•	Name of Report and where reported	Regulator Proposal	Action	Service Officer Responsible	When will be completed by	Previous Update JUNE 2024	New Update JANUARY 2025	Status	Percentage Complete (Jan 2025)	Percentage complete las time (June 2024)
AW Ref 2451A2021-22 Issued June 2021 Linked to Risk CRR 02 MTFP cost of living on organisation	Financial Sustainability Assessment Governance and Audit 12 October 2021	P1 The Council should develop and implement a more comprehensive MTFP.	This will be progressed through the emerging 'Mobilising Team Caerphilly' transformation programme.	Stephen Harris	Original date 01/03/2022 A suite of prioritised projects is in the process of being agreed for the Mobilising Team Caerphilly transformation programme and this will inform a further iteration of the MTFP in spring 2024.	in the Financial Settlement (£8.9m), permanent savings of £19.6m, temporary savings of £11.5m, the one-off use of reserves totalling £10.6m, and a 6.9% increase in Council Tax (£5.9m). The £22.1m of temporary measures for 2024/25 are contributing to an overall anticipated savings requirement of £45.2m for the two-year period 2025/26 to 2026/27. Significant work has been carried out in the last twelve months through the 'discovery phase' of the council's Mobilising Team Caerphilly Transformation Programme to identify a range of projects to help balance the budget moving forward. We are now moving into the 'delivery phase' of the Programme with numerous	This recommendation will be removed as it has been replaced by a similar recommendation arising from the Audit Wales 2024 Financial Sustainability Review.	To be removed	N/A	60%
AW Ref 2451A2021-22 Issued June 2021 See above link to risk CR02 on Risk Register	Assessment	P3 Help address funding gap identified in the MTFP, by developing programme of financial benefits from the Transformation Programme activities. Financial benefits arising are clearly defined and communicated and reported to members.	This will be progressed through the emerging 'Mobilising Team Caerphilly' transformation programme.	Stephen Harris	Spring 2024	The Council's updated MTFP presented to Council on the 27th January 2024 alongside the 2024/25 budget proposals, shows a projected further savings requirement of £45.2m for the two-year period 2025/26 to 2026/27. A suite of prioritised transformation projects is in the process of being developed and these will inform a further update of the MTFP in summer 2024. These projects will be subject to business cases that will clearly define the expected financial benefits.	This recommendation will be removed as it has been replaced by a similar recommendation arising from the Audit Wales 2024 Financial Sustainability Review.	To be removed	N/A	60%
AW reference 3230A2022 Received Jan 23 Links to Risk CRR 04 Impact of Climate Change	Caerphilly Assurance and Risk Assessment Review Final Version to be received from AW Feb 23	impact to enable it to prioritise actions;	Work with service areas to identify a comprehensive programme of the detailed actions required to reach our targets. Establish mechanisms to identify the costs associated with the detailed actions. Develop a programme of when key actions need to be undertaken. Work with Finance, CMT/Cabinet to ensure that the programme and estimated costs are considered for inclusion in MTFP and Capital Strategy.	f Paul Cooke	Mar-26	Team Caerphilly (MTC) programme which is seeking to save c£55m over the next 3 years. This review includes consideration of all decarbonisation projects including capital projects such as the development of the Cwm Ifor Solar Farm, Hydro-electric generation project at Cwmcarn Forest Drive and our Green Hydrogen development work. It also incudes our Asset Management Strategy and will consider which building we retain or dispose of and how we will reduce carbon emissions, particularly from those which we	In preparing a costed plan to achieve net zero, working groups aligned to the four pillars of the Decarbonisation Strategy have been working alongside the MTC programme to develop: (i) Building Decarbonisation Programme - current status: all assets reviewed and prioritised with required works identified; high level estimates of costs identified but further work is needed to drill down into specific technologies; DPS in development for works which will inform delivery plan (ii) Fleet Transition to EV - current status: Modelling being completed on full costs of ownership/transition; modelling completed on infrastructure requirements for waste depot and waste fleet; through fleet review, new vehicle replacement strategy in development from which costed vehicle transition plans will follow. (iii) Offsetting - current status: study completed to identify carbon sequestration requirements for net zero in different residual emissions scenarios; tool developed to estimate costs of planting schemes; tools will be used alongside study reports and land review to develop costed offsetting plan (iv) Renewable Energy Generation - current status: projects are assessed on an individual basis re: cost and taken through the MTC placeshaping programme; Local Area Energy Plan developed by consultants through Welsh Government which covers the whole borough area but can be used to inform planning and costings for future developments	In progress	40%	25%
