

Bar Kinky

Dispersal Policy

Introduction

The Dispersal Procedure is designed to make the maximum contribution by exercising proactive measures, towards and at the end of trading, to move customers from the venue and its immediate area in a swift and orderly manner to minimise disturbance.

1. All staff working after 22:30hrs will receive training on the implementation of this policy and the importance of ensuring quiet and swift dispersal.
2. Patrons temporarily leaving the premises to smoke, or for any other reason, will not be permitted to take food or drinks with them.
3. No more than 5 persons will be permitted to outside the front of the premises at any one time (with the exception of the area covered by a valid Pavement Licence).
4. During the evening patrons will be asked if they need assistance with onward travel.
5. Staff will emphasise the need for a swift departure and offer to arrange collection by taxi or private hire transportation.
6. Private Hire and Taxi company telephone numbers will be made available to customers who wish to book transport home.
7. Appropriate drinking up time will be provided with alcohol sales ceasing 20 mins before closing.
8. Venue-appropriate reminders will be made during the last 15 mins of service advising customers of closing time and highlighting the need to depart quietly and to respect neighbours.
9. Clear and prominent notices will be placed at the exit requesting exiting customers to leave quietly and to respect neighbours and their property. If necessary, staff will use the signs as a polite reference/reminder to highlight to customers as they leave.
10. Senior staff will actively and politely ensure the removal of all drinking vessels from any customer who may attempt to leave the venue with an open vessel.
11. Staff will actively encourage customers move away from the area immediately outside the venue and leave the vicinity.
12. Staff will remain on the premises until all patrons have left the area.