

I want to apply for a

Premises licence

Are you an agent?

Yes - I am an agent

Agent Details**First name**

Mohammed

Last name

Iqbal

Name of business

New Millano Pizza & Gourmet Burgers

Name and address128 Kentish Town Road
NW1 9QB
London**Email address**

[REDACTED]

Telephone number

[REDACTED]

Does the premises have a name?

Yes

What is the name of the premises?

New Milano Pizza & Gourmet Burgers

What is the address or location?128 Kentish Town Road
NW1 9QB
London**What is the type of premises?**

Restaurant

Describe the area it is situated in

128 Kentish Town Road, London NW1 9QB, is situated in a vibrant and diverse area within the London Borough of Camden. Kentish Town Road serves as a bustling thoroughfare, featuring a mix of commercial and residential properties. The vicinity is characterized by a variety of independent shops, eateries, and cultural

venues, contributing to its lively atmosphere. Notably, the area is home to several music venues and community centers, reflecting its rich cultural heritage. The property is well-connected to public transportation, with multiple bus routes and nearby Underground stations providing easy access to other parts of London. The surrounding neighborhood is a blend of historical and modern architecture, indicative of the area's development over time. Overall, the locale offers a dynamic environment, balancing commercial activity with residential life.

Describe the layout of the premises

Shop kitchen is base on one floor with counter at the front to serve customers for takeaway purpose only along with One mezzanine level at rear end for staff toilet.

Copy of the premises plans

- 128KentishTownRoadLayout.png

Tell us about the premises business hours

Day	Start time	End time
Monday	23:00	03:00
Tuesday	23:00	03:00
Wednesday	23:00	03:00
Thursday	23:00	04:00
Friday	23:00	04:00
Saturday	23:00	04:00
Sunday	23:00	03:00

Are there any seasonal variations for the premises opening times?

No

Is the premises open to the public at times other than those listed?	No
Is the premises an open space?	No
Is the premises currently under construction?	No
What is the non-domestic rateable value (NDRV) of the premises?	15250
How many people are expected to attend the premises at any one time?	Less than 5000 people
Will the premises be exclusively or primarily used to sell alcohol?	No
How are you applying for a premises licence?	As a limited company

Business details

What is the company registration number	<div></div>
Name of business	New Milano Pizza and Gourmet Burgers
Name and address	128 Kentish Town Road NW1 9QB London
Email address	<div></div>
Telephone number	02035562247
How long do you want your premises licence for?	Permanently
When do you want your licence to start?	As soon as possible

Activity you wish to licence

i. Late night refreshments - Hot food or hot drinks only between 11pm and 5am.
Refreshments outside of these times do not need to be licenced

Late refreshments

Day	Start time	End time
Monday	23:00	03:00
Tuesday	23:00	03:00
Wednesday	23:00	03:00
Thursday	23:00	04:00
Friday	23:00	04:00
Saturday	23:00	04:00
Sunday	23:00	03:00

Where will refreshments be provided?

Indoors

Tell us about the specifics of the activity

Late night refreshments delivery service only - Hot food or hot drinks only between 23.00 to and 04.00 .and 04.99 to 05.00 cleaning . New Milano Pizza & Gourmet operates as a takeaway and delivery-only establishment, specializing in freshly made pizzas. We use a pizza oven exclusively for preparing our pizzas, ensuring minimal noise and disruption to the surrounding area. All pizzas are carefully packed in paper boxes for takeaway or delivery, with no on-site dining or eat-in services provided. Our operations are designed to be efficient and environmentally friendly, with a focus on maintaining a quiet and clean working environment

Are there any seasonal variations for the activity?

No

Will the activity take place at times other than those listed?

No

Will there be any activities associated with the premises which may give rise to concern in respect of children?

No

The prevention of crime and disorder

We are committed to maintaining a safe and secure environment for both our staff and customers, ensuring that our takeaway-only service operates in full compliance with the Licensing Act 2003 and relevant crime prevention laws. To prevent crime and disorder, we have implemented the following measures: 1. Comprehensive

Operating Schedule • Our operating schedule clearly outlines that our business provides a takeaway-only service, with no alcohol, no music, and no in-person dining.

- We have specified operational measures to minimize noise and disturbances, particularly during late-night hours, to prevent potential disorder.

2. CCTV Installation and 24-Hour Monitoring • We have installed high-quality CCTV cameras at strategic locations, including entrances and delivery zones, to monitor activities and deter unlawful behavior. • CCTV footage is stored securely and monitored 24 hours a day to ensure continuous surveillance of the premises. The footage is stored securely for the legally required retention period and can be reviewed if necessary to ensure safety and security.

3. Adequate Lighting and Security • Sufficient external lighting is provided around the premises to enhance visibility and deter criminal activities. • Lighting is positioned to avoid causing disturbance to neighboring properties while ensuring safety on-site. • Only authorized personnel and delivery drivers are permitted on the premises, with clear access control measures in place to prevent unauthorized entry.

4. Staff Training • All staff are thoroughly trained on the Licensing Objectives, including the prevention of crime and disorder. • Staff are equipped to handle disputes calmly and professionally and are trained in protocols for contacting the appropriate authorities in the event of any serious incidents or emergencies.

5. Strict Cash Handling Policy • A strict policy for handling cash is in place to reduce the risk of theft or fraud. • Regular checks and

audits of cash handling procedures ensure accountability and minimize the opportunity for criminal activities. 6. Undertaking the Duty to Meet Section 17 of the Crime and Disorder Act • We are committed to meeting the duty under Section 17 of the Crime and Disorder Act, ensuring that our business operations do not contribute to crime or disorder in the local area. 7. Prohibition of Door-to-Door Sales • We do not purchase from door-to-door sellers or engage in any activities that encourage unlawful transactions or encourage criminal behavior. 8. Zero Loitering Policy • We have a Zero Loitering Policy in place, ensuring that there are no individuals loitering in or around the premises, which could lead to anti-social behavior or disorder. • The premises are monitored regularly to ensure compliance, and any loitering is addressed promptly by staff. 9. Record of All Purchases • A record of all purchases is kept, including details of suppliers, dates, and quantities. This record is regularly reviewed to ensure transparency and compliance with regulatory requirements. 10. Regulated Sellers • All suppliers and sellers we engage with are regulated by Companies House and are required to provide proof of their business registration. This ensures that we only deal with legitimate and responsible parties. 11. Community Engagement and Collaboration with Law Enforcement • We maintain an open line of communication with local law enforcement and are committed to participating in community crime prevention initiatives. • We actively engage with our neighbors to address any concerns and

demonstrate our commitment to maintaining a peaceful and secure environment. • A designated point of contact is provided for local residents to report issues or complaints, ensuring swift resolution. 12.

Noise Management Plan • We have implemented a Noise Management Plan to ensure that all activities, including deliveries and waste disposal, are conducted during reasonable hours to prevent disturbances. •

We use soundproofing and quiet equipment to minimize noise generated from our operations, particularly during late-night hours. 13. Signage and Customer

Awareness • Clear signage is displayed, requesting customers and delivery personnel to respect the local community by keeping noise to a minimum and maintaining order. • We emphasize our commitment to the prevention of crime and disorder through visible messages promoting respectful behavior. 14.

Compliance with the Licensing Act 2003 • All measures are taken in strict adherence to the Licensing Act 2003, with a focus on crime prevention, public safety, and the prevention of public nuisance. • We ensure

that all operational practices comply with the regulations outlined under the Act and align with our responsibilities as a license holder. 15. Emergency Contact Information

• Emergency police contact numbers are clearly displayed on the premises at all times, ensuring that staff and customers are aware of how to quickly reach authorities in case of an emergency

Our business is committed to ensuring the safety and well-being of all customers, staff, and visitors to our premises. To meet the

Public safety

licensing objective of public safety, we adhere to strict health and safety regulations and implement the following measures:

1. Health and Safety Regulations 1999 Compliance • We strictly comply with the Management of Health and Safety at Work Regulations 1999, ensuring all activities and processes meet the required safety standards.
2. Hazard Identification and Risk Assessments • Hazards are regularly identified, and comprehensive risk assessments are carried out to evaluate potential safety risks. • These assessments are reviewed periodically and updated as necessary to address new risks or changes in operations.
3. Fire Safety Measures • UK approved fire extinguishers are installed on the premises, including extinguishers suitable for different types of fires. • All extinguishers are serviced and maintained according to the recommended schedule. • Clear fire exit routes are marked and unobstructed, with signage guiding occupants in case of emergencies.
4. Adequate Lighting • The premises are equipped with sufficient lighting, both indoors and outdoors, to ensure visibility and safety for all visitors. • Emergency lighting is installed to provide illumination during power outages or emergency evacuations.
5. First Aid Facilities • A well-stocked first aid kit is placed in a visible and easily accessible location to ensure quick access during emergencies. • Staff are trained to use the first aid kit, and trained first-aiders are available during operational hours.
6. Regular Safety Reviews • Scheduled reviews of safety measures are conducted

to ensure compliance with legal requirements and industry best practices. • Improvements are made proactively based on findings from safety audits and risk assessments. 7. Staff Training • All staff are trained in basic health and safety practices, including fire safety, emergency evacuation procedures, and first aid where applicable. • Staff are also briefed on hazard identification and the importance of maintaining a safe working environment. 8. Customer Safety • Clear signage is displayed to inform customers of safety rules and procedures. • Pathways and waiting areas are kept free of hazards, ensuring safe movement for customers and staff alike. 9. Ongoing Monitoring and Improvement • Safety measures are monitored continuously, and any issues are addressed promptly. • Feedback from staff, customers, and safety inspections is used to make further improvements.

The prevention of public nuisance

As a takeaway-only service, we are committed to ensuring our operations do not disturb the local community or contribute to any public nuisance. The following measures are in place to meet this licensing objective: 1. Noise Control Measures • Zero Tolerance for Noise: We have a zero-tolerance policy for excessive noise, particularly during late-night hours. Staff are trained to monitor and address any noise complaints promptly, ensuring that customers and delivery personnel maintain a quiet environment. • Minimizing Operational Noise: Equipment and machinery used on-site are regularly maintained to ensure they operate quietly, minimizing noise disruption. • Customer

Noise: Clear signage is displayed, requesting customers and delivery personnel to respect neighbors by keeping noise to a minimum, especially during late hours.

2. Waste Management • Litter Control: Adequate bins are provided for customers and delivery drivers, and the surrounding area is regularly cleaned to prevent littering. • Proper Disposal: Waste is stored securely to prevent overflow and is collected at scheduled intervals to minimize disruption.

3. Odor and Noxious Smell Control • We have implemented effective ventilation systems to prevent the escape of cooking odors and any noxious smells from the premises, ensuring they do not disturb nearby residents. • The extraction systems are regularly serviced to maintain efficiency and minimize the potential for unpleasant smells escaping into the surrounding area.

4. Light Pollution Management • Outdoor lighting is carefully designed to avoid light pollution and minimize any disturbance to nearby residences. • Lights are positioned to ensure adequate visibility for safety without causing unnecessary glare or light spill. • Motion-sensor lighting is used in some areas to limit continuous illumination and reduce light pollution during late hours.

5. Traffic and Parking Management • Measures are in place to manage traffic flow and prevent congestion caused by delivery drivers or customer pickups. • Delivery drivers are instructed to park responsibly and avoid blocking driveways or access points.