AW reference 3230A2022 Received Jan 23 Links to Risk CRR 04 Impact of Climate Change	Caerphilly Assurance and Risk Assessment Review	Decarbonisation R2 The Council should develop a robust set of metrics to measure and report progress on its decarbonisation journey.	Identify key metrics to measure and report progress. Consult and agree metrics, collection and reporting.	Paul Cooke	Mar-24	The proposed new metrics are being reviewed to ensure that they align with the documentation used for project assessment in the Mobilising Team Caerphilly programme.	Annual submissions to Welsh Government on emissions and progress on the Decarbonisation Action Plan are reported each November by the Decarbonisation Team. Progress monitored through Corporate Well-Being Objectives which have a focus on overall operational emissions as well as drilling down into specific emissions such as buildings and streetlighting. Carbon baselines for the service areas within the council are being reviewed to bring metrics into alignment with updates to asset management e.g. Corporate Landlord and Corporate Fleet; this will be incorporated into the Decarbonisation Action Plan to be included in future reporting	In progress	80%	75%

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-	where reported	negatator i roposar		Responsible	completed by	Teness opusie Jone 2024	Tell Speake JANSONN 2023	Status	Complete (Jan 2025)	complete last time (June 2024)
AW Ref 3086A2022 issued July 2022	Springing Forward - Assets P&R Scrutiny 8 Nov 22	Develop a longer-term asset strategy R1 In developing its asset management strategy, the Council should ensure it: • takes account of longer-term trends that may affect service provision and the efficient use of assets; • ensures alignment with the outcomes of other relevant strategic documents, including decarbonisation and digital strategies; • sets out the Council's intended outcomes over the short, medium and longer term; • sets out SMART performance measures that provide insight to decision makers; and • revises the Service Area Management Plan criteria to include active consideration of residents' needs over the medium to longer term.	As part of the redevelopment of the approaches to Asset Management, we will ensure appropriate outputs and outcomes are set with targets and timescales introduced where appropriate. We will look to include some specific recurrent questions within its next Caerphilly Conversation that will provide insight into residents views on community assets and their use.		01/04/2023 In 2023 Changed to Autumn 24	Delivery timetable for the Asset Management Strategy reorganised to account for more thorough stakeholder engagement and initial service reviews in Libraries and Leisure to develop within Mobilising Team Caerphilly. Initial priority given to a review of the Community Asset Transfer Policy which has been presented to PDM in May 2024. The refreshed approach to Community asset transfer will take account of the economic outlook and the need to reduce overheads, however it will focus on the positives of releasing the asset to the community and the opportunities to enrich and empower the community.	Asset Management Strategy 2025 - 2030 adopted by Cabinet in October 2024. The refreshed approach to Community asset transfer will take account of the economic outlook and the need to reduce overheads, however it will focus on the positives of releasing the asset to the community and the opportunities to enrich and empower the community. Three Pilot schemes in Risca, Dan y Graig and Rhymney are being taken through the process to test procedures and timescales.	Completed	100%	80%
AW Ref 3086A2022 issued July 2022	Springing Forward - Assets P&R Scrutiny 8 Nov 22	the strategic vision effectively, including to: • manage the disposal or transfer of surplus assets; • implement digital solutions; and	The Council is developing a new approach to Recruitment and Selection designed to enhance its chances of securing and retaining critical resources We are exploring opportunities to provide additional support for critical resources through an enhanced relationship with its supply chains. The Council is implementing a cloud strategy to future proof its approach to the delivery of digital solutions through the use of Software as a Service. Strategic community involvement work is already programmed to ensure assets, particularly those linked to the Walk In Services corporate review, are developed around community need. This approach is in line with the council's Consultation and Engagement Framework, adopted in February 2020. Ongoing process of highlighting opportunities within the Community Asset Transfer scheme with community members during engagement process.	