



APPENDIX TO OLDER PEOPLE STRATEGY

CONSULTATION FEEDBACK

SBC Away Day for People (Adults) Strategy and Commissioning Team and Members of the Co-production Network 26th July 2023

An Away Day for the People (Adults) Strategy and Commissioning Team and Members of the Co-production Network was held on 26 July 2023. The following views were obtained, through consultation, to inform this Older Peoples' Commissioning Strategy and there is a hyper link to where the consultation has added to this Strategy (see "Go to Section):

Theme	Feedback	Minimum Inclusion in Strategy (Page Number)
Loneliness & Social Isolation	Addressing loneliness and isolation that's a big need	Go to section
	Conflict between keeping people at home and take up of domiciliary care which could increase loneliness	Action Plan
	Be good to include generational groups	Go to section
	Combatting Loneliness – bigger killer than some of the Long Term Conditions	Go to section
	Social Isolation – big effect on well-being.	Go to section
Keeping active	We need to get people active	Go to section
	Sitting down exercises	Go to section
	Reablement / physio /rehab Rehab support to improve independence, not as care replacement	Go to section
	Rehab support reduces the need for long-term support reduces hospital readmission	Go to section
	Rehab need to support people to do the tasks	Go to section
Prevention	Frailty aspect is linked to force. How do we include falls prevention support?	Go to section
	Look at early identification of "at risk groups"	Go to section
	Voluntary Sector – service directory - knitting clubs, joined up personal budgets	Go to section

	Social Prescribing – GPs having the info to prescribe voluntary sector opportunities.	Go to section
	Health inequalities	Go to section
Life Style Choices	Are there lifestyle changes low hanging fruit?	Go to section
	Talking groups, quality of care is important. Individual needs to take into consideration, food, exercise nutrition	Go to section
	Alcohol strategy for Older People	Go to section
Information & Advice	Understanding finance, and how expensive is	Go to section
	Integrated customer insights – a single repository	Noted
Resources/VFM	There is a lack of resources - no Days centres so we need to link people into groups	Go to section
	Please asset-based conversations	Go to section
	Manage the market	Go to section
	Co-Production – underpins all	Go to section
	Broader consultation	Go to section
	Care workforce since the Pandemic – depleted, need a local workforce plan.	Noted
	Co-location of workers across NHS and social care	Go to section
Integration	Coordination of care, get hospital appointments on one day rather than over several days	Go to section

	We need a single record of care build on the connected care project medical management	Go to section
	Prevention of Long Term Conditions working with health e.g. Diabetes, Heart Disease, Strokes etc integrated working with health.	Go to section
	Prevention of LTCs	Go to section
	LTCs – health profile for Slough – preventable – strokes, cardiac, diabetes, dementia.	Go to section
	Integration with health – local level e.g. with GPs and more broadly at ICB level	Go to section
	Joint risk stratification of the most complex cases fits with Slough's approach to Anticipatory Care	Go to section
	Step down from hospital	Go to section
	Co-commissioning with Public Health.	Go to section
	Medicines Management – to avoid unnecessary admissions.	Go to section
	Integration : Key workers – NHS/Social Care, badge is less relevant	Go to section
	Health & Wellbeing Board – working across partnerships - fire, police, community safety.	Go to section
Direct Payments	How to improve the direct payment offer how to make it easier for people to access or to get an authorised person to act on their behalf	Go to section
	Personal Budgets, Direct Payments and ISFs?	Go to section

Assistive Technology/Telehealth and DFG	Need a plan within the strategy	Go to section
Housing	Strategic Planning with Housing - shared lives, Housing Allocation Panel, Future proof housing, managing voids, matching.	Go to section
	Bring back, sheltered housing wardens	Noted
End of Life	Quality of life in final years of life – wonders of modern medicine mean people live longer, at what price, at what level of quality of life?	Go to section
	Die in place of choice (often not hospital) – need an end of life pathway that gives choices.	Go to section
	Will you need an end of life pathway supporting people to have choice in where they live their last days	Go to section
Self Care	Need to support, prevention and improves independence from formal services	Go to section
	Single Assessment - tell your story once.	Go to section
Miscellaneous	AI – use of AI in gathering data and showing trends.	Noted
	Reablement and Home Care (contracts 27 providers and DPS)	Noted
	First contact is important it's shapes the relationship going forwards	Noted

	Full conversations about critical issues e.g. tackling poverty, cost of living, fuel etc	Go to section
	This might be too exhausting for some older people dependent on the tests	Noted
	Beyond CPN, need to engage with wider population of Older People.	Noted
	How to empower Older People to go to A&E at the right time (they don't want to cause a fuss)	Go to section

