

Title of Deputation	Committing to a Changing Places and Accessible Toilet Strategy at Hackney Council
For Consideration By	Cabinet
Date of Meeting	23 March 2026

Purpose of the Deputation

We, Disabled Hackney residents and allies, are asking you to commit to a Changing Places and Accessible Toilet Strategy for Hackney.

The strategy should adopt the ethos of Changing Places (<https://www.changing-places.org/>), to improve accessible toilets, by including extra equipment and space so everyone, regardless of their access needs or impairment or reliance on the assistance of carers or specialist equipment, can use a toilet facility with dignity and hygienically, allowing them to go to the shops, attend hospital appointments, enjoy community life, socialise and travel.

Action Requested

We ask you to co-produce and implement a Hackney strategy with user-led groups like Access Cohort, that is presenting this Deputation.

The strategy would focus on:

- An achievable and timely plan to turn existing accessible toilets at council-managed sites into Changing Places, while encouraging public and private venues across Hackney to voluntarily adopt the strategy.
- Substantially increase the number of Changing Places across Hackney.
- A robust protocol for reviewing safety, hygiene, material use and maintenance of Changing Places in Hackney, transparently accountable to Disabled residents.
- Ensure Changing Places are radar-key accessible.
- Ensure the provision of free toilet paper and sanitary products, and proper cleaning protocols at all Changing Places toilets.

10 verified residents on the Council's Electoral Register

Deputation Leader: Gemma Peramiquel-Borjas

Introduced by: Cllr Zoë Garbett, Dalston Ward