

## **THE LONDON BOROUGH OF CAMDEN**

At a hearing of **LICENSING PANEL D** held on **THURSDAY, 30TH MAY, 2024** at 7.00 pm in a remote meeting via Microsoft Teams.

### **MEMBERS OF THE PANEL PRESENT**

Councillors Eddie Hanson (Chair) and Sabrina Francis

### **MEMBERS OF THE PANEL ABSENT**

Councillors Matt Cooper

**The minutes should be read in conjunction with the agenda for the hearing. They are subject to approval and signature at the next hearing of Licensing Panel D and any corrections approved at that hearing will be recorded in those minutes.**

### **MINUTES**

#### **1. ELECTION OF CHAIR**

The Principal Committee Officer opened the meeting and invited nominations for the election of Chair of the Licensing Panel.

#### **RESOLVED –**

THAT Councillor Eddie Hanson be elected Chair of the Panel for the 2024/25 municipal year.

#### **2. GUIDANCE ON REMOTE MEETINGS HELD UNDER THE LICENSING ACT 2003 AND ASSOCIATED REGULATIONS**

#### **RESOLVED –**

THAT the guidance on remote meetings be agreed.

#### **3. APOLOGIES**

Apologies were received from Councillor Matt Cooper.

The Chair advised that the hearing was still quorate with 2 members.

#### **4. DECLARATIONS BY MEMBERS OF STATUTORY DISCLOSABLE**

**PECUNIARY INTERESTS, COMPULSORY REGISTERABLE NON-PECUNIARY INTERESTS AND VOLUNTARY REGISTERABLE NON-PECUNIARY INTERESTS IN MATTERS ON THIS AGENDA**

There were none.

**5. ANNOUNCEMENTS**

**Webcasting**

The Chair announced that the meeting was being broadcast live to the internet and would be capable of repeated viewing and copies of the recording could be made available to those that requested them. Those participating in the meeting were deemed to be consenting to being filmed.

**6. NOTIFICATION OF ANY ITEMS OF BUSINESS THAT THE CHAIR DECIDES TO TAKE AS URGENT**

There was none.

**7. TERMS OF REFERENCE**

**RESOLVED –**

THAT the Terms of Reference of the Licensing Panel be noted.

**8. MINUTES**

Consideration was given to the minutes of the meetings held on 25th April 2024.

**RESOLVED –**

THAT the minutes of the meeting held on 25<sup>th</sup>April 2024 be approved and signed as a correct record.

**9. NO NAME, 24 ENDELL STREET LONDON WC2 9AD**

Consideration was given to a report of the Executive Director, Supporting Communities detailing an application for a new premises licence under Section 17 of the Licensing Act 2003.

The Licensing Officer Paru Bhudia summarised the report, highlighting that the applicant had agreed that the number of corporate events the premises was running

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to 2.00am would be capped at a maximum of 6 per year with all other events with licensed activities ceasing at midnight, and to amend Sunday hours to reflect framework hours. The existing licence for the hospital group would be surrendered on the grant of the new licence. The hearing was also informed that the application did not include women's safety principles and that the premises was located within the Seven Dials cumulative impact special policy area.

Steven Dormer, Licensing Authority responsible authority, addressed the Panel and spoke to their written representation. Steven Dormer stated that the licensable activities were more likely to cause disturbances to residents during the night and early morning. He explained that the applicant had proposed a number of measures such as operating a noise management plan for events at the premises, implementing noise limiting technology to keep the noise emanating from the premises to a minimum and operating a policy to manage smoking and vaping outside the premises. Although the approach and measures the applicant had proposed were pleasing to the Licensing Authority, the application was still a departure from two main Council policy areas, the framework hours and the Seven Dials Covent Garden Cumulative Impact Area. Despite the measures offered by the applicant, granting of the licence might still be detrimental to the residents.