Ben Winstanley Head of Land and Property Caerphilly Conversation - Sue Richards Head of	Spring 2024 changed to Autumn 2024	Corporate Landlord workstream remains part of Mobilising team Caerphilly with resource requirements highlighted as a risk to delivery. New procedures and policies delayed to allow for service reviews in other areas to fully develop, this allows the new policy, resourcing and approach to account for the scale and pace required.	The Corporate Landlord workstream has made significant progress, with ongoing discussions around surplus properties, disposal, and Community Asset Transfer now well-developed. Updates or changes to these areas will be implemented in alignment with the Asset Management Strategy, which spans five years, and will be detailed in the annual Corporate Asset Management Plan. However, the availability of resources in the Estates and Legal departments continues to pose a risk, preventing the workstream from achieving full completion.		85%	75%
AW Ref 3086A2022 issued July 2022	Springing Forward - Assets P&R Scrutiny 8 Nov 22	Evaluate the benefits of partnership working R3 Collaborate with public sector partners across Gwent to evaluate the potential benefits of developing a strategic long-term approach to a single public estate.	There are clear and obvious benefits from collaborating with other public sector bodies, previous attempts to do so across the Gwent PSB have proved challenging and are reliant on partners wanting to pursue opportunities. This recommendation, therefore, is not entirely in the Council's gift to resolve. That said, the advent of Agile working practices clearly provide new opportunities for redundant building capacity to be used by either private or public partners, maximising the use of assets while reducing the costs. The Council is currently formalising its approach to Agile working and in doing so is assessing its future capacity requirements across its administrative buildings. As this exercise concludes, the Council will engage partners to assess the opportunities to co-locate.	Head of Land and Property / Sue Richards Head of Transformation	Autumn 2024	Work is ongoing through service transformation work in Mobilising Team Caerphilly with reviews of the library service currently underway. Accommodation reviews underway with NHS and Gwent Police on opportunities for shared accommodation.	Public sector partners are engaged with during our asset management process and requirements are understood through dialogue with relevant staff, services and public sector led groups. Specific discussions ongoing with NHS and Gwent Police on sharing more services.	In progress	100%	25%
AW Reference 3688A2023 Date issued July 2023 for Audit year 22/23 Links to Risk Register CR19	September 2024 and	Value for Money and Well-being measures R1 The Council should set out how it will monitor and evaluate the value for money of its waste strategy once finalised and the strategy's contribution to the Council's Well-being Objectives	The Strategy will have an inclusion of a monitoring and evaluation section within the strategy to explain how progress will be monitored	Mark S Williams	Summer 2024 - See timeline in January Update	Draft strategy was considered by Joint Scrutiny on 15/01/24 followed by Cabinet on 17/01/24. public consultation for 12 weeks commenced in February 2024 and has now concluded. Sessions planned with cross party member group, Joint Scrutiny and Cabinet planned over the next 2 months to report outcome of consultation (which is currently being analysed). Draft outline business case (OBC) discussed with WG officials as and some refinements currently being made to take account of WG feedback.	Waste and recycling strategy now approved by Cabinet and Full Council. Outline Business case agreed by Welsh Government (WG) and funding letter received from WG, acceptance signed and returned to WG. Acquisition of new depot site now progressing with aim of demolition of existing building(s) planned for 2025.	Completed	100%	80%
AW Reference 3688A2023 Date issued July 2023 for Audit year 22/23 Links to Risk Register CR19	September 2024 and	Longer-term strategy R2 The Council should develop and agree a fully costed and resourced longer term waste strategy capable of meeting both current statutory targets and in readiness for the potential increase in statutory targets in the future.	Development of draft strategy, political sign off then public consultation. Political approval and publishing of final strategy after public consultation	Mark S Williams	Summer 2024	See above.	See above.	Completed	100%	80%
