

## Appendix 9 – Post-Consultation Changes to the Proposed Amendments

As a result of the feedback received during the public consultation undertaken in October/November 2023, the following changes have been made to the proposed amendments that were originally consulted on.

Permit/Product Type	Post-Consultation Change	Rationale
All permits/products where fees and charges are proposed to increase	Increases in fees and charges are phased-in over two financial years, instead of one financial year.	This post-consultation change helps to support those impacted by the cost-of-living crisis and allows more time for residents and businesses to change to lower emission vehicles or shift their travel choices to alternative modes of travel.
Motorcycle permits	The price of electric motorcycle parking has been reviewed and the new proposal is that prices for the majority of motorcycle permits are set at 46% lower than those for electric cars.	The reduced price is in response to feedback received during the consultation to reflect that electric motorcycles generally have lower impacts on air quality than electric cars.
Doctor permits	Following the consultation, it is proposed to no longer provide dedicated parking bays for <b>new</b> Doctor permits. Dedicated doctors permit parking bays currently in place will be reviewed on a case-by-case basis in response to concerns raised by some surgeries during the consultation.	This proposal accommodates practices who need to keep their dedicated bays for essential operational reasons while rationalising existing provision if no longer required.
Paid for Parking	As consulted on, it is proposed to restrict all Paid for Parking bays to a maximum of 2 hours (or 1 hour where current restricted hours are 2 hours). However, following the consultation, an exception is proposed for bays in the immediate vicinity of hospitals. This would apply to any existing 4-hour maximum stay parking bays that fall within a 100m radius of hospitals.	This proposed change aims to support patients and visitors visiting the hospital who may require longer visits.
Visitor permits	It is proposed that scratch-card type Visitor permits are retained for Assisted	The retention of scratch cards for Assisted Customers is proposed in response to

	<p>Customers (those customers registered by Contact Camden as digitally excluded). Scratch cards will be charged at a base rate as shown in Appendix 1. It is also proposed to introduce an Integrated Voice Recognition (IVR) telephone service. The IVR system guides callers through purchasing a permit with a pre-recorded audio, to which callers respond using their phone keypad or voice.</p>	<p>consultation feedback expressing concerns about those who are unable to access the online Visitor permit system. The IVR service is proposed as a support measure for those who are unable to access the online system and need out-of-hours access to telephone booking.</p>
Resident and Business permits	<p>In response to consultation feedback, it is proposed that the restriction of one vehicle on each Resident or Business permit be implemented for <b>new</b> permit applications. For those who currently have multiple vehicles on a permit, this restriction on number of vehicles would take effect in two years from their permit renewal date.</p>	<p>This change is proposed in response to concerns expressed about those who have multiple vehicles and to allow residents and businesses time to make the change.</p>
Garage permits	<p>For the consultation, it was proposed that Trade permits would replace Garage permits (Business C). As a result of consultation feedback, this proposal has been removed.</p>	<p>Garage permits will be considered in a later review when more data has been collected on their usage.</p>