# How did we perform in 2023/24









**Social Services** 



Education



Waste



Housing



Highways



Planning



**Public Protection** 



Sports & Leisure



<u>Graphs</u>

### Streetscene





It took an average of **7.8 working days** to clear flytipping incidents reported to the authority during the year



**24** Fixed Penalty Notices were issued for fly tipping and householder duty of care



**22** Fixed Penalty Notices were issued for littering



**7** Fixed Penalty Notices were issued for dog fouling and not having the means to pick up

## **Social Services**



There was a total of **1192** Adults receiving a service aged 18 and over at the end of the year



There was a total of **1173** Adults receiving a service aged 65 and over at the end of the year



There was a total of **472** Children looked after (CLA) at the end of the year



There was a total of **140** Children on the child protection register (CPR) at the end of the year

## Education





Between September 2022 and March 2023 Primary School pupil attendance was 92.3%. Secondary School attendance was 88.1%



There were **26** Permanent Exclusions and **1395** Fixed Term Exclusions during the academic year in Primary and Secondary Schools



A total of **2925 days** were lost during the academic year as a result of Exclusions in Primary and Secondary Schools

## Waste





**60.2%** of our municipal waste was collected and prepared for reuse and/or recycled, including source segregated biowastes that are composted or treated biologically in another way



It took us an average of **9.3** days to collect bulky waste items in Q4



In Q4 there were **0.09%** missed waste and recycling collections as a % of total collections undertaken (food, garden, waste, recycling)

# Housing





There were **333** adaptations delivered to residents and tenants to remain independent and in their own home, via Enable, Public sector and DFGs



122 empty private sector properties (Empty from more than 12 months) were brought back into use during the year through direct action by the local authority

# Highways





In 2022/23 **4.2%** of our principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition



**3467** Civil Parking Enforcement (CPE) notices were issued in Q4

# **Planning**





**96.9%** of minor and householder planning applications and **100%** of major planning applications were determined on time.



The average time taken to determine all applications was **78 days** 

## **Public Protection**





**54%** of significant breaches were rectified by intervention for Trading Standards



99.6% of high risk businesses that were liable to a programmed inspection that were inspected for Food Hygiene during Q4



**100%** of high risk businesses that were liable for a programmed inspection that were inspected for Food Standards during Q4

# Sports & Leisure

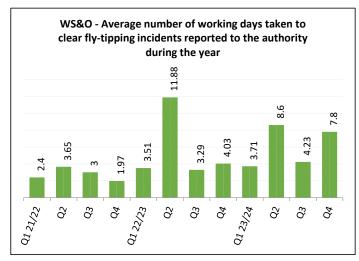


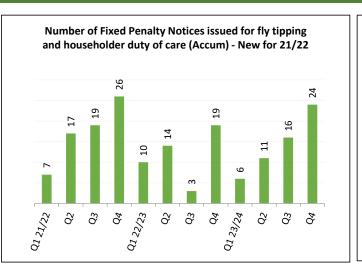


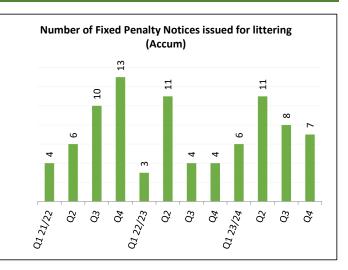
There were **10794** visits made to our indoor & outdoor sport facilities per 1,000 population during the year

