

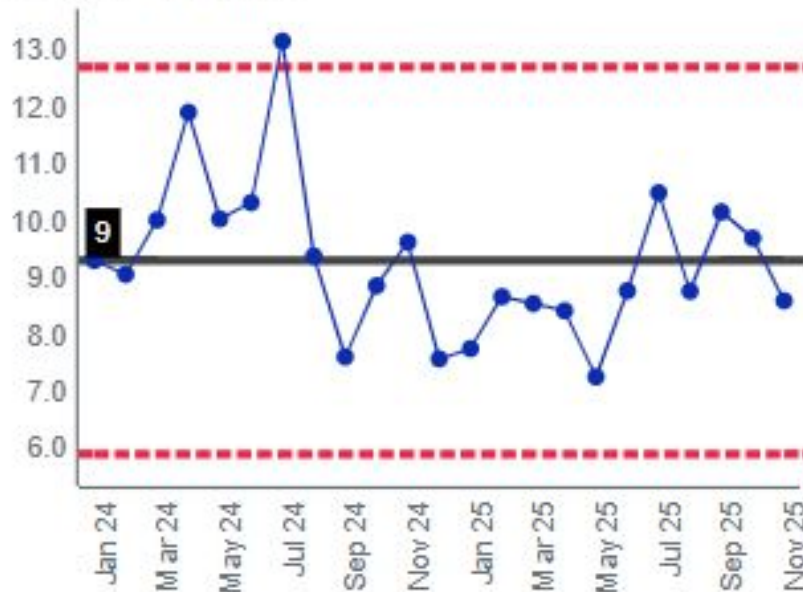
# ELFT Community MH waiting times



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# ELFT Community MH - waiting times for the Neighbourhood Teams

Average waiting time in weeks from Referral to Assessment - I chart

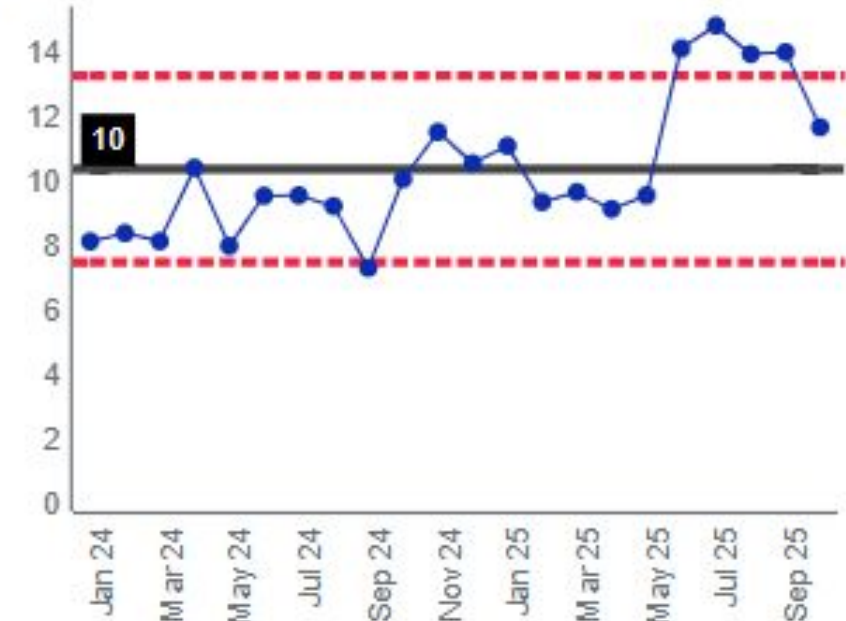


On average, people are waiting 9 weeks between the referral to our community MH service and an assessment.



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Assessment to Treatment Average Waiting Time (Weeks) - I chart



On average, people who were seen in a particular month are waiting 10 weeks after their assessment appointment.

