Consultation on the draft North London Joint Waste Strategy 2025-2040 Survey

Introduction

- Purpose of consultation
- Listening exercise overview
- Strategy overview

| Q | Which of the following best describes your response? | | |
|---|--|--|--|
| | | | |
| | | Responding as an individual | |
| | | Providing the official response of an organisation, group or business | |
| | | Responding as a democratically elected representative of a constituency (e.g. as a | |
| | | Borough councillor, London Assembly Member, or a Member of Parliament) | |

If you are providing the official response of an organisation, group or business, or as an elected representative of a constituency, please provide details of this.
 Open text box

| Q | Do you live in any of the following London boroughs? | | | |
|---|--|--|--|--|
| | | If you are providing the official response of an organisation, group or business, or as an elected | | |
| | re | epresentative of a constituency, please tell us which area you are based in or represent. | | |
| | □ Barnet | | | |
| | | Camden | | |
| | | Enfield | | |
| | | Islington | | |
| | | Hackney | | |
| | | Haringey | | |
| | | Waltham Forest | | |
| | | Other local authority (open comment) | | |

| Q | 1 | hich of these best describes how you access your household bin for rubbish nd recycling? |
|---|---|--|
| | | I have my own bin |
| | | I use communal bins |
| | | NA - I am replying as an organisation, group or business |
| | | Other (open text box) |

Priority 1: Supporting the reduction in household waste by promoting prevention, repair and reuse

In the listening exercise, 93% of respondents told us that supporting household waste reduction was important to them.

Q. How high a priority should NLWA and the boroughs give to the following actions to support the reduction in household waste by promoting prevention, repair and reuse (Priority 1)?

| Proposed actions | (Under option to 'read more') |
|--|---|
| Campaigning for national policy that enables | Ask Government to legislate waste out of |
| waste reduction | poorly designed products, ban planned |
| | obsolescence and ensure repairability. |
| | Call for investment in the infrastructure |
| | required to support the repair and reuse |
| | sector. |
| | Ask Government to target businesses so |
| | that the cost of disposing of waste is fully |
| | covered by producers, not the taxpayer. |
| Providing prevention, reuse, and repair | Deliver reuse services and expand these |
| opportunities to enable the move to a circular | activities where practicable |
| | Investigate options for the development of |
| economy. | new local infrastructure. |
| | Promote repair skills development and |
| | opportunities for sharing and hiring |
| | Engage with community groups working on |
| | waste prevention and aim to collect as much |
| | as possible for repair and reuse. |
| Engage and inform residents through our | Work collaboratively with partners to deliver |
| behaviour change campaigns to bring | joint campaigns and messaging. |
| about strong and sustained participation | Provide informal education through our |
| in waste prevention, reuse and recycling | website and campaigns for the wider |
| systems. | community. |
| Systems. | Provide places for residents to see waste |
| | management in action and establish |
| | educational visits at our facilities. |
| | Deliver high profile behaviour change |
| | campaigns, including public engagement |
| | activity to amplify messages. |
| | Provide residents with incentives to reduce |
| | waste, such as through vouchers and |
| | access to discounts on products such as |
| | reusable nappies and reusable period |
| | products. |
| Expand our work with schools to promote | Partner with schools and higher education |
| waste prevention to the next generation. | establishments in north London to establish |
| maco protonia to mo nove generalis. | a culture of waste prevention. |
| | Utilise a new space and facilities for |
| | teaching at the Edmonton EcoPark. |
| | Provide curriculum linked resources for |
| | educators and visit schools so we can |
| | support staff on the ground. |
| | o Inform younger generations about green |
| | career opportunities, with a focus on under- |
| | represented groups. |
| Strengthen partnerships to help us | Support organisations to tackle waste issues |
| design, develop and deliver waste | and work with residents at the community |
| prevention initiatives in our communities. | level. |
| - | Strengthen existing partnerships and build |
| | new ones with public sector authorities, |
| | environmental groups, grassroots |
| | organisations, and local businesses. |
| | , |

| | | | Contribute to London-wi campaigns and add valu outreach and engageme communities. | ue through additional |
|------------------|---------------------|-----------|---|-----------------------|
| (all actions hav | e the answer option | ns below) | | |
| □ High | □ Medium | □ Low | □ Not a priority | □ Not sure |

Q. Do you have any other comments on how we propose to support the reduction in household waste by promoting prevention, repair and reuse?