In response to a Panel member's question about the conditions agreed with the applicant, Steven Dormer Licensing Authority Responsible Authority stated that were the licence to be granted the agreed additional conditions would go some way to keeping the problems that could arise from the licensed premises to a minimum.

James Hallinan, objector interested party, addressed the Panel and spoke to their written representation. The following points were made:

- The previous Licence holders, Hospital Club inflicted consistent noise nuisance and disturbance on residents and there were concerns that should the new premises licence be granted the same situation would occur.
- The persistent nuisance inflicted on residents was caused by staff working at the premises leaving via the Endell Street entrance and constant slamming of doors rather than patrons of the club.
- Once the Licence was granted, there would be no accountability and enforcement of the conditions because the Council would not be able to enforce with the limited resources it had.
- The premises was a profit-making exercise in an economically vibrant part of Central London, there were numerous nightclubs and restaurants in the area that did not need any further additions of premises operating beyond the normal hours of 11pm.
- The current operator might be stricter than the previous owners and be able to handle some of these issues, however granting the licence to the early hours of the morning exposed residents to the risk of nuisance which did not currently exist.

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- The risk of nuisance to the residents were the premises licence application to be granted, outweighed the profit created for the owners and marginal benefits to the local economy.

Sam Freud Interested Party addressed the hearing stating that:

- he was a local business operator who operated his business past framework hours and wanted to allay some of the residents' fears.
- He did not want to make light of residents' concerns particularly those in close proximity to the premises, however he was of the view that a large premises with a licence fulfilled some positive benefits to the licensing objectives as an increase in nighttime population made the streets safer with increased footfall.
- It would be preferable if the licensable activities of the premises were focussed on the west side of the building away from the south side of the building which was nearer to residents' homes.
- The idea behind the application with corporate events appeared attractive for the area and it would be interesting to hear the applicant's plans.
- If there was no licence in place, the operator could apply for a temporary event notice which could allow many other licensable activities on the premises.

In response to questions James Hallinan interested party gave the following information.

- He could not say for certain that the new operator would cause the same nuisance as the previous operator, however he would be interested to hear the applicant's plan for the building.
- He had not had any contact with the new operators.

Paddy Whur solicitor representing the applicant made the following points in support of the application:

- In relation to the cumulative impact area, it was not a new licence as such that was being applied for. There was an existing licence at the premises because the applicant bought the business, they were seeking to replace an existing licence.
- There was a complete change from the nuisance and disturbance impact caused by the previous licence which consisted of five floors, multiple bars and sound recordings in the basement.
- The new offering was a venture which would be of significant benefit to the area which was illustrated in pages 217-222 of the agenda.
- The replacement licence was going to be significantly more conditioned and manageable should there be any issues moving forward.
- The applicant was asking for licensable activities generally to end at midnight and a maximum of 6 times a year for licensable activities to end at 2.00am.
- The applicant was not aware that the Women's Safety Principles in paragraph 3.4 of the report could be offered as a condition. The applicant was happy to

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include these as part of the application as the Women's Safety principles aligned with the company's principles.

- The company was renowned of international status that was moving it's London headquarters. The proposals were for the licensable activities to be available in a modest area on floors 4 and 5 of the building. There would be some events that would take place in that particular area of the building with the ability for staff members to have a drink while working in a social environment.
- The intention was to offer corporate events on floors 1,2&3 while the vast majority of the building was office working space operated by the same company. It was essential for the company that any event put on would not have a negative impact on the primary purpose of the business.
- The applicant had been in contact with some residents including David Kaner and some of the measures to mitigate the impact of the premises that had been asked for had been put in place such as pulling back the terminal hours on Sunday in line with framework hours and provision of a noise management plan. The 5<sup>th</sup> floor external terraces not to be used after 20.00 hours.
- Before proceeding with the application the Police and Licensing Authority Responsible Authorities were invited to look around the site and view the plans and proposals. The Police provided some advice and conditions which were accepted and included as part of the premises operating schedule. It was to be noted that there was no crime and disorder licensing objective representation made by the police.
- All events would be pre booked supervised and well managed. The style and operation of the premises would be very different to how the hospital club license was managed.

