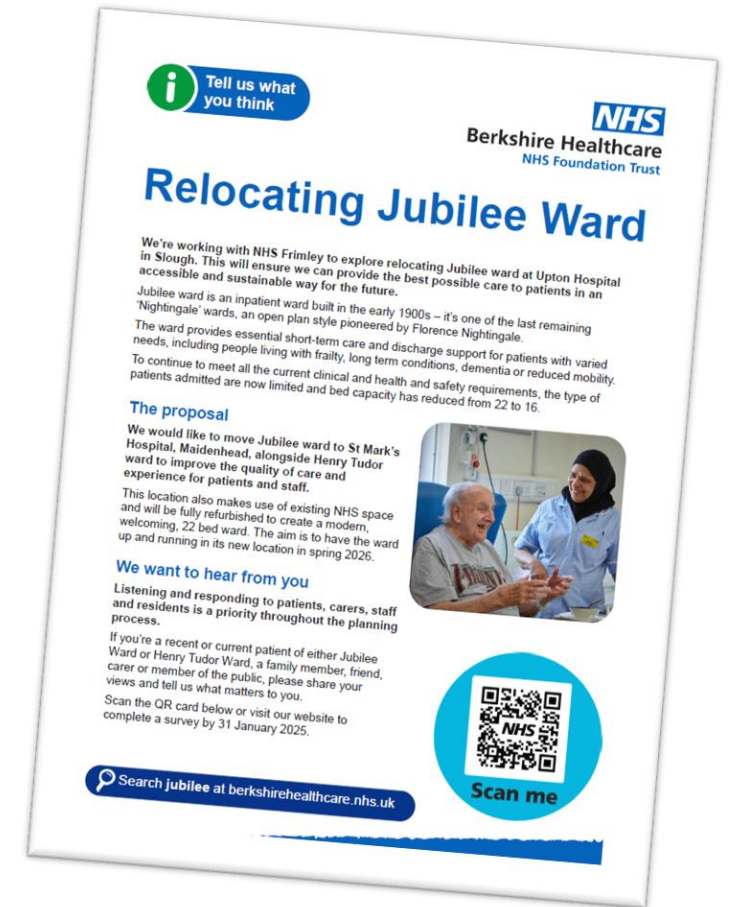
Timeline

- Live engagement period – mid October 2024 to January 31 2025
- Analysis – February
- Final report – End Feb
- Formal engagement assessment – March

Community Partnerships



- Information shared widely via Healthwatch East Berks, Slough CVS, and RBWM voluntary networks, including newsletters, events, and social media.
- Leaflets developed and distributed at key events (e.g., Older People's Forum, Carers' Rights Day).
- Slough CVS actively supported and shared information across local groups, including via volunteers, community networks and forums in both Slough and Maidenhead.
- Attendance at local meetings including Slough CVS Networking Forum, Slough Older Peoples Forum and Maidenhead Older Peoples Advisory Forum.
- Involvement of local stakeholders including local Councillors in Maidenhead and Slough - Upcoming attendance at Slough Scrutiny Committee in February.



Staff engagement

- About 40 ward staff are affected by a potential move
- Shared plans at an early stage
- Regular opportunities to share ideas and concerns
- Ward staff actively supported by managers at all levels and staff wellbeing service
- Processing change is different for everyone



Feedback: Patients



Patients responding to the survey reported **access to physical rehabilitation** and **visibility of staff in case there is a question or help is required** were the most important things to consider for their recovery in hospital.

Feedback on the move from patients was mixed – those currently staying in Jubilee Ward tended towards a preference for keeping services in Slough. Those staying in Henry Tudor Ward in Maidenhead were more positive about the relocation.

I feel like they move everything out of Slough – it is a shame to close this ward.

Brilliant idea, anything to improve St Marks. It must have adequate car parking facilities, especially for visitors.

- Patient feedback was collected at both Jubilee Ward in Slough and Henry Tudor Ward in Maidenhead. Staff visited new patients every week throughout the engagement period and supported patients to complete surveys where required.

Feedback: Visitors

Visitors responding to the survey also reported **access to physical rehabilitation** and **visibility of staff in case there is a question or help is required** were the most important things to consider for their friend/relative or person they cared for.

The majority of visitors said that they **visit every day** and that they go to the wards by car. Most found travelling to the wards **easy or very easy**, those visiting Jubilee Ward from Maidenhead reported occasional issues with traffic and parking.

Patients living in Slough will probably be unhappy but those in Maidenhead will be happy. The parking facilities at St Marks are much better and a purpose-built ward would aid the rehabilitation process.

- All patients will continue to be transported to and from the ward by patient transport
- There is free parking at St Mark's

Feedback: Public & Staff



Staff that completed the were generally understanding of the need to close the current ward to maintain clinical safety. Some voiced concern about the travel implications for staff and visitors whilst others praised the innovation and better working environment that comes with a purpose-built solution.

Broadly, public feedback was in support of the relocation but concerns around availability of wider services in Slough and transport implications for visitors were again raised.

Brilliant idea, lets make the most of this opportunity and of St Marks – it's such a great facility.

Transportation is a big issue. It's a good idea but St Marks isn't easy to get to from Slough or Wexham... if you could persuade the bus company to stop nearby it would be perfect.

- The engagement phase has only just completed so full reporting, and analysis is currently under way and will be shared with the project team, those that have taken part and will be published on our website(s) in due course

Timescales

- Formal engagement report and assessment by end **March 2025**
- From approval, planning and construction is expected to take around **18 months**

The new ward will open **Autumn 2026**



Thank you

Questions...?