

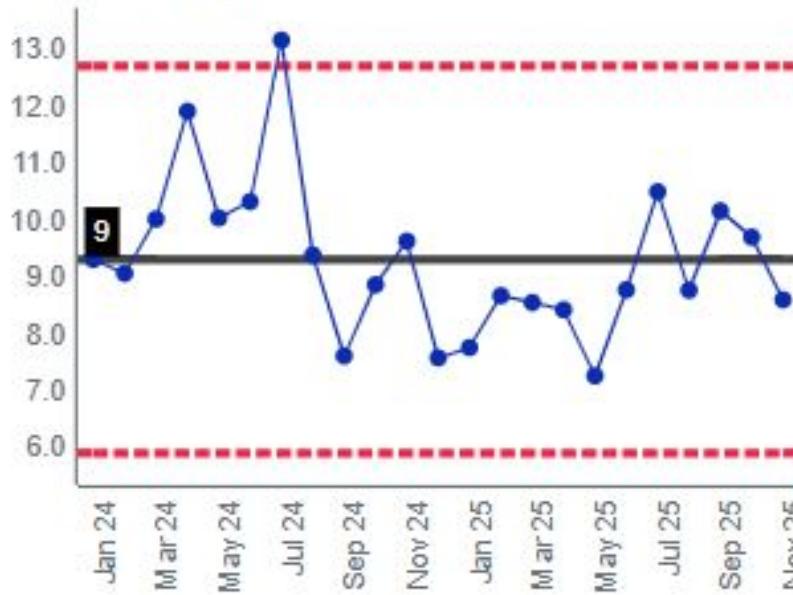
# ELFT Community MH waiting times



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Ask about the  
#ELFTPromise

## ELFT Community MH - waiting times for the Neighbourhood Teams

Average waiting time in weeks from Referral to Assessment - I chart

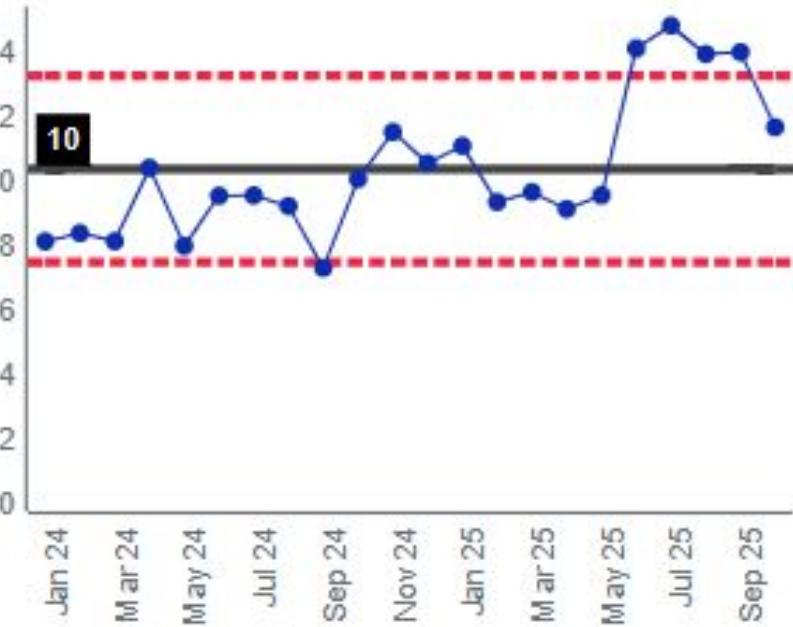


On average, people are waiting 9 weeks between the referral to our community MH service and an assessment.



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Assessment to Treatment Average Waiting Time (Weeks) - I chart



On average, people who were seen in a particular month are waiting 10 weeks after their assessment appointment.

## Total Seen in 28 days %



Of the people seen in a particular month for the first time, approximately half of them were seen within 28 days.

