



# A strategy for Hackney between 6pm and 6am

*Good Evening  
Hackney*

 **Hackney**

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## Foreword

### Cllr Susan Fajana-Thomas OBE, DCL, FRSA

For decades, Hackney has been an important driver of London's evening and nightlife activities. It serves and supports a wide range of visitors, residents, communities, businesses and workers, who all want Hackney to be a safe, welcoming, and well-managed place at night.

I am proud of the Hackney's vibrant evening and night economy and this has been one of the main drivers of the borough's transformation. This growth has created huge benefits for Hackney – new jobs, more investment, a better range of leisure opportunities for residents, and continually thriving high streets despite a changing economy.

It has also brought challenges, including, managing the impact of nighttime activities on the needs of residents, and keeping venues and public spaces safe from crime and antisocial behaviour.

This new nighttime strategy is vital in balancing these opportunities and challenges. It aims to ensure that local residents and businesses are the first to benefit from Hackney's evening economy and that the borough stays safe, inclusive and vibrant at night.

But it is also an acknowledgement that Hackney can't stay at the cutting edge by standing still. We know that how people choose to spend their time and money is changing, and we want Hackney to remain a go-to destination through that change.

I want to thank all the Council Services that have come together to develop this strategy, particularly the Business Regulation team, venues, workers, residents, and visitors who have made Hackney's evening and night time economy what it is today. I also want to thank the thousands of people who have informed this strategy so that Hackney can continue to thrive 24 hours a day.





## What is a Night Time Strategy and Why is it needed?

A night time strategy sets out the borough's strategic vision for the evening and night-time. It will help shape, influence and link in with wider strategies and policies across the Council while coordinating actions with local businesses, residents, organisations and night workers.

The night-time economy encompasses a diverse array of activities that extend far beyond the traditional image of pubs and clubs, and covers off everything that occurs between 6pm and 6am. It's a vibrant tapestry woven from entertainment and leisure, culture and tourism, retail, beauty and other essential services. A quarter of London's workforce (1.3 million people) regularly work in the evening and night time.

London boroughs require a comprehensive evening and night-time strategy to address the diverse needs and challenges of their communities after dark. As outlined by the Mayor of London, such a strategy is crucial for fostering a vibrant, safe, and inclusive nocturnal environment. It allows boroughs to consider the needs of all residents, workers, and visitors. By addressing issues like safety, transport, business support, environment and culture, a well-crafted strategy can enhance the resilience and quality of life for those who live, work, or spend leisure time in the borough during the evening and night. This approach promotes social cohesion, economic growth, and the overall well-being of the community, ensuring that London remains a thriving and dynamic city 24/7.

Councils need to work in partnership to have the maximum effect on the night time

economy, its users and stewards. Collaboration helps councils embed local knowledge of the needs and issues at night – through sharing actions councils can be more flexible and responsive to developing new projects and programmes.

Hackney Council has statutory powers to support communities and spaces, culture and nightlife, highways and public spaces, parks and conveniences – and these are some of the key elements for this strategy.

As part of 2022-2026 Labour Manifesto, the Council outlined its commitment to supporting the evening and night-time economy:

***We value Hackney's evening and night-time economy, which is one of the largest in the UK – it is an integral part of what gives Hackney its reputation as a vibrant place to live, work and visit. But we will balance supporting the economy with the needs of residents. We will develop a Hackney Nights Strategy to provide clarity to residents and businesses on our approach, including supporting growth while tackling antisocial behaviour and crime in partnership with the police.***

This strategy complements other strategies and policies, including but not limited to:

- Community Strategy 2018-2028
- Community Safety Partnership Plan 2023-2026
- Strategic Plan 2022-2026
- Local area policies such as the Dalston Plan and Future Shoreditch and the Hoxton Social Infrastructure Strategy (in development)

Hackney’s forthcoming Economic Development Plan identifies 5 long-term outcomes including making Hackney’s economy fairer and more inclusive and ensuring that regeneration benefits, respects and empowers existing residents. This strategy supports areas of positive change towards these outcomes, such as celebrating and strengthening the culture, heritage and diversity of Hackney’s communities, helping residents to influence the future of their area and removing barriers to economic participation and good work standards.



## A unique opportunity

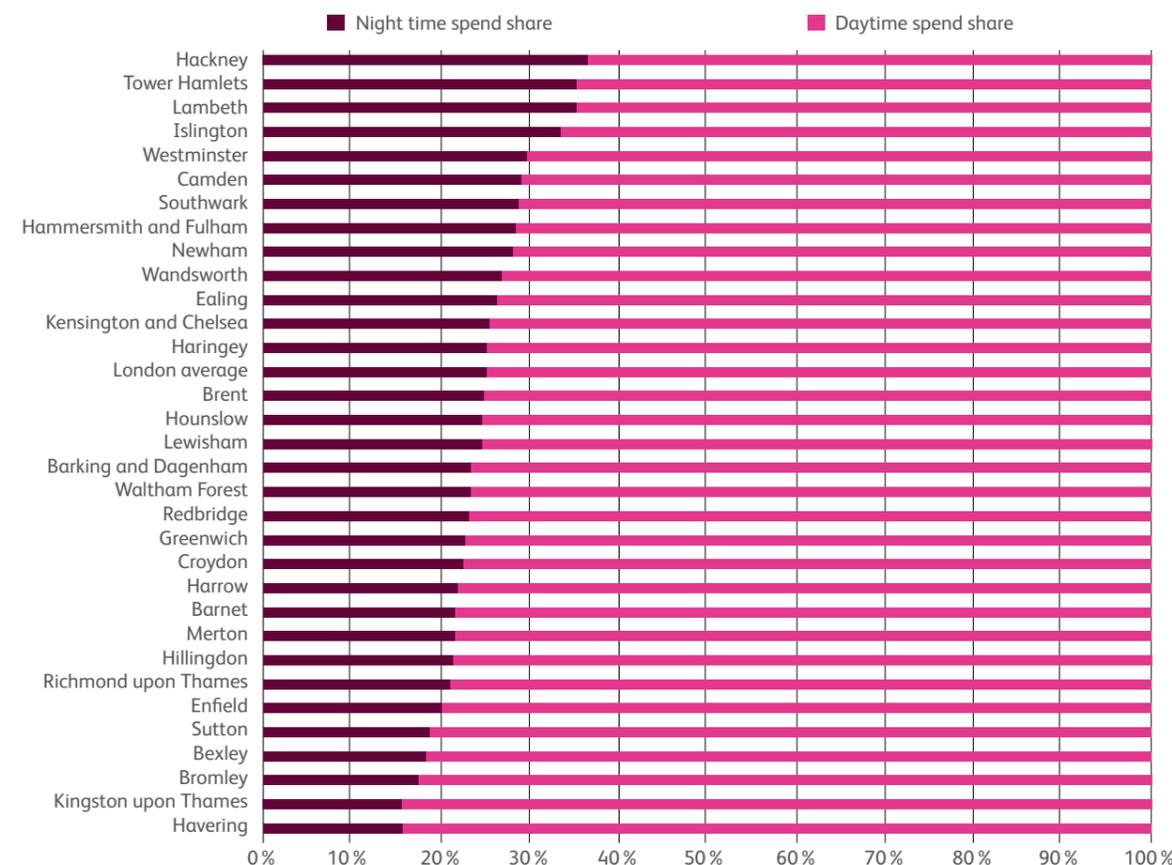
**Hackney is one of the busiest places in London at night and is home to many night time businesses.**

