

Appendix A Slough Libraries usage data

1. Main Library buildings usage data 2019 - 2020 to 2024-2025 current																
	Footfall				Books borrowed				New Library members				Opening hours			
	19/20	22/23	23/24	24/25 part year 6 months	19/20	22/23	23/24	24/25 part year 6 months	19/20	22/23	23/24	24/25 part year 6 months	219/20	22/23	23/24	24/25 current
The Curve	281,225	154,615	170,390	95,213	150,936	97,203	94,329	47,497	4,265	3,311	3,954	1,970	59	49	49	49
Britwell	98,350	67,361	93,047	49,954	49,516	20,706	14,841	8,455	891	242	142	170	48	2	2	2
Cippenham	110,652	36,181	27,180	13,606	76,205	45,533	36,912	17,574	968	663	595	295	48	23	23	23
Langley	139,695	55,791	48,691	25,023	86,776	59,454	46,748	22,403	1,497	1,150	1,055	511	48	29	29	29
Total	629,922	313,948	339,308	183,796	363,433	222,896	192,830	95,929	7,621	5,366	5,746	2,946	203	103	103	103

2. APRIL 2019/ Sept 2024 main library building usage data 6 month comparison data																					
	Library footfall						Books borrowed						New Library members						Library Opening hours per week		
	April-Sept 2019	Visits as % of total 2019	April-Sept 2022	April-Sept 2023	April-Sept 2024	Visits as % of total 2024	April-Sept 2019	Books borrowed as % of total 2019	April-Sept 2022	April-Sept 2023	April-Sept 2024	Books borrowed as % of total 2024	April-Sept 2019	April-Sept 2022	April-Sept 2023	April-Sept 2024	new members as % of total 2024	April-Sept 2019	Opening hours as a percentage 2019	April-Sept 2022	
The Curve	154,658	45	74,340	85,030	95,213	52	150,936	42	51,134	51,078	47,497	50	2,348	56	1,646	2,089	1,970	66	59	31%	49
Britwell	55,145	16	25,235	45,404	49,954	27	49,516	13	11,812	7,312	8,455	9	450	11	183	69	170	6	48	23%	2
Cippenham	59,572	17	22,103	14,242	13,606	7	76,205	21	27,101	20,390	17,574	18	549	13	429	342	295	11	48	23%	23
Langley	76,463	22	27,679	25,280	25,023	13	86,776	24	32,727	25,457	22,403	23	852	20	627	561	511	17	48	23%	29
Total	345,838		149,357	169,956	183,796		363,433		122,774	104,237	95,929		4,199		2,885	3,061	2,946		203		103

3. Usage by library comparison of total visits by percentage (showing potential impact of opening hours changes and resource reductions)									
	Visits 2024	Visits 2019	Books borro	Books b	Opening ho	Opening hours	New member	New members 2019	
The Curve	52%	45%	50%	42%	48%	31%	66%	56%	
Britwell	27%	16%	9%	13%	2%	23%	6%	11%	
Cippenham	7%	17%	18%	21%	22%	23%	11%	13%	
Langley	13%	22%	23%	24%	28%	23%	17%	20%	

4a Summer Reading Challenge Slough Library participants							4b Summer Reading Challenge library costs per participant						
	2019	2021	2022	2023	2024		Year	Participants	Total cost	£ per participant	Comments		
The Curve	1,282	680	824	916	803		2019	3,604	£13,785	£3.82			
Britwell	390	271	123	59	117		2020	200	£550	£2.75	Online only		
Cippenham	569	422	368	317	324		2021	2,533	£9,410	£3.71			
Langley	854	546	465	461	408		2022	1,976	£3,375	£1.70			
Satellites	77	0	0	0	0		2023	2224	£3,044	£1.36			
other	432	614	196	471	47		2024	1699	£2,587	£1.52			
Total	3,604	2533	1976	2224	1699								

5. Library delivered Events and activities (includes events for children and adults)										
	2019-2020		2021-2022		2022-2023		2023 - 2024		2024-2025 current	
	Events	Attendance	Events	Attendance	Events	Attendance	Events	Attendance	Events-	Attendance
The Curve	962	26,327	92	1534	218	7864	141	8551	91	5516
Britwell	390	7,634	27	90	45	284	3	42	2	62
Cippenham	762	13,434	113	839	231	5147	213	4445	125	3125
Langley	547	12,082	81	1103	213	6993	159	6891	99	3124
Satellites	179	996	0	0	0	0	0	0	0	0
Other	0	0	16	87	0	0	0	0	0	0
Total	2840	60,473	329	3653	707	20288	516	19929	317	11827

