



Your independent voice for Health & Social Care Services in Sandwell

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Healthwatch Sandwell



Moving to a care home

- Background
- Key issues
- What we did



Four questions to consider:

1. How do statutory organisations communicate with people with limited abilities?
2. What information is needed and provided that is accessible
3. How is support given and by whom?
4. How are care homes monitored?

"I'm not giving up, I'm a fighter...that's what we do... we don't complain...it stops them doing their job"