

Non-Financial Gains - OWBC

Case Details Matter Category	Case Outcomes Case Outcome
Consumer/General Contract	Case Concluded Successfully
	Client Withdrew
	Client now able to deal with issue alone
	Client was thankful of support
	Complaint resolved
	Outcome Not Known
Debt	Client always looks forward to support appointments
	Client feels able to cope
	Client feels less anxious
	Client feels less stressed
Family	Client felt more secure, independent & autonomous
Housing	Case Concluded Successfully
	Client Withdrew
	Client now able to deal with issue alone
	Client was thankful of support
	Other outcome - non-financial
Miscellaneous	Case Concluded Successfully
	Client feels able to cope
	Client feels less anxious
	Client feels less overwhelmed
	Client feels relieved
	Client now able to deal with issue alone
	Client was thankful of support
	Now able to self-help
	Outcome Not Known
	Successful
Welfare Rights	Benefit Awarded
	Case Concluded Successfully
	Client Withdrew
	Client feels less overwhelmed
	Client feels less stressed
	Client feels relieved
	Client felt an improvement in their overall wellbeing
	Client gave a donation
	Client now able to deal with issue alone
	Client now has a better understanding
	Client was thankful of support
	Now able to self-help
	Outcome Not Known
Successful	

Report Filters (All Conditions must be met):

Case Details > System Case ID	In Sub-Group	Sub-Group 1
Case Outcomes > Date Updated	From	01/01/2026
Case Outcomes > Date Updated	To	31/03/2026
Case Outcomes > Is Financial Outcome	Is	False

Report Sub-Filters (All Conditions must be met):

Case Funding Sources > Funding Source Is OWBC

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