***Hackney is busier at night than during the day on Saturdays, with 4% more footfall from 9pm to midnight compared to the afternoon, and is the third most visited area of the City after 5pm.***

Hackney’s night-time economy is evolving. While only one permanent music venue has closed since 2018, some night time businesses are struggling due to rising costs and changing consumer trends. Young people are increasingly seeking experience-led socialising, prioritising unique settings and activities, often influenced by social media. This shift is reflected in the

success of our cultural venues and restaurants, which are thriving compared to traditional pubs, bars and clubs. This generational shift towards experiences and less alcohol-focused activities, coupled with the impact of technology on how young people socialise, is shaping the future of Hackney’s night-time economy. Hackney’s significant legacy as a night time centre should be protected, but also allow for change and innovation to serve new audiences and respond to new cultural, social and economic trends.

Hackney has a late night levy in place to help contribute towards the cost to the Council associated with evening and night time activity and it also funds other initiatives which make the borough a safer and more welcoming place to spend time at night. With the creation of a new Night Forum for Hackney, resources and expertise are available to work together to develop Hackney at night for the next generation.



## Created with Hackney communities



This strategy acts on shared issues and concerns of communities whilst building on the foundation and history of the area. The survey and night forum provided valuable insights which form the basis of this strategy. 14 different Council service areas as well as external experts also made recommendations based on their experience and knowledge in their respective fields.

### Survey

We launched a consultation and survey in July 2024 which asked residents, businesses, night workers and visitors to share their experiences after 6pm. The online consultation gathered responses from 1,403 residents, 192 visitors, 78 businesses, and 115 night workers. The majority of respondents were residents (79%), followed by visitors (11%). Businesses and night workers had lower response rates (4% and 6%, respectively). This weighting should be considered when interpreting the results.

### Night Forum

We asked respondents to sign up for three in person Night Forum sessions throughout November and December 2024. The Night Forum took place at the Tomlinson Centre and was attended by an equal mix of residents and businesses (38% each), as well as 19% made up of night workers and 5% made up of regular visitors. Politicians, police officers, Council officers and industry experts also attended. The forum was split into the four areas, with the highest representation from Hackney Central/ London Fields, followed by Shoreditch, Dalston and Stoke Newington.

### Other engagement

It was important for Hackney to consult with other boroughs and learn about their evening and night time work to ensure we learn lessons and promote best practice. Hackney consulted with council officers across London and as well as nationally to further bolster our vision for the future.

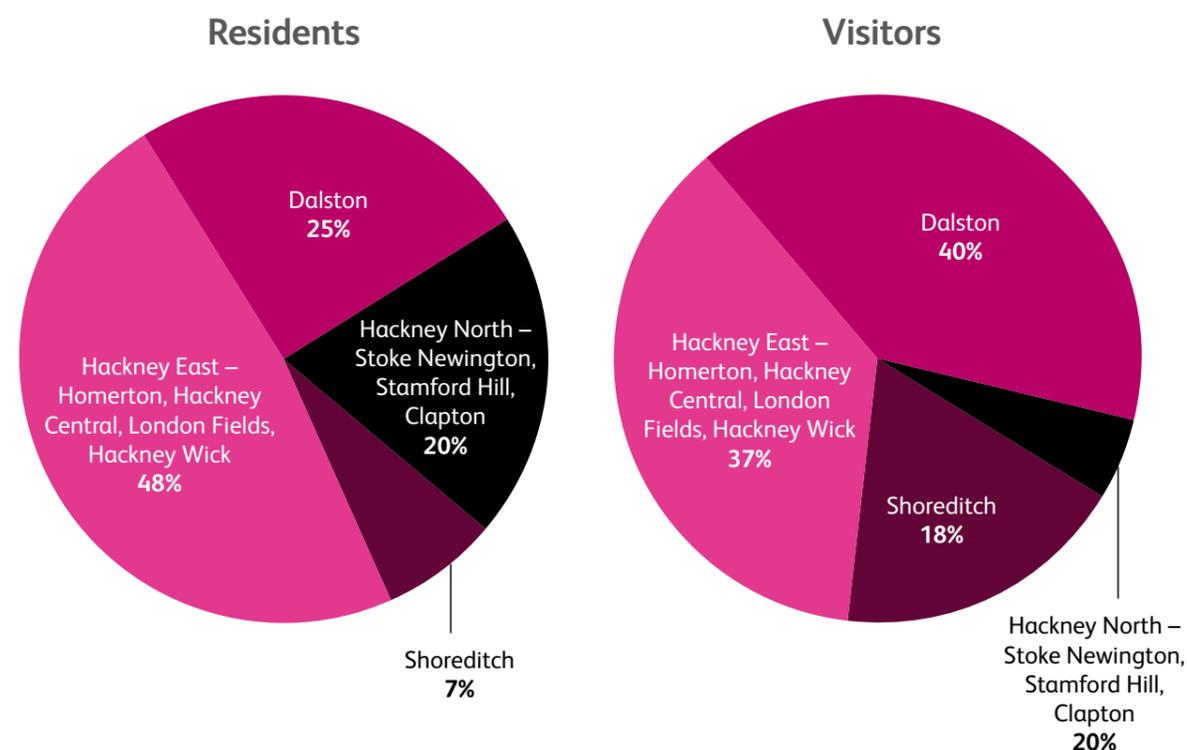
## The evening and night time offer – what do people want?

