O Responses

## **Responses Overview** Active Average Time Duration Responses 77 18:08 **42** Days 1. I am responding to this consultation as: A licence holder of the hackney carriage (taxi) and 74 private hire licensed trade in Caerphilly CBC A Caerphilly County Borough Council resident 1 A local business 2 An elected member 0 Other 0 2. If other, please write in: 0 responses submitted

3. If responding as a member of the public, how many times in the last six months have you u sed hackney carriage and private hire vehicles within Caerphilly county borough?



4. If responding as a licensed driver or hackney carriage vehicle proprietor, please enter your driver or hackney carriage vehicle licence number below.

Responses

Latest Responses

"325"

"646"

2 respondents (3%) answered 041 for this question.

HC022

hc273 Hc

HC311 706 158 118

O41

B3WDD

HC038

169 Hc111

104 135 272

475 049

5. Having read the supporting information, should the council's existing vehicle entry age req uirement for hackney carriage and private hire vehicles (currently under 5 years) be revise d?



6. Please give reasons for your response above.

TA

"Older vehicles have more problems you are paying for a ... "
"as it stands its very difficult and expensive for new people..."
"Vehicle prices have more than doubled eg 2017 8 seater ... "

cars that are in good vehicle prices newer vehicles old cars old cars old cars at five years old drivers and vehicles recent years vehicles being used as taxis

Cars are expensive cost of vehicles new car vehicles have less service years old age of the car hand car vehicles will be too old

7. What would you consider to be the benefits of changing the council's vehicle entry age for hackney carriage or private hire vehicles?



8. Please specify your answer:

Responses

Latest Responses

"I don't think it should be changed" "well it would benefits both parties . caerphilly town is suff..." "It would save licensed trade signing up for massive financ..."

32 respondents (42%) answered vehicles for this question.

choices of vehicles QUALITY CARS vehicles on road cost of a vehicle Cheaper cars drivers vehicles New cars drivers as more cars Taxis

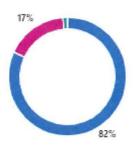
Better cars

taxi drivers

Benefits customers Purchase more vehicles cars years old reliable vehicles older vehicle drivers will able Cheaper vehicle

9. If you agree that the council's vehicle age policy should be revised, should the vehicle entry age requirement be revised to allow vehicles to be licensed up to 8 years of age from the date of first registration?





10. Please give reasons for your response above.

Responses

Latest Responses

"I don't think it should be changed"

"n/a no answer"

"I think it would be a good idea as would give us more bre..."

...

27 respondents (35%) answered vehicles for this question.

suitable vehicles

standard of vehicle quality vehicles new vehicles

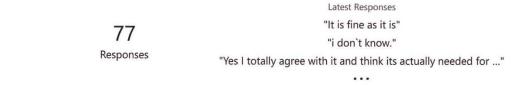
Vehicle prices taxi
vehicles vehicles
cheap vehicles
year old

vehicles
costs of vehicles

older car old vehicles selection of vehicles vehicles more suited vehicle better

vehicles do in all weather

11. If you do you do not agree with the proposed revised vehicle age requirement above, wha t age requirement should the council consider as an alternative?





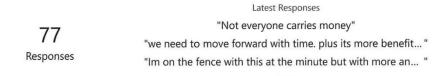
12. We also want to gauge your views and receive your comments on a proposal which would require drivers of hackney carriage vehicles (taxi's) to have the ability to accept payment fr om passengers both by cash and electronic means / card.

Do you agree or disagree that drivers of hackney carriage vehicles (taxi's) should have

Do you agree or disagree that drivers of hackney carriage vehicles (taxi's) should have the ability to accept payment by both cash and electronic means?



## 13. Please give reasons for your response above



20 respondents (26%) answered customers for this question. priones card devices use a card cards or phones use of cash Card as not people now have more card electronic payments charge customers drivers Cash machines card payments no payment card machine Cash or Card Card readers driver and the customer card companies card transactions card business

14. What would you consider to be the benefits of introducing a mandatory requirement that drivers of hackney carriage vehicles must offer passengers the ability to pay by both cash and electronically / card.



## 15. Please specify your answer

T7 "make it easier for customers , its purely customers benifits"

Responses "So many use phones and card to now pay its a saf reality ..."

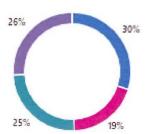
Cash is king Easier for them to pay cash point cash or card use cash

Benefits public

Cash is king Easier for them to pay payment methods no cash lot of people taxis people card payment cash handling Benefits the trade

16. If drivers of hackney carriage vehicles (taxi's) were required to have the ability to accept p ayments by both cash and electronic means, what time period should be permitted for hackney carriage vehicle drivers to comply with this requirement?





## 17. Please give your reasons for your response above

Latest Responses

77 Responses "It gives owners time to change"

- "any thing benefiting customers should implemented ASA... "
- "6 to 12 months would be good to get everything in order..."

14 respondents (18%) answered set for this question.

driver/company drivers charges

cash or card payment methods sufficient time

drivers to make the change

right card

people **set** card payments card reader

taxi drivers time frame card machine electronic payment payments in all vehicles

plenty of time CARD PROVIDER

VARY DRIVERS

18. If you feel that you would be affected by these proposal, either positively or negatively be cause of a protected characteristic, (age, disability, ethnic origin, sex, sexual orientation, g ender reassignment, marital status, religious belief or non-belief, use of Welsh language, B SL or other languages, nationality or responsibility for any dependents or because you or a member of your household are or have been a member of the armed forces) please detail below:

TATE Latest Responses

"None"
"N/A"

Responses
"Na"
"Na"