Open text box

Priority 2: Improving and maximising recycling

In the listening exercise, 96% of respondents told us that recycling was important to them.

Q. How high a priority should NLWA and the boroughs give to the following actions to improving and maximising recycling (Priority 2)?

| Proposed actions | | (Under option to 'read more') |
|--|----|---|
| Campaign for national policy that | | Ask the government to give local authorities |
| encourages greater recycling | | the powers and resources needed to work with |
| | h. | the public and businesses to ensure they |
| | | recycle and dispose of waste appropriately. |
| | | Ask the government to introduce ambitious |
| | | measures which ensure the cost of recycling is |
| | | placed firmly on those who produce it, |
| | | Ask the government to encourage the use of |
| | | recycled, rather than virgin materials. |
| | | Ask the government to commit to further |
| | | action to support recycling participation among |
| | | the public. |
| Maintain clear, effective and efficient | | Expand the range of materials collected from |
| collection methods and ensure that as full | | all residents to include food and plastic film in |
| a range of recyclables as possible are | | line with Government proposals. |
| collected from residents. | | Explore the viability of adding additional |
| | | materials to recycling collections at kerbside. Continue to innovate and explore new |
| | | initiatives to recycle specialist materials such |
| | | as mattresses, polystyrene and hard plastics. |
| | | Provide the infrastructure north London needs |
| | _ | to manage the waste produced in the area, |
| | | reducing transport emissions and maintaining |
| | 1 | local responsibility and oversight |
| | | Aim for our recycling to be processed where it |
| | | will be treated with the highest environmental |
| | 1 | standards, and within the UK wherever |
| | 1 | possible. |
| | 1 | Secure a new contract for recycling |
| | | processing and take this opportunity to ensure |
| | | the services meet our environmental ambitions |
| | | and delivers social benefits. |
| | | |

| Engage and inform residents to maximise public participation in recycling. | Undertake a programme of communications and resident engagement to ensure that the services drive behaviour change and are taken up by the community. Work with residents and our boroughs to ensure there is clear information on what can and cannot be recycled. Use our outreach with community groups to help raise awareness of recycling initiatives. | | | |
|--|--|--|--|--|
| Build partnerships with local businesses | Engage with local businesses to support waste reduction and recycle as much commercial waste as possible. Encourage businesses to use our local infrastructure and services to minimise their environmental impact. Build partnerships where we can support more circular business models. | | | |
| (all actions have the answer options below) | | | | |
| □ High □ Medium □ L | _ow □ Not a priority □ Not sure | | | |

| Q. | Do you have any other comments on how we propose to improve and maximise recycling? |
|----|---|
| | Open text box |

Priority 3: Reducing the environmental impact of disposal, where there is no option to prevent or reuse waste

In the listening exercise, 97% of respondents told us that recycling and using environmentally friendly disposal methods were important to them.

Q. How high a priority should NLWA and the boroughs give to the following actions aimed at reducing the environmental impact of disposal, where there is no option to prevent or reuse waste. (Priority 3)?

| Proposed actions | (Under option to 'read more') |
|---|---|
| Campaign for national policy to reduce the environmental impact of waste. | Ask the government to legislate to reduce plastic and other fossil-based content in the waste stream. Ask the government to ensure product designers and manufacturers are responsible for the emissions of their products. Consider moving to carbon-based metrics for measuring waste, which would further improve councils' understanding of the environmental impact of waste in their areas. |
| Improving our waste disposal infrastructure and facilities | Continue redeveloping the Edmonton EcoPark to build the greenest energy recovery facility in the country and provide flagship recycling services. Update our facilities to use the latest and best technology to control pollutants and limit our environmental impacts. |

