

REVIEW HEARING – CONDITIONS OFFERED BY NEW PREMISES LICENCE HOLDER.

We have enclosed conditions here for the considerations of the committee to address the causes of concern. The licensing authority conditions has been copied, excluded the conditions 36, 37 & 38 – not fair and proportionate in this case.

And premises management has changes, accordingly condition 48 added in this matter.

1. An incident log shall be kept at the premises, and made available on request to an authorised officer or the Police, which will record the following: a) all crimes reported to the venue. b) all ejections of patrons. c) any incidents of disorder and violence d) all seizures of drugs or offensive weapons e) any faults in the CCTV system or searching equipment or scanning equipment. f) any refusal of the sale of alcohol to include date, time, and staff member. g) any visit by a relevant authority or emergency service.
2. CAD reference numbers where Police are called.
3. The licensee will ensure that staff are trained, as appropriate, in respect of relevant Licensing Law; crime scene best practice. Training shall be written into a programme of going review and will be made available for inspection by Police or other responsible authority, upon request.
4. The premises licence holder shall ensure that CCTV cameras and recorders are installed at the premises and are of a standard acceptable to and approved by the Police.
5. The CCTV system shall be maintained in good working order and at all times the premises is open to the public, be fully operational covering both internal and external areas of the premises to which the public have access.
6. The CCTV camera views shall not be obstructed.
7. At least one CCTV camera shall be placed no more than seven feet above floor level near to each point of entry and exit in order to capture clear facial images of all persons entering and leaving the premises.

8. The medium on which CCTV images are recorded shall be of evidential quality; stored securely; shall be retained for a period of 31 days; and be available for inspection 3 by the police or authorised officers on request.
9. When the premises are open for the purposes of licensable activities, a suitably trained member of staff shall be present to assist the police or authorised officers in obtaining the CCTV footage. Refusal of sale of alcohol to any person who is under 18 years of age, or who appears to be under 25 years of age and fails to produce a proof of age identity
10. Copies of any CCTV image shall be made available within 48 hours of the request to the police or local authority.
11. The facility to transfer the images to a compatible, removable format shall be held on the premises.
12. Staff working at the premises shall be trained in the use of CCTV and a log must be kept to verify this.
13. Signs must be displayed in the customer areas to advise that CCTV is in operation.
14. If the CCTV is inoperative or not installed and working to the satisfaction of the police, the licence holder shall notify the Police within 48 hours and give an estimate of the repair timescale. The licence holder and staff shall comply with all reasonable requests from the police.
15. Our establishment uses CCTV surveillance systems placed strategically to cover key areas of our premises.
16. This monitoring helps prevent and detect incidents, ensuring the safety and security of our customers and staff.
17. CCTV is placed to capture patrons head and shoulders as they enter the building, and throughout.
18. There are security personnel present at the restaurant from 8pm on Fridays and Saturdays until close.
19. At least one member of staff on duty whilst this licence is being used shall be trained in the requirements of the Licensing Act 2003 in terms of the licensing objectives, offences committed under the Act and conditions of the premises licence. Such person shall be competent to ensure offences

are not committed and that the premises shall be run in accordance with the licence.