We asked residents and visitors what areas of Hackney they frequented the most. Almost half of all residents visited Hackney Central and London Fields the most while visitors preferred Dalston as their evening and night time destination, which lines up with the recent growth the area has experienced at night.

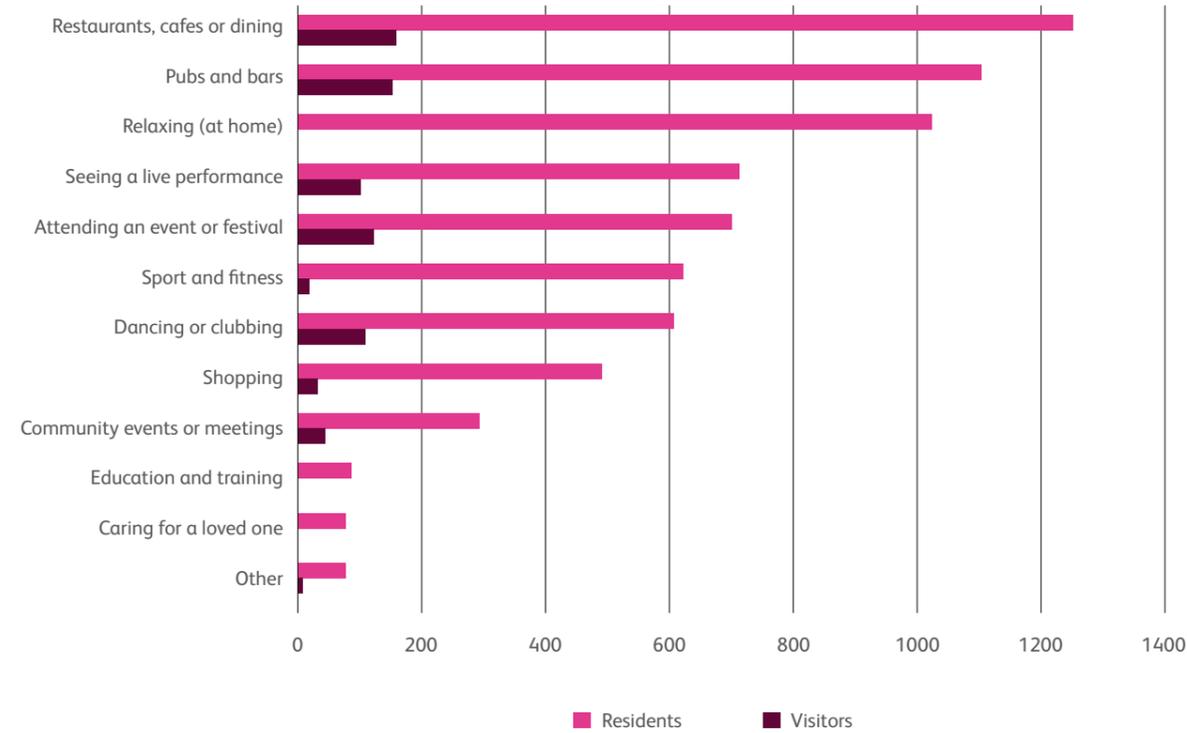
The survey also asked stakeholders to see what their main activities were in the borough, and

food was the number one pastime for residents following pubs and bars and relaxing at home. Visitors also indicated they come to Hackney for events, live performances or dancing and clubbing.

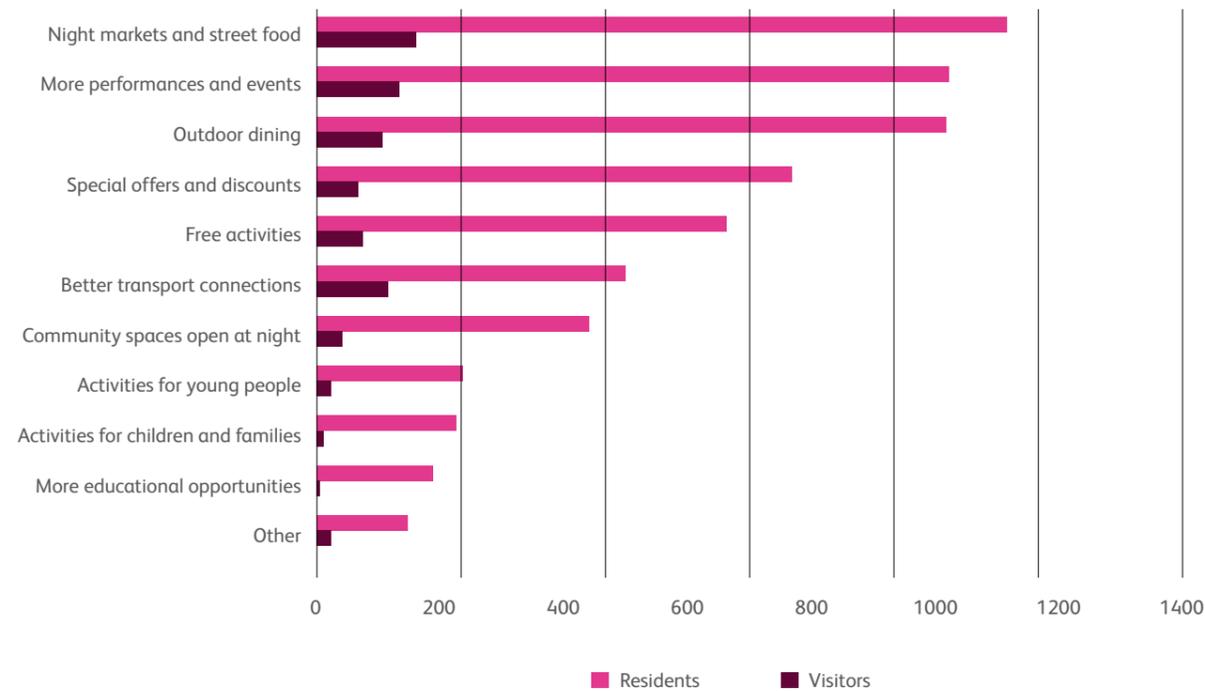
An overwhelming majority of residents and visitors called for more evening markets, outdoor dining as well as additional events and live performances. Residents called for more free activities and affordable entertainment.



