

Grouping	Measures
Economy & Environment	
Refuse and Cleansing	Average number of working days taken to clear fly-tipping incidents reported to the authority during the year
Refuse and Cleansing	Number of recorded Fly-tipping incidents
Refuse & Cleansing	The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, including source segregated biowastes that are composted or treated biologically in another way
Refuse & Cleansing	Number of; Missed waste and recycling collections (food, garden, waste, recycling)
Refuse & Cleansing	Missed waste and recycling collections as a % of total collections undertaken (food, garden, waste, recycling)
Sports & Leisure	Number of visits to indoor & outdoor sport facilities per 1,000 population
Enforcement	Civil Parking Enforcement (CPE) - Number of Notices Issued
Enforcement	Number of Fixed Penalty Notices issued for dog fouling and not having the means to pick up
Enforcement	Number of Service Requests relating to dog fouling
Enforcement	Number of Fixed Penalty Notices issued for littering
Enforcement	Number of Service Requests relating to littering
Enforcement	Number of Fixed Penalty Notices issued for fly tipping and householder duty of care
Enforcement	Number of Service Requests relating to fly tipping and householder duty of care
Grounds Maintenance	Number of Amenity Grass Cuts undertaken during: March>Oct
Grounds Maintenance	Litter bins/Dog bins
Street lighting	Average time to restore lamps to working order
Street lighting	Percentage of lamps restored to working condition within 7 days
Engineering - Road Conditions	The percentage of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition
Highway Maintenance	Pot Holes - number and time taken
Highway Maintenance	Emergency Repairs - Percentage completed within target
Highway Maintenance	Emergency Repairs - Average number of days to complete
Highway Maintenance	Emergency Repairs - Total number completed in the reporting period
Highway Maintenance	Routine Repairs - Percentage completed within target
Highway Maintenance	Routine Repairs - Average number of days to complete
Highway Maintenance	Routine Repairs - Total number completed in the reporting period

Enforcement & Support	The percentage of significant breaches that were rectified by intervention for Trading Standards
Trading Standards - Inspections	The percentage of high-risk businesses that were liable to a programmed inspection that were inspected for Food Hygiene
Food Safety - Inspections	The percentage of high-risk businesses that were liable for a programmed inspection that were inspected for Food Standards
Planning	% of major applications determined on time for each quarter (<i>within 8 weeks or within an alternative time period agreed by the application</i>)
Planning	% of minor and householder applications determined on time for each quarter
Planning	Average time taken to determine all applications in days
Planning	Number of planning applications and building warrants issued *
Planning	Can we add Planning appeals and the number that are successful?
Social Services	
Children's Services	Number of referrals which led to an assessment
Children's Services	Number of CLA admissions & discharges
Children's Services	Total number of children looked after (CLA)
Children's Services	Total number of children on the CPR
Children's Services	Total number of Assessments Completed
Children's Services	% of child assessments completed on time
Adult Services	Adults receiving services age 18 plus
Adult Services	Adults receiving services age 65 plus
Adult Services	Number of referrals made to Adult Services
Adult Services	Total number of Assessments
Caerphilly Cares	Caerphilly Cares Measures ?
Adult Services	Average wait time for residents waiting for assessment for packages of care
Adult Services	Average wait time for provision of packages of care after assessment

Education	
Exclusion Rates	Number of fixed term and permanent exclusions
Pupil Attendance	% Pupil Attendance in Caerphilly Schools - Primary & Secondary
NEETS	% of year 11 leavers from schools who are not in education, employment and training (NEETS)
Early Years	Number of children accessing the Flying Start programme
Early Years	Number of Childcare offer Placements
Early Years	Cost saving to parents per term accessing Childcare Offer (funding paid to Childcare providers)
Adult/communities education	Number of young people supported into employment by Inspire 2 Work (aged 16-24)
Adult/communities education	Number of people gaining qualifications through Working Skills for Adults 2 (aged 16+)
Adult/communities education	Number of people supported into employment by Bridges into Work 2 (aged 25+)
Corporate Services	
Corporate Finance	% of council tax due for the financial year which was received by the authority
Customer Services	% of Contact Centre telephone calls resolved at the first point of contact
IT	Website or call centre traffic and resolution rates Currently under development
Information Governance	Percentage of Data Subject requests - answered within compliance
Information Governance	Percentage of FOI/EIR requests - answered within compliance
Information Governance	Number of data breach reports received per quarter (whole authority)
Information Governance	Data breaches reported to ICO within 72 hours where legally required (whole authority)
Catering	Primary school Universal Primary Free School Meals UPFSM) % total take-up
Catering	Secondary school Free School Meals (EFSM) % total take-up
Catering	Secondary school Paid % total take-up

Housing	
Repairs	The average number of days taken to complete repairs (Time to complete repairs including emergency repairs *) Current available measure - Total number of repairs raised/completed
Adaptations	The Average number of Calendar days taken to deliver a Disabled Facilities Grant - Private Sector Current available measure - Number of Adaptations Delivered
Adaptations	% Satisfaction relating to adaptations delivered
Adaptations	The Average number of days taken to deliver a Public Sector Adaptation Current available measure – Number of Public sector Adaptations delivered
Empty Properties	Number of empty private sector homes brought back into use during the year through direct action (6 monthly)
Empty Properties	Percentage of empty private sector properties brought back into use during the year through direct action by the local authority
Empty Properties	Number of void properties
Empty Properties	Average time to re-let properties
Rents	Rent collected
Rents	Percentage of rent loss due to properties being empty
Rents	Average weekly rent lost
Rents	Rent arrears
Affordable Housing	Number of affordable homes approved & completed
Affordable Housing	Number of new homes with planning consent
Homelessness	The number of people determined as unintentionally homeless in priority need & eligible for assistance.
Homelessness	The total number of applicants registered on the Common Housing Register
Homelessness	Cases who have had their risk of homelessness prevented by assisting to remain in their existing accommodation (section 66)
Homelessness	The total number of households in B&B on the last day of the quarter
Other measures for consideration	
	Cost per service/program
	Progress against projects
	Equalities Measures
	Decarbonisation Measures