6. Staff Training and Monitoring • Staff are trained to handle customer interactions in a way that minimizes disturbances. • Regular

The prevention of children from harm

monitoring ensures compliance with noise, waste, and traffic management policies. 7. Community Engagement • We maintain open communication with local residents and businesses to address concerns promptly. • A designated point of contact is available to resolve complaints or issues efficiently. 8. Compliance with Licensing Act 2003 • All operations are conducted in strict adherence to the Licensing Act 2003, ensuring no activities contribute to public nuisance. By implementing these measures, we aim to operate responsibly and maintain a peaceful coexistence with our neighbours and the wider community, prioritizing the reduction of noise, light pollution, and noxious odours.

As a takeaway-only service where no food is served on the premises, our approach to safeguarding children is aligned with the Licensing Act 2003 and relevant guidance. The following measures are implemented to ensure compliance and protect children from harm: 1. Commitment to Children's Well-being • Children are our priority, and their well-being must be considered in all circumstances. • We are committed to creating a safe environment for children, ensuring their safety and protection at all times. 2. Access and Supervision Policies • To maintain a safe environment, only two children are allowed at a time to place orders at the premises. • After 6 PM, children must be accompanied by an adult to place or collect takeaway orders. 3. Safe Collection Policies • For takeaway orders collected by children, staff ensure the environment remains safe and supervised. • If a child appears to be unaccompanied and

in distress, staff are instructed to offer assistance and report concerns to the appropriate authorities, if necessary. 4. Staff Training • All employees are trained in safeguarding children, including identifying signs of harm or neglect and understanding their responsibilities under the Licensing Act 2003. • Staff are also trained to manage situations where children may be vulnerable, such as being unaccompanied late at night. 5. Environment Safety • The premises and its immediate surroundings are monitored to ensure they remain free from hazards that could pose a risk to children. • We maintain a clean, safe, and well-lit environment to deter any activity that might endanger children. 6. Preventing Anti-social Behavior • Measures are in place to prevent anti-social behavior that could harm children, including working with local authorities to address any reported incidents. • CCTV is installed at the premises to monitor activities and ensure a safe environment for all customers, including children. 7. Collaboration with Authorities • We cooperate fully with local safeguarding boards, police, and licensing authorities to address concerns and ensure the safety of children in and around our premises. • Any incidents involving potential harm to children are promptly reported to the relevant authorities. 8. Communication with Parents and Guardians • If children visit the premises, we encourage communication with their parents or guardians to ensure their safety, especially during the collection of orders. 9. Policies and Procedures • A written safeguarding policy is in place and reviewed regularly to

ensure it remains effective. • An incident log is maintained to record any relevant events involving children, which can be shared with authorities upon request.

About this form

Issued by

Camden Town Hall
Judd Street
London
WC1H 9JE

Contact phone

020 7974 4444

Form reference

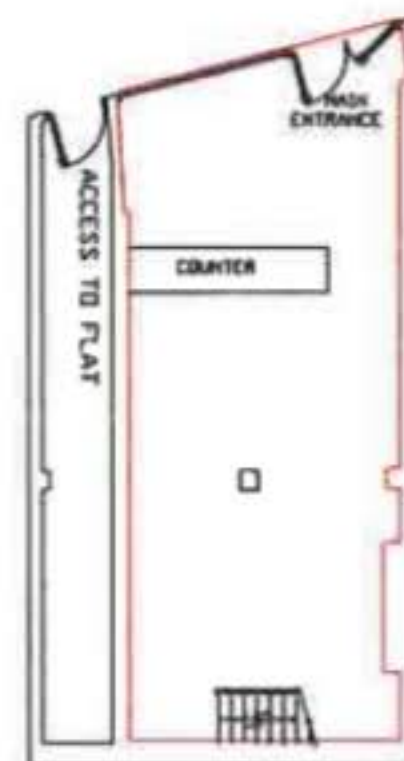
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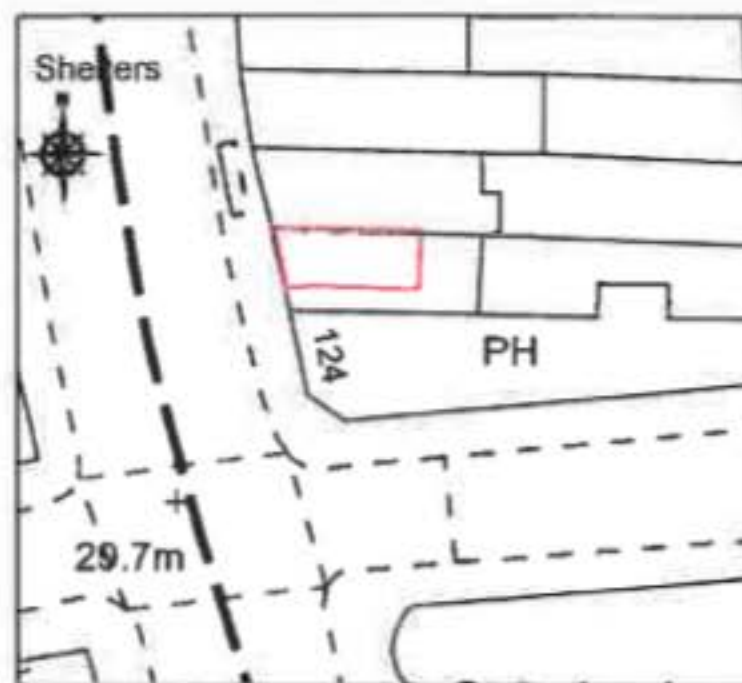
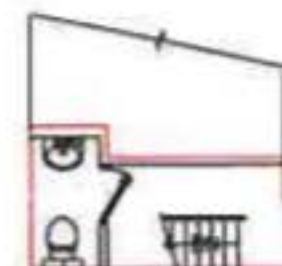
No personal information you have given us will be passed on to third parties for commercial purposes. The Council's policy is that all information will be shared among officers and other agencies where the legal framework allows it, if this will help to improve the service you receive and to develop other services. If you do not wish certain information about you to be exchanged within the Council, you can request that this does not happen.

NOTES:
All dimensions of this drawings need
to be checked on site. Do NOT scale
from this drawing

GROUND FLOOR PLAN



MEZANINE LEVEL PLAN



EXTRACT FROM ORDNANCE SURVEY 8 1000,
SHOWING LOCATION OF SITE



AK DRAWING SERVICES LTD

AK Drawing Services Ltd
72 Pyndryn Avenue
London E17 5B7
tel 07965 425418
020 4527 6000
john.klement@ak-drawing.com

Date: 20th December 2020

Drawn by:
J. Klement (J. Klement) (Rev 01)

Project: Lease/Ten plan

Property details:
124 Randalstown Road
London
N16 6JL

Scale: 1:100@A3

Drawing No: KTR-124/01

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From: [REDACTED]
Sent: 06 April 2025 22:05
To: licensing inbox <[REDACTED]>
Subject: *Withdrawal of Police Reps* - Application for New Milano Pizza & Gourmet Burgers, 128 Kentish Town Road, NW5 9QB, Application ref. NEW\126874

[EXTERNAL EMAIL] Beware – This email originated outside Camden Council and may be malicious. Please take extra care with any links, attachments, requests to take action or for you to verify your password etc.

RE: Application NEW126874
New Milano Pizza & Gourmet Burgers, 128 Kentish Town Road, NW5 9QB

Dear all,

Police and the applicant for New Milano Pizza & Gourmet Burgers, 128 Kentish Town Road, NW5 9QB, Application ref. NEW\126874 have now agreed terms.

Please therefore take this email as notice of my withdrawal of the Police Representations on the proviso the agreed terms are appended to any Licence granted.

Conditions AGREED between Police Licensing and Applicant:

1. CCTV shall be installed, operated, and maintained, to function all times that the premises is open for licensable activities. CCTV will comply with the following:
 - a. The system will record in real time and recordings will be date and time stamped;
 - b. Recordings will be kept for a minimum of 31 days and downloaded footage will be provided free of charge to the police or other authorised officers on request (subject to the Data Protection Act requirements) within 48 hours of any request;
 - c. The CCTV system shall be maintained in good working order and at all times the premises is open to the public, be fully operational covering both internal and external areas of the premises to which the public have access;
 - d. The CCTV camera views are not to be obstructed;
 - e. At all times when the premises are open for the purposes of licensable activities, a suitably trained member of staff shall be present to assist the Police or an authorised officer in obtaining the CCTV footage.
2. Police must be called to incidents of violence and/or disorder.
3. An incident log shall be kept at the premises and be made available upon request to the Police or the Local Authority. The book will record the date, time and whom is making the entry. The following must be recorded:
 - a. All crime reported to the venue
 - b. Any faults in the CCTV system
 - c. Any visit by a relevant authority or emergency service
 - d. CAD reference numbers where Police are called.
4. At the end of your licensed hours, staff will actively encourage and disperse patrons directly from outside the venue and the close proximity of the venue. Staff (or security if applicable) will continue to do this until all patrons have left the area.

Times AGREED between Police and Applicant:

Monday – Wednesday: 11:00 pm to 1:00 am

Thursday – Saturday: 11:00 pm to 2:00 am

Sunday: 11:00 pm to Midnight

Best regards,

Joel



Joel Francis PC 2601CN, Camden Police Licensing Team, Central North BCU

• Kentish Town Police Station, 12A Holmes Road, NW5 3AE



From: AZ LAWMATIC <az@lawmaticsolicitors.com>

Sent: 06 April 2025 08:17

To: Francis Joel P.E - CN-CU <Joel.Francis@met.police.uk>

Subject: Re: Police Licensing Enquiry

Dear Joel,

Thank you for your email and for outlining the proposed compromise and conditions regarding our client's application for late-night refreshment at *New Milano Pizza & Gourmet Burgers*, 128 Kentish Town Road, NW5 9QB.

I can confirm that our client is happy to accept the revised operating hours as follows:

- **Monday – Wednesday:** 11:00 pm to 1:00 am
- **Thursday – Saturday:** 11:00 pm to 2:00 am
- **Sunday:** 11:00 pm to Midnight

We also fully agree to all of the Police-recommended conditions, including the installation and maintenance of CCTV, the keeping of an incident log, reporting of any incidents of violence or disorder, and the active dispersal of patrons at the end of licensed hours.

I appreciate your constructive approach and am committed to ensuring that my business's operation supports a safe and well-managed local environment.

Please let me know if any further steps are required from my side.

Best regards,

Mohammed Iqbal

Our Ref: 5526/AZ/LMS/NEW Milano Pizza

Licensing Team
5 Pancras Square
c/o Town Hall Judd Street
London
WC1H 9JE

Date: 11.03.2025

Dear Sirs,

Our Client: New Milano Pizza & Gourmet Burgers, Premises Address: 128 Kentish Town Road,
London NW1 9QB

Re: Application for a premises licence (Late night refreshment) of New Milano Pizza & Gourmet Burgers to be granted under the Licensing Act 2003. (Licence application 126874)

We act for the above client regarding their application for a premises licence. Please find the attached letter of authority.

Our client operates a business selling pizzas and burgers for takeaway only. Our client seeks to extend these hours to 00:00 to 03:00, Monday through Thursday, and to 00:00 to 04:00 on Fridays and Saturdays.

How does our client currently operate to prevent public nuisance?

