

<b>LONDON BOROUGH OF CAMDEN</b>	<b>WARDS: ALL</b>
<b>REPORT TITLE: Compliance and Tenant Satisfaction Measures</b>	
<b>REPORT OF:</b> Director of Property Management	
<b>FOR SUBMISSION TO:</b> Housing and Fire Safety Advisory Panel	<b>DATE:</b> 18 <sup>th</sup> July 2024
<p><b>SUMMARY OF REPORT</b></p> <p>This report introduces a presentation to the Panel of the Tenant Satisfaction Measures (TSMs) related to compliance which the council has reported to the Regulator of Social Housing. The TSMs cover gas, fire, water, lift and asbestos safety checks. The presentation also covers the results of the recent Tenant Satisfaction Survey the Council has undertaken. The presentation will be published on the Council website.</p> <p><b>Local Government Act 1972 – Access to Information</b></p> <p>The following documents have been used in the preparation of this report:</p> <p>No documents that require listing have been used in the preparation of this report.</p> <p><b>Contact Officer:</b> Sinead Burke: Head of Property Asset Management <a href="mailto:Sinead.burke@camden.gov.uk">Sinead.burke@camden.gov.uk</a></p>	
<p><b>RECOMMENDATIONS</b></p> <p>That the Panel note the presentation and consider any further information on Tenant Satisfaction Measures they would like to discuss.</p>	

Signed:



Date: 9<sup>th</sup> July 2024