# ELFT Community MH - waiting times for the Neighbourhood Teams

Total Seen in 28 days %



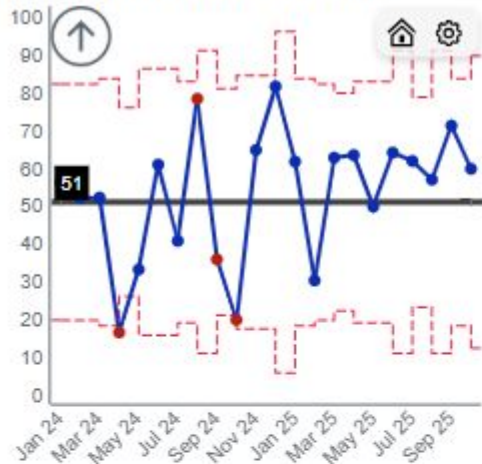
Of the people seen in a particular month for the first time, approximately half of them were seen within 28 days.



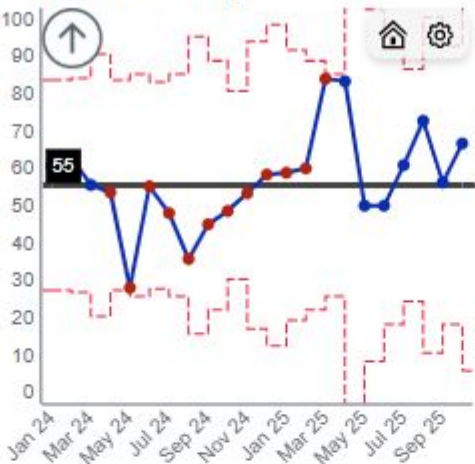
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# Neighbourhoods Teams - % first seen within 28 Days