AW Reference 3874A2023 Date of Issue Dec 23	Setting of Well Being Objectives Reported to Cabinet 17 Jan 2024	R2. The Council should ensure its performance management arrangements provide effective monitoring, reporting and scrutiny of the progress being made on delivering its well-being objectives	Develop a new Performance Reporting Framework including dashboards, frequency, trend data to monitor delivery of wellbeing objectives. Review of Well-being Objectives on yearly basis is standard practise and will include PM arrangements	Jo Pearce	May 2024 C/F May 2025	This is linked to recommendation 2 - Use of Performance Information: Service User Perspective and outcomes. Reporting dashboards will be built in the Summer ready for reporting on in the Autumn of 2024.	1. The Well-being Objectives have been reported on in the Annual report 2023/24 providing data and trends against the outcomes to committees and to the public. Work will continue on building the best internal reporting mechanism that leads into the outward facing reports. The priority is to deliver the outward facing reporting which is done every year and this action is largely about the internal mechanisms to help deliver this. 2. A review of the Well-being Objectives will take place during the first quarter of 2025/26, so we have changed the completion date to May 2025 to allow for completion of both actions.	In progress	50%	25%

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AW Reference 3874A2023 Date of Issue Dec 23	Setting of Well Being Objectives Reported to Cabinet 17 Jan 2024	R1 The Council should ensure that its refreshed MTFS shows how it will resource the delivery of its new WBO over the short, medium and longer term and to reflect any potential future financial risks to deliver them.	Each Well-being Objective has a section on the resources available to deliver this. The Corporate Plan is reviewed yearly and this includes resource changes. However we will look to implement a specific method or review whether existing methods can be strengthened.	Stephen Harris	Jun-24	This will be considered as part of the ongoing work on the Mobilising Team Caerphilly Transformation Programme. Business cases for emerging transformation projects will need to consider the impact on both core budgets and linkages with the Well-Being Objectives.	We will be undertaking a review of the Well-being Objectives during the first quarter of 2025/26 and will ensure that there is alignment with the MTFS.	In progress	30%	30%
Audit Year 22-23 Date of issue February 2024 Reported to Corporate and Regeneration 14 May 2024	Use of Performance Information: Service User Perspective and outcomes. Reported to Corporate and Regeneration Scrutiny 14 May 24	R1. Information o the perspective of the service user - The Council should strengthen the information it provides to senior leaders to enable them to understand how well services and policies are meeting the needs of service users	We will review the data that is provided in respect of a service user perspective via the performance framework and will implement changes as appropriate. We will work with services to include more of service user data in their own performance data information.	Ed Edmunds	2024 -	being drafted to gain member opinion on changes to the performance	We have held a member survey and a follow up workshop to identify the type of data members want to see. We are sourcing output and customer data and building this into the new Organisation Performance Assessment (the OPA). The draft OPA was presented to the Corporate Management Team to review and gain feedback for finalising. The Engagement Working group now has a Performance presence to join up and acquire any user feedback to include within performance reporting. Good progress is being made and this is on track to be completed in readiness for the 2024/25 end of year OPA report.	In progress	60%	10%
Audit Year 22-23 Date of issue February 2024 Reported to Corporate and Regeneration 14 May 2024	Use of Performance Information: Service User Perspective and outcomes. Reported to Corporate and Regeneration Scrutiny 14 May 24	R2. Information on progress towards outcomes - The Council should strengthen the information provided to senior leaders to help them evaluate whether the Council is delivering its objectives and intended outcomes	The Well-being Objectives and Corporate Plan have already published measures of success and progress is reported yearly to members and the public. A new Performance Framework for the Well-being Objective is being developed so there will be a new Well-being Objective dashboard to report on progress.	Jo Pearce / Ed Edmunds	Nov-24	The detail below the high level indicators is being gathered, for example frequency, is high or lower better, trends, where the data is stored and so forth. Dashboards will be built across the summer and we will using these to report on the 2023/2024 Well-being Objectives.	See above. The Well-being Objectives have been reported on including data on outcomes and sections on whether we are making a difference. The well-being objective evidence will be reviewed as part of a standard review of the Corporate Plan. The work on the new reporting dashboard will contribute towards completing this recommendation. Measuring outcomes is notoriously difficult and ways to do this is a standard part of ongoing to performance management, rather that a specific task and finish action. An evaluative scale has been added to performance reporting to better represent whether we believe we are meeting our outcomes and actions.	in progress	60%	15%
