

Slough Borough Council

Report To: Slough Wellbeing Board

Date: 5th December 2024

Subject: NHS Frimley Integrated Care Board (ICB)
Places and Communities Update

Chief Officer: Sam Burrows, Chief Transformation, Digital and
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Ward(s): Covering the whole of Slough Borough

Exempt: No

Appendices: None

1. Summary, Recommendations

1.1 This report sets out NHS Frimley Integrated Care Board's (ICB) progress updates, reported on by the Places and Communities Directorate

Please indicate which priority in the Joint Local Health and Wellbeing Strategy, [Slough Wellbeing Strategy 2020 – 2025](#), your report links to:

Priority 1 – Starting Well	Priority 2 - Integration	Priority 3 – Strong, Health and Attractive Neighbourhoods	Priority 4 – Workplace Health
This update refers to all four priorities			

1.2 Consideration:

- Information
- Discussion
- Decision
- Endorsement

Recommendations:

1.3 The Health & Wellbeing Board is recommended to:

- (a) Note the information contained within the report

2. Report

Introductory paragraph

2.1 According to its objectives, the Slough Wellbeing Board (the Board) acts as the high level strategic partner for the Borough. It aims to strengthen partnership working across the borough to maximise resources and make a positive impact. This includes a focus on opportunities for co-commissioning between partners and co-production with the local population. The Board also has the statutory functions of Health and Wellbeing Board as set out in the Health and Social Care Act 2012 and all other relevant statutory provision.

As an active Member of the Slough Wellbeing Board, NHS Frimley ICB¹ aims to support and meet this joint vision by working in partnership and collaboration. Therefore, this report contains an update within the Frimley System and on partnership working and progress in Slough which is one of NHS Frimley's Five 'Places'.

2.2 NHS Frimley update

2.2.1 **Demands on the health and care system.** -The ICB is currently considering the implications of the recently announced budget -it is a positive settlement but is set in the context of a very demanding economic environment nationally. The health and care environment is challenging and demanding across the system in primary care, mental health, social care and urgent and emergency care. There is an ongoing demand for emergency services however, performance metrics are still reasonably strong. The Quarter 1 assessment with NHS England recently published showed that the ICB performing well compared to other Integrated Care Boards nationally.

2.2.2 **Community engagement exercise.**

Reconnect • Reset • Rebuild

The ICB recognise it is time for a new conversation with our communities, staff and stakeholders to Reconnect, Reset and Rebuild our priorities and focus together. The recent Darzi review, Grenfell recommendations, and work towards a new 10-year plan for the NHS, all provide an opportunity to open up a new conversation that can encourage a deeper understanding of our local communities, identify what matters to them as well as new opportunities and aspirations for existing assets. The way people live their lives has a profound effect on health outcomes. This work will build on previous engagement and emphasises a collaborative approach between individuals, professionals, and local community organisations.

The ICB is very keen to work with communities, residents and public services to design the ten-year plan in partnership, and a major engagement exercise is being planned to achieve this.

Frimley Health and Care has a wide range of mechanisms that can be engaged in this process. Including, but not limited to our Integrated Care Partnership (ICP), Primary Care Networks, the Mirror Board, Frimley Leadership Academy, well established relationships with Local Healthwatch and our emerging VCSE Alliance.

The ICB have been connecting with The King's Fund, as a critical friend, in the development of this approach. [They have referenced this work here.](#)

In Frimley, we are planning to reconnect with our communities to have a different conversation about how they live their lives and what is important to them, to help us meaningfully reset and rebuild our priorities and focus. Truly listening together to the feedback we receive, instead of just within our individual organisations, will help us gain clarity of purpose and enable greater alignment across the system.

People have three ways to get involved:

2.2.3. Leadership Connections

Leaders have direct conversations in our communities - building on the importance of two-way visible leadership out across our communities. This is a chance for health and care leaders to connect with lived experiences and insights first-hand and to show a commitment that is visible, active, and engaged.

