

LONDON BOROUGH OF CAMDEN	WARDS: ALL
REPORT TITLE We Care - Citizen Expectations for Adult Social Care	
REPORT OF Cabinet Member for Health, Wellbeing and Adult Social Care	
FOR SUBMISSION TO Health and Adult Social Care Scrutiny Committee	DATE 14 th July 2026
SUMMARY OF REPORT This cover report introduces the Cabinet report on Who Cares?, Camden's borough-wide conversation on Adult Social Care, which is to be considered by Cabinet on 6 July. The report is supported by two appendices: one summarising the project insight and one summarising the process. The Health and Adult Social Care Scrutiny Committee is invited to consider the Cabinet report and appendices. The report sets out the key findings from the project, the Council's reflections, and their implications for the future direction of Adult Social Care in Camden. Local Government Act 1972 – Access to Information No documents that require listing have been used in the preparation of this report. Contact Officer: James Fox Senior Policy and Projects Officer London Borough of Camden 5 Pancras Square, London, N1C 4AG James.fox@camden.gov.uk Telephone: 0207 9745827	
RECOMMENDATIONS That the Health and Adult Social Care Scrutiny Committee: 1. Notes the findings and learning from the Who Cares? borough-wide conversation on Adult Social Care and the We Care: Citizens' Expectations developed through the process. 2. Comments on how further conversations about Adult Social Care can be supported with communities and residents across the borough, including how councillors can help facilitate and sustain conversations within their own wards and communities. 3. Considers which aspects of the next steps set out in the report it may wish to revisit through future scrutiny, including the development of Camden's next Adult Social Care strategy.	

Signed:



Jess McGregor, Executive Director Adults and Health

Date: 1st July 2026

1. Purpose

- 1.1. This cover report introduces the Cabinet report on *Who Cares?*, Camden's borough-wide conversation on Adult Social Care, which is to be considered by Cabinet on 6 July 2026. The appended Cabinet report is supported by two appendices, one summarising the project impact and one summarising the process.
- 1.2. In considering the report, the Health and Adult Social Care Scrutiny Committee are recommended to:
 - Note the findings and learning from the *Who Cares?* borough-wide conversation on Adult Social Care and the *We Care: Citizens' Expectations* developed through the process.
 - Comment on how further conversations about Adult Social Care can be supported with communities and residents across the borough, including how councillors can help facilitate and sustain conversations within their own wards and communities.
 - Consider which aspects of the next steps set out in the report it may wish to revisit through future scrutiny, including the development of Camden's next Adult Social Care strategy.

2. Legal Comments of the Borough Solicitor

- 2.1. Whilst The Borough Solicitor has been consulted on the contents of this report and has no additional comments to make at this time to those set out in the appended Cabinet report.

3. Finance Comments of the Director of Finance

- 3.1. There are no significant financial implications arising directly from this proposal. However, any recommendations that require commissioning activity will be subject to the appropriate governance and approval process where the associated financial implications will be fully assessed and considered appropriately.

4. Environmental Implications

- 4.1. There are no environmental implications from this project.

5. Appendices

- Appendix A: *We Care* - Citizen Expectations for Adult Social Care (AH/2026/10)
- Appendix B: Process report (Summary)

- Appendix C: Impact report (Summary)

REPORT ENDS