Audit Year 22-23 Date of issue February 2024 Reported to Corporate and Regeneration 14 May 2024	Use of Performance Information: Service User Perspective and outcomes. Reported to Corporate and Regeneration Scrutiny 14 May 24	R3. Quality and accuracy of data The Council needs to assure itself that it has robust arrangements to check the quality and accuracy of the service user perspective and outcomes data it provides to senior leaders	Managers responsible for the importance of providing accurate performance data. The BI Team provide an additional tier of checks for the data submitted. In addition we will support the accuracy by; 1. Test a small amount of Performance Indicators within the Corporate Plan yearly and report the results 2. Build resources on the intranet for communicating data accuracy 3. Arrange training for data officers with DataCymru 4. Review what additionality Internal Audit can provide	Jo Pearce	May 24 - May 25	We have carried out an analysis of 18 Local Authorities where 2 of the 18 did not receive this recommendation so we are reviewing this to see if there is any additional learning. The Intranet presence is being built and will be live by July 2024 including a current definition form for Performance Indicators. This helps officers detail what is included in the counting of data. Free training has been arranged over 4 modules in a range of data analytics and presentation and will include the importance of accuracy for over 20 officers. We will risk assess the Corporate Plan PI's to identify small amount of measures to test the accuracy of provision of data	Action 1-3 are completed and move into ongoing work. 1. We have set up and risk assessed the Corporate Plan indicators and chosen a set to test. This will be reported on in the 2024/25 Self-assessment Report. The process has been established. 2. Intranet presence has been built and has gone live to provide resource on accuracy of data. 3. Training has been delivered by DataCymru to at least 30 employees and further training opportunities are available and will be ongoing. 4. This will be picked up in the new year 2025.	In progress	75%	15%
AW Reference 4270A2024 Date issued 15 July 2024 for Audit year 2024/25	Counter Fraud To be reported to Gov and Audit 8.10.24	R1. The Council should urgently strengthen its counter-fraud arrangements, in particular: • Ensuring that the risk of fraud is properly assessed; • Producing a fraud response plan; • Improving its monitoring arrangements; • Updating its policy framework; • Providing training to staff appropriate to their role. In strengthening its counter-fraud arrangements, the Council should also address the recommendations made in the Auditor General for Wales's 2020 report on fraud.	1. A fraud risk assessment will be carried out during Summer 2024. The outcome of the fraud risk assessment will be reported to the Governance and Audit Committee 8 October 2024. 2. The Council has a draft fraud investigation protocol, which will now be reviewed and updated as a fraud response plan. The updated document will be presented to the Governance and Audit Committee at its meeting 8 October 2024. 3. Monitoring arrangements will be incorporated into the fraud response plan. 4. Plans are in place to undertake a review and refresh of relevant policy documents following completion and approval of an ongoing review and update of the Council's Financial Regulations. 5. An online fraud awareness training course has been procured and is in the final stages of development. This will be mandatory training for targeted groups of staff. The Council will produce an updated Fraud Action Plan that will address both local issues and the recommendations made in the Auditor General's report. This updated Action Plan will be presented to the Governance & Audit Committee in November/December 2024.		8 October 2024 8 October 2024 8 October 2024 To commence October 2024 with completion by March 2025. 31 December 2024 November/ December 2024	New report, no previous update	1. Fraud risk assessment methodology presented to and agreed by the Governance and Audit Committee at its meeting on 8th October 2024. 2. Fraud Response Plan presented to and agreed by the Governance and Audit Committee at its meeting on 8th October 2024. 3. Included in Fraud Response Plan. 4. On target for March 2025. 5. To be rolled out during the first quarter of 2025. Updated Anti Fraud Action Plan presented to and agreed by Governance and Audit Committee at its meeting on 3rd December 2024.	New	50%	N/A

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and if related to Risk Register				Responsible	completed by				Complete (Jan 2025)	complete last time (June 2024)