2.2.4 System Stakeholder sessions

12 specially facilitated sessions where colleagues from across the system will explore our shared system priorities, community influence and impact. These interactive sessions are designed to strengthen connections across our system.

2.2.5 Community Engagement Fund

A new funding opportunity is available to encourage participation. There is an intention to shift power and agency in this work, recognising that 'we' (the NHS) are not always best placed to lead conversations or access communities. The new fund has been designed to reach deeper into our communities placing leadership directly in the hands of our voluntary, community, and faith partners.

All the details are set out on our website [Community Engagement 2024](#), or for more information contact frimleyicb.insight@nhs.net

2.3 NHS 10 Year Plan -Invitation to all patients and staff to get involved

2.3.1 The Government has invited patients, staff and the public to get involved in providing their views about the NHS to inform the future of the NHS 10 Year Plan [Change NHS](#) consultation.

2.3.2 The public can get involved and support the national 'Change NHS' conversation. Have your say and encourage staff and others to get involved and have their say. Visit: <https://change.nhs.uk/en-GB/>

2.3.3 This work is in addition to the Community engagement piece reported in section 3.2. above, however, the Reconnect, Rest, Rebuild engagement carried out by NHS Frimley and system partners will help to contribute and inform the consultation feedback.

2.4 Encouraging people to protect themselves by taking up vaccines.

2.4.1 Get Vaccinated. Get Winter Strong.

One of the most important things people can do during winter to keep themselves well and to support their local health and care services is to be vaccinated when they are eligible.



This campaign (running between 1st September and 15th December 2024) encourages audiences to get the vaccinations they're eligible for, so they're better able to defend themselves against viruses this winter. Pregnant women and children can get vaccinated against flu from 1st September. Pregnant women will also be encouraged to have their RSV vaccine from week 28 of pregnancy, the whooping cough vaccine between 20 and 32 weeks, and COVID-19 from 3rd October.

2.4.2 Respiratory syncytial virus (RSV)

In September, a programme was started to encourage older people's vaccination against the Respiratory syncytial virus (RSV), a virus that can affect the lungs and airways. In most people, RSV causes mild cold-like symptoms. However, it can occasionally cause severe lung infections. These can include bronchiolitis (an infection of the small airways in the lungs) and pneumonia. Data from the beginning of November shows 41% coverage of 75-79 year olds having been vaccinated against RSV. RSV infections peak during late autumn and winter, but this can happen all year round so vaccination is very important.

2.4.3 COVID-19

The COVID Vaccination Programme started 3rd October 2024. Patients can receive a vaccine from 13 Primary Care Network (PCN) led sites, over 40 community pharmacies & the Hospital Hub (for hospital staff). The uptake across all cohorts is 42.9 %. COVID vaccines can also be co-administered with the Flu vaccine.

2.4.4 Influenza

The Flu Vaccination programme also started on the 3rd October (1st September for Children and pregnancy). This has been delivered by GP practices, PCN led sites, community pharmacies and Hospital Hub (for hospital staff). Uptake across all eligible cohorts is 38%.

2.5 Supporting our people. The ICB's annual Equality, Diversity and Inclusion conference was held in November and had a high level of engagement from staff and volunteers across our Frimley system. Colleagues reported their positive experience of the excellent speakers who supported the particular focus on building our anti-racist alliance to promote inclusivity and fight racism across our system.

2.6 Integrated Neighbourhood Working

2.6.1 An Integrated Neighbourhood programme of work is being developed with partners to consider the future of how this work can develop. This builds on the existing strengths of what we already have in our Frimley system and will strengthen our partnerships and community engagement to prevent people from becoming unwell (or more ill) and contribute to reducing inequalities. As this work is being built on strong foundations, there is a good opportunity to work on a wider prevention agenda with our local Place partners.

2.6.2 The [Fuller report](#) set out a vision for 'integrated multi-professional neighbourhood teams' to support people who need proactive care in the community bringing together staff from across PCN areas, including general practice teams, physical and mental health community teams, secondary care teams, social care teams and care staff.