### What do you spend time doing in the evening in Hackney?



### What would encourage you to spend more time?



## The four night time areas

The four areas of Stoke Newington, Dalston, Shoreditch and Hackney Central / London Fields show variations in their night-time economy offerings and challenges. Hackney Wick was not included as an area as the majority of activity falls outside of Hackney’s boundary.

#### Stoke Newington

Stoke Newington has the lowest footfall of all areas. It features a large number of independent businesses, with many coffee shops, bakeries and beauty salons, most of which are closed after 6pm. It has the fewest late night venues, although there is a good selection of bars and pubs and two music venues, which represents 5% of the total amount of licensed premises in the borough. Late night transport is a key issue highlighted by residents, businesses and night workers. Only 5% of all noise complaints on commercial premises originate from this area.

#### Dalston

Dalston is the town centre with the highest growth in footfall of any night time economy area in Hackney and attracts 15,000 people everyday. It is also the area with the highest levels of participation from residents. It boasts the highest number of independent businesses when compared to other areas, and it also has the most diverse offer of any area. It is an important place for the LGBTQIA+ community with a high number of late night spaces. Dalston has a 18% share of the total number of bars, pubs, restaurants and venues across the borough. Noise complaints made in this town centre represent 16% of all complaints made about commercial premises, which is lower than their share of the local market.





### Shoreditch

Shoreditch is a destination and regularly frequented by visitors who come from outside of the borough, and attracts a significant number of international travellers. It is experiencing an increase in investment in 2024, however we are seeing a slow down in terms of footfall and spending compared to two years ago. It is the area with the highest footfall of any area in Hackney at 50,000 people a day. The late night offer lacks diversity with a high concentration of nightclubs. The area has a 32% share of the total number of bars, pubs, restaurants and venues. It is the highest crime area after 6pm, although in the survey results it is also the area where residents felt safest. The highest crimes are theft and robberies, followed by violence against the person. It also represents 32% of all noise complaints made on licensed venues.

### Hackney Central/London Fields

Hackney Central and London Fields, although very close to each other, are experiencing different economic realities. Hackney Central is seeing a decline in evening and night time activity and London Fields (Broadway Market area) is seeing a rise in footfall and spending. Late night transport is a significant issue with

many late night venues and limited means for visitors to exit the area after 11:30pm. There was a call from residents and businesses to learn what has worked in London Fields and adapt it to Hackney Central. London Fields also has a higher number of pavement licenses and more pedestrianisation which may be a factor in the perception of the area. 17% of all bars, pubs and clubs are found in these areas. It represents 14% of all noise complaints made on commercial premises, which is low in comparison to its share of the night time economy.

### Understanding the late night offer

The maps of Dalston and Shoreditch night time venues below show how food, bars and clubs are distributed across the local area and their late-night opening hours. In Shoreditch, the majority of venues close by midnight (61%), and 26% close between 1-2am. In Dalston, the latest venues tend to be clustered along Kingsland Road, with 55% closing by midnight, while 29% close between 1-2am – showing a marginally later opening profile than Shoreditch with 15% in Dalston closing at 3am or later. Shoreditch's night time venues are much more dispersed across the local area, showing its heritage as a late night destination.

# The 3 Pillars

The evening and night and night time strategy will revolve around three foundational pillars.

1

Safety, security and wellbeing

2

Promoting inclusivity, celebrating diversity and culture at night

3

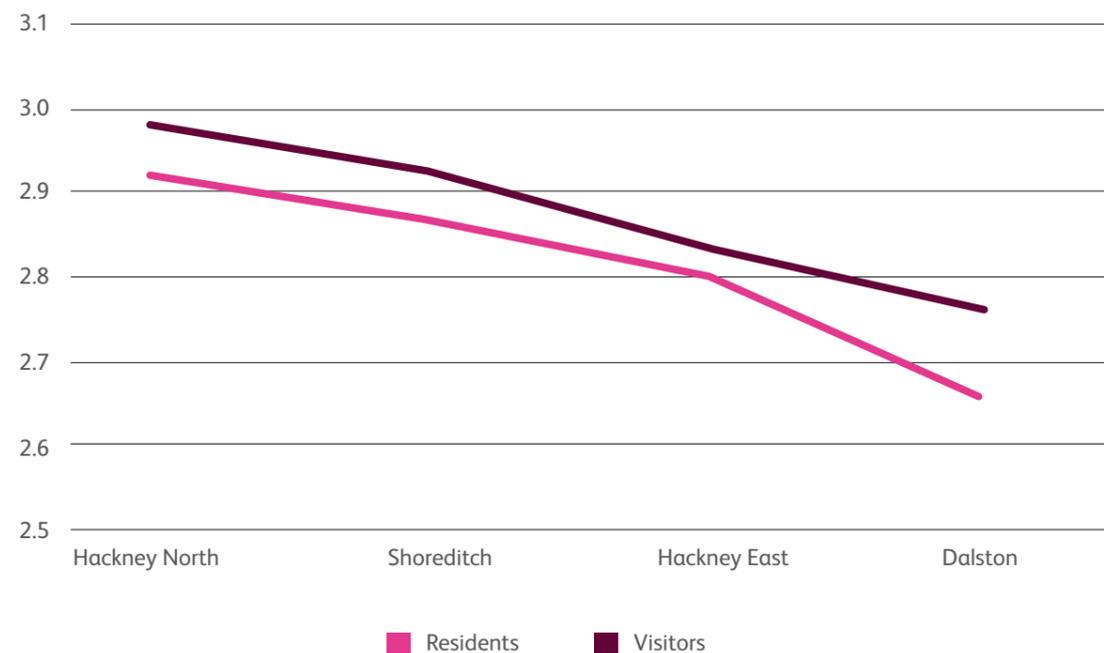
Shaping the evening experience and supporting growth in the economy

# 1 Safety, security and wellbeing

Hackney supports and celebrates all forms of wellbeing and prevention of harm at night. A safe and accessible night time economy encourages more visitors, greater social connection and inclusion, and helps to preserve local cultural traditions. Hackney’s communities have diverse needs at night, and knowledge and awareness of support, resources and safe spaces can increase overall wellbeing and community care for visitors and residents. Night time stakeholders can work together to address crime and anti-social behaviour through identifying hot spots and collaborating with the police, Council services and local organisations to build resilience and protect safe spaces across the borough.