Library Volunteers									
		2023 - 2024				2024 - 2025 current			
		RegularVolunteers	Vol hours	SRC vol	SRC vol hours	RegularVolunteers	Vol hours	SRC vol	SRC vol hours
The Curve		10	206.25	17	269	13	233	25	324.5
Britwell		1	0	1	3	1	11	3	20.75
Cippenham		4	107.5	11	148.75	3	86.25	10	142.5
Langley		2	102.25	10	186	1	30	11	168.5
Total		17	416	36	606.75	18	360.25	41	656.25
Total = individual number of volunteers but they worked across different libraries for the summer only									

7. Library Opening Hours achieved 2023-2024 and 2024-2025 to date.
 (This high level of performance has been achieved by library staff working flexibly across all sites with some staff moving between sites each day)

April 2023 - March 2024 and April 2024 to end October 25	The Curve	Britwell	Langley		Cippenham
Monday	9am-5pm	9am-5pm	10am-5pm		Closed
	100% achieved	Self-service only	100% achieved		
Tuesday	10am-6pm	9am-5pm	10am-5pm		10am-5pm
	100% achieved	Self-service only	100% achieved		100% achieved
Wednesday	9am-5pm	9am-5pm	10am-5pm		10am-5pm
	100% achieved	Self-service only	100% achieved		100% achieved
Thursday	9am-5pm	9am-5pm	Closed		10am-5pm
	100% achieved	Self-service only			100% achieved
Friday	9am-5pm	9am-5pm	10am-4pm		Closed
	100% achieved	Self-service only	100% achieved		
Saturday	10am-5pm	10am-4pm*	10am-4pm*		10am-4pm*
	100% achieved	*Last Saturday of the month only	*Last two Saturdays of the month only		*First 2 Saturdays of the month only
		100% achieved	100% achieved		100% achieved
Sunday	Closed	Closed	Closed		Closed

Library Services Resources	2019	2024	Percentage Reduction	Comments
Overall budget	£1.5 millio	£757,000	49%	Library service now at minimal level to deliver a safe and comprehensive service.
Publications budget	220,500	90,000	59%	Any further proposed reduction would mean not delivering a comprehensive library service. High risk as to date this year only spend £9,693 with no other spend authorised for physical or ebooks publications.
IT and computer software	£85,000	£56,000	34%	No further reduction possible as budget delivers minimal essential services to maintain library service.
Staffing FTE	FTE	FTE		In 2019 front line library assistants in post 25 people = 15.09 FTE Current people in post 11 people = 6.75 FTE. Taking into consideration long term sickness actual people in post 9 people = 5.7 FTE. Also taking into consideration persistent short term absence this can be reduced in any week to 7 people = 4.5 FTE. In addition. When then add each person has 33 days leave and 8 bank holidays begin to see the obvious pressures of keeping each library open, and how there will never be able to be more than 2 maximum at each site. There are single points of failure across the service and management support.
Managers	4	1	75%	
Development officers	7	1	85%	
Support Services officers	2	1	50%	
Supervisors	4	1	75%	
Assistant Supervisors	2	2	0%	
Library Assistants	15.9	6.75	57%	
Saturday only assistants	2	0.64	68%	

Publications budget comparison other authorities position 2024-2025									
average		Slough	Reading	RBWM	Brighton inc PFI	Southampton	Isle of Wight	Bracknell	West Berkshire
1,469,214	population	158,300	174,000	151,000	628,000	250,000	141,606	124,608	158,465
12,811,529	gross	722,900	1,648,476	2,274,381	5,500,000	2,300,000	1,088,672	1,400,000	1,465,680
3,679,603	income	20,000	626,922	462,396	1,950,000	300,000	340,285	110,000	200,430
9,131,926	net	702,900	1,021,554	1,811,985	3,550,000	2,000,000	748,387	1,290,000	1,265,250
1,246,058	bookfund	90,000	110,000	279,650	500,000	270,000	86,408	146,000	123,000
6,216	net/1000	4,440	5,871	12,000	5,653	8,000	5,285	10,352	7,984
848	bookfund/1000	569	632	1852	796	1080	610	1172	776