

## Resources and Corporate Performance Scrutiny Committee action tracker 2024/ 2025

Meeting Date	Item	Action	Action Of	Status
15 JULY 2024	HOUSING OMBUDSMAN ANNUAL COMPLAINT HANDLING AND SERVICE IMPROVEMENT REPORT AND COMPLAINT HANDLING CODE SELF-ASSESSMENT - LONDON BOROUGH OF CAMDEN 2023-2024	Look into whether publishing cases of maladministration when they occurred, rather than waiting for the annual report, could be an option.	Service Manager – Information Governance	Complete
	2024/25 UPDATE ON THE COUNCIL'S MEDIUM TERM FINANCIAL POSITION	Provide the Committee with information of the support available for those who received fixed penalty notices and could not afford to pay them.	Head of Finance, Corporate Services	Complete
	INSIGHT, LEARNING AND IMPACT REPORT – QUARTER 4/END OF YEAR 2023-24	Provide members with the actions taken to engage voters for the general election and the information given on how to vote.	Head of Corporate Strategy and Cabinet Office	Complete
		Provide information to Members on the timescale of the canvass.	Head of Corporate Strategy and Cabinet Office	Complete
8 OCTOBER 2024	TREASURY MANAGEMENT ANNUAL	Provide further detail for the Capital Financing Requirement	Director of Finance	Complete

	REPORT AND MID-YEAR STRATEGY	figure for 2028/29 found in Table 3 of the report, noting that the figure for this year was lower and seemed to go against the trend for the other years.		
12 NOVEMBER 2024	OUR WE MAKE CAMDEN MISSIONS APPROACH	Members wanted to be kept up to date with the progress of the national missions approach and how it was translated locally.	Head of Missions	Regular reports will be brought to the Committee on this subject.
	WORK PROGRAMME 2024/25 AND ACTION TRACKER	Members were keen to have an update on the support available to residents around the cost of living. The Cabinet Member for Finance and Cost of Living suggested information could be given at the January meeting.	Corporate Strategy Portfolio Lead	Information on the support available to residents around the cost of living crisis will be included in the Annual Report of the Cabinet Member for Finance and Cost of Living, which will be brought to the Committee in January 2025.
		Members asked for a report on Camden's Diversity Mission. They asked that this report be considered on the work programme for the next	Head of Missions / Corporate Strategy Portfolio Lead	A report on Camden's Diversity Mission will be brought as an option to Committee

		municipal year.		Members during work programming discussions for the 2025/26 municipal year
9 DECEMBER 2024	REVIEW OF THE CAMDEN MEDIUM-TERM FINANCIAL STRATEGY	Members asked about work that was being done with Housing Associations, there had been claims from residents that rents were effectively being increased by way of increases to service charges. The Director of Finance and the Strategic Finance Lead agreed to circulate more information on this.	Director of Finance	In progress
14 JANUARY 2025				
25 FEBRUARY 2025				