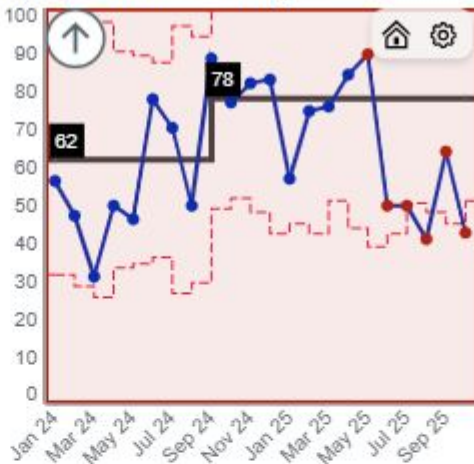
WoodBerry Wetlands 28 Days



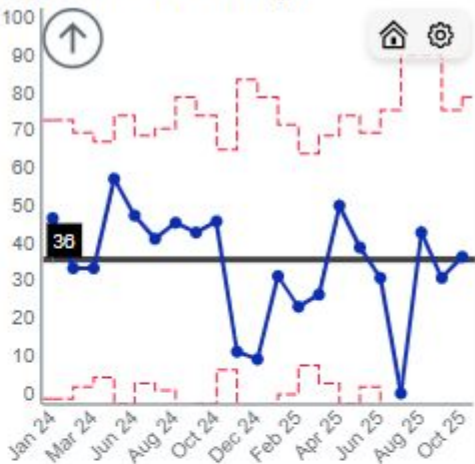
Clissold Park 28 Days



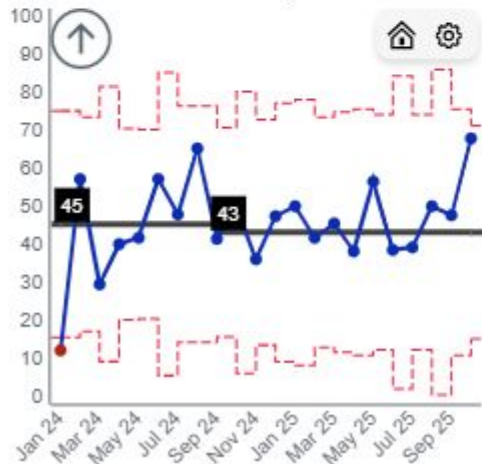
Hackney Downs 28 Days



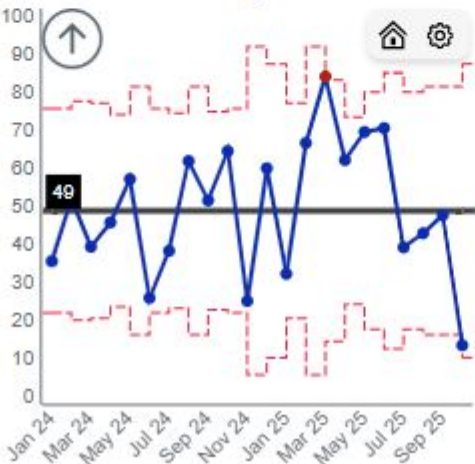
Springfield Park 28 Days



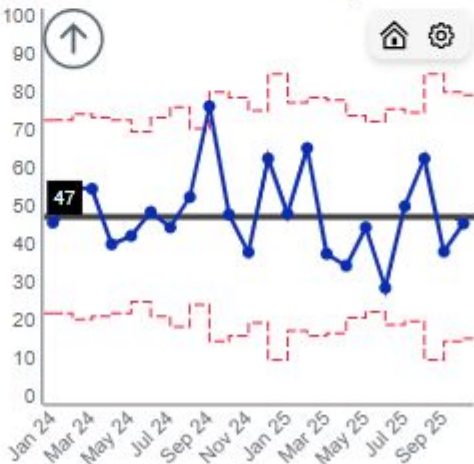
Shoreditch Park 28 Days



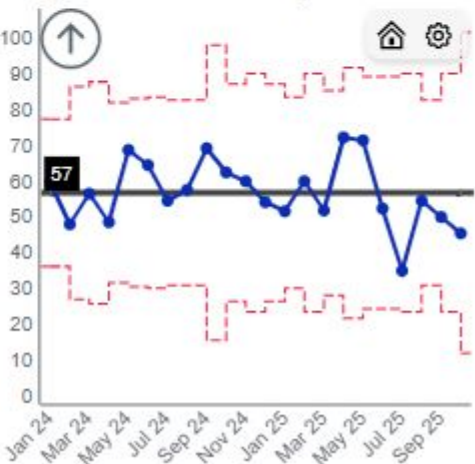
London Fields 28 Days



Well Street Common 28 Days

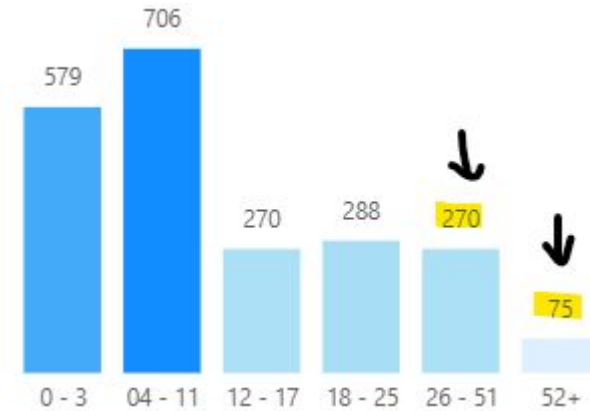


Hackney Marshes 28 Days



# Neighbourhood Teams: people on caseloads - length of time since last contact

Of the people supported through our Neighbourhood Teams in November, nearly 1300 people had their last contact within the last 12 weeks – see adjacent chart. There are some who have had a longer period since their last contact (e.g. longer than 26 weeks) but these numbers of long waiters are being reduced through waiting list work.