The business operates from 12:00 to 00:00, Monday to Sunday, with several measures in place to prevent public nuisance. As we do not sell alcohol and only provide a takeaway service, the noise levels are relatively low. Additionally, we do not play background music, so our noise control efforts focus solely on minimizing operational noise within the premises. Clear signage is displayed,

requesting customers to leave quietly and respect neighboring properties. A comprehensive **CCTV system** is in operation 24/7, covering both the interior and exterior of the premises to deter anti-social behavior and enhance security. Waste management procedures are strictly followed, ensuring regular collection and disposal to maintain cleanliness. Trained staff actively manage customer behavior, preventing loitering and disturbances. Furthermore, designated smoking areas are maintained at a reasonable distance from residential properties to minimize any potential nuisance. These measures collectively ensure that the business operates responsibly and in full compliance with licensing objectives.

This is the second attempt to apply for a late-night refreshment license. The initial application requested that the premises remain open until 02:00, but the permit was granted only from 23:00 to 00:00 during the public hearing held on 1 February 2024.

Entitlement to Work in the UK:

The business's director is Mr Hafiz Muhammad Umar Farooq, a British Citizen. Please see the attached copy of his passport and driving licence.

DISPLAY NOTICE:

A display notice printed on pale blue paper has been displayed outside the premises for at least 28 consecutive days, starting the day after the Camden Town Licensing Team receives the application. Anyone who makes representations against the application can do so in writing and receive them from the licensing team at the above address by 31 March 2025.

ADVERT IN THE LOCAL NEWSPAPER:

An advertisement of notice has been published in Camden New Journal from 06 March 2025 for the next 28 days, expiring on 31 March 2025. It has been sent to Licensing@camden.gov.uk.

LICENCE FEE:

Our client's premises are under band A, and the due licence fee has been paid online during the submission of the online application.

PLAN OF THE PREMISES:

During the application, a copy of the premises plan (scale 1:100) was uploaded to the online portal.

Pre-application Advice:

On 30 September 2024, our client applied for pre-application advice. On 6 December 2024, Mr Peter Agbley provided feedback in response to the pre-application advice request submitted on 30 September 2024 regarding a new premises license for late-night refreshments, the key points and advice were as follows:

Requirement for an Operating Schedule: He highlighted Section 7.18 of the Licensing Policy, which states that late-night refreshment venues typically operate outside framework hours. Therefore, applicants must submit an operating schedule that specifically addresses how they will prevent crime, disorder, and public nuisance.

Inclusion of Positive Proposals:

Applicants should proactively include proposals in their application demonstrating how they will manage potential risks associated with operating late at night. The proposals should align with licensing objectives and outline appropriate steps and conditions for responsibly running the business.

Demonstrating Compliance with Licensing Objectives: The application should clearly outline measures to promote licensing objectives, such as ensuring public safety, preventing crime, and minimizing disturbances to the local community. These measures should be practical, enforceable, and tailored to the specific nature of the business.

"Please find below the requirements for an Operating Schedule, along with proposed measures aimed at achieving the Licensing Objectives."

LICENSING OBJECTIVES:

Our client is committed to eliminating any nuisance arising from its licensable activities concerning the licensing objectives. In doing so, our client will comply with the following four licensing objectives, which have been explained in the application form. However, the summary of the measures is given below for your kind perusal:

1. Preventing crime and disorder:

The premises owner will take reasonable steps to comply with S17 of the Crime and Disorder Act.

Zero loitering policy:

Purchases from door-to-door sellers are forbidden.

We always keep all purchase receipts and double-check that the sellers are registered companies with sound business rapport. When the premises are open, a direct telephone number for the manager shall be publicly available, and the telephone number shall be available to the nearby residents and businesses. Only delivery vehicles permitted after 01:00 Monday through Sunday shall be electronically powered bikes to minimize disturbance to residents.

CCTV: The CCTV system installed in the premises will be maintained in good working order and fully operational during the hours that the premises are open to the public. It will cover all internal areas of the premises to which the public has access, including the area immediately outside the premises. It will record images capable of identification and evidential quality in light conditions.

Our client will check the system every two weeks to ensure that it works correctly and that the date and time are correct. A record of these checks, showing the date and name of the person checking, will be kept and made available to the police or other authorized officer on request.

The manager of the premises will inform the police if the system will not operate for longer than one business day for any reason.

The system will record in real-time, and recordings will be date and time-stamped.

Recordings will be kept for at least 31 days, and downloaded footage will be provided free of charge to the police or other authorized officers upon request (subject to the Data Protection Act requirements) within 24 hours of any request.

CCTV covers all entry and exit points of the building and the area where delivery drivers park their vehicles.

CCTV will be of good quality, a standard approved by the police/council licensing officers.

Staff working at the premises will be trained in using the equipment. At least one staff member, so trained, will be present during permitted hours and can download CCTV if requested by a police officer or authorized officer from the council. The staff will keep a log to verify this.

Cameras at the entrance must capture full-frame shots of the heads and shoulders of all people entering the premises, capable of identification and evidential quality in any light conditions.

Signs will be displayed in the customer area to advise that CCTV is operating.

Should the CCTV become non-functional, the premises will report it immediately to the Licensing Authority.

The CCTV system will be checked twice weekly to ensure it is working/recording. The premises licence holder will record this in the CCTV logbook, noting the date and time of the check. This will also include any faults in the CCTV. The record will be kept at the premises and made available to the police and authorized council officers upon request.

Public Safety: Adhering strictly to the Health and Safety Regulation 1999, we always identify potential hazards, conduct risk assessments, control the risk, review, and improve. In designated areas, enough fire extinguishers have been placed (BS5306 of UK Standard), and we service them annually. Adequate lighting outside, including backside and standby light, is in place.

2. The prevention of public nuisances:

Our client's priority is to respect our neighbours, and we avoid invading their private living vicinity. We make sure to minimize noise as much as possible from premises, including customer entrance. We prevent light pollution, noxious smells, and disruption from parking as much as possible. We don't have any fly posting policy. We dispose of the food waste so that it does not pose a risk to any human or animal health.

Protection of children from harm: We prioritize children's well-being. We do not sell alcohol or age-restricted food. We also do not entertain unattended children at night. During school time, only two children are allowed in the shop.

In addition, our client would like to propose the following extensive measures to uphold the licensing objectives:

Concern Proposed late hours:

00:00 to 05:00: these hours would be managed in the following ways:

23:00 to 03:00 only by cycle, an electrically powered bike will be used by the delivery man to deliver the food from Sunday to Wednesday.

From 23:00 to 04:00, the food will be delivered by cycle only. The delivery man will use an electrically powered bike from Thursday to Saturday.

04:00- 05:00- Closing preparation and receiving delivery managed by the staff only during weekends.

Risk Identified associated with late hours:

The Section 182 guidance to the Licensing Act 2003 regulates late-night refreshment because authorities often link it to alcohol-fueled crime, disorder, and anti-social behaviour in the night-time economy, particularly at fast-food restaurants and takeaways where late-night drinkers tend to gather.

Camden Council designated the area where our client's premises are located as a Cumulative Impact Area in its licensing policy after conducting extensive statistical analysis that showed crime, disorder, and anti-social behaviour in the vicinity.

Allowing children uncontrolled access to the premises will put them at risk of being abused. Customers may bring alcohol and start drinking at the premises. Drug dealers may target the premises to conduct their business.

Signage and Customer Awareness

- **Clear signage** is displayed, reminding customers and delivery personnel to respect the local community by keeping noise to a minimum.
- Messages promoting **respectful behavior** and discouraging crime and disorder are prominently placed to reinforce our commitment to a peaceful environment.

Incident Book:

The Premises Licence Holder will ensure that staffs keep an Incident Book at the premises, where they will record full details of all incidents. Staff will complete the entries as soon as possible and, in any case, no later than the close of business on the day of the incident. The entry must include the time and date of completion and the name of the person who completed it. Staff will retain the book on the premises and present it to an authorized officer of the Licensing Authority or the police upon request.

Delivery Operations and Noise Management:

Our client is committed to minimizing disruption to the neighbourhood while maintaining late-night delivery operations. Although the premises will not sell alcohol and will only serve as a collection point for delivery riders, they will enforce strict policies:

1. Plan to Operate Delivery Service:

Our client's electric bike will provide the delivery service, which will be operated by third-party services such as Uber Eats, Eat, and Deliveroo.

2. Controlled Access:

Two delivery riders can access the premises between 01:00 and 03:00 Monday through Friday and 01:00 and 04:00 Saturday through Sunday.

A supervisor or a staff member will oversee their quiet and orderly exit to prevent noise disturbance.

3. Waiting Outside:

Delivery riders will be instructed to wait outside the premises at designated areas, ensuring adherence to neighbourhood policies and minimizing congestion near the premises.

4. Eco-Friendly Vehicles:

Only electronically powered bikes will be used for deliveries after 01:00 to reduce noise and emissions, demonstrating our client's commitment to environmental responsibility and resident well-being.

5. Closing Procedures:

Between 04:00 and 05:00, staff will begin closing the premises and preparing for supplier deliveries, ensuring that all activities during this period are conducted quietly and efficiently.

These measures reflect our client's dedication to managing late-night operations responsibly, minimizing any potential nuisance to the surrounding community.

Women's Safety:

Our client confirms their full commitment to ensuring the safety and well-being of women within their premises. They understand the importance of creating a secure environment where women always feel comfortable and protected. They will actively participate in "Ask Angela" campaigns and ensure that relevant signage is displayed throughout the venue. Additionally, they will train their staff to identify and address harassment, recognize vulnerable individuals, and respond appropriately to any concerns, following a comprehensive premises policy. By taking these measures, our client aims to align with Camden's standards and contribute to a safer evening and night-time economy for women.

Framework Hours Policy:

Our client is committed to complying with Camden's Framework Hours Policy to minimize potential disturbances to residents during late-night and early-morning hours. The premises are located at 128 Kentish Town Road, in the vibrant and well-connected area of Kentish Town, within the London Borough of Camden. This location is ideal for a restaurant seeking a late-night license, as it benefits from a lively and diverse community, excellent transport links, and a substantial local dining and entertainment culture. Our client intends to operate during the proposed operating hours while ensuring that all activities and customer departures are managed to prevent crime, disorder, and public nuisance.

To address these concerns, our client will:

Implement a zero-loitering policy and ensure that customers leave the premises quietly.

Provide residents with a contact number so the premises manager can promptly address their concerns. Use only electronically powered bikes for delivery after 1:00 AM to reduce noise pollution. Additionally, they will train staff to recognize and address public safety and nuisance risks, ensuring that the premises operate responsibly within the framework hours.

Customers can access public transport, as the shop is right in front of the bus stop, which serves a one-night bus service. The premises are close to a licensed pub, which stays open on weekends until 2 AM and serves alcohol until 1 AM. A pizza and chicken shop, licensed from 11 AM to 2 AM daily, is located opposite the premises. Since the client does not use external areas, like patios, they are less likely to face issues impacting the surrounding community.

Given these factors, the premises are unlikely to disturb residents during the night and early morning. Additionally, as they do not serve food for dine-in consumption and rely on electric bikes for delivery, they ensure minimal impact on the surrounding community. By implementing these proactive measures, our client fully aligns with Camden's licensing objectives, ensuring minimal impact on the community while positively contributing to the local night-time economy.