| | 0 | avoi | age all of north Londo ding use of landfill or t where. | |
|---|-----|--|---|---|
| Use north London's waste as a resource for society by generating energy and heat for the local area | 0 0 | be d Lond Enal 60,0 facili relia Expl and bord Prev | over energy from any isposed of, to supply don and reduce dema ole a district heating not not the sat the Edmonton once on gas boilers. Ore new ways to make the ent rubbish going to lee the most environment. | electricity for north nd on fossil fuels letwork for up to lesses using new EcoPark, reducing e use of the energy the benefit of our andfill where it would |
| Reducing emissions and improving air | 0 | Use | best practice in emiss | sions controls and |
| quality | | | ace carbon-intensive n fossil fuels, lowering | • |
| | | impa | ict of waste disposal i | n north London. |
| | 0 | | inue to monitor devel | • |
| | | | ng technology and oth h could improve the e | |
| | | | ormance of our waste | |
| | 0 | | stigate the use of carb | • |
| | | | age technologies to fu on impact of our facili | |
| | 0 | | inue our progress to | |
| | | | cles and look to electr | |
| | | | ur fleets as a means | of reducing our |
| | | over | all carbon impact. | |
| (all actions have the answer options belo | - | | | |
| □ High □ Medium □ | Low | | □ Not a priority | □ Not sure |

Q. Do you have any other comments on how we propose to reduce the environmental impact of waste disposal? Open text box

Priority 4: Delivering collaborative, community-focused services which provide value for money and maximise social value

In the listening exercise, 88% of respondents told us that providing best value services for residents was important to them.

Q. How high a priority should NLWA and the boroughs give to the following actions aimed at delivering collaborative, community-focussed services which provide value for money and maximise social value (Priority 4)?

| Proposed actions | (Under option to 'read more') |
|--|--|
| Campaign for national policy that enables us | Ask government to provide adequate |
| to provide best value services | funding to ensure that we can provide |
| | effective waste management, meet our |
| | environmental ambitions and deliver benefits |
| | for our community. |

| | Ask government to work closely and | |
|--|---|--|
| | consistently with local authorities when | |
| | proposing changes in the waste arena, so | |
| | that these are realistic and reflect that local | |
| | authorities need to input to arrangements | |
| | impacted by local circumstances. | |
| Ensure all residents have access to the | o Continually review our facilities and services, | |
| services they need to reduce their waste, | so that they meet the needs of our | |
| reuse and recycle more and dispose of items | community and provide good value for | |
| responsibly where necessary | residents. | |
| | Improve infrastructure for pedestrians and | |
| | cyclists at our reuse and recycling centres. | |
| | Evaluate design, locations, opening hours | |
| | and provide staff training, to ensure that all | |
| | residents can access services including | |
| | those who may require extra support. | |
| | Explore ways to encourage and accept more | |
| | items to support a circular economy and | |
| NA 11 N. 1 4 1 14 14 1 | divert waste from disposal. | |
| Working collaboratively with partners in | Work jointly across the eight authorities to | |
| pursuit of our vision of sustainable waste | deliver services and ensure we provide | |
| management and a circular economy | value for money. | |
| | Build working relationships with relevant | |
| | regional and national decision makers. | |
| | Work with partners across the waste and voluntary sectors to influence government | |
| | policy and promote waste reduction, reuse | |
| | and recycling. | |
| Delivering social value for the north London | Embed social value in all of our activity, | |
| community | including through apprenticeship and | |
| oonmunity . | training opportunities, community grants and | |
| | volunteering time. | |
| | Encourage our partners and contractors to | |
| | use local resources and offer local | |
| | employment wherever possible. | |
| | o Provide good quality green jobs and training | |
| | in the north London area and help build | |
| | awareness of these opportunities in waste | |
| | management and related sectors. | |
| | Pay staff the London Living Wage. | |
| | Lead by example and use our | |
| | commissioning and procurement processes | |
| | to encourage sustainability and social value. | |
| (all actions have the answer options below) | | |
| □ High □ Medium □ Lo | w 📗 Not a priority 🗀 Not sure | |
| | | |
| Q. Do you have any other comments on how | | |
| community-focused services which provide | le value for money and maximise social | |
| value? | | |
| Open text box | | |