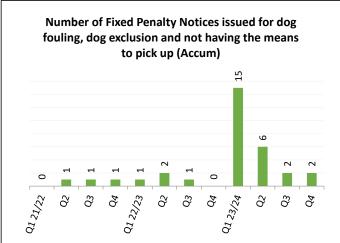






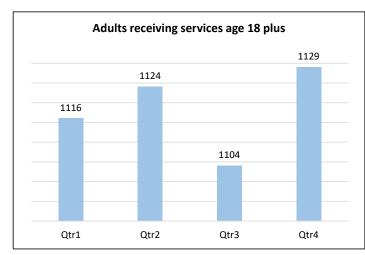


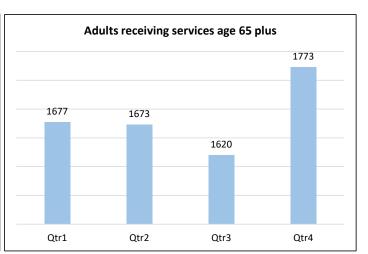


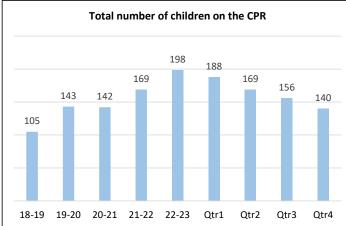


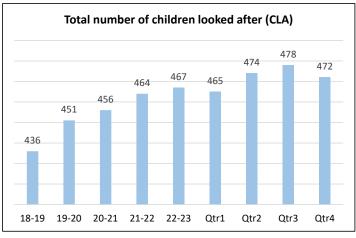








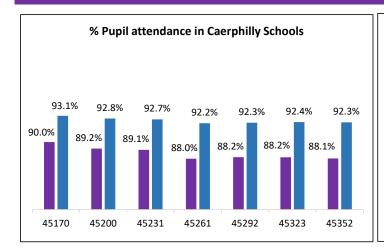


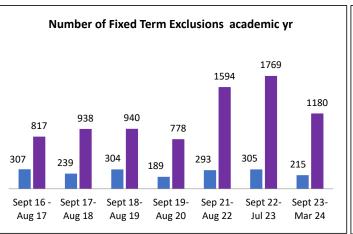


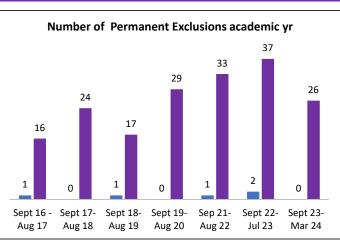
#### Education

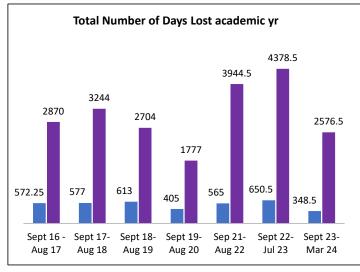










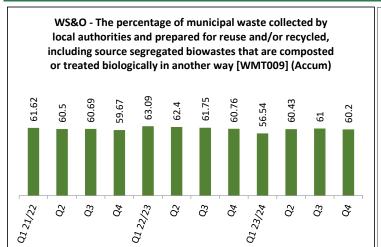


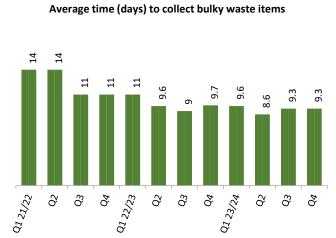


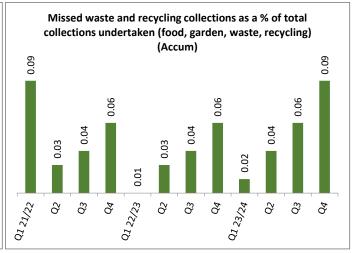
### Waste







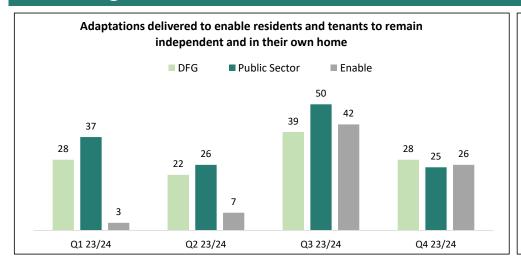


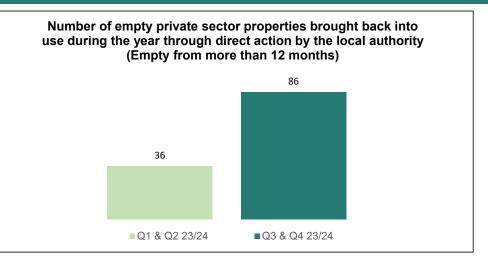


### Housing





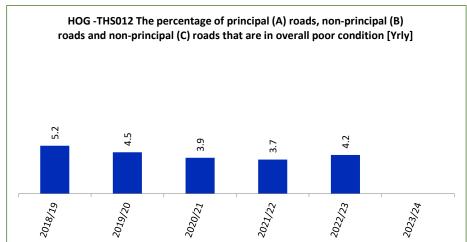


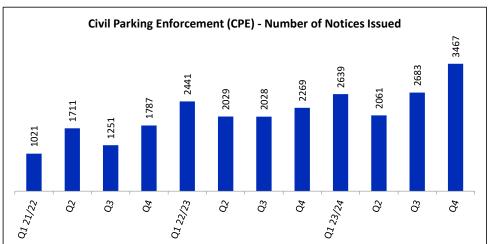


### Highways





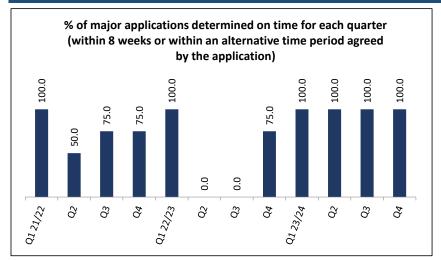


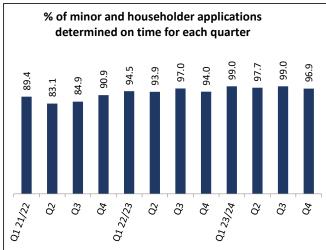


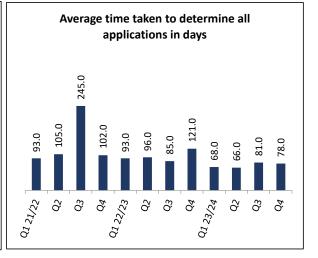
## **Planning**







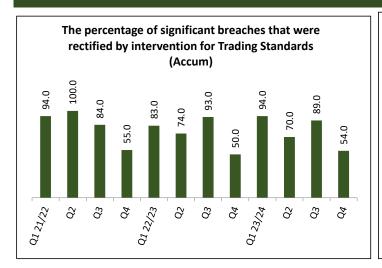


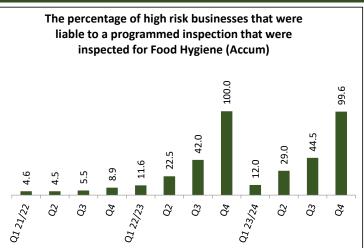


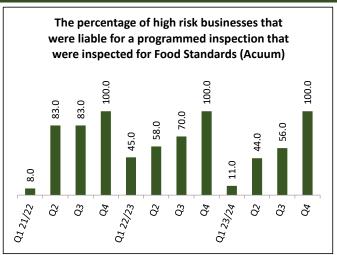
### **Public Protection**











### Sports & Leisure





