LONDON BOROUGH OF CAMDEN REPORT TITLE Vision and Ambitions for Adult Social Care REPORT OF Executive Director, Adults and Health FOR SUBMISSION TO Camden Health and Wellbeing Board WARDS: All DATE 12 July 2023

SUMMARY OF REPORT

This paper gives an overview of the work taking place across Camden Adult Social Care, with a particular focus on Neighbourhoods, Adult Early Help, Co-production (Participation and Engagement), Transforming Care and Support at Home, as well as the Accommodation Strategy.

Local Government Act 1972 – Access to Information

No documents that require listing have been used in the preparation of this report.

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RECOMMENDATION

That the Board notes the content of the report.

Signed:

Chris Lehmann, Head of Adult Social Care Strategy and Commissioning

On behalf of Jess Mcgregor, Executive Director Adults and Health

Date: 30th June 2023

1. Purpose of Report

1.1 This paper gives an overview of the work taking place across Camden Adult Social Care (ASC), with a particular focus on Neighbourhoods, Adult Early Help, Co-production (Participation and Engagement), Transforming Care and Support at Home, as well as the Accommodation Strategy.

2 Strategic Context

- 2.1 The work of ASC is closely aligned with the Borough partnership's Health and Wellbeing Strategy as well as Camden's Missions and Challenges. The Supporting People, Connecting Communities (SPCC) Strategy and ASC's What Matters approach reemphasise the priorities for all Camden communities to start well, live well and age well.
- 2.2 Key pieces of work that ASC are focusing on speak to the HWB Strategy and the work carried out through the Citizen's Assembly. A person-centred approach through the lens of equalities is reflected in all of the work that we undertake, and we aim to bring contextual evidence of best practice across ASC through our Stories of Difference.
- 2.3 ASC are developing a framework and toolkit for resident engagement (referred to as co-production) as a key priority of the SPCC Strategy. In keeping with our commitment to equalities and the Diversity Mission, our aim is to ensure that our work is anti-oppressive, anti-racist, trauma-informed and rights-based. Our ASC co-production framework, which we aim to publish in early 2024, will ensure that we actively seek out and promote the voice of people and communities who are seldom heard.

3 Areas of Focus

- 3.1 In response to the expectations of the Health and Care Citizens' Assembly, we have focused on developing our ambitions for integrated neighbourhoods in Camden. By uniting all services and organisations that provide local support, we will go beyond the integration of health and care services to include the existing integrated offer for children and families as well as better joint working with place-based council services. The development of Integrated Neighbourhood Teams (INTs), of which the East Neighbourhood will be the first, focuses on four key outcomes: Place, Power, Experience and Enable. We aim for the East INT to be in place within 6 months and the establishment of other INTs in Camden over the next 12 18 months.
- 3.2 Camden has a well-evidenced model of early help in Children's Services. The concept of Adult Early Help is based on this proven model of prevention and early intervention, and as a council we are commencing work to review our organisational approach to this for our adult population. Discovery and design work will take place between July and November to fully understand where

council services and the ICB are engaged in Adult Early Help, and we aim to work with what already exists and build on what we know to create something bold, new and different.

- 3.3 Transforming Care and Support at Home is one of ASC's major innovation projects, taking place over a number of years, to significantly re-imagine care and support in the place that people call home. We are using a design-led, 'test and learn' approach through collaboration with partners cross-council, the VCS, providers and researchers alongside our in-house provider services. We are exploring how we can change societal perception of care and support at home, in particular the roles of care workers and unpaid carers. We also aim to raise the sector's profile whilst developing an integrated approach to reablement, piloting innovative models of care, like micro-enterprises and hyper-localised support offers in neighbourhoods, and utilising the expertise of our in-house provider services.
- 3.4 The ASC Accommodation Strategy will reach far beyond a resident's physical home: it will be about the communities where people live, now and in the future, and how housing and a good home contribute to ASC prevention and wellbeing outcomes. In line with the Citizen Assembly's expectations for people to be involved in decisions about their personal care, we will utilise a strengths-based approach to accommodation through this strategy. We want to create unique environments for people within their communities and rather than rely on services, enable people to stay in their own home as long as possible through the use of technology and person-centred care at home as well as reduce loneliness through connected communities. The strategy will have reach across the Council particularly Housing, Capital Development and Planning, with significant stakeholders across health, the voluntary sector and our care providers. The Accommodation Strategy will be in draft form in October 2023, with the aim for sign-off in November and publication in January 2024.

4. Finance Comments of the Executive Director Corporate Services

The Director of Finance has been consulted on the content of this report and has no comment to make at this time.

5. Legal Comments of the Borough Solicitor

The Borough Solicitor has been consulted and has no comments to add to the report.

6. Environmental Implications

There are no environmental implications to this report.

7. Appendices

REPORT ENDS