Engaging with residents on strategy progress and delivery

Q. How could we effectively engage with residents in future to seek feedback on our progress delivering this strategy?

| | Open text box |
|------------|---|
| | |
| O۱ | verall Strategy |
| | |
| Q . | Do you have any further comments on the draft strategy? |
| | Open text box |
| | |
| . ⊢ | Do you have any further comments on anything related to the consultation? |
| | Open text box |
| | |
| Ac | ccess to services |
| Q | We want to make sure that all residents are able to access our services as easily as |
| | possible. Examples of our services include Reuse and Recycling Centres (the "tip") and |
| | household collections. |
| | |
| | Do you (or other people you know) experience any difficulties using our waste services? |
| | Please select all that apply |
| | Yes, I experience difficulties using your waste services Yes, someone I know experiences difficulties using your waste services |
| | No |
| | NO |
| | |
| | If you answered yes to the previous question, please explain the barriers e.g. what |
| • | services you (or others) have difficulties with, and what would overcome these. |
| One | en text box |
| Opo | WI TONE BOX |
| A L | |
| AL | pout you |
| | ease only answer this section if you are responding as an individual. Do not answer this section if |
| | u are providing the official response of an organisation, group or business, or as an Elected |
| Re | epresentative of a constituency. |
| Q | What are the first four digits of your postcode? (this will allow us to see areas where |
| | people are responding from) |
| Ope | en text box |
| | NATI 41 |
| Q | What is your age group? |
| • | □ 15 or under |
| | □ 16-24 |
| | □ 25-34 |
| | □ 35-44 |
| | □ 45-54 |
| | □ 55-64 |
| | □ 65-74 |
| Г | _ 7E 0A |
| | □ 75-84 |
| [| □ 85 or over |
| [| |
|] | □ 85 or over |

| □ I am a visitor to this area |
|--|
| □ I commute through here |
| □ I have a business in the area |
| □ I live in the area |
| □ I move goods on this route |
| □ I study in the area |
| □ I work in the area |
| □ Other (please specify) |
| - Other (picase specify) |
| Q What is your gender? |
| What is your gender: |
| □ Female |
| □ Male |
| □ Non-binary |
| □ Another term |
| □ Prefer not to say |
| If you prefer to use your own term, please provide this here: (open text) |
| if you prefer to use your own term, please provide this here. (open text) |
| Q What is your sexual orientation? |
| Wilat is your sexual orientation? |
| □ Heterosexual |
| D: I |
| |
| □ Gay man □ Lesbian or gay woman |
| |
| |
| □ Asexual |
| □ Queer |
| All other sexual orientations |
| Prefer not to say Other (slaces state if you wish): (area tout) |
| □ Other (please state if you wish): (open text) |
| Q Are your day to day activities limited due to a physical or learning disability or health |
| . problem? |
| □ Yes |
| □ No |
| □ Prefer not to say |
| □ Fieler flot to say |
| Q What is your ethnicity? |
| Q What is your ethnicity? |
| → Asian or Asian British |
| □ Black, African, Caribbean or Black British |
| Missalan maditala athais massa |
| MD-94- |
| |
| |
| □ Prefer not to say |
| |
| O What is your religion? |
| Q What is your religion? |
| . Athoist/No religious helief |
| Atheist/No religious belief Christian (inc. all Christian denominations of Church of England Catholic Protectant) |
| Christian (inc. all Christian denominations e.g. Church of England, Catholic, Protestant) Ruddbiot |
| □ Buddhist |

| I Bada. |
|------------------------------------|
| Hindu |
| Jewish |
| Muslim |
| Sikh |
| Charedi |
| Secular beliefs |
| Any other religion (open text box) |
| Prefer not to say |

| Q | W | hat is your legal marital or registered partnership status? |
|---|---|--|
| | | |
| | | Never married and never registered a civil partnership |
| | | Married |
| | | In a registered civil partnership |
| | | Separated, but still legally married |
| | | Separated, but still legally in a civil partnership |
| | | Divorced |
| | | Formerly in a civil partnership which is now legally dissolved |
| | | Widowed |
| | | Surviving partner from a registered civil partnership |
| | | Prefer not to say |