In response to questions, the applicant provided the following information:

- The issue with staff causing nuisance when the hospital club licence was operating would not occur with the replacement licence as it was a completely different operation with the staff being respectful of their environment.
- Any servicing of events would be taken as far away as it could from residential areas.
- The business was a professional finance business entertaining clients on a regular basis. People came in from abroad, teams from other offices and occasionally a party would take place which would go on later than a normal standard drinks party.
- The applicant was not a night club operator, these were internal events for staff, none of the which were being held for profit.
- The company had close to 200 staff, so the capacity would be about 200.
- The business had offered conditions relating to noise nuisance such as providing noise limiters for the modest music system.
- The applicant would not be losing control of the events, they were all employees and there would be no random people coming in off the street.
- There would not be any smoking allowed on the 5<sup>th</sup> floor. Smokers would always have to go downstairs to a supervised smoking area.

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- The applicant had applied for a license to have licensable activities till 2.00am but this was limited by condition that events with licensable activities to 2.00am would be limited to 6 a year.
- Sundays were not included as they had been pulled back to framework hours. So, the events to 2.00am could only take place from Monday to Saturday night.
- If there were issues with the Licence such as potential breach of conditions, complaints could be made to the Council, residents should also be provided with a contact number of the operator to discuss potential issues or complaints and ultimately the premises licence could be reviewed.
- The issue with overseeing windows had been covered by conditions imposed by the Planning Department.
- The applicant had offered a condition with regards to limiting and reducing noise nuisance to residence. As already indicated if these conditions were breached there were a number of measures that could be taken which ultimately could result in a review of the licence.
- A contact number would be given to residents to contact the Applicant if they had any concerns.

Licensing Authority, Responsible Authority, the Interested Parties and the application made final submissions.

For the Panel's benefit the Council's Legal officer clarified with the applicant, the conditions they had agreed to be attached to the Licence. These included:

- Conditions 1-41 in the operating schedule set out on pages 224-226 of the agenda,
- 3 conditions agreed with David Kaner on page 219 of the agenda subject to the revised wording of the condition relating to the terrace to specify that it related to the 5<sup>th</sup> floor terrace.
- 3 conditions highlighted at the top of page 220 of the agenda:
- during the course of the meeting the applicant had agreed to provide a contact telephone number for local residents and if the 6 additional extended days were granted the applicant would not apply for any temporary event notices.

On conclusion of the closing remarks, members sought privileged legal advice from the Panel's Legal Adviser and so

**RESOLVED -**

THAT the press and public be excluded from the proceedings of the Licensing Panel on 30th May 2024 during consideration of the respective item on the agenda on the grounds that it is likely, in view of the nature of the business to be transacted, that were members of the public to be present, there would be disclosure of exempt information as defined in Schedule 12A to the Local Government Act 1972 (as

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amended) and that the public interest in maintaining the exemption outweighed the public interest in disclosing the information.

Specifically -

Publicity in respect of item 9 would be likely to lead to the disclosure of information in respect of which a claim to legal professional privilege could be maintained in legal proceedings by virtue of Category 5 of Schedule 12A of the Local Government Act 1972 (as amended).

The meeting went into closed session at 20.30 and resumed the public meeting at 20.35.

The Legal Officer told the meeting that Members had sought clarification on the terms of the existing licence that currently existed for the premises.

The Legal Officer had provided clarification to the Panel that they had been briefed before the start of the hearing as to the activities and times that currently existed on that premises licence. It was accepted that a licence currently existed which was used under the previous operator with a number of conditions that may or may not be currently relevant or appropriate.

### **Deliberation and Reasons**

Following concluding remarks by all Parties, Members commenced deliberation and confirmed they had seen and heard the submissions made.

