

# SANDWELL SAFEGUARDING ADULTS BOARD ANNUAL REPORT 2023-24 - VISUAL SUMMARY

### ABOUT THE BOARD

**statutory partners**  
**consistent professional response**  
**co-ordination**  
**non statutory partners**  
**THE BOARD**  
**quality assurance**  
**Planning, Policy and Development**  
**A MULTI-AGENCY PARTNERSHIP**

contributing to the well-being of adults in the borough

**WEDNESBURY** Population size 347,551  
**WEST BROMWICH** 10% from BME background  
**TIPTON** 15% over 65  
**OLDUBURY** 46% Male  
**ROWLEY** 5% use Adult Social Care  
**SMETHWICK** 54% Female

### ENGAGEMENT WORK

**Priorities**

- Making information available in community venues
- Increase the visibility of safeguarding
- Increase opportunities to listen to people
- Make sure the voice of individuals is heard in the work of task and finish groups

**WHAT FAMILIES TOLD US:**

- Be Open and honest...
- We are doing our best
- STRESS: What will the change be?
- ANXIETY: HELP!
- too long
- Social Care
- Continuing Health Card

**WHAT STAFF TOLD US:**

- We are under valued AND under paid!
- there are not enough placements for Deaf people
- do not prepare us for certain situations
- TRAINING

**TOP 3 THEMES:**

- GP Services
- Cost of Living
- Waiting Lists

**EVENTS**

- 21 community chat sessions
- 5 Outreach events
- 5 public events
- Working together across Sandwell network meetings
- over 100 individuals
- 236 Professionals

### ACHIEVEMENTS

- Supporting engagement with staff and citizens
- Offering learning events
- Leading and contributing to groups
- Informing learning and development
- Chairing networks
- On going contribution at a National and Regional level
- Strengthening relationships in the partnership
- Communications Strategy
- Developing policies
- Developing learning resources
- Domestic Abuse Strategic Partnership

### STRATEGIC PRIORITIES 2022-24

- Listening to the voices of people who use services and front-line practitioners
- Develop more inclusive Performance Data
- Look at Sandwell's 'Front Door' with all Partners
- Focus on Prevention with Statutory Boards
- Board Governance

**LISTENING TO PEOPLE**  
**CO-PRODUCTION**  
**LEARNING FROM SARs**  
**PERFORMANCE**  
**QUALITY**

### QUALITY AND EXCELLENCE

**Monitoring performance**

- Work Plan
- Peer Reviews
- Audit Programme
- Comprehensive Data Set
- What Good Assurance looks like

**Agree key lines of enquiry**

**Reporting to the Board themes and trends**

**Influencing**

### LEARNING FROM SAFEGUARDING ADULT REVIEWS

**Themes Identified**

- policy, procedure process review
- Assurance
- system alerts & flags
- Engaging well with families

**Recommendations include:**

- Improving multi agency working
- improving information sharing
- improving Outcomes

**Implement new process**

**Informing learning and development**

### FUTURE FOCUS

- Revisit and develop the strategic plan with priorities
- Our new Chair of the Board
- Welcome Richard Parry
- Work together with Partners to support people who collect things to excess
- Sandwell Hoarding Improvement Partnership

### WHAT THE DATA IS TELLING US

Doing well ensuring safety in the system

- 27% conversion rate
- Abuse 43% neglect
- 22% financial self neglect
- 20% Safeguarding issue
- 13% self neglect

Data shows an increased performance in adult safeguarding

changes in culture of practice

System Improvements

CONCERN ENQUIRY

WWW Information SIGNPOSTING

### PREVENTION, PROTECTION AND LEARNING AND DEVELOPMENT

**Work Plan**

- VARM awareness training
- Hate Crime
- Recognising Safeguarding as a volunteer
- Safeguarding in a range of settings
- Specific Projects

**Sub-Group Focus**

- Support
- Collaborative Agenda
- Maximise Learning opportunities
- Develop Resources
- Reduce Duplication

**Implemented:**

- VARM
- Policy & Procedure
- Toolkit
- Newsletter
- e-learning

### SAFEGUARDING ADULT REVIEWS STANDING PANEL

**Update**

- 1 Review Published
- 1 Awaiting Publication
- 2 Review Progressing
- 1 New Referral Agreed

**Putting the customer at the heart of all work**

**Focus:**

- Embed Learning
- Measure Service Improvement

# Sandwell Safeguarding Adults Board