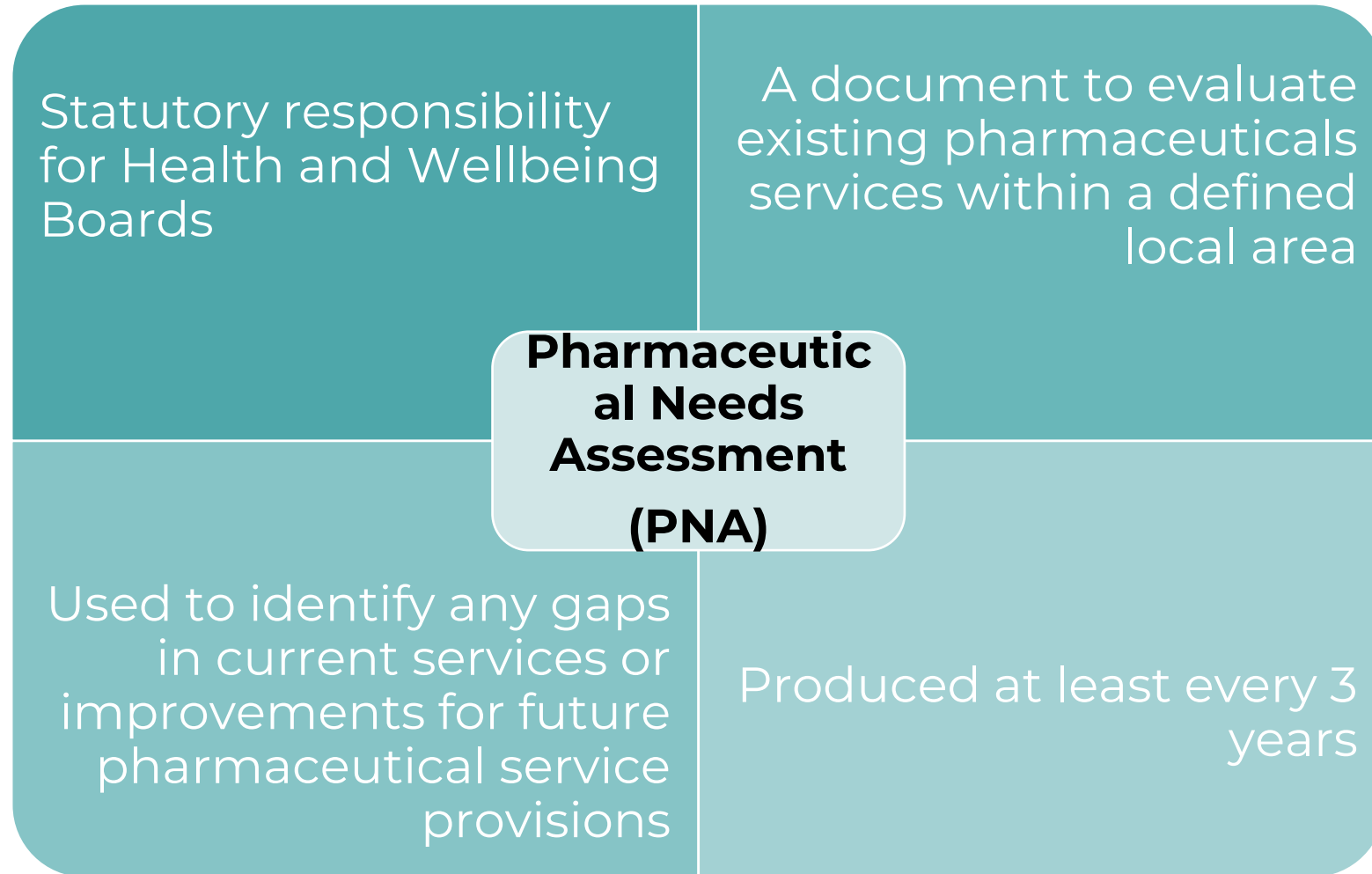


Pharmaceutical Needs Assessment (PNA) 2025

Update to the Health & Wellbeing Board 2025

09th July 2025

What is a Pharmaceutical Needs Assessment (PNA)?



- Purpose of the PNA?**
- To outline health and pharmaceutical needs of the local population
 - Assesses availability of existing pharmaceutical services
 - Identifies any service gaps to address needs identified

PNA Process

1

Following a joint procurement process across the boroughs of North Central London (NCL), led by Enfield Council, NHS North of England Commissioning Support Unit (NECS) was commissioned to support the preparation of the draft PNA report 2025.