2.6.3 Lord Darzi's report also states that 'neighbourhood teams and care closer to home' are recommended for the future.

'Simplify and innovate care delivery for a neighbourhood NHS. The best way to work as a team is to work in a team: we need to embrace new multidisciplinary models of care that bring together primary, community and mental health services'.
Darzi, L 2024

2.6.4 Multiple reports have recently been published highlighting Integrated Neighbourhood ways of working and most often cite 'Integrated Neighbourhood Teams'. Case studies are primarily NHS and Primary Care led with a desire to involve and increase partnership working. However, there is no blueprint, there is a wide variety of approaches and different models are being defined by local systems.

2.6.5 Integrated Neighbourhoods are an NHSE Regional priority this year (Regional Teams will be supporting ICB systems and Frimley representatives attended their Care Closer to Home conference on the 19th of November).

2.6.6 There is no additional funding or resource for this programme and it will be developed within existing resources. However, for the Frimley ICS system, this work links with our Healthier Communities Strategy and our desire to coproduce and seek an agreed vision on Integrated Neighbourhood approaches and ways of working that are appropriate for our system.

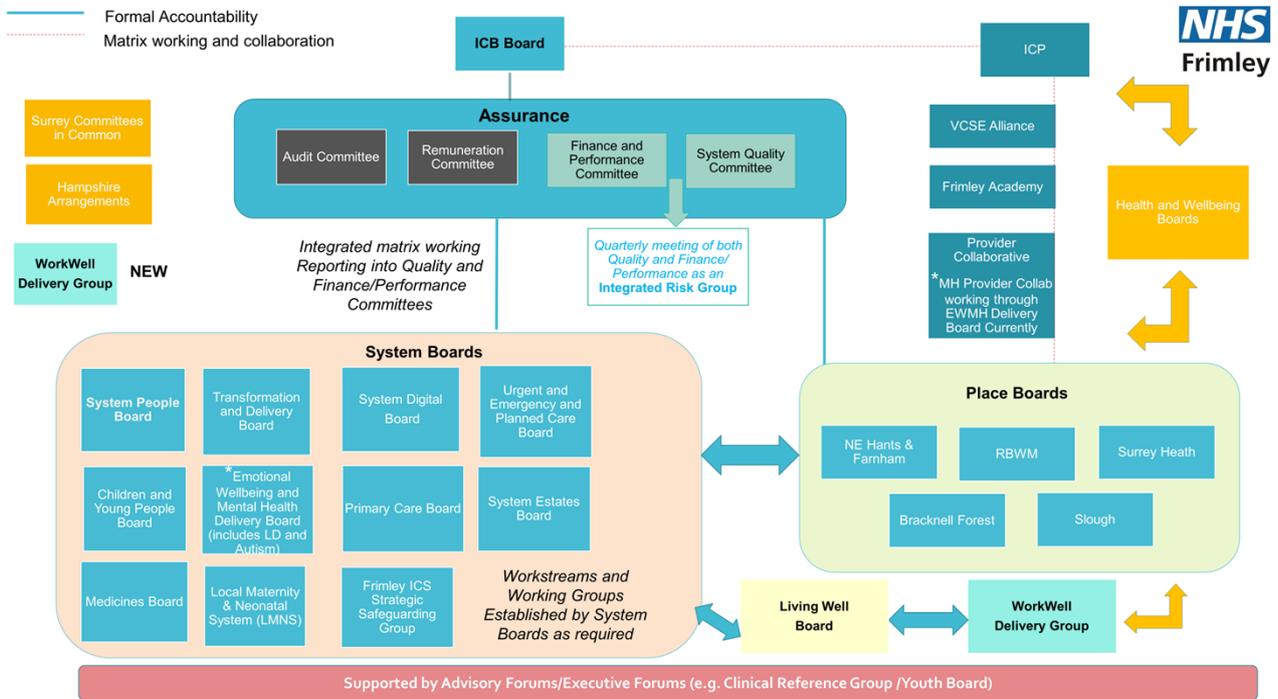
2.7 Work Well Programme - Frimley Integrated Care System is one of fifteen pilot sites to roll out the Department for Work and Pensions (DWP) and the Department for Health and Social Care (DHSC) plan to help people with health conditions back to work through a programme known as "**WorkWell**".