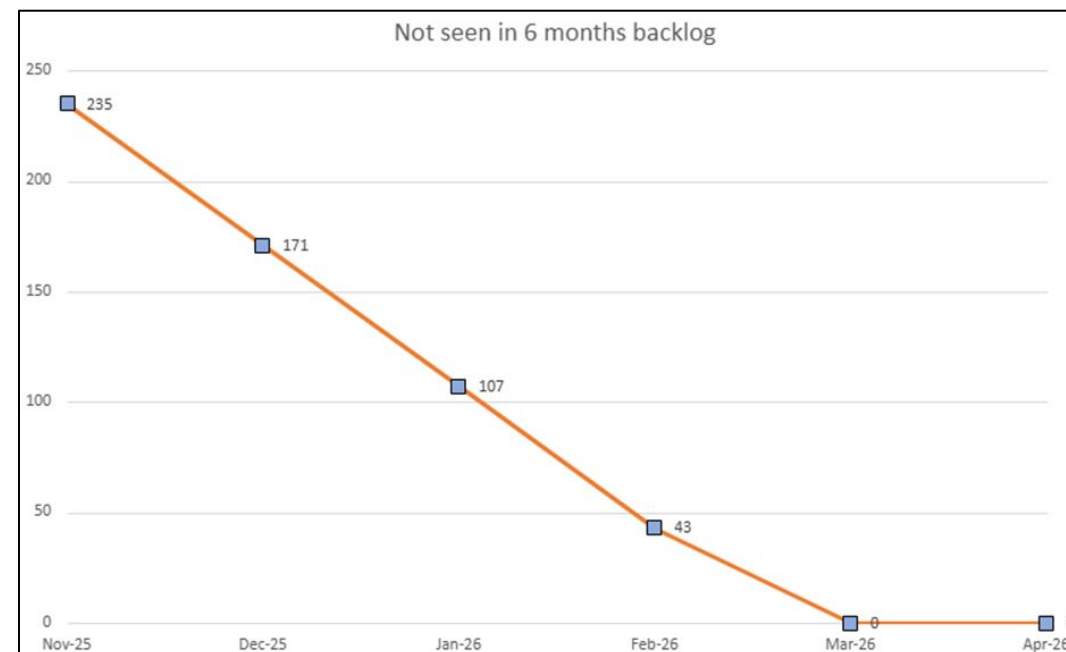
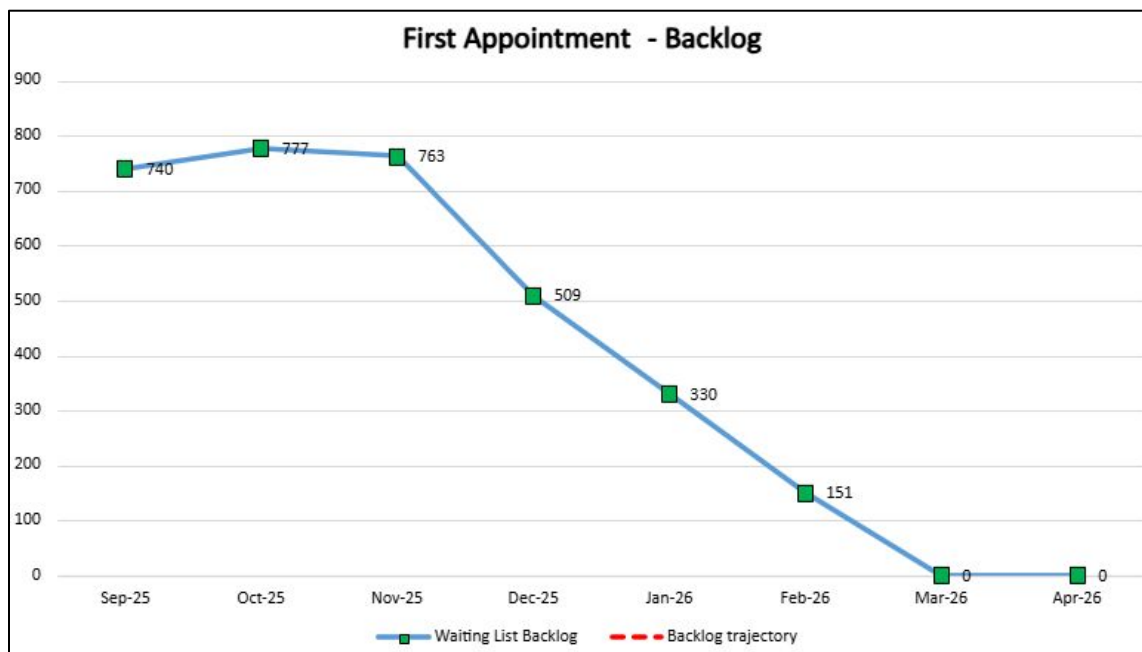
	26-51 weeks	52+ weeks
July 25	249	247
Aug 25	253	206
Sep 25	295	129
Oct 25	314	96
Nov 25	270	75



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There is a “waiting list initiative” currently being initiated which will see additional appointments and contacts put in place for service users to reduce current waits – both for waits for first appointments and for people not seen in 6 months. The chart indicates that this is intended to eradicate waiters by the end of March 2026, linked to a “re-set” to commence the new community MH service model.

