

**BIRMINGHAM CITY COUNCIL**

**JOINT HEALTH  
OVERVIEW &  
SCRUTINY  
COMMITTEE  
(BIRMINGHAM  
& SANDWELL)  
12 March ,  
2024**

**MINUTES OF THE MEETING OF THE JOINT  
HEALTH OVERVIEW AND SCRUTINY  
COMMITTEE (BIRMINGHAM AND SANDWELL)  
HELD ON TUESDAY 12 MARCH, 2024,  
COMMITTEE ROOM 6, COUNCIL HOUSE,  
VICTORIA SQUARE, BIRMINGHAM, B1 1BB**

**PRESENT: -**

Birmingham Councillors: Brown (Chair), Hartley and Moore (Birmingham)

Sandwell Councillors: Giles, Kalebe-Nyamongo, Johnston, Millar.

**ALSO PRESENT:-**

Liam Kenndy, Delivery Director Midland Metropolitan University Hospital.  
Jamie Emery, Patient Insight and Involvement Lead, Sandwell & West  
Birmingham (SWB) NHS Trust.

Alexander Goddard, Scrutiny Officer, Sandwell MBC

Fiona Bottrill, Senior Overview and Scrutiny Manager, BCC

Ade Fashade, Interim Scrutiny Officer, BCC

**1. NOTICE OF RECORDING/WEBCAST**

The Chair advised the meeting to note that this meeting will be webcast for live and subsequent broadcast via the Council's Public-I microsite ([please click this link](#)) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

**2. APOLOGIES**

Apologies were submitted by Councillors Dunn (Sandwell).

### **3. DECLARATIONS OF INTERESTS**

Councillor Kalebe-Nyamongo declared an interest as an employee of Healthwatch Birmingham

### **4. MINUTES**

Minutes from the last meeting held on 27<sup>th</sup> September 2023 agreed as an accurate record.

### **5. COMMISSIONERS' REVIEW AND COMMENT**

### **6. JOINT HEALTH AND OVERVIEW AND SCRUTINY COMMITTEE ACTION TRACKER**

The Interim Scrutiny Officer informed the meeting that the one item on the tracker was update on Patient Experience which will be received by committee later in this meeting. There were no other actions outstanding.

### **7. SANDWELL AND WEST BIRMINGHAM NHS TRUST (SWB) MIDLAND METROPOLITAN UNIVERSITY HOSPITAL (MMUH) UPDATE**

The Delivery Director of Sandwell and West Birmingham NHS Trust was in attendance to provide the latest update on its development.

The following points were highlighted:

- The first patients are scheduled to be moved into the new site in November this year. Ownership of the building will be handed over to the Trust in May to be able to test equipment and other installations in preparation for November
- The In-patient and Emergency care facilities to co-locate in MMUH. The offering will come with big changes to further improve service delivery for patients as part of overall clinical service transformation.
- There had been consultation and engagement with patients on concerns raised about transport, traffic, and parking issues. The Trust is working with partners to overcome these.
- Currently in the 'ready' set on the 'Ready, Set, Go' plan of action.
- The Trust committed to making the hospital a catalyst for the local population. For example, there are availability of training centre for jobs, a community garden and art gallery.

In response to questions, the Committee was informed that:

- In response to question about stakeholder engagement, the main feedback was about the parking issues and access to viable transportation. Currently working on bus routes and bike sheds. Working with the council in resolving the parking issues. There is a Travel Committee in place and Mr Kennedy will liaise with this committee to provide further update on developments on this issue and circulate a briefing on the issue to members.
- The committee was informed that 1600 parking spaces would serve MMUH. Between 200-400 parking spaces for staff members and the rest for patients and visitors.
- Community engagement with various groups will continue for at least 6 months after opening of new hospital.
- Local population covers those living within a 5-mile radius which includes Sandwell and Birmingham to ensure the link with the hospital.
- Models of care the Trust is looking to deliver would require minimum levels of staffing. There was a recruitment drive done to fill vacancy which had been positive, with progress towards optimal levels.
- The Trust has established a management of change process to tackle issues around culture in order to ensure effective service delivery. Working individually with staff on any issues/concerns on working conditions e.g. travel

## **RESOLVED**

- That the report and contents of the presentation be noted
- That on matters arising identified which was concerns raised around transportation/parking etc, a briefing be circulated to members before the next meeting for comment/feedback, with a view to discussion further at next meeting.