2.7.1 WorkWell Pilots are being funded to establish or enhance integrated work and health strategies across the system with an aim to:

- Engage and collaborate with Local Authorities, NHS, Jobcentre Plus, local employers, Voluntary and Community Sector and the communities of current or potential WorkWell Participants themselves to co design, deliver and measure the impact of the service offer.
- Understand the work and health needs of disabled people and people with health conditions across our area.

- Map existing work and health services that can support individuals out of work, identifying any gaps in services and developing ways to build and capitalise on existing provision.
- Explore cross-system working

2.7.2 The governance of Frimley's WorkWell Delivery Group will be a subgroup of the Living Well Board chaired by a Director of Public Health.



2.7.3 Place-based working groups, many led by partners, have collaborated with ICB leads to co-design the WorkWell proposal. The table below demonstrates that there are some of the highest rates of people in Frimley who are not working who also want a job and are living in Slough. Therefore, there is specific work going on in Slough, including working with Primary Care and the ICB on supporting patients who access Fit Notes to also get referred for employment support to help them feel empowered to get back to work.

	South East (%)	Surrey Heath (%)	Hart (%)	Rushmoor (%)	Waverley (%)	Bracknell Forest (%)	RBWM (%)	Slough (%)
Employment rate aged 16-64	78.3	81.7	80.2	83.9	81.0	80.9	83.5	72.5
Unemployment rate aged 16-64	3.5	!	6.2	!	!	3.9	2.9	8.6
% who are economically inactive aged 16-64	18.8	15.2	14.5	13.0	17.8	15.8	14.0	20.7
% of economically inactive who want a job	19.0	26.6	20.1	20.1	20.1	25.1	18.8	25.3
Annual Population Survey - June 2023 - ONS Crown Copyright Reserved Nomis 27 December 2023								

2.7.4 The ambition is with the support of WorkWell offers, people will develop sustainable strategies to manage their conditions, develop self-care plans and have access to peer support networks to support ongoing recovery and wellbeing. Frimley have estimated 3400 participants who will access the services during that time. Outcome data will be collected as part of the national programme along with an external evaluation. The programme will be delivered over two years to March 26.

2.8 Slough Community and Place updates

2.8.1 One Slough Awards. Slough's Community and Voluntary Service organised One Slough awards event and presentations were made to the winners on Friday, 15th November at Copthorne Hotel.

This year there was one Business Impact Award, five Volunteer of the Year Awards, three Public Sector Partnership Awards and five Group of the Year Awards.

NHS Frimley's Leadership Academy Team were delighted to receive an award nominated by the Voluntary Sector Community for their contribution to community development and the systems leadership training and development programme available to the voluntary sector.

3 Implications of the Recommendation

3.1 Health and Wellbeing Board and Partners Implications

3.5.1 The Health & Wellbeing Board is recommended to note the information contained within the report.

3.2 Equality implications

3.2.1 There are no environmental implications.

3.3 Environmental implications

3.3.1 There are no environmental implications.

3.4 Financial implications **[Discretionary]**

None

3.5 Legal implications **[Discretionary]**

None

3.6 Risk management implications **[Discretionary]**

None

3.7 Procurement implications **[Discretionary]**

None

3.8 Workforce implications **[Discretionary]**

None

3.9 Property implications **[Discretionary]**

None

4 **Background Papers**

ⁱ *Previously, the local NHS representatives on the Slough Wellbeing Board were from 'East Berkshire CCG' but this organisations was disbanded. NHS Frimley Integrated Care Board was set up in 2022 and is the local health service commissioning organisation*