Members welcomed the congenial discussion that had taken place noting that the type of multi-use workspace that had been described was now normal and proliferating across London. The conditions added on, including those agreed with the residents as well as a commitment to limit the number of very late nights to 6 a year and the applicant's willingness to adopt the Council's Women's Safety Charter were robust enough to promote the licensing objectives, would not add to the cumulative impact given the location of the premises and were therefore minded to grant the licence.

The Panel also provided some reassurance to residents that it was not the case that once the licence was granted the operator could do what they wanted as the Council had a strong licence review process. The Licence could be reviewed if the applicant were to breach the licence conditions.

The Panel agreed to grant the licence as applied for subject to the conditions in the operating schedule, the 3 conditions agreed with David Kaner on page 219 of the agenda, the 3 conditions highlighted at the top of page 220 of the agenda. The additional conditions the applicant had agreed at the hearing in relation to providing a contact telephone number for local residents and that the existing premises licence for the previous operator, the Horse Hospital would be surrendered upon the grant of

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the new licence. Members considered that granting the licence subject to these conditions would uphold the licensing objectives.

**RESOLVED –**

(i) THAT a licence be granted for:

**a) Supply of Alcohol (For consumption on and off the premises)**

11:00-02:00 Monday to Saturday

11:00-22:30 Sunday

**b) Recorded Music**

11:00- 02:00 Monday to Saturday

11:00-22:30 Sunday

**c) Late Night Refreshment**

11:00- 02:00 Monday to Saturday

11:00-22:30 Sunday

**d) Opening hours**

00:00- 02:00 Monday to Saturday

11:00-22:30 Sunday

(ii) THAT the following conditions be added to the licence:

**Operating schedule**

1. Alcohol will be sold for consumption on the premises to members of staff and guests working at the premises and/or at functions provided in the licensed areas.

2. At least one member of staff on duty whilst this licence is being used shall be trained in the requirements of the Licensing Act 2003 in terms of the licensing objectives, offences committed under the Act and conditions of the premises licence.

3. Such person shall be competent to ensure offences are not committed and that the premises shall be run in accordance with the licence.

4. The premises are not open to the public and the front entrance desk will be manned at all times 24 hours a day so that nobody can have unauthorised access.

5. The number of corporate events at the premises running to 02.00 will be capped at a maximum of 6 per year. All other events licensable activities will cease at midnight.



**The Prevention of Crime and Disorder**

6. The premises licence holder shall ensure that CCTV cameras and recorders are installed at the premises and are of a standard acceptable to and approved by the Police.

7. The CCTV system shall be maintained in good working order and be fully operational covering both internal and external areas as shown on the plans.

8. The CCTV camera views shall not be obstructed.

9. The medium on which CCTV images are recorded shall be of evidential.

10. quality; stored securely; shall be retained for a period of 31 days; and be available for inspection by the police or authorised officers on request.

12. Copies of any CCTV image shall be made available within 48 hours of the request to the police or local authority.

13. The facility to transfer the images to a compatible, removable format shall be held on the premises.

14. Signs must be displayed in the customer areas to advise that CCTV is in operation.

15. If the CCTV is inoperative or not installed and working to the satisfaction of the police, the licence holder shall notify the Police within 48 hours and give an estimate of the repair timescale.

16. The licence holder and staff shall comply with all reasonable requests from the police.

17. No alcohol beverages or glass containers shall be taken outside the premises by customers at any time other than to the external terraced areas on the 4th and 5th floors.

18. Means of escape shall be maintained unobstructed, immediately available and clearly identifiable.

19. Any drugs, psychoactive substances or weapons confiscated from customers shall be stored in a locked and secure container and the police shall be notified as soon as reasonably practicable.

20. Customers found in possession of drugs, psychoactive substances or weapons should be refused entry or removed from the premises.

21. The Premises Licence Holder shall operate a written dispersal policy on nights when events are taking place at the premises which will ensure safe and gradual dispersal of customers from the premises to ensure that no

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nuisance is created for residents in the area.