2

A PNA Steering Group was formed, with representative from the following organisations:

- Local Authority Public Health team
- ICB Medicine Management team
- Local Pharmaceutical Committee
- Healthwatch Camden



3

A public questionnaire conducted to establish views about pharmacy services. Local community pharmacies and commissioners were also asked to complete a questionnaire.



4

Multiple sources were used for assessing pharmaceutical needs and provision, including the Camden JSNA Hub, demographic and health needs data, mapping of services and access, and questionnaire responses.



5

As part of the statutory obligation, a consultation on the draft PNA is being undertaken between 16 June and 15 August 2025. The consultation period is currently live.



6

July 2025, the draft report goes to the Health and Wellbeing Board for review and approval of delegated signoff to Director of Public Health for final approval post consultation.



7

PNA published by 1 October 2025.

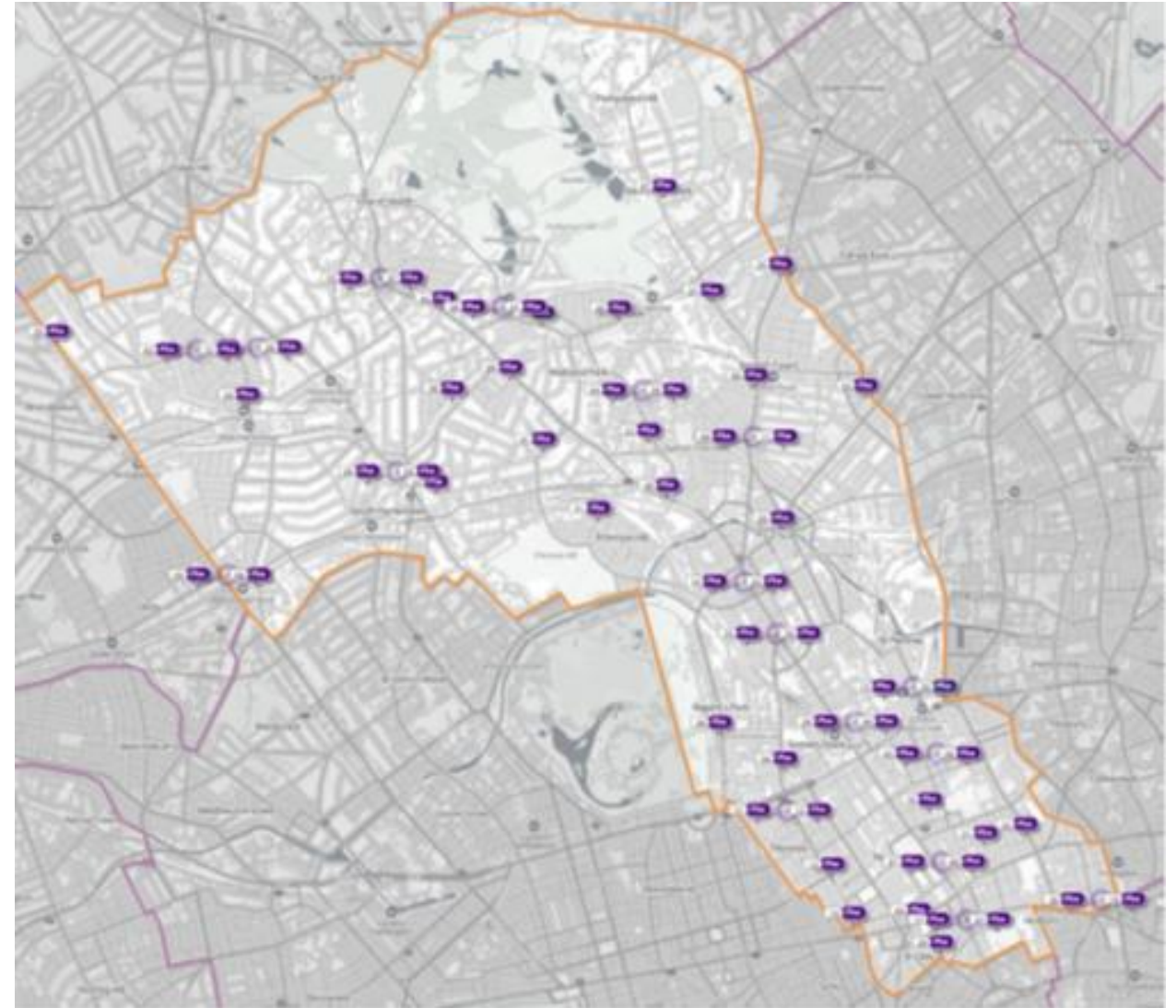
Key findings (1)

Access to Community Pharmacy Services in Camden

- Overall, Camden has a higher number of pharmacies per 100,000 population compared to the London and England averages.
- When broken down to the five localities within Camden, **all have a comparatively higher provision of pharmacies** than the London and England average.

