

CRIME AND DISORDER POLICY

Date Created: 12 Dec 2024

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Date of last review:

Expected Standards

There are 4 licensing objectives of equal importance:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

It is our legal obligation to ensure that we **prevent crime and disorder** on our premises. As a business we value our reputation, care for our customers and staff, want to work in partnership with the statutory authorities and are committed to trading within the law while maintaining the highest possible ethical standards in all our business activities.

We expect all of our team to work with us to commit to running a venue that is free from crime and disorder. This policy is intended to guide you through the process and should be implemented in conjunction with all other policies.

What to look out for

Crime and Disorder can come in many formats we as a venue have tried to tackle out crime by providing adequate security provisions CCTV, training, security staff, venue design and layout. However, despite our best efforts sometimes criminals can target our buildings, staff and customers and we need to be aware and take actions to combat this. It is all of our responsibilities to look out for situations that could facilitate crime such as:

- Inadequate security provisions that could facilitate crime.
- Poor design and layout resulting in hidden crime in building.
- Overcrowding
- Drunk, Intoxicated, or drugged customers
- Banned persons.

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Examples of criminal activity include:

- Theft
- Criminal damage
- Drugs use and Drug Dealing
- Selling stolen goods
- Conflict and Violence or aggression
- Weapons
- Anti-social behaviour
- Sale of fake goods or tickets
- Fake/counterfeit money
- Underage drinking
- Fraudulent use of cards or cash
- Sexual harassment

Staff procedure and responsibilities.

It is all our responsibilities to take a proactive approach to preventing and managing crime and disorder, we have taken the following steps which you must familiarise yourself with:

1. Implement a strict entry policy, including ID checks and bag searches.
2. Refuse entry to individuals who appear intoxicated or exhibit aggressive behaviour.
3. Monitor patron behaviour and intervene promptly to prevent escalation of disorder.
4. Installed, monitored and maintained high quality CCTV.
5. Briefed staff and door staff on their responsibilities and how to resolve issues relating to crime and disorder.
6. Recruit only SIA approved door and security staff.
7. Work in partnership with responsible authorities to deal with area and venue specific crime and disorder types. Pubwatch, Business Crime Reduction partnership.

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- 8. Wearing uniforms that are highly visible so that customers can easily find staff.
- 9. Keeping an incident, refusals, and accident book

Risk Type	Measures taken to minimise risk	Person responsible for managing these measures