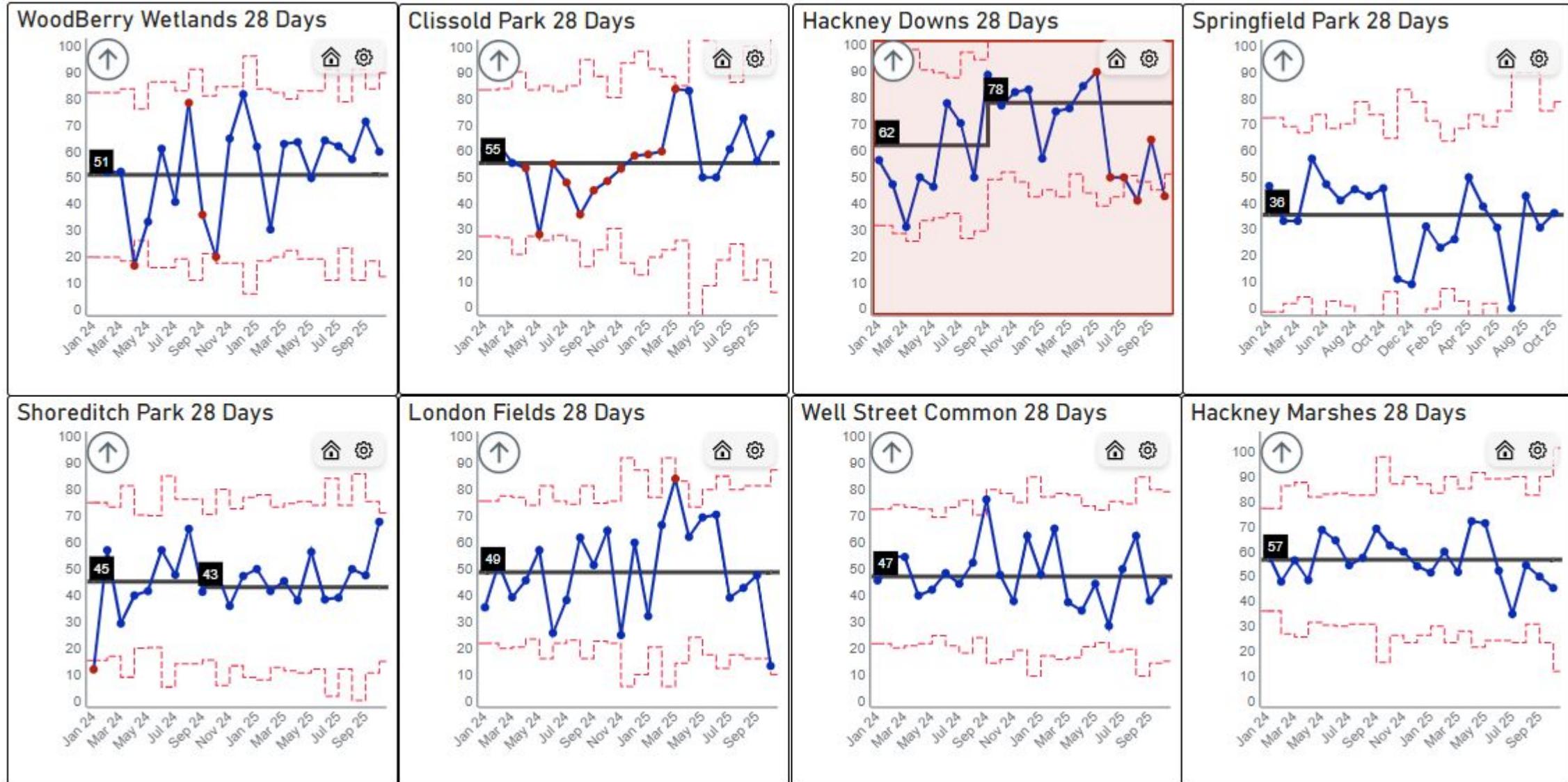


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# Neighbourhoods Teams - % first seen within 28 Days

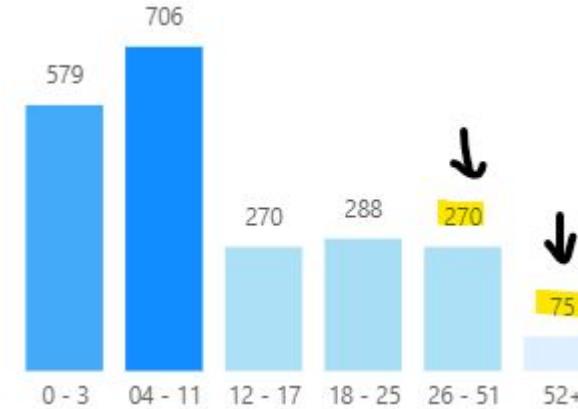
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## Neighbourhood Teams: people on caseloads - length of time since last contact

Of the people supported through our Neighbourhood Teams in November, nearly 1300 people had their last contact within the last 12 weeks – see adjacent chart. There are some who have had a longer period since their last contact (e.g. longer than 26 weeks) but these numbers of long waiters are being reduced through waiting list work.