Cumulative Impact Policies:

Our client's premises are outside the Cumulative Impact Policy Areas (CIPA). However, as they intend to apply for a new license, they have implemented extensive measures to mitigate noise and ensure that their venue does not contribute to cumulative impact. Consequently, the venue qualifies as an exception to the council's policy for the following reasons:

1. No Dine-In Service: Our client does not serve eat-in food, eliminating the risk of noise from crowds within the premises.
2. Delivery-Only Service: Our client's well-trained delivery personnel handle deliveries exclusively.
3. Third-Party Delivery Restrictions: Third-party delivery services, such as Uber Eats and Deliveroo, are only permitted if their drivers operate electric bikes, reducing noise pollution.
4. Delivery Operations and Noise Management Policy: A comprehensive policy is in place to manage noise effectively.

Proposed Patrolling Rota:

Regular patrols will be conducted to monitor and manage any potential disturbances.

Street Litter Cleaning Policy and Procedures: Our client has established procedures to maintain cleanliness in the surrounding area.

Street Litter Cleaning Logs 1 and 2: Records of street cleaning efforts will be maintained to ensure compliance. To further mitigate any cumulative impact, our client proposes additional extensive measures, including:

CCTV Installation and Maintenance:

A high-quality CCTV system covering all internal and external areas, including delivery zones. Our client will store recordings for at least 31 days for security and compliance as explained above.

Public Transport Awareness: Customers will receive information about available public transport options to facilitate smooth arrivals and departures, minimize congestion, and reduce loitering.

Comprehensive Staff Training:

Employees will be trained to prevent crime and disorder, manage public nuisance, and uphold public safety standards.

By implementing these proactive measures, our client fully aligns with Camden's licensing objectives, ensuring minimal impact on the community while positively contributing to the local night-time economy.

Children / Welfare and Vulnerability Engagement:

No unaccompanied children shall be permitted to be on the premises after 18:00 hours.

Conclusion:

Our client would like to raise the following concern related to the impact of selling alcohol. Since our client does not sell alcohol, their late-night refreshment would not affect public health issues or create a nuisance for the neighbours.

Evidence from the Police and Public Health suggests that the availability of alcohol from premises authorized to sell alcohol for off-premises consumption has harmed the promotion of the licensing objectives.

There are particular concerns that alcohol sales of this nature are more likely to lead to incidents of anti-social behaviour, such as street drinking and pre-loading. A study commissioned by the council

revealed that the Borough has a high concentration of convenience stores and supermarkets licensed to sell alcohol until the early morning hours. Many of these stores are located near entertainment/food and drink venues. The study also found that patrons have access to relatively cheap off-sales alcohol from local stores to supplement the alcohol purchased and consumed in on-trade venues.

Nuisance to residents is more likely to occur at night in the early morning due to background music and alcohol being ancillary to a full-table meal with seated waiter/server service. In this context, our client neither serves alcohol nor play background music. Therefore, our client's premises and proposal for late-night hours are expected not to impact the residents' peace and enjoyment of life.

Furthermore, our client understands the Camden Town statement of licensing policy, which provides guidelines to promote the Licensing objectives and will make sure the additional **Conditions attached to the license** to ensure compliance.

In conclusion, we trust that the information presented will support a favorable consideration of our client's application for a late-night refreshment licence. Our client is eager to operate within the framework of the law while providing quality service to the local community. We look forward to your prompt and favourable response. In the meantime, please do not hesitate to contact us.

Yours faithfully,

Mohammed Iqbal
Lawmatic Solicitors

The Milano Pizza & Gourmet Burger

Address: 128 Kentish Town Road, NW1 9QB

Policy Title: Late-Night Street Litter Collection Policy

Purpose

This policy establishes a framework for effective street litter management, demonstrating The Milano Pizza & Gourmet Burger's commitment to maintaining a clean, safe, and hygienic environment. It ensures compliance with Camden Council's licensing requirements for late-night refreshment establishments.

1. Policy Statement

The Milano Pizza & Gourmet Burger is dedicated to minimizing the environmental impact of its late-night operations by implementing robust street litter management practices. The policy reflects the premises' responsibility to the local community and its adherence to regulatory standards.

2. Scope

This policy applies to all employees, cleaning personnel, and third-party contractors involved in litter management activities during the premises' operating hours (11 PM to 3 AM).

3. Responsibilities

- **Management:**
 - Ensure overall compliance with the policy.
 - Supervise and support cleaning activities.
 - Provide necessary resources for effective litter management.
- **Staff:**
 - Execute all litter collection and disposal activities as per the policy procedures.
- **External Contractors (if applicable):**
 - Provide supplementary cleaning and waste disposal services.

4. Procedures for Street Litter Collection

4.1. Regular Cleaning Schedule

- Conduct litter patrols every 45 minutes during operating hours, focusing on a 50-meter radius surrounding the premises.
- Collect and appropriately dispose of litter such as food packaging, drink containers, and napkins.

4.2. Final Cleaning After Closing

- Perform a comprehensive cleaning of the premises' immediate vicinity at 3 AM.
- Ensure that no litter remains on adjacent pavements, curbs, or public spaces.

4.3. Placement and Maintenance of Litter Bins

- Provide well-marked litter bins at all entrance and exit points for customer use.
- Monitor and empty the bins regularly, particularly during peak periods, to prevent overflow.

4.4. Waste Disposal

- Sort collected waste into recyclable and non-recyclable categories.
- Engage licensed waste management services for responsible disposal.
- Keep a detailed log of all waste disposal activities, including dates and quantities.

5. Litter Prevention Measures

- Display visible signage encouraging customers to dispose of their litter responsibly.
- Use eco-friendly, biodegradable packaging for all takeaway items.
- Train staff to remind customers to utilize the provided litter bins.

6. Monitoring and Reporting

- Maintain a cleaning log documenting all litter collection activities, including time and location.
- Address customer feedback and complaints related to litter promptly.
- Report persistent littering issues outside the premises' control to Camden Council.

7. Staff Training

- Provide comprehensive training to all employees on the importance of street litter management and proper waste disposal methods.
- Conduct periodic refresher sessions to ensure continued compliance and awareness.

8. Compliance and Enforcement

- Compliance with this policy is mandatory for all staff and contractors.
- Non-compliance may result in disciplinary actions or termination of contracts.

9. Contact Information

For any inquiries or concerns regarding this policy, please contact:

Premises Manager: H [REDACTED]

[REDACTED]

This policy underscores The Milano Pizza & Gourmet Burger's dedication to upholding community cleanliness and supporting Camden Council's initiatives for a sustainable and safe environment.

Objective: To prevent crime, disorder, and public nuisance by conducting patrols every 30 minutes during the specified hours.

Time	Staff Assigned	Task Description	Remarks
23:45	[Staff Name]	Check for litter, loitering, or disturbances.	Record observations Address any issues found. Any incident reporting
00:30	[Staff Name]	Monitor for suspicious activities or nuisances.	
01:15	[Staff Name]	Ensure pathways remain clear and safe.	
02:00	[Staff Name]	Clear any litter attributable to the premises.	
02:45	[Staff Name]	Observe and address any public nuisances.	
03:30 –	[Staff Name]	Monitor the surrounding area for disturbances.	
04:15	[Staff Name]	Check for litter and potential safety hazards.	
05:00 -	[Staff Name]	Report and log any incidents observed.	

Guidelines for Staff

Inspect the premises' exterior thoroughly. Look for any disturbances, suspicious behavior, or loitering individuals. Remove litter or other debris attributable to the premises.

Log all incidents in the incident report log. Notify the supervisor or manager immediately if a serious issue occurs. Be polite but firm in addressing individuals causing disturbances

De-escalate situations whenever possible and seek assistance if needed.

- **Area Cleaned:** Specify locations such as "entrance," "curbside," or "30m radius (Surrounding of the premises)."
- **Details of Litter Collected:** Mention types of waste (e.g., food packaging, plastic, paper).
- **Manager's Signature:** To confirm that cleaning has been completed as per schedule.

From: [REDACTED]
Sent: 06 April 2025 22:05
To: licensing inbox <[REDACTED]>; [REDACTED] Sarah Williams
 [REDACTED]; Licensing Committee <[REDACTED][uk](#)>
Subject: *Withdrawal of Police Reps* - Application for New Milano Pizza & Gourmet Burgers, 128 Kentish Town Road, NW5 9QB, Application ref. NEW\126874

[EXTERNAL EMAIL] Beware – This email originated outside Camden Council and may be malicious. Please take extra care with any links, attachments, requests to take action or for you to verify your password etc.

RE: Application NEW126874
New Milano Pizza & Gourmet Burgers, 128 Kentish Town Road,
NW5 9QB

Dear all,

Police and the applicant for New Milano Pizza & Gourmet Burgers, 128 Kentish Town Road, NW5 9QB, Application ref. NEW\126874 have now agreed terms.

Please therefore take this email as notice of my withdrawal of the Police Representations on the proviso the agreed terms are appended to any Licence granted.

Conditions AGREED between Police Licensing and Applicant:

1. CCTV shall be installed, operated, and maintained, to function all times that the premises is open for licensable activities. CCTV will comply with the following:
 - a. The system will record in real time and recordings will be date and time stamped;
 - b. Recordings will be kept for a minimum of 31 days and downloaded footage will be provided free of charge to the police or other authorised officers on request (subject to the Data Protection Act requirements) within 48 hours of any request;
 - c. The CCTV system shall be maintained in good working order and at all times the premises is open to the public, be fully operational covering both internal and external areas of the premises to which the public have access;
 - d. The CCTV camera views are not to be obstructed;
 - e. At all times when the premises are open for the purposes of licensable activities, a suitably trained member of staff shall be present to assist the Police or an authorised officer in obtaining the CCTV footage.
2. Police must be called to incidents of violence and/or disorder.
3. An incident log shall be kept at the premises and be made available upon request to the Police or the Local Authority. The book will record the date, time and whom is making the entry. The following must be recorded:
 - a. All crime reported to the venue
 - b. Any faults in the CCTV system
 - c. Any visit by a relevant authority or emergency service
 - d. CAD reference numbers where Police are called.
4. At the end of your licensed hours, staff will actively encourage and disperse patrons directly from outside the venue and the close proximity of the venue. Staff (or security if applicable) will continue to do this until all patrons have left the area.

Times AGREED between Police and Applicant:

Monday – Wednesday: 11:00 pm to 1:00 am

Thursday – Saturday: 11:00 pm to 2:00 am

Sunday: 11:00 pm to Midnight

Best regards,

Joel



Joel Francis PC 2601CN, Camden Police Licensing Team, Central North BCU

• Kentish Town Police Station, 12A Holmes Road, NW5 3AE

• 0208 733 6327



From: AZ LAWMATIC <[REDACTED]>

Sent: 06 April 2025 08:17

To: Francis Joel P.E - CN-CU [REDACTED]

Subject: Re: Police Licensing Enquiry

Dear Joel,

Thank you for your email and for outlining the proposed compromise and conditions regarding our client's application for late-night refreshment at *New Milano Pizza & Gourmet Burgers*, 128 Kentish Town Road, NW5 9QB.

I can confirm that our client is happy to accept the revised operating hours as follows:

- **Monday – Wednesday:** 11:00 pm to 1:00 am
- **Thursday – Saturday:** 11:00 pm to 2:00 am
- **Sunday:** 11:00 pm to Midnight

We also fully agree to all of the Police-recommended conditions, including the installation and maintenance of CCTV, the keeping of an incident log, reporting of any incidents of violence or disorder, and the active dispersal of patrons at the end of licensed hours.

