

**Responses Overview**

Active

Responses

77



Average Time

18:08

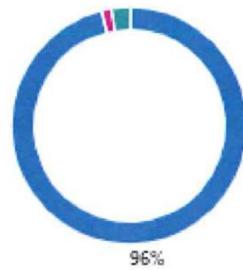


Duration

42 Days

**1. I am responding to this consultation as:**

- |   |    |
|---|----|
| ● A licence holder of the hackney carriage (taxi) and private hire licensed trade in Caerphilly CBC | 74 |
| ● A Caerphilly County Borough Council resident  | 1  |
| ● A local business  | 2  |
| ● An elected member   | 0  |
| ● Other   | 0  |

**2. If other, please write in:**

0 responses submitted

0

Responses

3. If responding as a member of the public, how many times in the last six months have you used hackney carriage and private hire vehicles within Caerphilly county borough?



4. If responding as a licensed driver or hackney carriage vehicle proprietor, please enter your driver or hackney carriage vehicle licence number below.

74  
Responses

Latest Responses

"325"

"646"

...

2 respondents (3%) answered 041 for this question.

hc273 Hc  
HC311 706 158 118  
007 479 157  
HC022  
041  
B3WDD  
169 Hc111  
104 135 272  
475 049  
HC038

5. Having read the supporting information, should the council's existing vehicle entry age requirement for hackney carriage and private hire vehicles (currently under 5 years) be revised?



**6. Please give reasons for your response above.**

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Responses

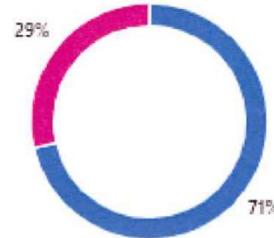
#### Latest Responses

34 respondents (44%) answered car for this question.



**7. What would you consider to be the benefits of changing the council's vehicle entry age for hackney carriage or private hire vehicles?**

- Benefits for the licensed trade – please specify below 55
- Benefits for the members of the public – please specify below 22



**8. Please specify your answer :**

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Latest Responses

"I don't think it should be changed"  
"well it would benefits both parties . caerphilly town is suff... "  
"It would save licensed trade signing up for massive financ..."  
• • •

32 respondents (42%) answered vehicles for this question.

choices of vehicles      QUALITY CARS      vehicles on road  
cost of a vehicle      Cheaper cars      Benefits customers      Purchase more vehicles  
New cars      drivers      cars years old      reliable vehicles  
drivers as more cars      Taxis      taxi drivers  
Better cars

9. If you agree that the council's vehicle age policy should be revised, should the vehicle entry age requirement be revised to allow vehicles to be licensed up to 8 years of age from the date of first registration?



10. Please give reasons for your response above.

Latest Responses

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"I don't think it should be changed"  
"n/a no answer"  
"I think it would be a good idea as would give us more bre..."  
\*\*\*

27 respondents (35%) answered vehicles for this question.

suitable vehicles      standard of vehicle      quality vehicles  
new vehicles      taxi  
Vehicle prices      vehicles vehicles      year old  
                       cheap vehicles      costs of vehicles  
**vehicles**  
older car      end vehicles      selection of vehicles  
**cars**      old vehicle      vehicles more suited  
                       vehicle better  
affordable vehicles      vehicles do in all weather

**11. If you do you do not agree with the proposed revised vehicle age requirement above, what age requirement should the council consider as an alternative?**

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Responses

Latest Responses  
 "It is fine as it is"  
 "i don't know."  
 "Yes I totally agree with it and think its actually needed for ..."  
 . . .

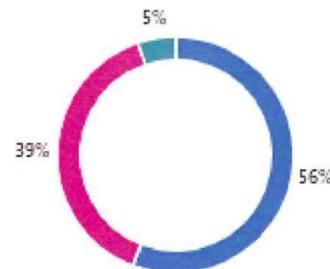
25 respondents (32%) answered agree for this question.

Wheelchair vehicles newer vehicles old cars  
 cars are very smart proposal  
 century cars cars age agree totally agree cars available  
 old vehicles vehicle years year old estate cars  
 age of car vehicle age year limit good choice

**12. We also want to gauge your views and receive your comments on a proposal which would require drivers of hackney carriage vehicles (taxi's) to have the ability to accept payment from passengers both by cash and electronic means / card.**

**Do you agree or disagree that drivers of hackney carriage vehicles (taxi's) should have the ability to accept payment by both cash and electronic means?**

Agree	43
Disagree	30
Don't know	4



## 13. Please give reasons for your response above

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Responses

Latest Responses

"Not everyone carries money"  
 "we need to move forward with time, plus its more benefit... "  
 "Im on the fence with this at the minute but with more an... "  
 . . .

20 respondents (26%) answered customers for this question.

people now have more card electronic payments **charge**  
**card payments**

Card readers  
card business

cards or phones use a card **customers**

card devices

card machine card companies

use of cash Cash or Card card transactions

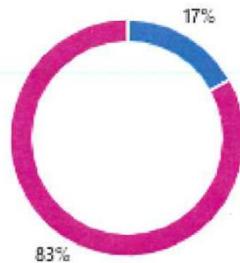
Card as not  
Cash machines

**drivers**

no payment  
driver and the customer

14. What would you consider to be the benefits of introducing a mandatory requirement that drivers of hackney carriage vehicles must offer passengers the ability to pay by both cash and electronically / card.

- Benefits to the trade - please specify below 13
- Benefits to the public - please specify below 64



## 15. Please specify your answer

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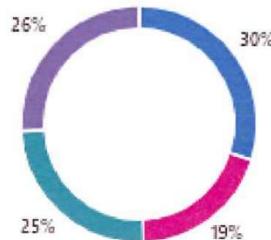
Latest Responses  
 "You need the choice"  
 "make it easier for customers , its purely customers benefits"  
 "So many use phones and card to now pay its a saf reality ... "  
 ...

28 respondents (36%) answered cash for this question.

Cash is king Easier for them to pay payment methods no cash lot of people  
 cash or card cash point customers cash No benefit taxis  
 use cash trade people card payment cash free  
 Benefits public use card Benefits the trade cash handling

16. If drivers of hackney carriage vehicles (taxi's) were required to have the ability to accept payments by both cash and electronic means, what time period should be permitted for hackney carriage vehicle drivers to comply with this requirement?

● Up to 3 months	23
● 3-6 months	15
● 6-12 months	19
● Other	20



**17. Please give your reasons for your response above**

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Responses

## Latest Responses

"It gives owners time to change"

"any thing benefiting customers should implemented ASA... "

"6 to 12 months would be good to get everything in order..."

• • •

14 respondents (18%) answered set for this question.

driver/company cash or card payment methods drivers to make the change  
drivers charges Drivers time sufficient time right card  
taxi drivers people set card payments card reader  
time frame card machine plenty of time CARD PROVIDER  
electronic payment payments in all vehicles VARY DRIVERS

18. If you feel that you would be affected by these proposal, either positively or negatively because of a protected characteristic, (age, disability, ethnic origin, sex, sexual orientation, gender reassignment, marital status, religious belief or non-belief, use of Welsh language, BSL or other languages, nationality or responsibility for any dependents or because you or a member of your household are or have been a member of the armed forces) please detail below:

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Responses

## Latest Responses

"None"

"N/A"

"Na"

3

6 respondents (8%) answered Card for this question.

card machines acceptance of card vehicle age operators vehicles newer vehicle  
cash cash None Card Not affected link between card  
card charges  
Card payment change proposal taxi negatively  
use of card age entry age and discrimination