**Setting the scene**  
The consultation highlighted safety concerns, particularly at night. Residents in Dalston and Hackney East felt less safe compared to those in Shoreditch and Hackney North, despite Shoreditch having the highest reported crime. Key issues included theft, robbery, lack of police presence, street harassment, and violent crime. Drug use and dealing were also major concerns, contributing to feelings of neglect and disorder. Loitering, harassment, and aggressive begging were also identified as problems. The Night Forum suggested using public buildings as homeless shelters, more training, increasing the number of community officers, and establishing a network of businesses prioritising the safety of vulnerable groups.

**Average safety score**  
(1 = very unsafe, 4 = very safe)



**Hackney – all crime (6pm to 6am)**



**Crime**  
Between January 2021 and December 2024 there has been little change in the volume of committed crime between the hours of 6pm and 6am.

Offences were low in the first part of 2021 due to COVID, but then increased in volume and reached a peak in October 2021 as COVID regulations were relaxed. Since then, volume has been stable although there was an overall rise (+8%) in offending during the financial year 1 (FY) 2023/24. Financial year to date (FYTD) total committed crimes are down (-7%).

Offences were low in the first part of 2021 due to COVID, but then increased in volume and reached a peak in October 2021 as COVID regulations were relaxed. Since then, volume has been stable although there was an overall rise (+8%) in offending during the financial year 1 (FY) 2023/24. Financial year to date (FYTD) total committed crimes are down (-7%).

Theft accounts for approximately 29% of all crime between the hours of 6pm and 6am (ranging between 27% and 35% over the financial years); currently accounting for 35% of all crime, and with an upward trajectory. Violence accounts for approximately 23% of all

crime between the hours of 6pm and 6am; currently accounting for 22% of offences.

Robbery accounts for approximately 5% to 6% of all crime committed between the hours of 6pm and 6am; currently accounting for 6%. Robbery offences have increased each financial year; Up 2% in FY2023/23, up 23% in FY2023/24, and FYTD currently up by 6%. Robberies are rising.

Violence accounts for approximately 23% of all crime between the hours of 6pm and 6am; currently accounting for 22% of offences. Offence levels have fluctuated over the financial years with an 8% increase during FY2023/23, but FYTD offences are down by 10%. It should be noted that many acts of violence are not reported to the police, so levels of violence may be higher than police crime data indicates.

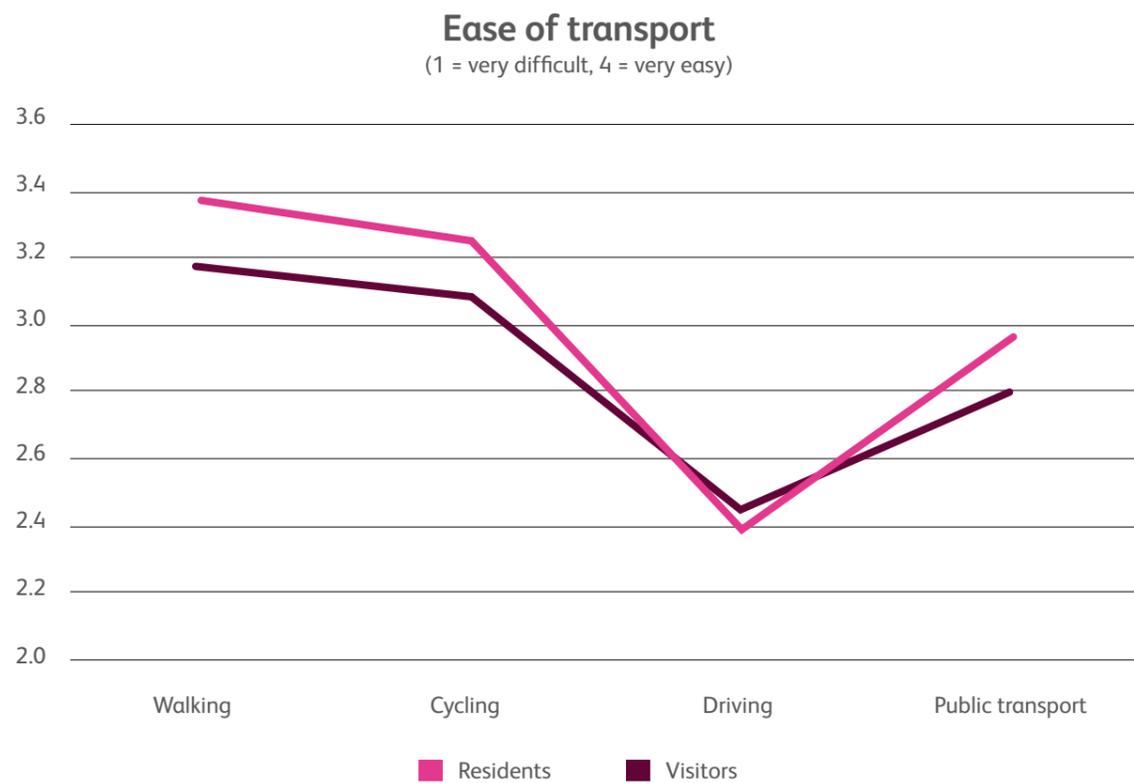
Drug offences account for between 4% and 6% of all crime committed between the hours of 6pm and 6am. Offences have fluctuated over the financial years; Up by 13% FY2022/23, down by 17% in FY2023/24, and FYTD currently up by 36%.

Sexual offences account for between 2% and 3% of all crime committed between the hours of 6pm and 6am; currently accounting for 2%, and sexual offences are down FYTD by 4%, and also reduced in FY2023/24 (-15%). As with violence it is possible that many sexual offences are not reported to the police.

