LABOUR GROUP AMENDMENT TO HOMELESSNESS STRATEGY 2024-29

Proposed by: Councillor Stuart King

Seconded by: Councillor Chrishni Reshekaron

Introduction

This council notes with alarm that homelessness has risen in Croydon as it has across London and commits itself to taking urgent action to address all forms of homelessness in our borough.

Amendments to Homelessness Strategy & Delivery Plan 2024-29

1) Priority 1, Section 1.2

1.2 Service standards [NEW]	Ensure that all temporary accommodation (TA) is safe for residents by introducing, enforcing and reporting against clear property standards across	Head of Temporary Accommodation & Support	Mar 2025
	all TA types		

2) Priority 1, Section 1.3

1.3 Data quality and	Provide benchmark information	Head of Service –	Mar 2026
performance	to assess the effectiveness of	Housing Needs	Mar 2025
management	service delivery.		

3) Priority 1, Section 1.5

1.5 Ensure equitable	Carry out regular equality impact	Change Manager	Mar 2026
service provision	assessments to identify areas of		Mar 2025
	service improvement.		

4) Priority 3, Section 3.2

3.2 Temporary	Develop and agree a Temporary	Change Manager and	Mar 2026
Accommodation	Accommodation Placements	head of Temporary	Mar 2025
Placements Policy	Policy which sets out the	Accommodation &	
	Council's approach in placing	Support	
	homeless households in various		
	locations, and ensure a draft TA		
	Placements Policy is published in		
	October 2024 ahead of final		
	approval at cabinet in March		
	2025.		

5) Priority 3, Section 3.2

3.2 Temporary Accommodation Placements Policy [NEW]	Notwithstanding the severe accommodation shortages the council faces and its need to comply with its statutory homeless duty, the TA Placement Policy approved by the Executive will include a commitment that placements by the council into split accommodation will be rare and brief, and will not exceed a period of 14 nights.	Change Manager and head of Temporary Accommodation & Support	Oct 2024
	A new KPI will be added to the Mayor's Business Plan KPIs that reports the number of split households placed in EA/TA and the number of households that have been split for longer than the 14 night target.		Sep 2024

Summary

These amendments aim to promote better standards in temporary and emergency accommodation in Croydon, in particular where those placed by Croydon Council are households with one or more children.

These amendments also address Members' concerns regarding the pace of delivery associated with some of the actions in the Delivery Plan; in some cases the deadline by which an action should be completed has been brought forward by 12 months.

Finally, these amendments also address the rising number of cases where family households are being split up into separate accommodation when the council places them into temporary or emergency accommodation. This is a practice we consider is not only wrong, but damaging to families.