Table1: Average number of pharmacies per 100,000 population and persons per pharmacy, by locality

Locality	No of community pharmacies	2022 population estimate	Pharmacies per 100,000 population	Persons per pharmacy
Central	11	44,645	24.6	4,059
East	12	49,306	24.3	4,109
North	9	38,781	23.2	4,309
South	19	36,662	51.8	1,930
West	10	48,655	20.6	4,866
Camden	61	218,049	28.0	3,575
London	1,724	8,866,180	19.4	5,143
ENGLAND	10,430	57,112,542	18.3	5,476

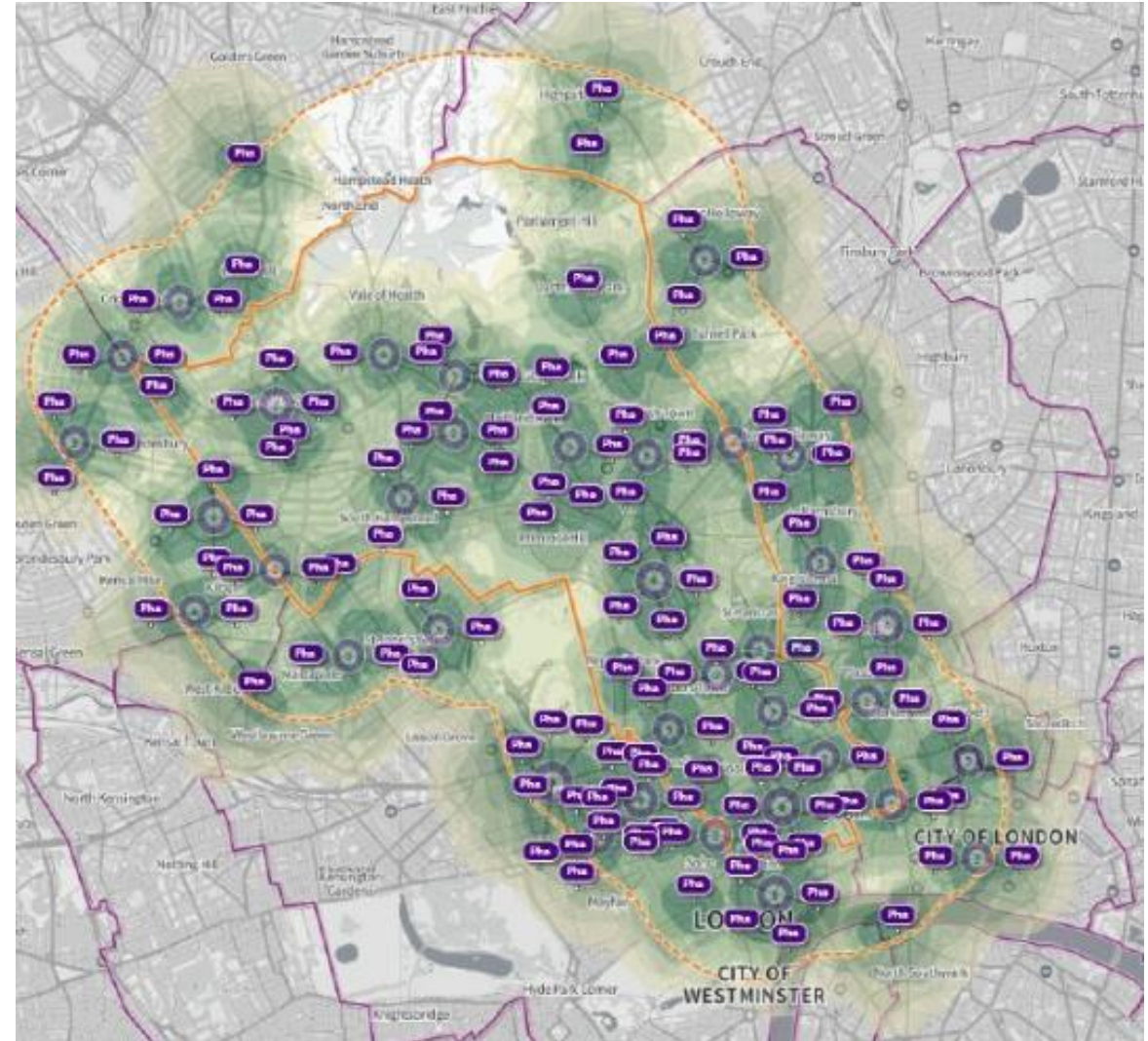


Key findings (2)