I appreciate your constructive approach and am committed to ensuring that my business's operation supports a safe and well-managed local environment.

Please let me know if any further steps are required from my side.

Best regards,

Mohammed Iqbal

On Thu, 27 Mar 2025 at 12:08, <[REDACTED]> wrote:
Dear Mohammed, thank you for your response,

Unfortunately we cannot agree to these terms and can only offer our timings recommended in our Representation,

Best regards,

Joel



Joel Francis PC 2601CN, Camden Police Licensing Team, Central North BCU

📍 Kentish Town Police Station, 12A Holmes Road, NW5 3AE



From: AZ LAWMATIC <[REDACTED]>

Sent: 25 March 2025 16:58

To: Francis Joel P.E - CN-CU <[REDACTED]>

Subject: Re: Police Licensing Enquiry

Dear PC Joel Francis,

Thank you for your email and for providing the Police Representation regarding our late-night refreshment application.

We acknowledge that the Police are not objecting to the application but have proposed revised termination times and conditions to support policing in the area.

While we appreciate the suggested operating hours of **Monday – Wednesday: 11 PM – 1 AM** and **Thursday – Saturday: 11 PM – 2 AM**, we kindly request the Police to consider an extension to **Monday – Wednesday: 11 PM – 2 AM** and **Thursday – Saturday: 11 PM – 3 AM** as a reasonable compromise.

Additionally, we confirm our commitment to working collaboratively and ensuring compliance with any agreed-upon conditions to maintain public safety.

We would appreciate your feedback at your earliest convenience.

Best regards,
Mohammed Iqbal

On Wed, 19 Mar 2025 at 16:56, <[REDACTED]> wrote:

RE: Application NEW\126874

New Milano Pizza & Gourmet Burgers, 128 Kentish Town Road, NW5 9QB

Dear Mohammed Iqbal,

I write in relation to your recent application to allow late night refreshment at your venue,

Please find attached the Police Representation.

Police are not objecting to this application, but asking that you consider some new termination times and some conditions that we believe will help policing in the area.

At your convenience please let me know what you think,

Best regards,

Joel



Joel Francis PC 2601CN, Camden Police Licensing Team, Central North BCU

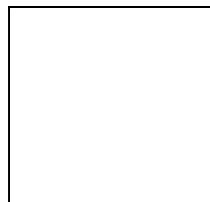
• Kentish Town Police Station, 12A Holmes Road, NW5 3AE

• 0208 733 6327

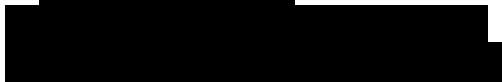


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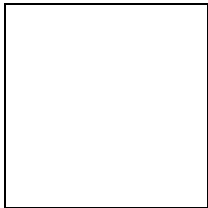


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Representation	
Premises name	New Milano Pizza
Application reference number	APP\PREMISES-NEW\126874
Last date for representation	31/03/2025

Making a representation as

As an individual

Your details

First name

Arabella

Last name

Pack

Telephone number (optional)

[REDACTED]

Email address

[REDACTED]

Address

27 Kelly Street

London

NW1 8PG

Remain anonymous

No

Grounds of representation

- prevention of public nuisance

Details of representation

This license is far too late for the area and not necessary

About this form

Issued by

Camden Town Hall

Judd Street

London

WC1H 9JE

Contact phone

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From: [REDACTED]
To: [REDACTED]
Date: 11 March 2025 15:13:37

Road NW1 9QB APP\PREMISES-NEW\126874 New Milano Pizza & Gourmet Burgers

fya

Mohammed Rahman
 Licensing Support Officer

From: Caroline Hill <[REDACTED]>
Sent: 11 March 2025 09:55
To: licensing inbox <licensing@camden.gov.uk>
Subject: Re: 128 Kentish Town Road NW1 9QB APP\PREMISES-NEW\126874 New Milano Pizza & Gourmet Burgers

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To Licensing Camden

Kentish Town Road Action is strongly opposed to this application for a virtually all-night Late Night Refreshment licence:

23.00 – 3am Mon-Wed, Sun

23.00 – 4am Thu-Sat.

Kentish Town Road Action objects to this licensing application, and is asking the panel to reject the application in its entirety, for the reasons below:

The Late Night Refreshment hours applied for are so far outside the Framework Hours that the application as it stands should be dismissed outright.

Terminal hours of 03.00/04.00 for 7 days a week are completely out of kilter with the Framework Hours: (no alcohol) which are:

Monday to Thursday: 9am – midnight

Friday and Saturday: 9am – 00.30

Sunday: 9am – 11:00 pm

Kentish Town Road runs through a highly built-up residential neighbourhood. There are residential flats above all the shops in the road. Leading off the high street are several streets of dense residential housing. The high street is at present fairly quiet at night but we are concerned about an overspill from nearby Camden Town if late night refreshments are available in Kentish Town Road. At present In Kentish Town there are no pizza shops (or any other food outlets) with licences anywhere near as late night as applied for here. To permit such a late licence would create a very unwelcome precedent.

Public Nuisance will be caused by disturbance at night from fleets of delivery drivers picking up and delivering pizza orders. There is existing disturbance from MacDonald's delivery bikes and these New Milano Pizza delivery bikes will only add to the disturbed sleep of residents and children who have to go to work and school the next day.

Crime and Disorder will be caused by people milling around in the street in the early hours. The police have maintained that Late Night Refreshments in public places are often responsible for a great many offences late at night.

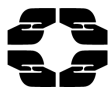
KTRA is asking the panel to dismiss this application in its entirety for the reasons given. If there is to be a Hearing please notify me.

Yours Sincerely

Caroline Hill
Co-Chair Kentish Town Road Action
(Local Community; Planning; Licensing)
13 Leverton Street
London NW5 2PH

[REDACTED]

[REDACTED]



Representation	
Premises name	New Milano Pizza
Application reference number	APP\PREMISES-NEW\126874
Last date for representation	31/03/2025

Making a representation as

As an individual

Your details

First name

David

Last name

Prowse

Telephone number (optional)

[REDACTED]

Email address

[REDACTED]

Address

15 Kelly Street
London
NW1 8PG

Remain anonymous

No

Grounds of representation

- prevention of crime and disorder
- prevention of public nuisance

Details of representation

There is a risk of increased crime, and disorder from groups, of people parking in neighbouring streets such as Kelly Street. We already have people parking in the street at night (illegally, and not paying for parking), leaving their cars running, playing music, and leaving their litter, food wrapping, and containers in the street.

About this form

Ref: APP\PREMISES-NEW\126874

Premises: New Milano Pizza & Gourmet Burgers, 128 Kentish Town Road NW1 9QB

I am writing to you about the above application. I am a resident of Kelly Street NW1 8PG, however I am away on holiday until the end of the month, and wish to ensure my views are considered at the planned meeting.

I would like to make it known to the committee that I object to the Licence for the following reasons.

1. Anti social behaviour. Kelly Street is very close to the premises and already I find litter, beer and soft drink bottles and cans, used cardboard pizza and fast food cartons left in our street, several times a week. People come for short visits (and do not pay for parking, currently regulated up to 11.00pm at night weekdays, and 24hrs at weekends). People sit in cars with music playing, sometimes with car engines running, and leave their rubbish by the car.
2. Apart from Kelly Street, the nearby streets off Kentish Town Road are all residential, and I know from speaking with neighbours, they encounter similar problems.
3. Kelly Street is often used for film locations, and the residents, and the Resident Association take great care keeping the streetscape clean and tidy (we only have a Street Cleaner once a week). It's a daily task we take upon ourselves to maintain a tidy street.
4. We have found that drug use has been increasing on door steps and darkened areas in the street. We don't want to encourage any more. When discussing with police we know there is a link between late night licencing and anti social behaviour.
5. This application is for opening outside the existing Framework Hours, and there aren't any other late licences nearby, and this would set a dangerous precedent for more late night applications.

Thank you for your attention.

Copy to R Lewin, Chairperson Kelly St Residents Association.

Kind regards,

David Prowse



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Judd Street

London

WC1H 9JE

Contact phone

020 7974 4444

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Representation	
Premises name	New Milano Pizza
Application reference number	APP\PREMISES-NEW\126874
Last date for representation	31/03/2025

Making a representation as

As an organisation

Your details

Organisation name

TRACT

First name

Kathryn Anne

Last name

Gemmell

Telephone number (optional)

Email address

[REDACTED]

Address

3 Ivor Street
London
NW1 9PL

Remain anonymous

No

Grounds of representation

- prevention of public nuisance

Details of representation

This is a local high street and these late hours are not suitable for this location. If they want to run operations this late they should be in an industrial estate. There are residential units about the retail along Kentish Town Rd and all the streets perpendicular are residential. Running operations this late will inevitably cause noise nuisance and residents should not have to put up with this.

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Representation	
Premises name	New Milano Pizza
Application reference number	APP\PREMISES-NEW\126874
Last date for representation	31/03/2025

Making a representation as

As an organisation

Your details

Organisation name

Kelly Street Residents Association

First name

Rosemary

Last name

Lewin

Telephone number (optional)

[REDACTED]

Email address

[REDACTED]

Address

25 Kelly Street
London
NW1 8PG

Remain anonymous

No

Grounds of representation

- prevention of crime and disorder
- prevention of public nuisance

Details of representation

Kelly Street is almost opposite these premises. Our residents are extremely worried that the late-night opening hours applied for will cause noise and disturbance, especially for those who live near the Kentish Town Road end of Kelly Street. The police have long argued that night-time crime and disorder is associated with premises selling take-aways. In recent years Kelly Street has also been subjected to the public nuisance of people using our



street to eat their take-aways bought from local premises, often then throwing the rubbish on to our roadway and pavements. People come by foot or in cars, parking outside our houses and often keeping their engines running. We are trying to minimise this problem, but this very late night licence is highly likely to make it worse. Our adults and children need to sleep at night, and not be subjected to noise and disturbance caused by people buying take-aways from these premises during the night or from the motor bikes delivering the take-aways. Kelly Street is frequently used as a cut-through by motor bikes and mopeds during the day and evenings, which are noisy enough during the day, and we are very worried about this continuing during the night until 4am or 3am. This application is for hours far outside the Council's Framework Hours, and should be refused for that reason alone. For a number of years local groups and ward Councillors have successfully resisted late-night applications in Kentish Town, helping to curb late-night noise and disturbance to residents. As far as we are aware no other local premises have a licence as late into the night as this, or so far outside the Framework Hours, and the granting of this application would set a precedent for other premises to follow, with all the consequent problems for the police and local residents. For these reasons we strongly urge the Council to refuse this application, and ask to be kept informed of its progress.