20. The premises shall ensure their staff are trained in WAVE, details of this are available on our website or they could contact my colleague Ms Sarah Williams for further details on licensing@camden.gov.uk mark the email for the attention of Ms Sarah Williams.
21. All stock for the premises must be purchased from bona fide cash and carry's.
22. All invoices of stock purchased must be made available upon request from authorised officers of the council or police. 23 Challenge.
23. The Licensee shall adopt a "Challenge 25" policy, where all customers who appear to be under the age of 25 and attempt to purchase alcohol or other age restricted products, shall be asked for proof of their age.
24. The Licensee shall prominently display notices advising customers of the "Challenge 25" policy. The following proofs of age are the only ones to be accepted: • Proof of age cards bearing the "Pass" hologram symbol • UK Photo Driving licence • Passport • Military ID.
25. Staff Competence and Training: The Licensee shall keep a written record of all staff authorised to sell alcohol, the record to contain the full name, home address, date of birth and national insurance number of each person so authorised.
26. The staff record shall be kept on the licensed premises and made available for inspection by the Licensing Officer, Trading Standards or the Police, on request.
27. The Licensee shall ensure that each member of staff authorised to sell alcohol has received appropriate training on the law with regard to age-restricted products, proxy sales, and the licensable hours and conditions attached to the licence, including refresher training every six months, and that this is properly documented, and training records kept.
28. The training record (either written or electronic) shall be kept on the licensed premises and made available for inspection by the Licensing Officer, Trading Standards or the Police, on request.

29. The Licensee shall ensure that each member of staff authorised to sell alcohol is fully aware of his /her responsibilities in relation to verifying a customer's age and is able to effectively question purchasers and check evidence of proof of age.
30. The Licensee shall ensure that each member of staff authorised to sell alcohol is sufficiently capable and confident to confront and challenge under 25's attempting to purchase alcohol.
31. Refusals Book: The licensee shall keep a register of refused sales of all age restricted products.
32. The refusals book shall contain details of time and date, description of the attempting purchaser, description of the age-restricted products they attempted to purchase, reason why the sale was refused and the name/signature of the sales person refusing the sale.
33. The Refusals Book shall be kept on the licensed premises and made available for inspection by the Licensing Officer, Trading Standards or the Police, on request.
34. Controls of alcohol: a) A till prompt system shall be installed to assist staff by reminding them to challenge for ID when a sale is made. 35. There shall be no supply of alcohol for consumption off the premises except in sealed containers.
35. The Premises Licence holder, the DPS or a nominated person shall be present at the premises at all times during licensing hours.
36. Documented delegation of authorisations to sell alcohol shall be maintained at the premises and shall be available on request by an authorised officer of the Licensing Authority or the Police.
37. Spirits shall be located behind the counter. All other alcohol exposed for sale shall be displayed in a position that is not obscured from the constant view of the cashier / staff or CCTV by fixtures.
38. There shall be no self-service of spirits.
39. No more than (15)% of the sales area shall be used at any one time for the sale, exposure for sale, or display of alcohol.

40. Incident Book: a) The Premises Licence Holder shall ensure that an "Incident report register" is kept in a bound book or electronic format, in which full details of all incidents are recorded.
41. This shall be completed as soon as possible and in any case no later than the close of business on the day of the incident. The time and date when the report was completed, and by whom, is to form part of the entry. The register shall be kept on the premises at all times and shall be produced to an authorised officer of the Licensing Authority or the Police on request.
42. Deliveries: a) The Premises Licence holder shall carry out due diligence checks to ensure, as far as practicable, that a person ordering alcohol to be delivered to their registered address, or collecting preordered alcohol from the premises, is over 18 years of age.
43. A record of each order and the checks carried out by the staff at the premises shall be kept either in a book or electronically and made available to Police, Local Authority Licensing and Trading Standards officers on request.
44. Internet sales / deliveries shall only be permitted to a registered address, not parks, open spaces or vehicles.
45. If the sale contains alcohol, Challenge 25, Proof of age Photo ID must be validated by the person delivering the alcohol prior to it being handed to the customer. If the premises has a website there must be a clear warning advertised that no sales of alcohol shall be made to persons under 18 years of age.
46. Alcohol deliveries by staff from the premises shall only be carried out by persons who have undergone appropriate Challenge 25 training
47. If deliveries are carried out by an external contractor a contract shall be in place ensuring that they train their delivery staff in line with current legislation relating to underage /drunkenness.
- 48. Mr Velautham Prabakaren must not have any involvement whatsoever in the running of the business or dealing with any customer service at any time whilst the premises are open to the public or carrying out any licensable activity.**