

Appendix One

Proposed Reablement Model

The proposed model will consist of Promoting Independence Pathway (PIP) reablement. It is proposed there will be 10 providers, and it will be expected all providers will be able to accept packages borough wide.

Those referrals coming via the hospital pathway will have an assessment undertaken by a STAR (Council Reablement Service) assessor and those coming via the community pathway will have an assessment undertaken by a Trusted Assessor within the STAR service. It will be this initial assessment which identifies the level of need, any reablement potential, OT input requirements, and will determine which service provision is most appropriate. It is essential that every individual has the opportunity for reablement to be considered whichever referral route they are progressed through.

As part of the contract, providers will be given the autonomy to flex up and flex down packages of care and adjust packages as part of a multi-disciplinary team approach. Providers will receive a set number of bank hours which can be used within the first two weeks of the service commencing, which allows a more effective and responsive service, personalised to the individual which responds to fluctuations in need in a timely way.

The proposed block contract will provide immediate access for people in the community in order to avoid hospital admission, or to support a discharge from hospital. A block contract secures this guaranteed availability. The usage will continue to be monitored on a regular basis and there are clauses in the contract to allow a review of the number of hours allocated.

The proposed service is available for every person who leaves hospital and has care needs or lives in the community to avoid a hospital admission. A reablement service is considered to be successful as an assessment period in ensuring a person does not have a long-term care

package commissioned unnecessarily. The multi-agency model in the new contract will identify / focus on a reablement approach and significantly reduce long term care needs where possible.

Where referrals are sent through to PIP reablement, this service will be delivered for up to 6 weeks. Outcomes and goals will have been identified during the assessment process, which will be reviewed during the 6 weeks. Reablement input will have been provided within a 'do with as opposed to a do for' approach, with a view to care needs being reduced at the point of exit.

The Service Requirements will be advertised via In-Tend, the Council's eProcurement Portal, on Find a Tender (FTS - the UK's eProcurement Platform) and on Contracts Finder. All providers will need to satisfy certain checks on company financial standing, CQC and company registration, etc., and there will be a number of quality questions that are scored, and an interview conducted for those successful at the quality stage.

Utilisation of the existing Promoting Independence Service is as follows for the period April 2022 – March 2023:

Block Contract	73,295 hours
Spot	91,593 hours

The above equates to 1761.40 spot hours per week and 1409.52 block hours per week

The new proposed contract will be for 2000 hours block purchased per week. Where there is a requirement for more hours, to ensure that existing Domiciliary Care Tier 1 or Tier 2 Providers continue to receive commissioned work, it will be spot purchased from them so as not to destabilise the market.