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Contact phone

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Representation	
Premises name	New Milano Pizza
Application reference number	APP\PREMISES-NEW\126874
Last date for representation	31/03/2025

Making a representation as

As an individual

Your details

First name

Mauzima

Last name

Bhamji

Telephone number (optional)

Email address

[REDACTED]

Address

17 Kelly Street
London
NW1 8PG

Remain anonymous

No

Grounds of representation

- prevention of crime and disorder
- ensuring public safety
- prevention of public nuisance

Details of representation

Reason for objection for late licence - the late license will lead to an increase in criminal activity, such as violence, theft, or vandalism. We already have an issue with theft and vandalism. On the street. - We are concerned about increased levels of anti-social behavior, , public intoxication, or harassment, urination. We already have this with the Abby pub late nights. This late licence will exacerbate it. - The late license could contribute to drug use or drug-related

crime. We already have this issue. People smoke substance on our doorstep - We have many single woman living on the street. The only point of entry and exist is front door. When things go wrong – there is nowhere to go - the late license will put people's physical safety at risk. The delivery driver use Kelly Streety (illegally) as a rat run. Late licence means more late night rat runs that increases risk of accidents. - Excessive noise from from the customer. We live on the street at 2am shouting is not ok - Increased litter and refuse from the customers concern. Council will not put in more cleaning schedule and we already have to do much ourselves. - the late license will lead to a significant disruption of the peace and quiet of the area

About this form

Issued by

Camden Town Hall
Judd Street
London
WC1H 9JE

Contact phone

020 7974 4444

Data protection

No personal information you have given us will be passed on to third parties for commercial purposes. The Council's policy is that all information will be shared among officers and other agencies where the legal framework allows it, if this will help to improve the service you receive and to develop other services. If you do not wish certain information about you to be exchanged within the Council, you can request that this does not happen.

Representation	
Premises name	New Milano Pizza
Application reference number	APP\PREMISES-NEW\126874
Last date for representation	31/03/2025

Making a representation as

As an individual

Your details**First name**

Natalie

Last name

Lennon

Telephone number (optional)**Email address****Address**12 Kelly Street
London
NW1 8PH**Remain anonymous**

No

Grounds of representation

- prevention of public nuisance

Details of representation

I am a resident of Kelly Street, opposite to where the premise will be. We already suffer endlessly with drunk people late night who leave the Abbey pub and come to drink on the street when the pub closes, this happens every weekend without fail and several times I've had to call the police to report the disturbance as they're so loud. If there is a junk food premises with such a late licence also opposite the street, this will only encourage more congregation here and generate more noise and disturbance to residents as it will become a destination after the pubs and bars close. We are a

very quiet residential street with many young families and elderly residents, the properties are small and listed so we are only permitted to have single glazing, noise is a huge issue and people sitting outside our bedrooms is a considerable disturbance.

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Representation	
Premises name	New Milano Pizza
Application reference number	APP\PREMISES-NEW\126874
Last date for representation	31/03/2025

Making a representation as

As an individual

Your details

First name

neo

Last name

stefanou

Email address

Address

31 Kelly Street
London
NW1 8PG

Remain anonymous

No

Grounds of representation

- prevention of public nuisance

Details of representation

I feel this will be the thin end of the wedge. There is enough noise until late from pubs which is understandable. It is wholly unnecessary and disturbing to have noise through the night with motor cars and bikes collecting and delivering.

About this form

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Judd Street
London

WC1H 9JE

Contact phone

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Representation	
Premises name	New Milano Pizza
Application reference number	APP\PREMISES-NEW\126874
Last date for representation	31/03/2025

Making a representation as

As an individual

Your details

First name

Pornsiri

Last name

Stacey

Telephone number (optional)

Email address

[REDACTED]

Address

32 Kelly Street

London

NW1 8PH

Remain anonymous

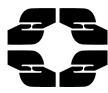
No

Grounds of representation

- prevention of crime and disorder
- prevention of public nuisance

Details of representation

PREM-LIC\126873 APP\PREMISES-NEW\126874 New Milano Pizza & Gourmet Burgers In relation to the above application, I would like to request Camden council to reject this application entirely. The application is requesting for the pizza shop to sell alcohol and to open as late as 3am - 4am in the morning for 7 days a week. Selling alcohol till the early hours in the morning will attract heavy drinkers and revellers to Kentish Town, causing loud noise and extra litter to our neighbourhood.



As a resident of Kelly Street which is a cul-de-sac, I already have to endure sharp noises broken in the middle of the night from drunken or sober people just taking a pleasure of shouting while walking along our street. Some even urine on the pavement outside my house. There is no good reason why we should encourage more access to alcohol which is one of stimuli for many anti-social behaviours and offences. I hope this application will be rejected entirely.

About this form

Issued by

Camden Town Hall
Judd Street
London
WC1H 9JE

Contact phone

020 7974 4444

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PREM-LIC\126873 APP\PREMISES-NEW\126874 New Milano Pizza & Gourmet Burgers

Dear Mohammed Iqbal, Dear Planning Department,

As a resident living very nearby, I strongly oppose this application for a virtually all-night Late Night Refreshment licence:

23.00 – 3am Mon-Wed, Sun

23.00 – 4am Thu-Sat.

The Late Night Refreshment hours applied for are way outside the Framework Hours (no alcohol) which are:

Monday to Thursday: 9am – midnight

Friday and Saturday: 9am – 00.30

Sunday: 9am – 11:00 pm

I live in one of the residential roads adjoining these premises, which so far are relatively peaceful late at night.

At present In Kentish Town there are no pizza shops (or any other food outlets) with licences anywhere near as late night as applied for here. If this application is granted, not only will that change but it will also set a precedent for other local fast food outlets (Milano Pizza, contrary to its name, is a fast food outlet like any other).

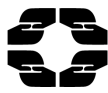
Public Nuisance will be caused by disturbance at night from fleets of delivery drivers picking up and delivering pizza orders.

Crime and Disorder will be caused by people milling around in the street in the early hours. The police have maintained that Late Night Refreshments in public places are often responsible for a great many offences late at night.

Please dismiss this application in its entirety for the reasons given.

Yours

Sheila Hayman
42 Rochester Place,
London NW1 9JX



Representation	
Premises name	New Milano Pizza
Application reference number	APP\PREMISES-NEW\126874
Last date for representation	31/03/2025

Making a representation as

As an individual

Your details

First name

[REDACTED]

Last name

[REDACTED]

Telephone number (optional)

[REDACTED]

Email address

[REDACTED]

Address

[REDACTED]

[REDACTED]

[REDACTED]

Remain anonymous

Yes

Detail the exceptional circumstances

While I support a thriving late night scene in Kentish Town, and have no objection to premises trading until midnight, this request to trade until 3am and 4am is not in keeping with a predominantly residential area. I believe it could have an unintended negative consequences on the area and for this reason, I object.

Grounds of representation

- prevention of crime and disorder
- prevention of public nuisance

Details of representation

I am not an expert on crime and disorder. I suggest 3am opening may have an impact. People looking for places to eat their food at 3am may sit on door steps, just below

bedroom windows, which can have an impact on sleep for residents and may be a public nuisance

About this form

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Camden Town Hall
Judd Street
London
WC1H 9JE

Contact phone

020 7974 4444

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Date: 27/03/2025
Application
Reference: APP\PREMISES-NEW\126874
Contact:
E-mail: Gary Bakall (5618)
 [REDACTED]



Planning Service
 Supporting Communities
 London Borough of Camden
 5 Pancras Square
 LONDON
 N1C 1AG

Tel: 020 7974 4444 (switchboard)

London Borough of Camden
 Fax: 020 7974 6955 / 6940
 Textphone: 020 7974 4444

DX: 2106 Euston

Please quote our reference in any correspondence

Licensing (Contact Camden)
 Crowndale Centre
 218 Eversholt Street
 London
 NW1 1BD

Licensing Act 2003 – SECTION 34
Town & Country Planning Act 1990
Re: New Milano Pizza & Gourmet Burgers, 128 Kentish Town Road, London NW1 9QB.

SUPPORTING STATEMENT

Camden's Planning Service is making this representation as a responsible authority because the above hot food take-away establishment has legally enforceable planning conditions with regards opening hours attached to the planning permission allowing the above premises to operate as a hot food take-away. Please find attached copies of the decision notice for planning permission (Re: 2005/1804/P) dated 11th October 2005 containing the planning condition.

The planning condition states that; 'No customers shall be on the premises in connection with the use between 23:00hours and 07:00hours the following day and no sound emanating from these premises shall be audible within any adjoining premises between these hours.' The reason for this condition is; 'To safeguard the amenities of the adjoining premises and the area generally in accordance with the requirements of policies RE2 & SH18 of the L.B. Camden Unitary Development Plan 2000.'

Yours faithfully

A handwritten signature in black ink, appearing to read "G Bakall", written over a light blue horizontal line.

Gary Bakall
 Planning Responsible Authority
 L.B.CAMDEN

SP



**Development Control
Planning Services**
London Borough of Camden
Town Hall
Argyle Street
London WC1H 8ND

Tel 020 7278 4444
Fax 020 7974 1975
Textlink 020 7974 6866

env.devcon@camden.gov.uk
www.camden.gov.uk/planning

RECEIVED 14 OCT 2005

Mr Murat Gec

Application Ref: **2005/1804/P**
Please ask for: **Grant Leggett**
Telephone: 020 7974 **5562**

11 October 2005

Dear Sir/Madam

DECISION

Town and Country Planning Acts 1990 (as amended)
Town and Country Planning (General Development Procedure) Order 1995
Town and Country Planning (Applications) Regulations 1988

Full Planning Permission Granted

Address:
128 Kentish Town Road
London
NW1 9QB

Proposal:

Change of use from Class A1 (retail) to Class A5 (take-away), involving the installation of fume extraction equipment to the rear elevation.

Drawing Nos: Rectangular duct fans; Fans Details; Site Plan; Noisy Report; ARCH 05/BS/B 1; 2; 3; Letter dated 08 Aug. 2005; Fans and Air Handling Units; Section 15080 Mechanical Insulation.

The Council has considered your application and decided to grant permission subject to the following condition(s):

Condition(s) and Reason(s):

- 1 The development hereby permitted must be begun not later than the end of five years from the date of this permission.



Reason: In order to comply with the provisions of Section 91 of the Town and Country Planning Act 1990 (as amended).

- 2 At 1 metre outside the windows of any neighbouring habitable room the level of noise from all plant and machinery shall be at all times at least 5 decibels below the existing background noise levels, expressed in dB(A) at such locations. Where the noise from the plant and machinery is tonal in character the differences in these levels shall be at least 10 dB(A).

Reason: To safeguard the amenities of the adjoining premises and the area generally in accordance with the requirements of policies RE2, EN5, EN6 and DS6 of the London Borough of Camden Unitary Development Plan 2000.

- 3 No customers shall be on the premises in connection with the use between 23.00 hours and 07.00 hours the following day and no sound emanating from these premises shall be audible within any adjoining premises between these hours.

Reason: To safeguard the amenities of the adjoining premises and the area generally in accordance with the requirements of policies RE2 and SH18 of the London Borough of Camden Unitary Development Plan 2000.

- 4 The extract ventilation system shall be provided with acoustic isolation to prevent the transmission of noise and or vibration to any other parts of the building and adjoining premises.

Reason: To safeguard the amenities of the adjoining premises and the area generally in accordance with the requirements of policies RE2, EN5, EN6, EN19 and DS6 of the London Borough of Camden Unitary Development Plan 2000.

- 5 The use hereby permitted shall not be commenced before the fume extraction system and any associated measures for the mitigation of noise and/or vibration have been installed and brought into working order.

Reason: To preserve the residential amenity of adjoining residential occupiers and the area generally in accordance with the provisions of policies RE2, EN5, EN6, EN19 and DS6 of the London Borough of Camden Unitary Development Plan 2000.