## **8. UPDATE ON CHANGES TO STROKE SERVICES IN SANDWELL & WEST BIRMINGHAM**

The Delivery Director of Sandwell and West Midlands MMU was in attendance to provide the latest update on proposed stroke service changes. He highlighted the following key points:

- Rowley Regis has become the rehabilitation hospital overtime. Proposal for stroke rehabilitation to be moved to Rowley Regis has it has a much better and improved facilities. In-patient care would be delivered at MMUH.
- If it is not possible to meet the person's rehabilitation needs in their own home at that time, for example, if they require specialist equipment which is not suitable for the home environment, inpatient rehabilitation will be offered. The proposal is for this to be located at our Rowley Regis Hospital site.
- Feedback received on this was mainly care and few feedback on location. Los of elements around staffing levels. It was recognised that the number of respondents to survey was low but the varied feedback received was helpful.

In response to questions from members, the Committee were informed that:

- The acute stroke would go to the nearest hospital, and post-care will be in the community the patient resides in
- By placing care under one roof with better facilities, the Trust believe this was the best option for patients.
- In terms of feedback from stakeholder organisations such as Stroke Association, their feedback was more on the quality of care and were generally comfortable with the location.
- The Trust assured the committee that views of patients on issues of travel were taken into consideration and supported as appropriate. The Trust would look to work with family links and networks of patients to help with travel into and from location.
- The Trust was taking patients and the wider community on a journey in terms of pathways of care and services for MMUH and the Stroke services. Roadshows, engaging with faith leaders, social media to help convey messages to people and raise awareness of services and facilities available.
- Communication will continue for at least 6 months after service begins and feedback will continue to be evaluated.

## RESOLVED

That the report be noted with a caveat that the JHOSC Committee be made aware of feedback from voluntary sector partners on the proposed service changes.

### 9. PATIENTS EXPERIENCE AT SANDWELL AND WEST BIRMINGHAM NHS TRUST – UPDATE ON REPORTING SYSTEMS

Jamie Emery, Patient Insight and Involvement Lead.

The following points were highlighted:

- Patient in Care had been established to assess and identify care needs and provide better overall experience for patients. There is now free parking for carers to help improve carer support.
- Personalised care and support in place to ensure better understanding of patients we care for and ensure better outcomes.
- Education and Training programme, which includes Nursing Associate training and in areas of elderly care, respiratory, and safeguarding. Lived experienced learning is a key part of training for staff.
- Improvement of care recorded and used for further learning and training. Bespoke training offered to clinical and front-desk staff such as communication skills and advanced communication training..
- Mental health assurance groups help identify aspects of mental health needs that may impact on care, and how we take this into consideration in dealing with care and treatment .
- Patients Ambassadors programme consist of up to 100 people who engage with patients to help identify patient needs. Working closely with HealthWatch and has key engagement with senior levels of the Trust. Also looking to set up a Patient Standing Group consisting of patients and public to support the organisation with ongoing work across its services, working as a consultative group. Recruitment for this is currently ongoing.
- Key priorities are understanding data and developing training and learning objectives to effectively deliver excellent patient experience.

In response to questions, the Committee was informed that:

- The lived experience of patients was a key feature of staff training which was helping drive forward a changed mindset around improvement of care for patients. Also, there was senior management buy-in to enact positive change and culture around patient care. Learning was also measured and monitored through understanding of patient data and getting lived experience data direct from patients.
- A Dashboard Analyst has been recruited to start work on creating a digital dashboard to help understand ward data. This would be linked with staff absence data as part of monitoring staffing resource. Sufficient data that can be evaluated would be available in the next 6 months
- The Trust was committed to ensuring inclusive and diverse representation of voices on the user engagement groups. The Trust work in partnership and engage with diverse agencies representing the diverse groups within the Trust location who support in reaching out and keeping user inclusion on the agenda in ongoing engagement on patient experience.

## **RESOLVED**

- That the report be noted.

## **10. WORK PROGRAMME 23/24 UPDATE**

The Overview and Scrutiny Manager updated the meeting on the current work programme:

- There were no outstanding issues.
- No meetings scheduled for next Municipal year as yet due to forthcoming local elections. However, the next meeting will be at Sandwell and officers will update the committee on meeting date(s) in due course.
- The Health Scrutiny regulations, there were no longer referrals to be made to SoS by Scrutiny committees. SoS can intervene where there were any concerns. The day-to-day workings of Health & Social Care Scrutiny committee remained unchanged. A Memorandum of Understanding was being developed with Solihull for JHOSC Birmingham & Solihull Overview and Scrutiny. This could be shared with Sandwell and tailored for the committee. A draft could be brought to future committee meeting.

## **RESOLVED**

That the Committee:

- Noted the Work programme update

**11. DATE AND TIME OF NEXT MEETING**

To be confirmed. It would be hosted by Sandwell MBC.

**12. OTHER URGENT BUSINESS**

None

The meeting ended at 3.25pm