# Sandwell Metropolitan Borough Council

Scrutiny Annual Report 2023-2024

# Introduction

This report provides an overview of the work of Sandwell Council's five scrutiny boards over the 2023-24 municipal year.

Scrutiny is a vital part of the Council's governance arrangements; holding to account decision makers and helping to identify where improvements can be made in policy and service delivery.

In Sandwell there is a Scrutiny Management Board and four thematic boards to deliver the scrutiny function. There are also arrangements in place with Birmingham City Council for the joint scrutiny of matters affecting residents that live in the area covered by Sandwell and West Birmingham Hospitals NHS Trust.

# How does Scrutiny work?

Each Board develops a work programme at the start of each municipal year to prioritise its work and ensure that there is sufficient focus on key issues affecting the Council and the people of Sandwell. Work programmes remain flexible however, to ensure that scrutiny has capacity to respond to any new issues.

The boards carry out scrutiny activity in a variety of ways including indepth reviews, receiving reports and presentations on singular items/decisions, undertaking site visits, conducting surveys, reviewing existing national/local data, and hearing evidence from expert witnesses.

A particularly effective type of scrutiny is called "pre-decision scrutiny" which is where a Board looks at an important strategy decision before Cabinet make any decision on it. This allows early involvement and the potential to influence the decision to make sure it is the best it can be.

Scrutiny boards also have 'Call-In' powers to scrutinise Cabinet decisions after they have been taken by the Cabinet, but before they are implemented, and can make recommendations to the Cabinet that it must consider before the decision can be actioned.

# Scrutiny Chairs 2023-2024



Councillor Paul Moore Budget and Corporate Scrutiny Management Board



Councillor Elaine Giles Health and Adult Social Care Scrutiny Board



Councillor Nicky Hinchliffe Children's Services and Education Scrutiny Board



Councillor Jackie Taylor Economy, Skills, Transport and Environment Scrutiny Board



Councillor Ellen Fenton Safer Neighbourhoods and Active Communities Scrutiny Board



38 meetings

4 In-depth Reviews



**3** Visits to speak to partners and service users

**1 Spotlight Session** 



**5 Working Groups** 

1 Budget Day Scrutiny Session



# **Case Studies**

All of the minutes of the Scrutiny Boards can be found on our <u>modern.gov website</u>, but to give everyone an idea of the kinds of work undertaken during 2023/24 here are a few examples:

# One Council, One Team

### **Budget Scrutiny Day**

The Budget and Corporate Scrutiny Management Board held a full day meeting to look at the budget proposals for 2024/25. This included all directors and cabinet members attending to speak about the proposals for their areas and to answer questions from the Board. The Board was assured on the budget proposals but still identified some recommendations, such as requesting a review of contracts and agreements including contract monitoring processes. These were agreed by the Cabinet and will help the Council ensure its contracts are as good as they can be.

### **Performance Management**

Throughout 2023/24 the Budget and Corporate Scrutiny Management Board has maintained oversight of the Council's performance management framework. This has allowed the Board to identify areas and issues and look more closely at what is being done to make the improvements needed.

### Scrutiny Review – Customer Journey

The Budget and Corporate Scrutiny Management Board concluded its review into the experience of Sandwell residents accessing or requesting Council services. A range of recommendations were identified, which were welcomed by the then Deputy Leader and Cabinet Member for Finance and Resources.



# Best start in life for children and young people

#### Sandwell Children's Trust

The working relationship between the Children's Services and Education Scrutiny Board and Sandwell Children's Trust continues to grow with members visits taking place in addition to the contractually required scrutiny sessions.



### Voice of Sandwell and Forum for Independent Young Adults

The Children's Services and Education Scrutiny Board has continued to foster links with Sandwell's care experienced young people. Members visited the Voice of Sandwell and Forum for Independent Young Adults groups, and this practice will continue. Overview and Scrutiny in Sandwell has a renewed drive and commitment to amplify the voices of these young people.

### People live well and age well

#### **Scrutiny Review on Loneliness and Isolation**

The Health and Adult Social Care Scrutiny Board completed its review of Loneliness and Isolation. These are key issues for a lot of people across Sandwell; it is not limited to one age group or background. The Board considered the evidence it had gathered from local, regional and national sources and made recommendations to help reduce loneliness and isolation in Sandwell.

#### **Midland Metropolitan University Hospital**

The Joint Health and Overview Scrutiny Committee with Birmingham City Council has continued its oversight of the development of the new Midland Metropolitan University Hospital. This joint working arrangement will be re-established in 2024/25, with the Hospital due to open, so that Scrutiny can continue to challenge and seek assurances on the service provided to the people of Sandwell and West Birmingham.



### Strong resilient communities

### **Public Space Protection Orders**

Prior to approval the Safer Neighbourhoods and Active Communities Scrutiny Board reviewed the proposals for public space protection orders in Sandwell relating to alcohol consumption, dog fouling and BBQs/fires. The Board felt these continued to be important powers for the Council in enhancing quality of life for our residents, but also asked for consideration of dedicated BBQ places as part of the ongoing review of Sandwell's green spaces.

### Sandwell Community Safety Strategy

The Safer Neighbourhoods and Active Communities Scrutiny Board reviews the work of the Safer Sandwell Partnership and the Sandwell Community Safety Strategy. The Chair of the Safer Sandwell Partnership, and Chief Superintendent for Sandwell Policing Unit, attended the Board to answer questions from members about the multiagency work of the Partnership.

