

APPENDIX B – HOUSING SCRUTINY COMMITTEE ACTION TRACKER (JULY 2025)

Meeting	Item	Action	Action by	Status
12 th Nov 24	Housing Transformation Programme Update	Officers would provide information regarding the Relational Practice Model and the staff training programme when the information was available	Director of Housing (ES)	An update will be shared in the item on the Housing Transformation Programme scheduled for November scrutiny committee.
12 th Nov 24	Neighbourhoods – Housing Update	Officers would provide an update regarding the tenancy visits once the programme was underway.	Director of Housing (MJ)	The Home Visiting Programme has just started, with the first few visits underway, officers can provide an update in a later committee once more visits have taken place.
13 th Jan 25	Housing and Domestic Abuse: Update	Officers will provide an update regarding the effectiveness of the initiatives and its impacts on under-represented groups, along with other measures could be considered going forward.	Director of Housing (CB)	A written update on progress will be shared at the end of the year

13 th Jan 25	Housing Allocation Scheme Review	Officers would share the proposed draft bereavement family protocol when it was available.	Director of Housing (GC)	Completed
25 th Feb 25	Housing Ombudsman Special Investigation report	Officers agreed to provide a summary of the resources that were being put in place to support the work that was being undertaken in this area.	Director of Property Management (SR)	Officers will cover this within the report going to September scrutiny regarding the S49 Ombudsman Special Investigation report.
25 th Feb 25	Cabinet Member for Better Homes Annual report	Officers agreed to provide information on the Traffic Management Orders impact on Sheltered Housing blocks parking arrangements; sheltered housing void works average costs; and an update information on the Weddington Road Estate works.	Director of Property Management/Dire ctor of Housing	In progress – an update will be provided to members of the Committee.