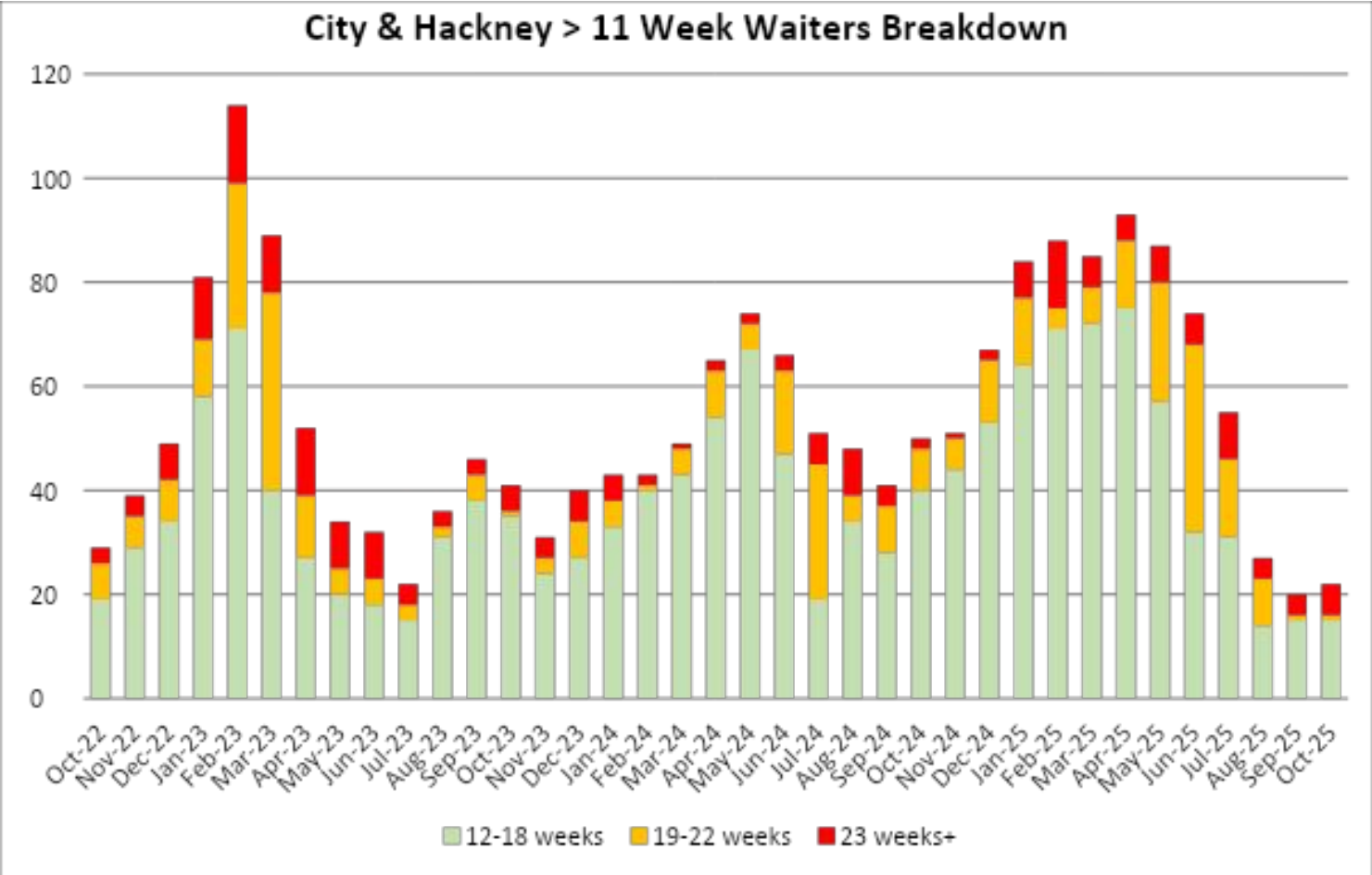


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## Waiting times for Neighbourhood Psychology:

