

## APPENDIX B – HOUSING SCRUTINY COMMITTEE ACTION TRACKER (SEPTEMBER 2025)

| Meeting                    | Item   | Action   | Action by                | Status   |
|----------------------------|--|--|--------------------------|--|
| 12 <sup>th</sup> Nov<br>24 | <b>Housing Transformation Programme Update</b> | Officers would provide information regarding the Relational Practice Model and the staff training programme when the information was available   | Director of Housing (ES) | An update will be shared in the item on the Housing Transformation Programme scheduled for November scrutiny committee.  |
| 12 <sup>th</sup> Nov<br>24 | <b>Neighbourhoods – Housing Update</b>         | Officers would provide an update regarding the tenancy visits once the programme was underway.   | Director of Housing (MJ) | The Home Visiting Programme has started, with the first tranche of visits underway, officers can provide an update to a later committee once sufficient visits have taken place. |
| 13 <sup>th</sup> Jan<br>25 | <b>Housing and Domestic Abuse: Update</b>      | Officers will provide an update regarding the effectiveness of the initiatives and its impacts on under-represented groups, along with other measures could be considered going forward. | Director of Housing (CB) | A written update on progress will be shared at the end of the year   |

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| 25 <sup>th</sup> Feb<br>25 | <b>Housing<br/>Ombudsman<br/>Special<br/>Investigation<br/>report</b> | Officers agreed to provide a summary of the resources that were being put in place to support the work that was being undertaken in this area.  | Director of Property Management (SR)                | Completed - officers will cover this within the report regarding the S49 Ombudsman Special Investigation report      |
| 25 <sup>th</sup> Feb<br>25 | <b>Cabinet Member<br/>for Better Homes<br/>Annual report</b>          | Officers agreed to provide information on the Traffic Management Orders impact on Sheltered Housing blocks parking arrangements; sheltered housing void works average costs; and an update information on the Weedington Road Estate works. | Director of Property Management/Director of Housing | In progress – a specific update will be provided to members of the Committee once the information has been collated. |