

HOUSING SCRUTINY WORK PROGRAMME– 2025/26

Date / schedule	Service	Officer Lead
15 July 25		
Housing Investment Strategy update	Property Asset Management	Sinead Burke
Tenant Satisfaction Measures	Policy, Performance and Assurance	Elly Shepherd
Insight, Learning and Impact Report – (End of Year 2024-25)	Housing Property Management	Glendine Shepherd Gavin Haynes
Recommissioning of the Routes Off the Street contract	Housing Solutions	Simone Melia
Homelessness and Rough Sleeping Strategy	Housing Solutions	Osian Jones Glendine Shepherd
Appointment of co-optees to scrutiny		Gavin Haynes Glendine Shepherd
Work Programme		
15 September 25		
S49 Ombudsman report and action plan	Property Management	Gavin Haynes
Update on Damp and Mould and response to Awaab's Law	Repairs and Operations	Tony Castle Scot Reid
Right to Buy Sales, Tenancy Fraud and Leaseholder services	Housing Income and Leaseholders	Sean Scott
Voids performance	Repairs and Operations Allocations, Lettings and Private Sector Housing	Tony Castle Gerry Crowley
Work Programme		
11 Nov 25		
Housing & Repairs Transformation Programme (to include use of AI in Housing, update on policies e.g. Vulnerability, Domestic Abuse and Allocations)	Housing Policy, Performance and Assurance	Gavin Haynes, Glendine Shepherd (Elly Shepherd)
Housing Associations Annual Performance Report	Housing Solutions	Simone Melia

Homelessness and Rough Sleeping Strategy update (to include homeless scrutiny panel recommendations)	Housing Solutions	Simone Melia
Work Programme		
9 Dec 25		
Cabinet Member Better Homes Update		Cllr Sagal Abdi - Wali
HRA Budgeting Report	Finance	Emma Cardoso
Insight, Learning and Impact Report (Quarter 2 2025/26)	Housing Policy, Performance and Assurance	Glendine Shepherd Gavin Haynes
Work Programme		
12 Jan 26		
HRA Budget & Rent Review 25/26	Finance	Michael Webb
Update on Private Rental Sector service (to include borough-wide HMO licensing scheme and no-fault evictions)	Allocations, Lettings and Private Sector Housing	Gerry Crowley
Anti-Social Behaviour and Community Safety	Neighbourhoods Community Safety	Maria Jacobs Patrick Coulson
Work Programme		
24 Feb 26		
Cabinet Member Better Homes Annual Report	Cabinet Member	Cllr Sagal Abdi - Wali
Community Investment Programme	Development	Noe Ardanaz Ugalde
Work Programme		
Items yet to be programmed		
N/A		