- 6 In the event construction of the mansard roof extension, approved under planning permission reference 2004/4761/P is commenced, the height of the extraction flue shall be increased to 1m above the eaves height of the adjoining roof extension, as shown dotted on the hereby approved drawing no. ARCH05/BS/B 1, prior to the first residential occupation of the roof extension.

Reason: To safeguard the residential amenity of the future occupiers of the roof extension (for which planning permission was granted prior to the lodging of this application), in accordance with the provisions of policies RE2, EN1 and EN19 of the London Borough of Camden Unitary Development Plan 2000.

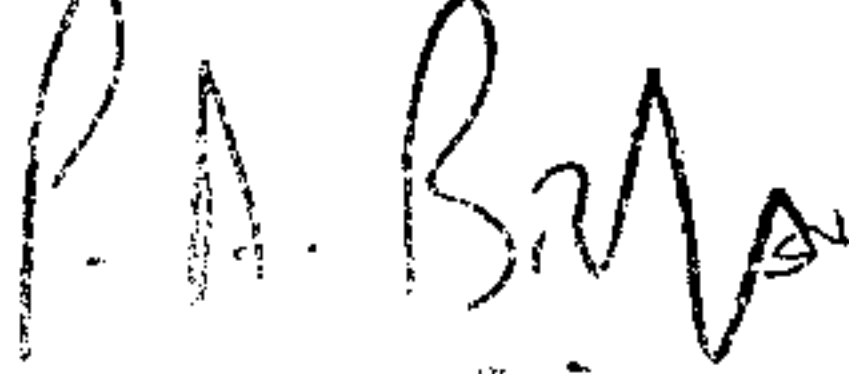
Informative(s):

1 Reasons for granting permission.

The proposed development is in general accordance with the policy requirements of the adopted London Borough of Camden Unitary Development Plan 2000, with particular regard to policies RE2, EN1, EN5, EN6, EN13, EN19, SH1, SH7, SH18 and DS6. For a more detailed understanding of the reasons for the granting of this planning permission, please refer to the officers report.

Your attention is drawn to the notes attached to this notice which tell you about your Rights of Appeal and other information.

Yours faithfully

A handwritten signature in black ink, appearing to read 'P. A. B. M. A.' with a stylized flourish at the end.

Environment Department
(Duly authorised by the Council to sign this document)



**Planning Services
Supporting Communities**

London Borough of Camden
Council Building
5 Pancras Square
London N1C 1TT

Tel 020 7278 4444
Fax 020 7974 1975
Planning@camden.gov.uk
www.camden.gov.uk/planning

Date: 12th March 2025
Contact: Gary Bakall
Direct Line: 020 7974 5618
Our Ref.: EN25/0177

Manager
Milano Pizza
128 Kentish Town Road
LONDON
NW1 9QB

Dear Sir or Madam,
Town & Country Planning Act 1990
Re: 128 kentish Town Road. London NW1

It has come to the attention of the Council that the above take-away is operating in breach of legally enforceable planning condition attached to the planning permission allowing the above premises to operate as a take-away. Please find attached copies of the decision notice for planning permission (Re: 2005/1804/P) dated 11th October 2005.

My purpose in writing to you is to inform you that if you do not comply with the hours of operation planning condition no. 3, of operating between 07:00 and 23:00 the Council will have to consider enforcement action in the form of issuing a Breach of Condition or Enforcement Notice under the above Act requiring compliance with the agreed planning conditions. It does not matter if you are licensed beyond these times and these agreed times will be brought to the attention of the licensing panel.

Failure to comply with a breach of conditions notice or enforcement notice results in a criminal offence occurring.

If you wish to make any representations about this matter, for instance this condition would not be enforceable if it has been breached for longer than ten years or you wish to apply for planning permission to alter this planning condition please do so immediately. If you wish to discuss this matter please do not hesitate to contact me by email or on 020-7974-5618 or 07951 687164.

Yours faithfully

Gary Bakall
**For the Director
Supporting Communities**



Representation	
Premises name	New Milano Pizza
Application reference number	APP\PREMISES-NEW\126874
Last date for representation	31/03/2025

Making a representation as

As an individual

Your details

First name

Meric

Last name

Apak

Telephone number (optional)

Email address

[REDACTED]

Address

Flat 6
236 Royal College Street
London
NW1 9QR

Remain anonymous

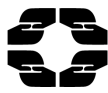
No

Grounds of representation

- prevention of crime and disorder
- prevention of public nuisance

Details of representation

I am a local ward councillor since 2010, and a resident in this neighbourhood since 1986. I am intimately familiar with this neighbourhood. This part of Kentish town is populated densely with families and young school age children After 11pm shops and pubs start closing and by midnight ambient noise levels drop significantly. This means that even normal conversations often reverberate causing noise nuisance and keeping residents awake. Research carried



out by the council evidences that late night refreshment venues will attract those customers from pubs and elsewhere causing them to linger in the area to the mall hours of the morning. I appreciate the attempts made by the applicant to mitigate the effects of this through conditions they offer. However in my experience it has been impossible to ever enforce those types of conditions because once a customer leaves the venue a license holder cannot be held responsible for the behaviour of their customers. The same is also applicable from a Crime and disorder perspective, not forgetting an additional aspect which relates to Women's safety which forms one of the main planks of our policies in Camden. I appreciate that we have a desire in Camden to encourage the nighttime economy, however this must in balance and not compromise our priorities in licensing legislation for keeping our licensing objectives paramount at all times. Nothing must override those objectives. Our first and only consideration must always be to protect our residents from the effects of noise and crime/disorder, both of which are a statistical fact for late night refreshment venues and if this application is granted, no conditioning would be effective in enforcement. I therefor ask the panel not to approve this application. If this application reaches a panel and there is a hearing I would like to address the panel.

Issued by

Camden Town Hall

Judd Street

London

WC1H 9JE

Contact phone

020 7974 4444

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Dear Mohammed,

I am objecting to this proposal on the grounds of the late business hours requested (3/4am)

From: Joseph Ball (Cllr)

Sent: 29 March 2025 21:39

To: Mo [REDACTED]

Subject: RE: RE: Licensing Act 2003:Application 126874

Dear Mohammed,

I am objecting to this proposal on the grounds of the late business hours requested (3/4am)

Do I do this formally through you?

Best,

Joseph

Councillor Joseph Ball

Labour Councillor for Kentish Town South

London Borough of Camden, Town Hall, Judd St, London, WC1H 9JE

Email: j [REDACTED]

Twitter: [REDACTED]

From: M [REDACTED]
To: [REDACTED]
Subject: FW: PREM-LIC\126873 APP\PREMISES-NEW\126874 New Milano Pizza & Gourmet Burgers
Date: 01 April 2025 16:18:29

Hi Steven

I am not sure if below comments from Cllr Jenny Headlam-Wells was received by yourself in my absence, in case it was not please make note of below

Regards

Mohammed Rahman
 Licensing Support Officer

From: Jenny Headlam-Wells (Councillor) <Jenny.Headlam-Wells@camden.gov.uk>
Sent: 18 March 2025 11:38
To: Mohammed Rahman <Mohammed.Rahman@camden.gov.uk>
Subject: PREM-LIC\126873 APP\PREMISES-NEW\126874 New Milano Pizza & Gourmet Burgers

PREM-LIC\126873 APP\PREMISES-NEW\126874 New Milano Pizza & Gourmet Burgers

Dear Licensing Authority

As a Kentish Town South Councillor, I am strongly opposed to this application for a virtually all-night Late Night Refreshment licence:

23.00 – 3am Mon-Wed, Sun

23.00 – 4am Thu-Sat.

I object to this licensing application, and am asking the panel to reject the application in its entirety, for the reasons below:

The Late Night Refreshment hours applied for are so far outside the Framework Hours that the application as it stands should be dismissed outright.

Terminal hours of 03.00/04.00 for 7 days a week are completely out of kilter with the Framework Hours: (no alcohol) which are:

Monday to Thursday: 9am – midnight

Friday and Saturday: 9am – 00.30

Sunday: 9am – 11:00 pm

Kentish Town Road runs through a highly built-up residential neighbourhood. There are residential flats above all the shops in the road. Leading off the high street are several streets of dense residential housing. Residents include the children of several local

primary schools, whose sleep patterns would be seriously disturbed. The high street is at present fairly quiet at night, but we are concerned about an overspill from nearby Camden Town if late night refreshments are available in Kentish Town Road. At present In Kentish Town there are no pizza shops (or any other food outlets) with licences anywhere near as late night as applied for here. To permit such a late licence would create a very unwelcome precedent.

Public Nuisance will be caused by disturbance at night from fleets of delivery drivers picking up and delivering pizza orders. There is existing disturbance from MacDonald's delivery bikes and these New Milano Pizza delivery bikes will only add to the disturbed sleep of residents and children who have to go to work and school the next day.

Crime and Disorder will be caused by people milling around in the street in the early hours. The police have maintained that Late Night Refreshments in public places are often responsible for a great many offences late at night.

I am asking the panel to dismiss this application in its entirety for the reasons given.

Kind regards,

Jenny

Councillor Jenny Headlam-Wells

Labour Councillor for Kentish Town South

Tel: [REDACTED] 2 (Officer support for case work)

Email: [j\[REDACTED\]](mailto:j[REDACTED])

[REDACTED] 9HE

From:



Dear Licensing, applicant

Licence application 126874

Environmental Health Representation

Millano pizza and gourmet burgers

128 Kentish Town Road NW1 9QB

Our Ref 332998

Attached Response from applicant dated 16 March 2025 regarding measures in place to prevent public nuisance.

The applicant provided as attached, street cleaning patrol practices, passport and Companies House information.

History

There is repeat history of applying for late night refreshment which was not successful. This application goes beyond the hours applied for before.

I have seen comment/ concern of locals reporting premises activity in the early hours.

Comment on the application

-

The operator has suggested that they reduce their impact and promote the licensing objectives by trading 12.00 till 00.00. Also, there is no music or alcohol sales.

The application is seeking to carry out licensable activities in the higher risk quieter early hours across the week 03.00 Monday to Thursday and 04.00 Friday and Saturday. The time period is likely to be when the most inebriated customers are in search of late-night refreshment. The applicant has mentioned late night drinking establishments in the vicinity.

In terms of management of loitering and noise outside, there will be of course vehicle movements.

The applicant needs to make clear on service to the public, public access and how the supply of late-night refreshment is carried out to its customers and where. I can see references to 23.00 and 01.00 in the applicant's response regarding riders and electric vehicles. Electric vehicles from 1am. I would expect electric riders from 23.00hrs*. It seems too late to only use electric vehicles from 1am.

There are submissions on litter patrol and picking into the early hours, which is obviously helpful.

I suspect that the litter patrol is more likely to be required during the hours of public walk-in mainly, unless the delivery couriers are of a clumsy nature.

The litter regime waste management gives no regard to the servicing of the premises at reasonable hours. I would expect the waste collections to take place between 7am – 9pm Monday to Saturday and from 10am – 9pm Sunday*. Applies to non- customer-based deliveries also.

There is also a suggestion of smoking area, which I can only assume is to the front of the premises. The impact of this could be limited if public are not expected to be waiting in the area for their late-night refreshment. Also depending on number of riders expected to at the premises.

There is mention that drivers will not be permitted in the takeaway shop. This gives cause for concern as issues have arisen elsewhere when riders congregate outside of late-night refreshment premises.