AW reference: 4365A2024 Date issued: July 2024 for Audit year 2022/23	Digital Review - Audit year: 2023-24 Date issued: Corporate & Regen Scrutiny 5th Nov 2024	R1 To ensure that the Council's strategic approach to digital enables it to demonstrate that it has proper arrangements to secure value for money the Council should develop a strategic approach to digital based on a good understanding of current and future trends. This should: • Set out the cost of delivering the strategy and any intended savings • Set out how the impact and value for money of the strategy will be monitored and how any lessons learned will be shared • Take account of the views of the full diversity of those with an interest in the strategic approach • Take account of how the strategy will impact on the Council's objectives and those of other public sector bodies and the national well-being goals, including opportunities to work collaboratively	As an Action in response to the Audit Wales report, the Council will continue to deliver its Mobilising Team Caerphilly Programme. The Council will also remain committed to continuing to host visits from other Local Authorities, WLGA, Welsh Government, Health and Regulatory Bodies to help demonstrate how it is developing and embedding a whole organisation digital transformation programme.	Ed Edmunds Liz Lucas	Ongoing to end of 2026/27 Ongoing	New report, no previous update	Report went to Scrutiny on 5th November. CCBC now has a digital vision in draft as part of Mobilising Team Caerphilly. The vision will be completely signed off with a fully costed action plan by end December 2024. Initial costs will be for 1 year with projected for year 2 and 3 due to the markets changing and the pace in which Digital is progressing.		10%	N/A
AW Reference 4438A2024 Audit year: 2023-24 Date issued: August 2024	Financial Sustainability Review — Audit year: 2023-24 Date issued: Governance & Audit Jan 2025	provide a more complete analysis and context to support understanding. For example, including the financial outlook, its assumptions, budget pressures, benchmarking, and financial scenario planning; 1.2 Modelling future service demand to better	Much of this information is currently provided within the annual Budget Proposals Report, however it is acknowledged that a single document incorporating key information will support understanding of the financial context. For the 2025/26 financial year and subsequent years a more comprehensive Medium-Term Financial Plan will be appended to the annual Budget Proposals Report presented to Cabinet and Council. The Council does consider future demand for key services when determining its budgets but will review its current arrangements to identify areas where this can be strengthened. The Council is developing its savings proposals through the Mobilising Team Caerphilly (MTC) Transformation Programme. There are currently fifteen "in-flight" projects which will deliver savings that will be confirmed in the coming months. A number of further projects will also be defined and developed through the MTC Programme moving forward.	Stephen Harris	Feb-25	New report, no previous update	1.1 An updated MTFP will be presented to Cabinet and Council alongside the 2025/26 Budget Proposals on 27th February 2025. 1.2 Modelling of future demand to be reviewed in specific areas as part of Mobilising Team Caerphilly Transformation Programme. 1.3 The 2025/26 Draft Budget Proposals (presented to Cabinet on 16th January 2025) include detailed savings proposals for 2025/26 along with some specific proposals for future years and targets for the Mobilising Team Caerphilly Transformation Programme. This will be kept under regular review and updated by the Leadership Team and Cabinet to ensure that future savings requirements can be met. 1.4 See response to 1.3.	New	40%	N/A
AW Reference 4438A2024 Audit year: 2023-24 Date issued: August 2024	Financial Sustainability Review — Audit year: 2023-24 Date issued: Governance & Audit Jan 2025	Council's financial position. The Council should strengthen its arrangements by: 2.1 Provide regular budget monitoring reports to members for discussion. As a minimum, these should be quarterly; 2.2 Provide members with updates on progress on	For the 2024/25 financial year and subsequent years Cabinet will receive budget monitoring reports covering periods 3, 5, 7 and 9. As in previous years the annual provisional revenue budget outturn report will also be presented to Cabinet. Scrutiny reports will also be prepared for periods 3, 5, 7 and 9 with at least two of these reports being included on the main agenda for each Scrutiny Committee. For the 2024/25 financial year and subsequent years budget monitoring reports will include a detailed update on progress on the delivery of savings. This will highlight where savings are not being achieved and what mitigating actions will be required. This will be incorporated into the Council's strengthened Medium-Term Financial Plan referred to in the response to recommendation R1 (1.1) above.	Stephen Harris	2024/25 and subsequent years.	New report, no previous update	2.1 Budget Monitoring reports for periods 3, 5 and 7 have been prepared for Scrutiny Committees and Cabinet. 2.2 Budget Monitoring reports include BRAG ratings on progress in delivering approved savings. 2.3 Budget Impact Assessments and Integrated Impact Assessments (where required) have been completed for savings proposals in the 2025/26 Draft Budget Proposals report for Cabinet on 16th January 2025. These will be updated to reflect feedback from the budget consultation process prior to final budget proposals being presented to Cabinet and Council on 27th February 2025.	New	75%	N/A