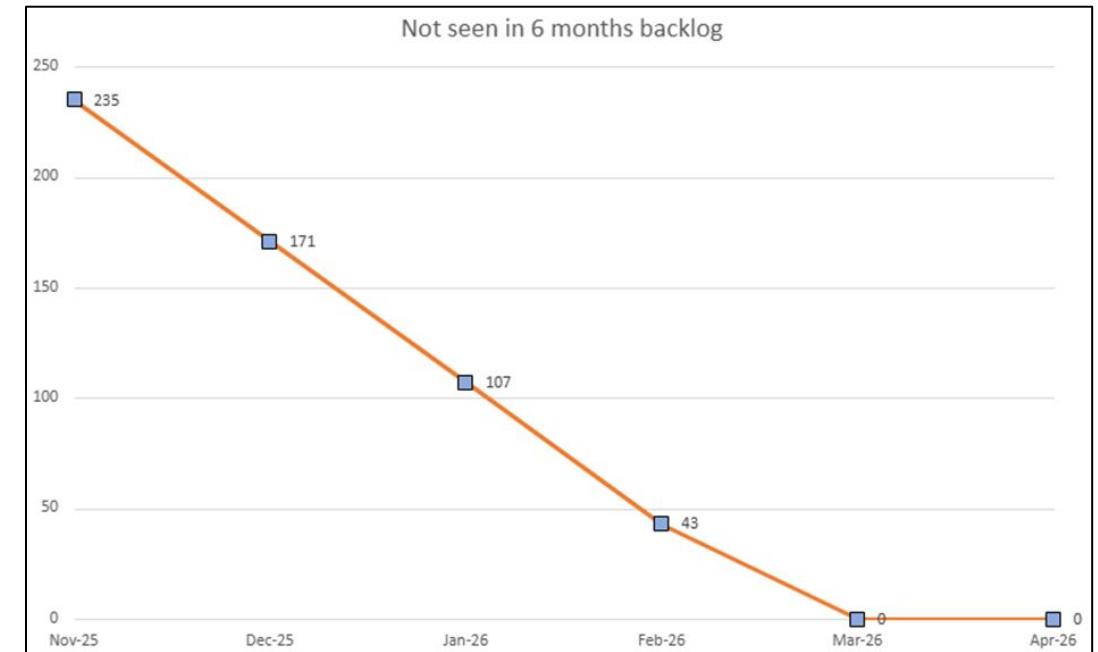
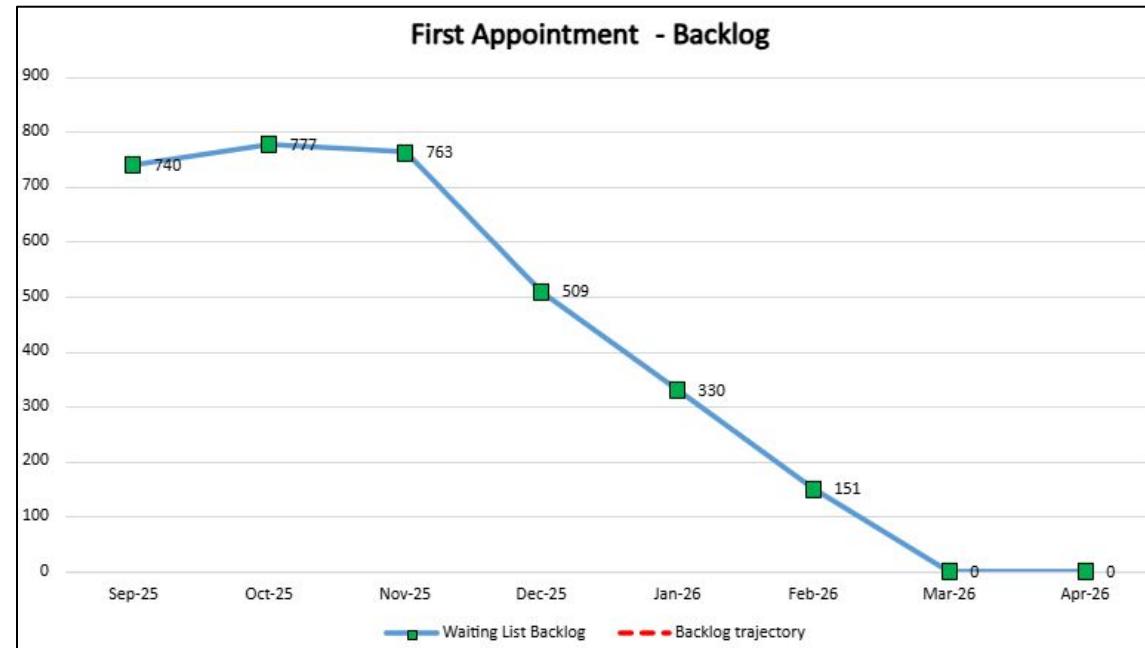


	26-51 weeks	52+ weeks
July 25	249	247
Aug 25	253	206
Sep 25	295	129
Oct 25	314	96
Nov 25	270	75



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There is a “waiting list initiative” currently being initiated which will see additional appointments and contacts put in place for service users to reduce current waits – both for waits for first appointments and for people not seen in 6 months. The chart indicates that this is intended to eradicate waiters by the end of March 2026, linked to a “re-set” to commence the new community MH service model.