In terms of the activity within the takeaway this is indicated to be up to 5am, in preparation for deliveries to the shop.

The cleaning is obviously important to the premises, and this can become an issue for adjoining premises when the activity becomes intrusive into the early hours, namely when there are residential premises directly attached.

The other activity is premises deliveries (non-customer deliveries) and the applicant has not suggested or offered a condition regards to premises servicing and timing of supply deliveries to the takeaway, which also can have potential for public nuisance complaints.

As an informative the applicant should ensure their planning consents and hours mirror their operations as granted by the licence i.e. hours of use and plant noise assessments which cover the extended hours/ hour of operation and noise emissions.

Summary

Environmental Health would recommend refusal of the application.

Further comment

The applicant should be clear on a public access timing condition.

No “dine in” condition

Deliveries policy to prevent public nuisance**Use of quiet deliveries from 23.00hrs****Host riders in manner to reduce public nuisance** (shop access and toilet for riders)**Provide condition regards servicing times of non-customer-based deliveries and collections.****Condition to use vermin proof internal waste storage 30 minutes prior to the waste collection.****Offer general condition on noise vibration and odour**

No noise or odour generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a public nuisance.

Lee Perella
Noise and Pollution Officer
Environmental Health Responsible Authority

Public Safety
Supporting Communities
London Borough of Camden

Web: camden.gov.uk

5 Pancras Square
London N1C 4AG

[REDACTED]

[EXTERNAL EMAIL] Beware – This email originated outside Camden Council and may be malicious Please take extra care with any links, attachments, requests to take action or for you to verify your password etc.

Consistent with the Operating Schedule

1. Sufficient external lighting is provided around the premises to enhance visibility and deter criminal activities.
2. Lighting is positioned to avoid causing disturbance to neighbouring properties while ensuring safety on-site
3. Only authorized personnel and delivery drivers are permitted on the premises, with clear access control measures in place to prevent unauthorized entry.
4. Staff Training all staff are thoroughly trained on the Licensing Objectives, including the prevention of crime and disorder
5. A record of all purchases is kept, including details of suppliers, dates, and quantities. This record is regularly reviewed to ensure transparency and compliance with regulatory requirements.
6. Clear signage is displayed, requesting customers and delivery personnel to respect the local community by keeping noise to a minimum and maintaining order.
7. The premises are monitored regularly to ensure compliance, and any loitering is addressed promptly by staff.
8. All suppliers and sellers we engage with are regulated by Companies House and are required to provide proof of their business registration. This ensures that we only deal with legitimate and responsible parties.
9. A designated point of contact is provided for residents to report issues or complaints, ensuring swift resolution.
10. Implementation of a Noise Management Plan to ensure that all activities, including deliveries and waste disposal, are conducted during reasonable hours to prevent disturbance.
11. UK approved fire extinguishers are installed on the premises, including extinguishers suitable for different types of fires.
12. All extinguishers are serviced and maintained according to the recommended schedule.
13. Clear fire exit routes are marked and unobstructed, with signage guiding occupants in case of emergencies.
14. A well-stocked first aid kit is placed in a visible and easily accessible location to ensure quick access during emergencies.
15. Staff are trained to use the first aid kit, and trained first aiders are available during operational hours

- 16 All staff are trained in basic health and safety practices, including fire safety, emergency evacuation procedures, and first aid where applicable.
- 17 Staff are also briefed on hazard identification and the importance of maintaining a safe working environment.
- 18 Staff are trained to monitor and address any noise complaints promptly, ensuring that customers and delivery personnel maintain a quiet environment.
- 19 Minimizing Operational Noise: Equipment and machinery used on-site are regularly maintained to ensure they operate quietly, minimizing noise disruption.
- 20 Adequate bins are provided for customers and delivery drivers, and the surrounding area is regularly cleaned to prevent littering.
- 21 Waste is stored securely to prevent overflow and is collected at scheduled intervals to minimize disruption.
- 22 The extraction systems are regularly serviced to maintain efficiency and minimize the potential for unpleasant smells escaping into the surrounding area.
- 23 Outdoor lighting is carefully designed to avoid light pollution and minimize any disturbance to nearby residences. • Lights are positioned to ensure adequate visibility for safety without causing unnecessary glare or light spill. • Motion-sensor lighting is used in some areas to limit continuous illumination and reduce light pollution during late hours.
24. Delivery drivers are instructed to park responsibly and avoid blocking driveways or access points.
25. To maintain a safe environment, only two children are allowed at a time to place orders at the premises.
- 26 After 6 PM, children must be accompanied by an adult to place or collect takeaway orders.
- 27 All employees are trained in safeguarding children, including identifying signs of harm or neglect and understanding their responsibilities under the Licensing Act 2003.
- 28 A written safeguarding policy is in place and reviewed regularly to ensure it remains effective.

Conditions Agreed with the Metropolitan Police

- 29 CCTV shall be installed, operated, and maintained, to function all times that the premises is open for licensable activities. CCTV will comply with the following:
- a. The system will record in real time and recordings will be date and time stamped;
 - b. Recordings will be kept for a minimum of 31 days and downloaded footage will be provided free of charge to the police or other authorised officers on request (subject to the Data Protection Act requirements) within 48 hours of any request;
 - c. The CCTV system shall be maintained in good working order and at all times the premises is open to the public, be fully operational covering both internal and external areas of the premises to which the public have access;
 - d. The CCTV camera views are not to be obstructed;
 - e. At all times when the premises are open for the purposes of licensable activities, a suitably trained member of staff shall be present to assist the Police or an authorised officer in obtaining the CCTV footage.
- 30 Police must be called to incidents of violence and/or disorder.
- 31 An incident log shall be kept at the premises and be made available upon request to the Police or the Local Authority. The book will record the date, time and whom is making the entry. The following must be recorded:
- a. All crime reported to the venue
 - b. Any faults in the CCTV system
 - c. Any visit by a relevant authority or emergency service
 - d. CAD reference numbers where Police are called.
- 32 At the end of your licensed hours, staff will actively encourage and disperse patrons directly from outside the venue and the close proximity of the venue. Staff (or security if applicable) will continue to do this until all patrons have left the area.

Section 1: Background comments of the Borough Solicitor

- 1.1 The purpose of Camden's Statement of Licensing Policy is to make it clear to applicants that wider considerations will be taken into account when determining applications. It is intended to guide the Licensing Panel when considering licence applications. However, the Licensing Panel must always consider each application on its own merits and allow exceptions to the normal policy where the circumstances of the application justify allowing an exception. The burden is on the applicant to show that they comply with the policy.
- 1.2 Members should only address those matters that have formed the subject matter of relevant representations. Matters that arise that are not the subject of relevant representations fall outside the function that the Panel is exercising when it holds a hearing
- 1.3 Members must determine, having regard for the evidence, whether granting the application for a premises licence will impact adversely on the policy criteria listed in paragraph 3 of this report.
- 1.4 In accordance with the provisions of Part 1 of Schedule 5 of the Act, where a Licensing Authority rejects in whole or in part, an application for a new premises licence, the applicant may appeal against the decision, to a magistrate's court within 21 days of being notified of the decision.
- 1.5 Similarly, where a person who made relevant representations in relation to the application contends that the licence ought not to have been granted, or that different or additional conditions should have been imposed on the licence, he may appeal against the decision to a magistrate's court within 21 days of being notified of the decision.
- 1.6 **The Human Rights Act 1998** incorporates the key articles of the European Convention on Human Rights into domestic law. Decisions on licensing matters are actions of a public authority and must be compatible with Convention rights. Consequently, Members of the Panel must be aware of the rights contained in the Convention (particularly those set out below) when making licensing decisions.
 - (a) **Article 6: Right to a fair trial**
In the determination of his civil rights and obligations, everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial tribunal established by law.
 - (b) **Article 8: Right to respect for private and family life**
Everyone has a right to respect for his or her private life, his home and correspondence.

(c) **Article 1 of the First Protocol: Protection of property**

Every natural or legal person is entitled to the peaceful enjoyment of his possessions, including a licence. No one shall be deprived of his possession except in the public interest and subject to the conditions provided for by law and by the general principles of international law.

(d) **Article 10: Freedom of Expression**

Everyone has the right to freedom of expression. This right shall include freedom to hold opinions and to receive and impart information and ideas without interference by public authority and regardless of frontiers. This Article shall not prevent States from requiring the licensing of broadcasting, television or cinema enterprises.

The exercise of these freedoms since it carries with it duties and responsibilities may be subject to such formalities, conditions, restrictions or penalties as are prescribed by law and are necessary in a democratic society, in the interests of national security, territorial integrity or public safety, for the prevention of disorder or crime, for the protection of health and morals, for the protection of the reputation or rights of others, for preventing the disclosure of information received in confidence, or for maintaining the authority and impartiality of the judiciary.

(e) **Article 14: Prohibition of discrimination**

The enjoyment of the rights and freedoms set forth in this Convention shall be secured without discrimination on any ground such as sex, race, colour, language, religion, political or other opinion, national or social origin, association with a national minority, property, birth, or other status.

- 1.7 When formulating policy local authorities must have regard to the **Equality Act 2010**. The Act provides protection from discrimination in respect of certain protected characteristics, namely: age, disability, gender reassignment, pregnancy and maternity, race, religion or beliefs and sex and sexual orientation. It places the Council under a legal duty to have due regard to the advancement of equality in the exercise of its powers including licensing powers. Members of the panel must be mindful of this duty when determining all licensing applications.

The section 149 Public Sector Equality Duty

(1) A public authority must, in the exercise of its functions, have due regard to the need to—

- (a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
- (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

(2) A person who is not a public authority but who exercises public functions must, in the exercise of those functions, have due regard to the matters mentioned in subsection (1).

(3) Having due regard to the need to advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it involves having due regard, in particular, to the need to—

- (a) remove or minimise disadvantages suffered by persons who share a relevant protected characteristic that are connected to that characteristic;
- (b) take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of persons who do not share it;
- (c) encourage persons who share a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

(4) The steps involved in meeting the needs of disabled persons that are different from the needs of persons who are not disabled include, in particular, steps to take account of disabled persons' disabilities.

(5) Having due regard to the need to foster good relations between persons who share a relevant protected characteristic and persons who do not share it involves having due regard, in particular, to the need to—

- (a) tackle prejudice, and
- (b) promote understanding.

(6) Compliance with the duties in this section may involve treating some persons more favourably than others; but that is not to be taken as permitting conduct that would otherwise be prohibited by or under this Act.

1.8 In determining any application, the Council must comply with the public sector equality duty in s.149 of the 2010 Act. This is a duty to have regard to the need to achieve the statutory goals of s.149, rather than to achieve a particular result. The s149 duty sits alongside and does not override statutory requirements in relation to determining licensing applications, including the duty to consider all evidence on its merits and the legislative criteria listed at paragraphs 3 & 4.

1.9 When members have before them representations or other material on issues relevant to s149, even outside the scope of “standard” licensing considerations such material must still be specifically assessed in the context of s149. However, because s149 creates a requirement to “have regard” the fact a matter raised is relevant to s149 will not automatically translate into a reason for refusing an application that would be sustainable in any subsequent appeal, given the legal requirement to determine applications in compliance with licensing legislation.

Section 2: Financial Comments

- 2.1 Following consideration there are no financial implications concerning this application. The Executive Director Corporate Services has been consulted in the preparation of this report and has no further comments to add.