**Transport**

Although Hackney is the third most visited area in London, it has little access to the night tube, with most overground stations shutting by midnight or by 1:45am (with the exception of Old Street station). Driving is the mode of transport that residents find the most difficult with LTNs being mentioned heavily in the consultation. That said, some residents called for more pedestrianisation and “no car zones”, establishing an equal balance of those against and those in favor. Transport was the number one concern from people aged under 25.

31 % of residents stated that improved transport would encourage them to go out more at night, and 50 % of all respondents desired more frequent service and extended hours. Extending the Weaver line between Seven Sisters and Liverpool Street line to 3am was a popular suggestion. Women, especially, felt unsafe in the east and north due to long waits for buses and lack of rail options, coupled with the prohibitive cost of taxis. The Night Forum recommended more affordable and safe routes home, increased awareness of training for staff, improved wayfinding, better safety precautions on transport, and more frequent and flexible transport options.



**Noise and nuisance**

The Council has seen a large rise in the total number of noise complaints made since the pandemic and we have seen overall noise tolerance decrease. It is worth noting, however, that noise from commercial premises represents only 23 % of all noise reported to the Council. Most noise complaints received are in relation to the public space or residential activity.

**Wellbeing**

Another area raised by respondents was around mental wellbeing. The Night Forum feedback suggested several potential solutions, including increased support and resources for mental health and women’s groups, improved provisions for night-time workers, designated safe spaces, extended hours for mental health services, and de-escalation and harm reduction resources for night workers.

**Our commitments**

**Who will make it happen**

1.1

Hackney has a very robust community safety partnership in place, with a night time working group which meets quarterly as well as operational forums on a weekly basis where police and the Council take an evidence-led approach. We will continue to develop action plans, build on the crime reductions we have achieved over the last couple of years and promote problem solving around the issues raised by our communities.

**Crime reduction partnership**

We will continue with the Hackney Nights medical responder service which provides dedicated service to the night time economy dealing with intoxication, welfare and issues such as Drink Spiking.

A new intelligence sharing service will be piloted with businesses and link up with our community safety team to ensure we share up to date information about what is happening on the ground at night.

1.2

**Women’s Night Safety Charter and the #DontCrosstheLine campaign**

**Hackney Nights**

Priority 1.4 of Hackney’s Eliminating Violence Against Women and Girls Strategy 2022-2025 is “Women and girls, including trans women and girls and non binary children and adults, are safe in public spaces in Hackney and in online spaces.” Hackney is a zero tolerance borough for hate, harassment or abuse of any kind towards women and girls. The council will promote the Women’s Night Safety Charter and actively incentivise organisations in the borough to utilise our #DontCrosstheLine campaign to further promote the charter and perpetrator focused messaging.

**Our commitments**

**Who will make it happen**

<p><b>1.3</b></p>	<p><b>Hackney Nights</b></p> <p>Provide a full training package for all licensed premises which is completely free and focuses on best practice, crime and nuisance prevention, welfare, and vulnerability. We will also continue to offer a free pre-application licensing and noise advice service for all premises who need help applying for or modifying a license.</p> <p>We will encourage our venues to sign up to the <u>Hackney Nights</u> accreditation scheme, which makes essential safety criteria and training mandatory.</p>	<p><b>Hackney Nights</b></p>
<p><b>1.4</b></p>	<p>Reduce anti-social behavior in the evenings and night time, utilising the Alcohol Public Spaces Protection Order, which would place controls on alcohol related anti-social behaviour.</p>	<p><b>Crime reduction partnership</b></p>
<p><b>1.5</b></p>	<p>Reducing harm within the night-time economy. A complete toolkit will be created for night workers which provides essential support and guidance for anyone who works during the evening and night time.</p>	<p><b>Public health Hackney Nights</b></p>
<p><b>1.6</b></p>	<p>Build a business case for better night transport options across the borough and lobby Transport for London for better provision for those areas which lack a sufficient offer.</p>	<p><b>Public highways, roads and transport</b></p>
<p><b>1.7</b></p>	<p>Ensure safe cycling at night by providing free clinics and guidance, as well as work with our police partners to raise awareness around the danger of drinking and cycling.</p>	<p><b>Crime reduction partnership Public highways, roads and transport</b></p>

**Our commitments**

**Who will make it happen**

<p><b>1.8</b></p>	<p>Review certain locations where Lime Bike bays are located if deemed unsafe.</p>	<p><b>Crime reduction partnership Public highways, roads and transport</b></p>
<p><b>1.9</b></p>	<p>Create a Hackney Nights map with signposting to night transport, routes, toilets, accredited venues and other safety landmarks.</p>	<p><b>Hackney Nights</b></p>



## 2 Promoting inclusivity, celebrating diversity and culture at night

Hackney has a legacy of vibrant night time spaces. Ensuring that evening and night time activities are inclusive and accessible can improve the welcome to the borough for visitors, quality of life for residents, and wellbeing for all. Everyone in Hackney, regardless of background, should feel welcome and safe to participate in activities after 6pm. The way audiences and customers are using venues, community facilities, leisure centres, and hospitality businesses is changing. These uses should be supported to accommodate new lifestyles and local values which increase their accessibility, ensure that Hackney’s historic venues and destinations continue to thrive and protect local culture.

**Setting the scene**  
The consultation highlighted a desire for more inclusive and diverse night-time offerings. There were calls for utilising spaces for positive youth activities, the LGBTQIA+ community, accessible alcohol-free events for families and neurodiverse individuals, and keeping facilities open later during winter. Additionally, participants suggested council marketing support for diverse events, an online data bank for business footfall data, and increased support for young people and businesses, including mentorship and accessibility. The feedback emphasised the need for regular community assemblies to ensure ongoing engagement and input.