- During the weekday daytime, there is adequate access to pharmacies across all localities, with **100% of the population able to get to their nearest pharmacy within a 9-minute walk**, or within 10 minutes using public transport, or 5 minutes by car.
- Most community pharmacies in Camden are open from 9:00 am on weekday mornings, except for one which opens at 9:15am.
- Three of the four 100-hour pharmacies offer opening times before 9am.

Table 2- Access to pharmacies by travel time on foot – weekday daytime

Travel Time (mins)	Number in time boundary	Number outside time boundary	Population	% in time boundary
3	154,951	62,414	217,365	71.3
6	192,827	24,538	217,365	88.7
9	217,365	0	217,365	100.0
12	217,365	0	217,365	100.0
15	217,365	0	217,365	100.0

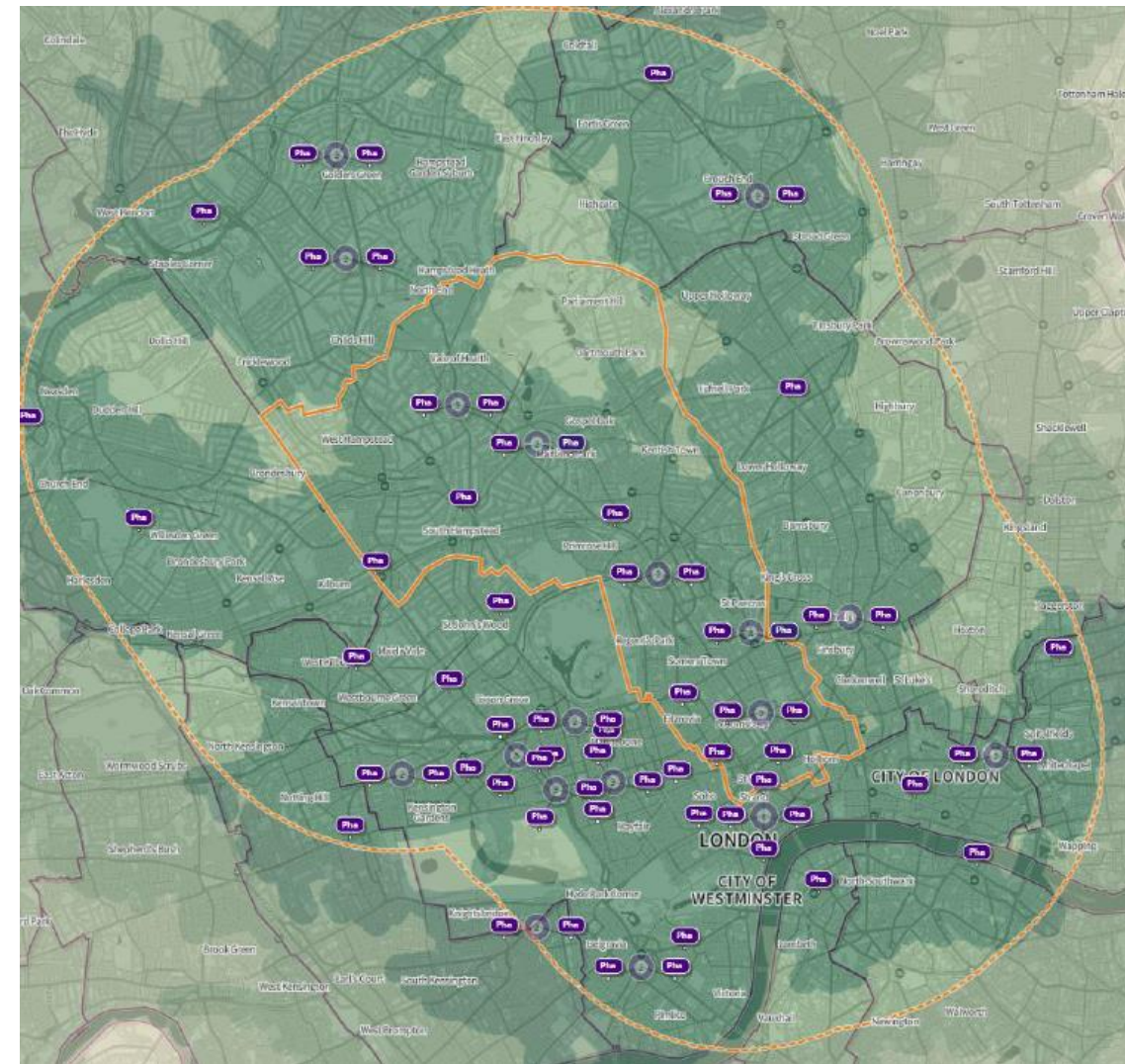


Key findings (3)

- On a Sunday, all residents across Camden are **within a 10-minute journey time to their nearest pharmacy by car**, and within a 15-minute public transport journey time
- In total, 16 (26%) pharmacies in Camden are open on Sundays; 10 (16%) pharmacies are open on Sundays after 5pm.
- 2 (3%) of these with 100-hour contracts remain open until 8pm.
- **Access on Sundays is considered adequate in all localities.**

Table 3- Travel time by car Sunday morning

Travel Time (mins)	Number in time boundary	Number outside time boundary	Population	% in time boundary
5	201,241	16,124	217,365	92.6
10	217,365	0	217,365	100.0
15	217,365	0	217,365	100.0
20	217,365	0	217,365	100.0
30	217,365	0	217,365	100.0



Stakeholder engagement: Survey responses to public questionnaire

40 people responded to a public questionnaire on pharmacy services and access.

- 92% (36 respondents) had a preferred local community pharmacy
- 84% (31) stated that convenient location was a factor in their choice of pharmacy. 62% (23 respondents) stated that helpful staff was a factor in their choice, with 49% (18 respondents) selecting convenient opening hours and as a factor.
- **When asked to rate how well their community pharmacy meets their needs, 24 respondents (65%) responded extremely well or very well**, with 10 (27%) stating their pharmacy met their needs very well
- 68% (27 respondents) travel to their pharmacy on foot.
- 74% (29 respondents) stated it took them 10 minutes or less to travel to their pharmacy
- 74% of respondents (29 people) said that their local pharmacy had opening hours that were convenient for them