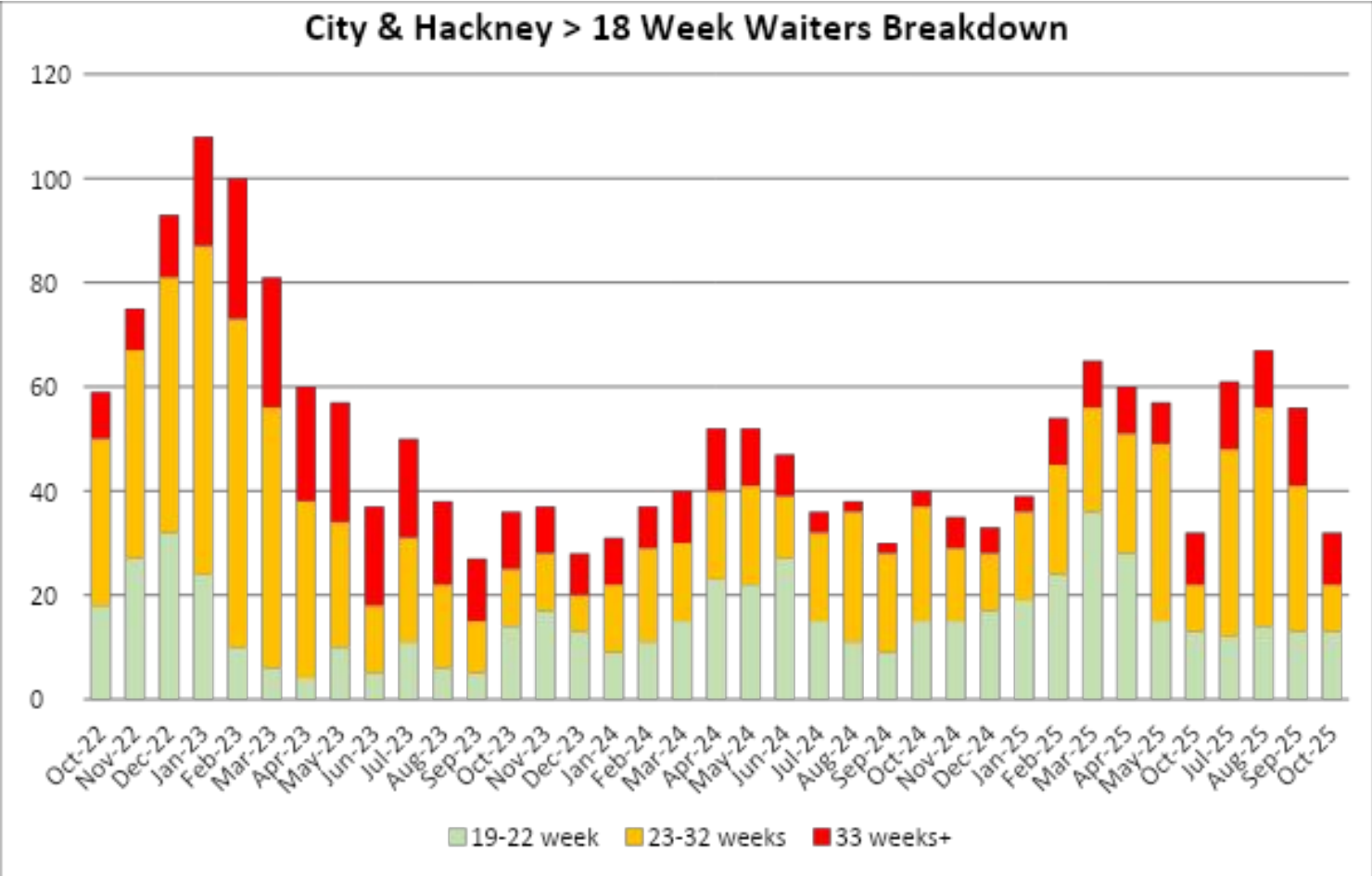
- From 01/01/25 to 08/09/25, Neighbourhood Psychology accepted 120 referrals.
- From the point of referral to the first appointment, the median number of days waited was 34 days;
- 49 of the 120 people who had an initial appointment received a second appointment - the average time in days from 1<sup>st</sup> to 2<sup>nd</sup> appointment for those who did receive one, was 31 days.





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