22. This policy will be agreed with relevant police and local authority officials.

23. The premises licence holder will ensure that staff receive training on this policy which will be reviewed and updated when necessary.

24. An incident logbook shall be maintained by the premises that details incidents of note that occur in the premises.

25. This shall include refused sales, disorder, and ejections as a minimum. The logbook shall be kept on the premises and be available for inspection at all times the premises is open, and management shall regularly check the book to ensure all staff are using it.

26. Customers shall be supervised when leaving the premises and shall be asked to leave quietly.

27. They will be directed towards the nearest public transport routes or to a taxi rank and held will be able to stay in the reception area until any car to transport them arrives at the front of the premises.

28. A proof of age scheme such as Challenge 25 shall operate at the premises and all staff shall be trained in its implementation.

29. Only photographic ID such as a British driving licence or a passport shall be treated as acceptable forms of identification.

30. There will be no externally promoted events at the premises. All events will be organised by the premises licence holder for bona fide pre-invited guests.

**Public safety**

31. A full fire risk assessment will be undertaken for the premises and regularly updated. Means of escape shall be maintained unobstructed, immediately available and clearly identifiable.

**The prevention of public nuisance**

32. The use of the external area shall cease after 2200 hours on each day of the week.

33. Amplified music, song or speech shall not be broadcast in external areas at any time.

34. No external areas of the premises, including the garden/terrace/frontage (specify), shall be used for the purposes of regulated entertainment.

35. Refuse such as bottles must be placed into receptacles outside the premises at times that will not cause a disturbance to nearby properties.

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36. Notices shall be prominently displayed at each exit from the premises asking.

37. customers to be considerate to neighbours when leaving.

**The prevention of children from harm**

38. A proof of age scheme such as Challenge 25 shall operate at the premises and all staff shall be trained in its implementation.

39. Only photographic ID such as a British driving licence or a passport shall be treated as acceptable forms of identification.

**Conditions Agreed with Residents**

40. The 5<sup>th</sup> floor Terraces should not be used after 20:00 (which is already the planning restriction).

41. Doors and windows should be kept closed after 20:00 except for entrance and egress after 20:00 to reduce the risk of noise escape.

42. No noise to emanate “so as to cause a nuisance.

43. The Premises Licence Holder will operate a noise management plan for events at the premises. This plan to be agreed with the Licensing Authority.

44. The Premises Licence holder will operate a written policy to manage those who smoke or vape outside the premises.

Panel Conditions agreed on the night.

45. Surrender of the Hospital club licence to be replaced by the new licence as the conditions offered as part of this application are appropriate and proportionate to promote the licensing objectives.

46. The applicant to provide a contact telephone number for local residents to discuss any issues of concern.

47. The applicant to adopt the Council’s Women Safety Principles.

**10. SWEET CORNER 56-58 FORTUNE GREEN ROAD, LONDON NW6 1DT**

Consideration was given to a report of the Executive Director, Supporting Communities detailing an application for a new premises licence under Section 17 of the Licensing Act 2003.

The Licensing Officer Paru Bhudia summarised the report, highlighting that the licensing objectives engaged by the application were the prevention of crime and

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disorder, the prevention of public nuisance and the protection of children from harm. The hours policy was not engaged by the application and the premises was not situated within a special policy area. The application did not include the women's safety principles and the premises policies engaged by the application were restaurants, cafes and coffee houses.