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## Waiting times for Neighbourhood Psychology:

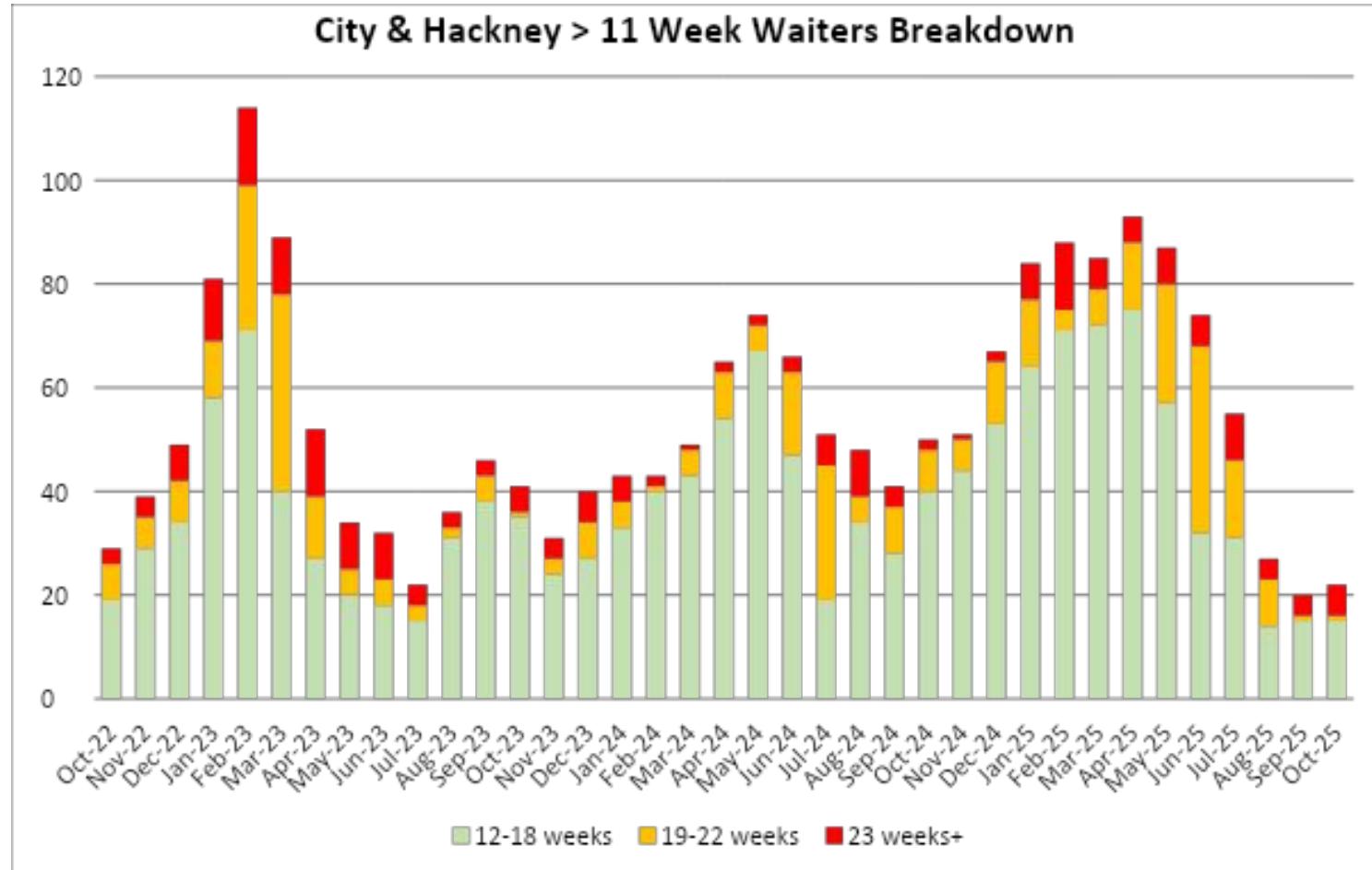
- From 01/01/25 to 08/09/25, Neighbourhood Psychology accepted 120 referrals.
- From the point of referral to the first appointment, the median number of days waited was 34 days;
- 49 of the 120 people who had an initial appointment received a second appointment - the average time in days from 1<sup>st</sup> to 2<sup>nd</sup> appointment for those who did receive one, was 31 days.



# Specialist Psychotherapy Service waits for assessment

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# Specialist Psychotherapy Service waits for treatment