# Quality homes in thriving neighbourhoods

### **Tenant Satisfaction**

The Safer Neighbourhoods and Active Communities Scrutiny Board reviewed the outcomes of the Tenant Satisfaction Survey. Housing services were at the outset of a transformation journey, which will remain a key strand of work for Scrutiny into 2024/25.

### Sandwell Council Housing Asset Management Strategy 2024 - 2029

The Housing Asset Management Strategy was considered as a pre-scrutiny item by the Safer Neighbourhoods and Active Communities Scrutiny Board. Members stressed the importance of suitable measurements of performance being included in the Strategy.

# A strong and inclusive economy

### Long Term Plan for Towns – Smethwick

The Economy, Skills, Transport and Environment Scrutiny Board conducted predecision scrutiny on the Long Term Plan for Smethwick and recommended increased consultation with young people, taking in learning from successful local Business Improvement Districts.



### Sandwell Local Plan

A key document in driving the future development of the borough, the Sandwell Local Plan was reported to the Economy, Skills, Transport and Environment Scrutiny Board during its consultation stages. Members acknowledged the importance of the Local Plan, and its associated underpinning documents, and highlighted aspects such as land remediation, co-operative ownership models and wider infrastructure demands of developments.

# A connected and accessible Sandwell

### **Cycle Paths**

Arising from a petition about a specific cycle route proposal, the Economy, Skills, Transport and Environment Scrutiny Board conducted a site visit and held a working group to look at consultation and communication of cycle route developments. This piece of work identified recommendations around internal communication as well as the diversification of consultation and communication methods with local residents. This work has continued into a wider piece around Active Transport Networks, which include cycling and walking, which will continue in 2024/25.



### Strategic Road Safety Plan Review

At the request of Council, the Economy, Skills, Transport and Environment Scrutiny Board carried out a review, alongside officers, of the Strategic Road Safety Plan 2024-2030. The new Plan would continue to use the successful "Sandwell Safe System", with targets stretched to complement regional and international aspirations of no road deaths or serious injuries. The Board endorsed the proposed Plan to Cabinet.

### Scrutiny on a page

Council Improvement Plan Oracle Fusion Implementation Progress 2022-23 Financial Outturns Scrutiny Review – Customer Journey Sickness Absence Outturn 2022-23 The Use of Call-Ins Quarterly Budget Monitoring Quarterly Performance/Improvement Plan Monitoring Section 106 Spotlight Session Lion Farm - Secondary Option Agreement West Midlands Combined Authority -Devolution Deal Medium Term Financial Strategy Draft Budget 2024-25 West Midlands Combined Authority Scrutiny Annual Report West Midlands Combined Authority Activity in Sandwell Impact on Registration Related Services when the Midland Metropolitan University Hospital Opens Corporate Parenting Week Adoption@Heart Annual Report 2022-23 Sandwell Children's Trust Performance Update Education Investment Area and Priority Education Investment Area Developments Post 16 Pathways Sandwell Virtual School ASEND Inspection Outcome and Next Steps The Effectiveness of the Sandwell Children's Safeguarding Partnership's Response to Serious Child Safeguarding Incidents Child Friendly Sandwell Health and Wellbeing of Students Sandwell Children's Trust Performance Update Residential Sufficiency and Audit of Planning Applications for Children's Homes Corporate Parenting Board Update Sandwell Children's Safeguarding Partnership Annual Report 2022-23 Europa Avenue Cycle Route Towns Fund Scheme Town Fund Programme Update West Midlands Local Transport Plan Sandwell Local Plan Long Term Plan for Towns - Smethwick Towards Zero HIV Transmissions 2030 - Sandwell Action Plan Progress Joint Health Scrutiny Arrangements Sandwell Winter Booklet Public Health Towns Plan Sandwell Safeguarding Adults Board Annual Report 2022-23 Primary Care Access Patient Involvement in Primary Care Department of Health and Social Care Consultation – Creating a Smoke-free Generation WorkWell Vanguard National Institute for Health Research – Health Determinants Research Collaboration Scrutiny Review of Loneliness and Isolation Preparation for Care Quality Commission Assurance of Adult Social Care in Sandwell Building Wellness and Wellbeing Borough of Sanctuary Sandwell Strategy Houses in Multiple Occupation -Additional Licensing and Article 4 Options Appraisal Neighbourhood Partnerships Team Update Haden Hill Leisure Centre Rebuild Options Future Provision of Leisure Services Green Spaces Annual Report 2022-23 and Programme of Works Progress 2022-23 Playing Pitch Strategy Action Plan Sandwell Leisure Trust Fees and Charges Sandwell Valley Master Plan and 10-year Business Plan Implementation of Three Boroughwide Public Space Protection Orders Heritage Strategy Update Fishing Policy Housing Regulatory Framework Implementation of Sandwell Community Safety Strategy 2022-26 Private Sector Housing Assistance Policy on Adaptations for Disabled Tenants in Council Housing Midland Metropolitan University Hospital Update Update on Changes to Day Surgery at Sandwell and West Birmingham Hospitals NHS Trust Patient Experience at Sandwell and West Birmingham Hospitals NHS Trust Update on Changes to Stroke Services in Sandwell and West Birmingham Hospitals NHS Trust