### Our commitments

		Who will make it happen
2.1	Create a skills and work network to connect local young people to shadowing, mentorship and placement opportunities with night time businesses.	Skills and Economy
2.2	Create a local “culture at risk” group which can assist venues and facilitate mediation across various services.	Hackney Nights
2.3	To boost local participation and increase access to arts and culture for low income families, I partner with local organisations to provide offers and discounts for residents (food and culture).	Hackney Nights Culture

### Our commitments

### Who will make it happen

2.4	Ensure that local community groups have the opportunity to share use and space with existing businesses.	Skills and Economy Culture
2.5	Maintain a community night forum which meets bi-annually for stakeholders across the borough to continuously input to the council about Hackney at Night.	Skills and Economy
2.6	Support venues to investigate community ownership and alternative governance, helping protect key cultural assets.	Skills and Economy Culture



### 3 Shaping the evening experience and supporting the economy

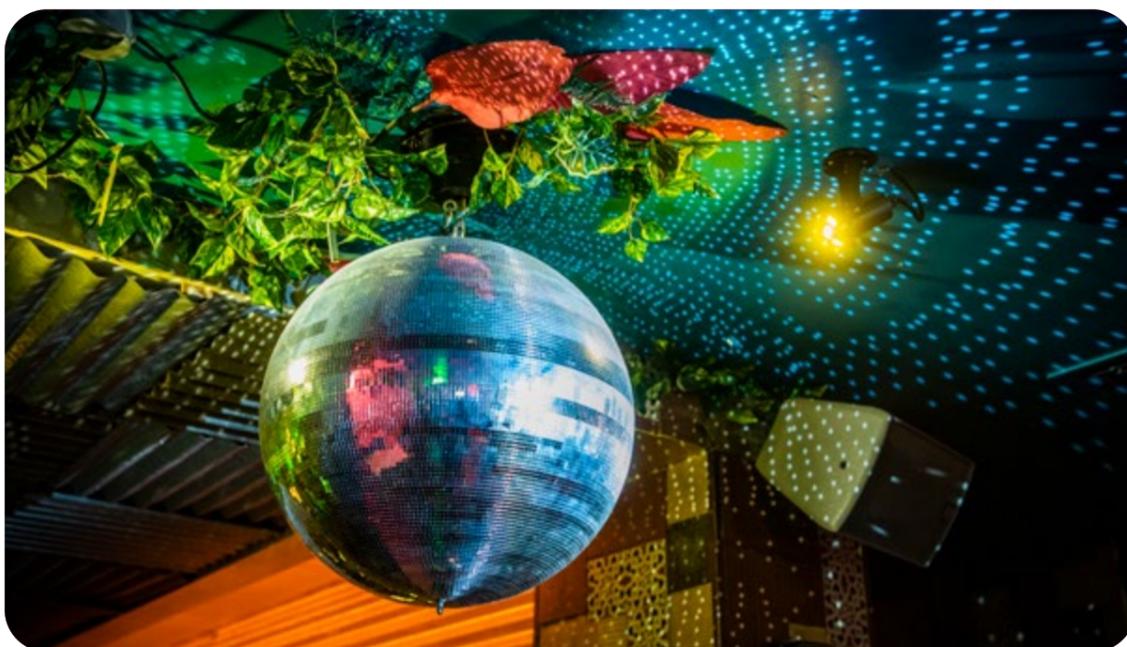
Hackney is a creative place with a great amount of passion, skill and innovation. All kinds of businesses, organisations, freelancers and associations are working to make Hackney one of the top destinations for evening activities and nightlife in the country. To take advantage of new opportunities and respond to the needs of visitors, businesses can be supported to reach new audiences, plan for their long-term sustainability, and work better with residents and local communities. Businesses can play a greater role in activating public spaces, al fresco dining and pop-up markets, increasing the local uniqueness of Hackney at night as well as creating new income opportunities..

**Setting the scene**

There are limited businesses in retail and beauty that open past 6pm. There are over 20 different leisure centres and gyms across the borough which open late and are used frequently by residents. We also have over

1,600 licensed premises in Hackney, which includes bars, pubs, clubs, restaurants, supermarkets, off licences and takeaways.

The consultation results indicate that residents are largely satisfied with Hackney’s current offerings but desire a more diverse and vibrant nightlife, with 89% citing food as their main reason for going out after 6pm. There is a strong call for more outdoor dining and evening/night food markets, with 70% of residents supporting this. Businesses also expressed interest in expanding their offerings onto public highways. There was also mention of better street lighting to promote the feeling of safety. Residents want the council to take a more active role in supporting the night-time economy, whilst balancing the issues that affect residents. The Night Forum suggested stricter noise standards for new residential developments, flexible licensing, better noise and licensing enforcement and extended opening hours to enhance the night-time experience.



**Our commitments**

**Who will make it happen**

<p><b>3.1</b></p>	<p>In order to reduce the impact of late night activity, the council will maintain proactive communication with businesses and encourage quick interventions in order to resolve any issues and reduce the amount of repeat complaints.</p> <p>The Council will utilise technology with the new noise and planning alert system which sends out email notifications to alert venues to new planning applications in their vicinity as well as any complaints made on their premises. The system is the first in the country and aims to reduce repeat complaints.</p> <p>It will also ensure that premises are active in local processes and have an opportunity to comment on local developments if they may have an impact on their business.</p>	<p><b>Hackney Nights</b></p>
<p><b>3.2</b></p>	<p>The Council understands that sometimes night time activity has an impact on our residents. The council is committed to put in place a new noise policy which will set the standard on how noise cases should be processed and investigated, as well as setting clear guidelines for residents and businesses.</p>	<p><b>Regulatory services</b></p>
<p><b>3.3</b></p>	<p>Licensing policy is an important component of the night time economy in Hackney. The Council is committed to update future policies to:</p> <ul style="list-style-type: none"> <li>• Ensure our licensed premises are operating to a very high standard with the Hackney Nights accreditation scheme, which goes above and beyond their requirements under the Licensing Act 2003.</li> </ul> <p><i>(continued overleaf)</i></p>	<p><b>Regulatory services</b> <b>Hackney Nights</b></p>