- When asked about the most convenient time to visit a pharmacy, 82% (31 respondents) indicated weekdays between 8am and 4:59pm. Meanwhile, 58% (22 respondents) preferred Saturday daytime, and 53% (20 respondents) found weekday evenings (5pm to 7:59pm) to be the most convenient.

PNA Conclusion

- Camden has **61 community pharmacies** (as of March 2025) for a population of around 218,049. Camden has a higher number of pharmacies relative to its population size (28 pharmacies per 100,000), compared to London (19.4) and England (18.3)

- **Residents of Camden have good access to community pharmacies.**
- **No current or future gaps were identified in the provision of necessary services during normal working hours and outside normal working hours.**
- **No gaps have been identified in the provision of advanced or enhanced services.**

Future opportunities

- While outside the statutory scope of this assessment, this PNA (appendix 7, page 169) also provides some information on potential opportunities to expand and enhance community pharmacy services,
- The PNA notes that community pharmacies are well placed to support both national and local health priorities. With appropriate planning and support, they can play an expanded role in prevention, long-term condition management, and population health improvement – for example immunisations and hypertension detection.

Consultation details

There is a 60-day statutory consultation for the PNA to ensure that relevant stakeholders are given the opportunity to comment on the draft PNA before it is published, so that the final version is accurate, comprehensive, and reflective of local needs.

Consultation period

- The formal consultation period commenced on **16th June 2025** and will remain open for a statutory minimum of **60 days**, closing on **15th August 2025**.
- Link: [Camden Pharmaceutical Needs Assessment Consultation 2025](#)
- The consultation has also been listed on Citizen Space here: [Camden Pharmaceutical Needs Assessment Consultation 2025 - We Are Camden - Citizen Space](#)

Specifically, the statutory consultation aims to:

- Gather views on the accuracy and content of the draft PNA, including the services currently provided and any identified gaps or future needs.
- Test the assumptions made within the draft document, especially around access, quality, and gaps in service provision.
- Ensure transparency and inclusiveness by consulting those with a legitimate interest in local pharmaceutical services