

## Appendix 10

### **Question 7 - Do you agree that private hire operators should keep a register of all staff that take bookings or dispatch vehicles, including confirmation that they have completed an annual DBS check and that they provide their policy on employing ex-offenders, for those persons on the register?**

#### **Summary of DfT requirement and reason: -**

Licensing authorities should be satisfied that private hire vehicle operators can demonstrate that all staff that have contact with the public and/or oversee the dispatching of vehicles do not pose a risk to the public. **Licensing authorities should, as a condition of granting an operator licence, require a register of all staff that will take bookings or dispatch vehicles is kept.**

The register should be a 'living document' that maintains records of all those in these roles for the same duration as booking records are required to be kept, this will enable cross-referencing between the two records. A record that the operator has had sight of a basic DBS check certificate should be retained for the duration that the individual remains on the register.

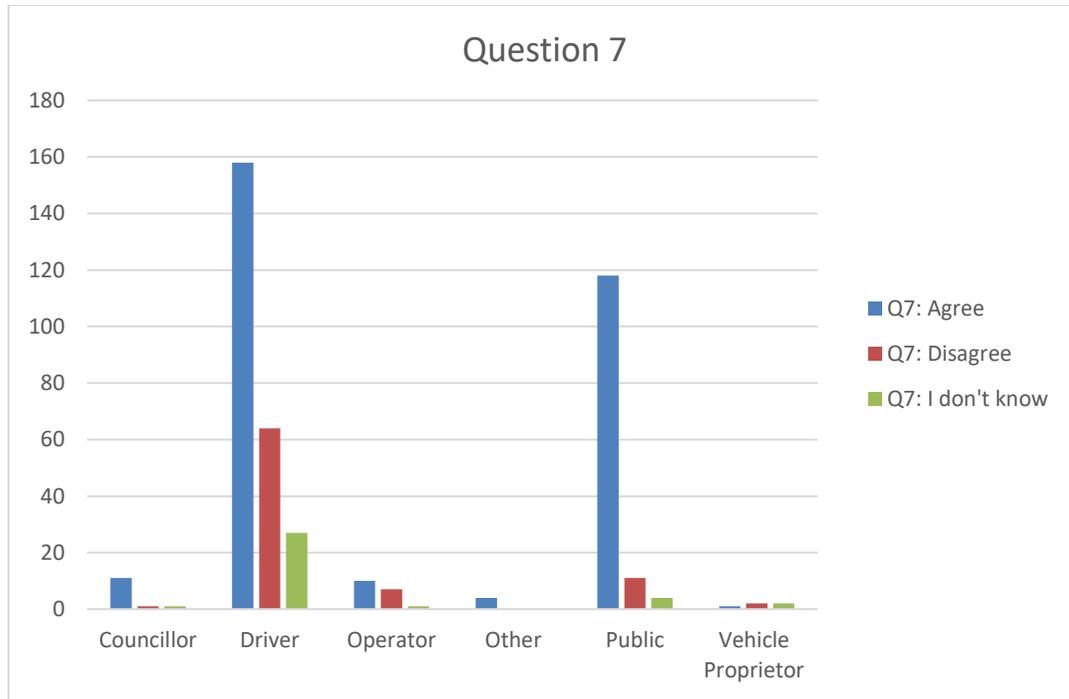
Licensing authorities should also require operators or applicants for a licence to provide their policy on employing ex-offenders in roles that would be on the register as above. As with the threshold to obtaining a private hire vehicle operators' licence, may not be suitable to decide who is sent to carry a child or vulnerable adult unaccompanied in a car.

**Yes, I agree – 302 respondents (71%)**

**No, I do not agree – 86 respondents (20%)**

**I do not know – 35 respondents (8%)**

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<b><u>Summary of repeated/similar additional comments</u></b>	<b><u>Council Response</u></b>
Excessive and not necessary	It is a matter for members to consider.
People need to feel safe; it is about safety of data and keeping public safe, some respondents cannot believe it is not already in place.	It is a matter for members to consider.
Companies may need help with templates/there should be a consistent approach	It is a matter for members to consider.