**Our commitments**

**Who will make it happen**

<p><b>3.4</b></p>	<ul style="list-style-type: none"> <li>• We will ensure that late night operators contribute to the cost of extra enforcement that the night-time economy generates for Police and the Council with the Late Night Levy and launch a consultation to also include those licensed to sell hot food between the hours of 23:00 and 05:00.</li> <li>• We will publish a Cumulative Impact Assessment in respect of Shoreditch and also closely monitor the Dalston area findings of the cumulative impact assessment research.</li> </ul>	<p><b>Regulatory services</b></p>
<p><b>3.5</b></p>	<p>Trial a “Hackney Lates” pilot around events, pop-ups and markets at specific times during the year - where businesses (beauty and retail) stay open later.</p>	<p><b>Skills and Economy Markets and shopfronts</b></p>
<p><b>3.6</b></p>	<p>Provide regular economic data and support to businesses via the Hackney Business Network to improve their resilience.</p>	<p><b>Skills and Economy</b></p>
<p><b>3.7</b></p>	<p>Integrate the Responsible Business Charter with the Hackney Nights accreditation scheme and create a network where local businesses can source green affordable products using local suppliers.</p>	<p><b>Skills and Economy Hackney Nights</b></p>
<p><b>3.8</b></p>	<p>Pilot evening food and retail markets where appropriate in the evenings.</p>	<p><b>Markets and shopfronts</b></p>

**Our commitments**

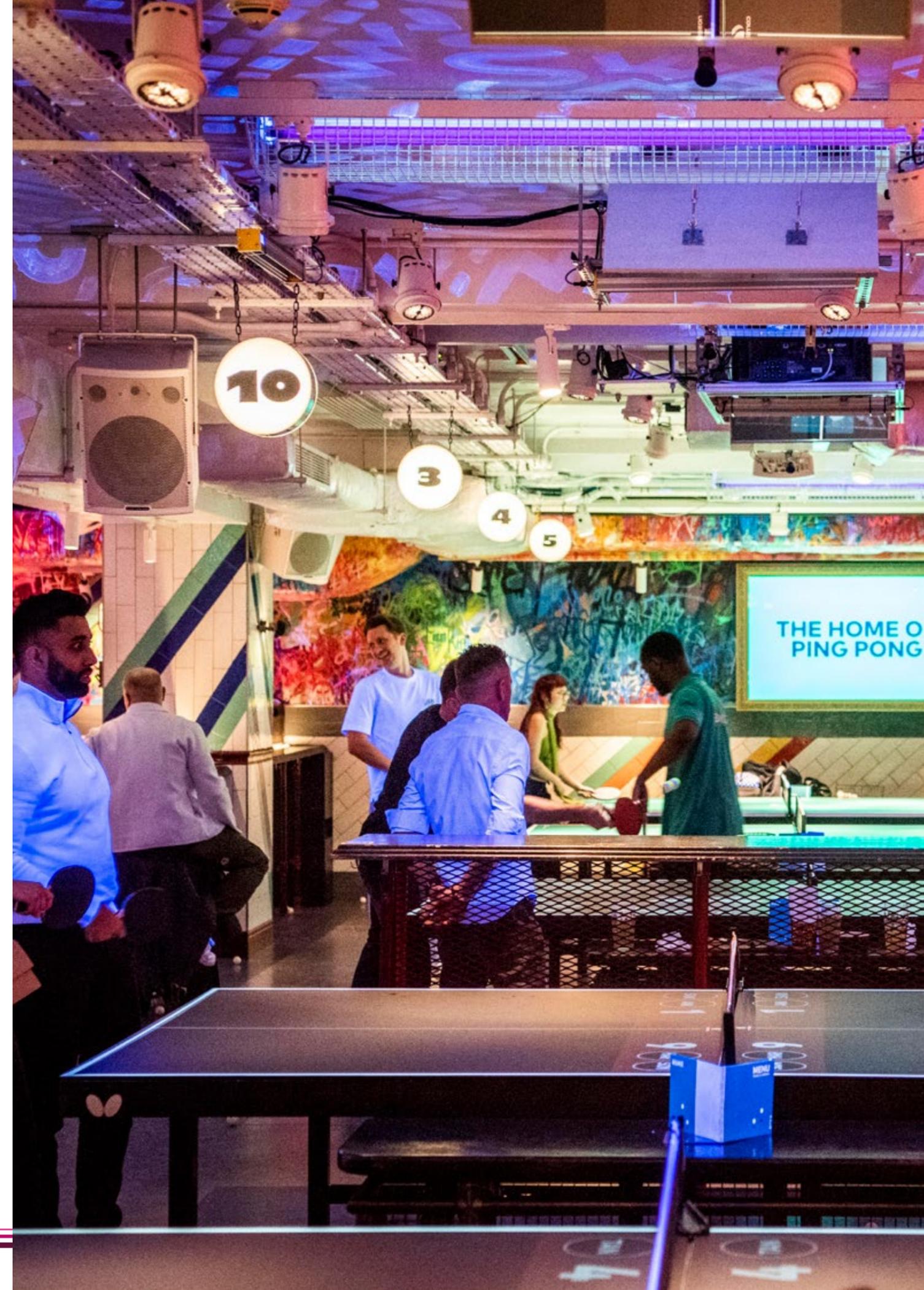
**Who will make it happen**

<p><b>3.9</b></p>	<p>Encourage more “Al Fresco” dining areas in the evening across the borough and create a new Al Fresco policy to pilot areas for pedestrianisation and potential street closures.</p>	<p><b>Markets and shopfronts</b></p>
<p><b>3.10</b></p>	<p>Implement the night test into all service areas, in order for them to take into consideration how local policies can affect the night.</p>	<p><b>All</b></p>
<p><b>3.11</b></p>	<p>The Council has invested in replacing aging lamp columns, upgrading to LED and implementing remote monitoring. We will closely monitor the ‘up time’ of our street lighting to ensure that maintenance is completed promptly and regularly achieve 99 % up time.</p>	<p><b>Public highways, roads and transport</b></p>



# Directory

<b>Crime reduction partnership</b>	enforcementsupport@hackney.gov.uk Met Police
<b>Markets and shopfronts</b>	shopfrontsteam@hackney.gov.uk
<b>Hackney Nights</b>	hackneynights@hackney.gov.uk
<b>Culture</b>	culture@hackney.gov.uk
<b>Public Health</b>	shopfrontsteam@hackney.gov.uk
<b>Public highways, roads and transport</b>	streetscene@hackney.gov.uk
<b>Regulatory services</b>	licensing@hackney.gov.uk environmentalprotection@hackney.gov.uk planning@hackney.gov.uk
<b>Skills and Economy</b>	regeneration@hackney.gov.uk Economicdevelopment@hackney.gov.uk
<b>Sustainability and waste</b>	streetscene@hackney.gov.uk



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With our partners