Jeff Kramer, Helena Goldie and Anthony Shackleton interested parties objecting to the application, addressed the Panel and spoke to their written representations. The following points were made:

- The premises was located on the corner of Burrard Road which was a quiet residential road with no other residential outlets and the corner of Fortune Green Road which was a very busy road with limited parking. There were no parking restrictions on Burrard Road in the evenings, resulting in lots of competition for parking between residents and non-residents wishing to park in the area.
- The premises was operating as a café and not a restaurant, the introduction of alcohol changed the nature of the offering and the patrons attending the premises. This had the potential for creating nuisance, disturbance and possible disorder impacting residents.
- The applicant's proposal to extend opening hours for the premises was the most distressing for residents given the potential for noise disturbance and nuisance to residents particularly families with young children.
- The premises opening hours should be pushed back to 7pm or 8pm rather than 10.00pm asked for.
- The licensing of this premises would not add any benefit to the local area nor was it required and the Panel was urged to refuse the application.
- About a decade ago the premises was used as a Shisha bar, it opened late into the evening causing a lot of public nuisances to residents. Adding alcohol to this mix had the potential of making the situation even worse.
- The applicant has provided no clarity on how the premises would operate if the license were to be granted as a lot of conflicting information had been provided on the website.
- There was also concern for women's safety, particularly for women residents arriving home late in the evening and unable to park near their homes looking for somewhere to park not too far away.

In response to a Panel member's question of clarification about who owned the previous Shisha Bar licence, the applicant's agent Kevin Morris advised that it was under new ownership, it was a new lease and had nothing to do with the previous licence.

Responding to a further question about whether the premises was previously licensed, the Licensing Officer advised that there was an application called Fortune Green Superstore in 2012 that was partially approved and subsequently suspended.

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Kevin Morris, applicant's agent made the following points in support of the application:

- An application for a premises licence was made in September 2012, this was under completely different ownership.
- He became aware just before the end of the consultation period for this licence that there had been an issue with the previous licence.
- He had contacted those interested parties objecting to the application who had provided their contact details. Sending them an email explaining the intended business model of the operation.
- The intention was for the premises to expand on the lunches it currently does to evening meals. The capacity inside the café was 22 seats plus staff and the outside area was for 26 people. The outside seating area would close at 10pm every night and there would be a maximum of 22 people inside the premises after 10pm. Another condition offered was that no shisha would be allowed inside or outside the premises because of issues with the previous owner changing usage.
- There had been no representations or objections from the Police and Licensing Responsible Authorities. Parking issues were outside the Licensing objectives.
- The premises was not operating as a bar, drinks would be served ancillary to a meal.

In response to questions, the applicant's agent provided the following information:

- Substantial meal included quiche and paninis which the law classed as substantial.
- The applicant was not present at the hearing.
- The application was brand new, with new ownership and a new lease taken on over the last year. The business opened in December and had nothing to do with the previous ownership.
- The business model was very much a continental concept. This was now quite common all over London Evening meals would be served in the evening and breakfast served in the morning.
- All that was changing was the availability of alcohol, the opening hours would be the same.
- The website showed a lunch time menu, the evening menu was not on the website yet.
- In terms of controlling parking in the area, the premises staff could not be turned into parking enforcement officers, but patrons and customers would be expected to be polite and respectful of the area. Notices would be displayed asking customers to be quiet and not to disturb residents. However, parking was not something that the premises could control.

The Interested Parties and the applicant's agent made final submissions.

## **Deliberation and Reasons**

Following concluding remarks by all Parties, Members commenced deliberation and confirmed they had heard and understood all the submissions made.

The Panel discussed the overlapping issues residents had raised with the application noting however that parking and planning issues could not be considered when deciding licensing applications. Whilst it was disappointing that the applicant had not attended the hearing, it was not fair to hold new applicants responsible for issues that occurred previously with the premises.

The Panel discussed and considered the conditions attached to the licence noting that these were the normal and acceptable conditions present in these types of establishments and it was not unusual for a business to add in a dinner service.

Members commented that it was unfortunate that the business model was not clearly outlined in the beginning with the dinner menu not available on the website so there was no way of knowing whether a substantial meal would be served which was of some concern to residents. However, on viewing the plans of the venue where alcohol would be served it was a small venue with a capacity of about 22 inside and similar numbers outside. Provided the venue was well managed this would be an asset to the community and they were minded to grant the licence.

The Panel discussed the residents' proposals to include a condition that the outside area should close at either 7pm or 8pm and were of the view that because of the difficulties encountered by the hospitality industry bringing the closing time forward to 8pm would make it impossible to use the space and would impact the business. The Panel therefore included the following conditions, the outside premises should close at 9pm, the applicant should provide a contact telephone number for local residents to raise any issues of concern and encouraged the applicant to adopt the Council's Women's Safety Charter.

The Panel provided some reassurance to residents that it was not the case that once the licence was granted the operator could do what they wanted as the Council had a strong licence review process. The Licence could be reviewed if the applicant were to breach the licence conditions.

The Panel agreed to grant the licence as applied for subject to the conditions.

## **RESOLVED –**

(iii) THAT a licence be granted for:

**e) Supply of Alcohol (For consumption on and off the premises)**

10:00-23:00 Monday to Saturday

11:00-22:30 Sunday

**f) Opening hours**

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06:00- 23:00 Monday to Saturday  
06:00-22:30 Sunday

(iv) THAT the following conditions be added to the licence:

**Operating schedule**

1. CCTV shall be installed, operated, and maintained, to function all times that the premises is open for licensable activities.
2. The CCTV will comply with the following criteria:
  - a) The licensee will ensure that the system is checked every two weeks to ensure that the system is working properly and that the date and time are correct.
  - b) A record of these checks, showing the date and name of the person checking, will be kept and made available to the police or other authorised officer on request.
  - c) The Police will be informed if the system will not be operating for longer than one day of business for any reason.
  - d) The system will record in real time and recordings will be date and time stamped.
  - e) Recordings will be kept for a minimum of 31 days and downloaded footage will be provided free of charge to the police or other authorised officers on request (subject to the Data Protection Act requirements) within 24 hours of any request.
  - f) CCTV to cover all entry and exit points of the building; and
  - g) CCTV will be of good quality, a standard approved by the police/council licensing officers Police must be called to incidents of violence and/or serious disorder.
3. Fire safety procedures will be in place and all emergency exits will be kept free from obstruction at all the times.
4. There shall be no vertical drinking in the Premises.
5. Alcohol will only be sold by waiter/waitress service to customers seated at tables.
6. Alcohol sales will be ancillary to a substantial table meal.
7. There shall be no alcohol kept behind the till or serving counter at any time.
8. Notices shall be displayed within the premises warning customers about personal thefts; and to be vigilant.
9. A register of refused sales shall be kept and maintained on the premises.
10. Clear and legible notices will be displayed to remind customers to leave quietly and have regard to our neighbours.
11. No patron shall be permitted to leave the premises whilst in the possession of any drinking vessel or open glass bottle whether empty or containing any beverage after 2100hrs. This includes patrons using the smoking area(s).
12. No persons carrying visibly open or sealed alcohol vessels, shall not be admitted to the premises at any time that the premises are open for any licensable activity.
13. A sign shall be displayed at the point of sale stating No Proof of Age – No Sale.

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14. A Challenge 25 policy will be enforced, where any person reasonably looking under the age of 25 shall be asked to prove their age when attempting to purchase alcohol and signs to this effect will be displayed at the premises.
15. The only acceptable forms of identity will be those with photographic identification documents recognised in the Home Office guidance; including passports, photo-card driving licence or proof of age card bearing the PASS hologram.
16. All staff will be trained for underage sales prevention regularly.
17. Customers will not be allowed to smoke Shisha either inside or in the outside seating area of the premises at any time.

Panel Conditions agreed on the night.

18. The applicant to provide a contact telephone number for local residents to discuss any issues of concern.
19. The outside seating area of the premises should close at 9pm
20. The applicant to adopt the Council's Women Safety Principles.

**11. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT**

There was none.

**12. LOCAL GOVERNMENT ACT 1972 - ACCESS TO INFORMATION**

The hearing ended at 9.40 pm.

**CHAIR**

**Contact Officer: Sola Odusina**  
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**MINUTES END**